OpenText Network Observability

See every device, connection, and change across hybrid networks in one customizable cloud platform—from the pioneers of network management

- Gain end-to-end visibility across hybrid networks
- Track and correlate changes in real time
- Automate configuration and compliance at scale
- Deploy flexibly and run securely in the OpenText cloud

Faster troubleshooting with log monitoring

- **Correlated insights:** Correlate syslog events with performance metrics for faster root cause analysis.
- **Vendor agnostic:** Convert various syslog formats from different vendors into a normalized, semi-structured log
- **Context-aware troubleshooting:** Standardized, enriched logs make it easier to detect and respond to incidents.

Modern IT teams face growing complexity across hybrid networks. Siloed monitoring tools and manual processes make it difficult to resolve issues quickly or manage change at scale. Teams need real-time visibility, automation, and control across both cloud and on-premises infrastructure. OpenText™ Network Observability is purpose-built to meet these evolving needs.

Unify network visibility and control

Gain end-to-end visibility—and insight—across your entire hybrid environment with a single cloud-deployed platform. Eliminate uncontrolled tool sprawl by consolidating network monitoring, topology discovery, and performance analysis in one solution that supports 3,500+ device types and 250+ vendors.

Respond 50% faster with real-time change awareness

Track every network change as it happens. By correlating configuration changes with performance and availability data, teams can resolve issues up to 50 percent faster and avoid costly downtime. Snapshots, diagnostics, and rollback capabilities support faster root cause analysis and compliance.

Automate configuration and compliance at scale

Reduce manual work with policy-driven configuration, compliance auditing, and NetDevOps integrations. Built-in automation helps enforce standards, detect violations, and scale device management across multivendor networks without increasing overhead.

Deploy flexibly, run securely, and pay only for what you need

Enjoy the agility of SaaS without losing control. Run securely in the OpenText cloud and activate only the use cases you need. This flexible, modular approach reduces costs, avoids shelfware, and ensures you get maximum value from the platform without sacrificing control.

Stay ahead of disruptions with deeper context. In addition to core monitoring, the platform supports advanced functions like log analysis, traffic pattern visibility, deep firewall and wireless monitoring, and historical reporting. These capabilities help teams anticipate issues, optimize performance, and maintain continuous network service.

Use cases

Integrated monitoring

Accelerate root cause analysis and remediation by correlating network performance with network change events.

- Monitor all devices, services, and connections with patented Spiral Discovery.
- Correlate events with real-time topology maps, traffic, and logs for accurate root cause analysis.
- Gain detailed visibility into firewalls, wireless APs, VPN tunnels, and more with deep monitoring capabilities.
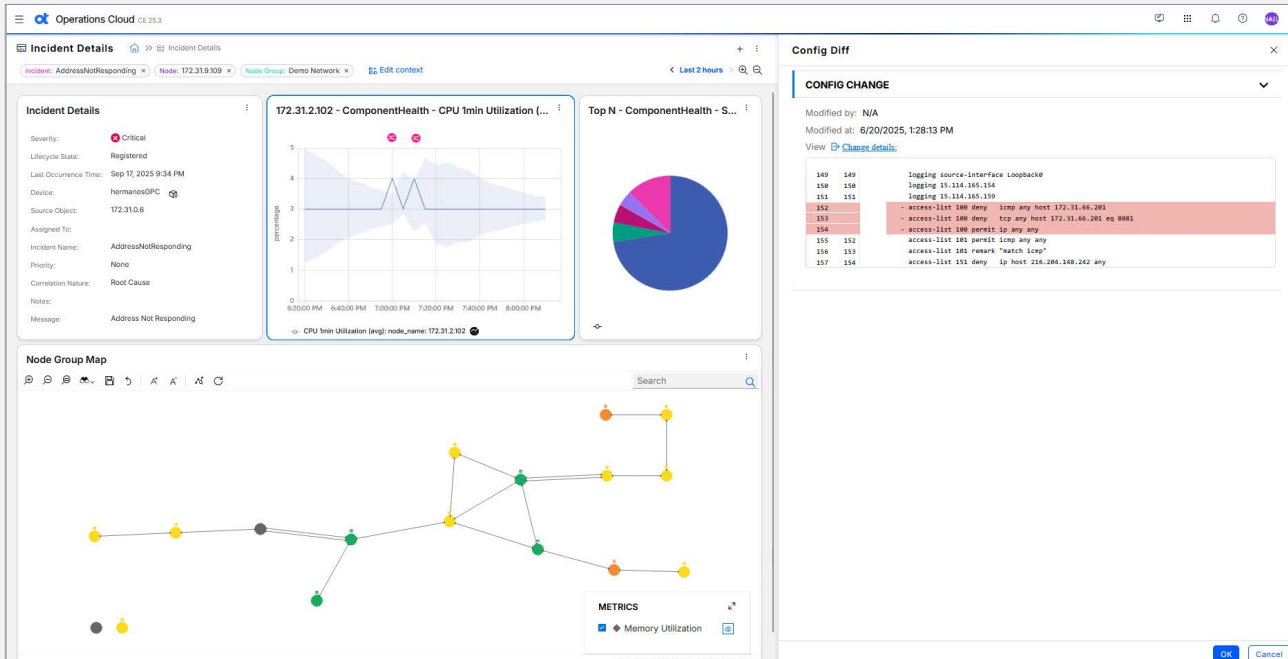
Hybrid cloud network observability

Get end-to-end visibility within cloud networks and between cloud and off-cloud networks to swiftly spot connectivity issues and optimize performance.

- Monitor cloud, WAN, SD-WAN, and off-cloud infrastructure from a single view.
- Visualize traffic flows, synthetic tests, and cloud connectivity in dynamic overlays.
- Integrate with on-premises and cloud-deployed components for unified visibility.
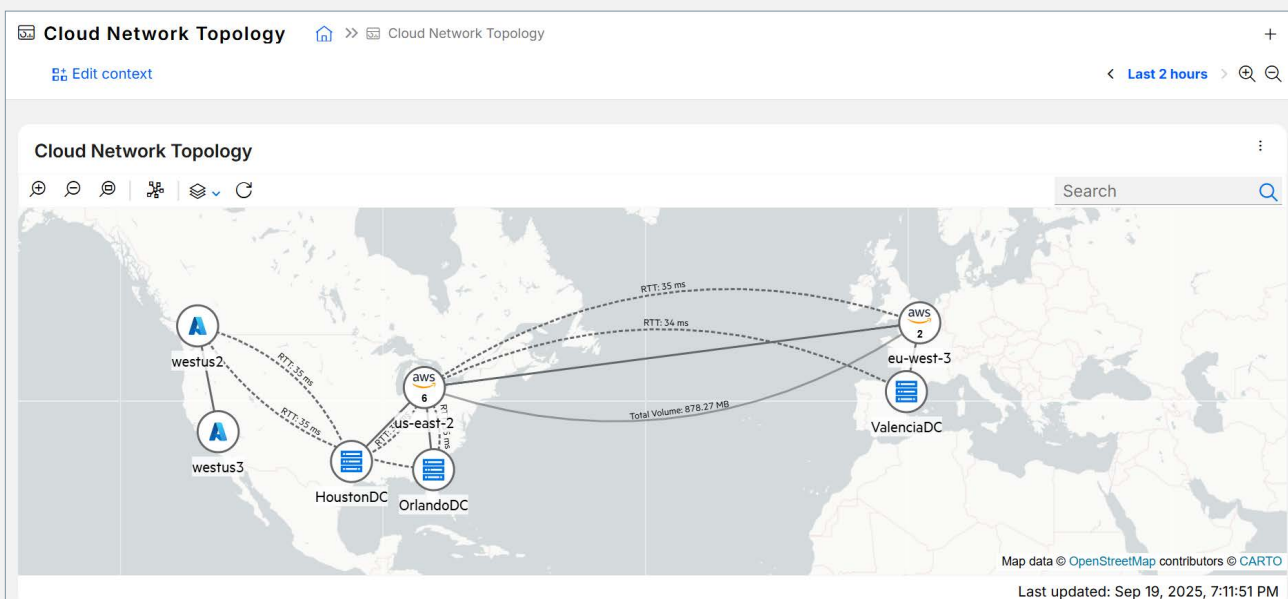
Configuration management

Streamline configuration management and deployment to ensure fast, consistent deployments across your network.

- Automate provisioning, patching, and backup across 250+ vendors and 3,500+ device types.
- Snapshot, compare, and rollback configurations to reduce downtime.
- Maintain version-controlled change plans using Git-integrated workflows.
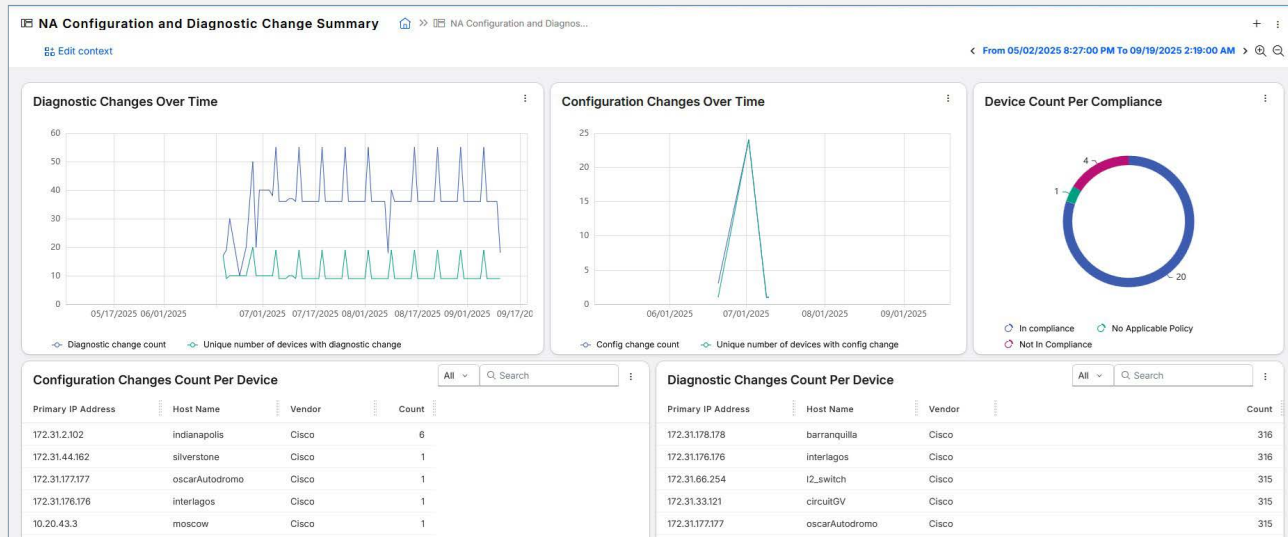
Security and compliance

View incidents, vulnerabilities, and compliance risks in real time and leverage automated vulnerability remediation.

- Enforce compliance with policy-driven controls and audit-ready reports.
- Detect misconfigurations and unauthorized changes instantly.
- Auto-remediate violations using integrated compliance content.
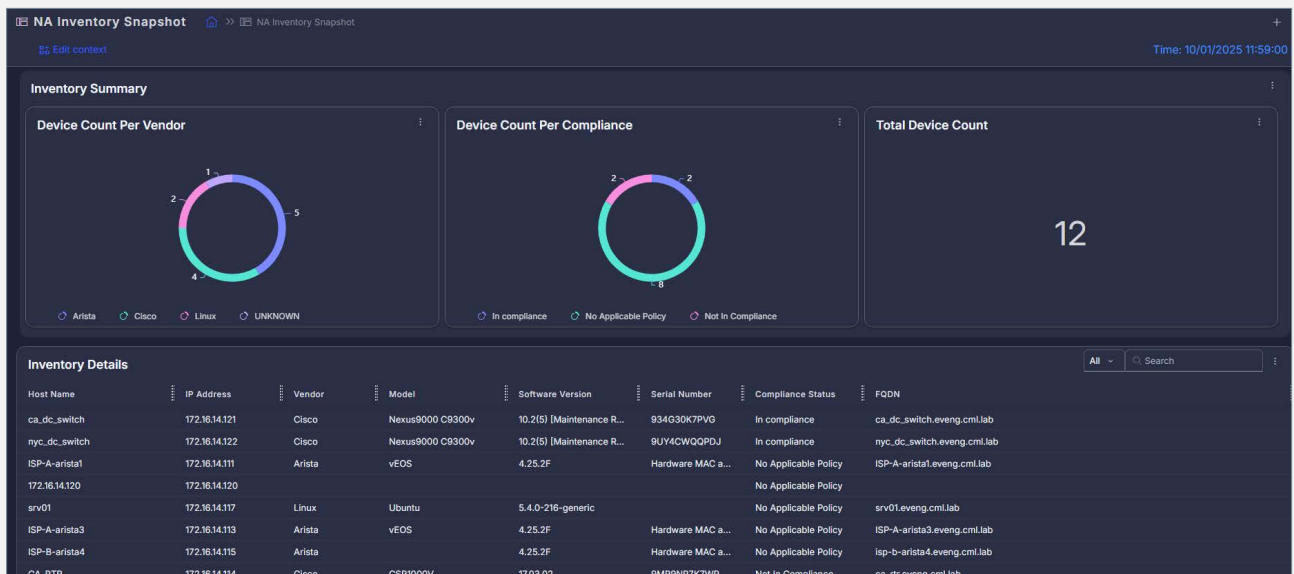
Automation and orchestration

Automate and orchestrate critical processes such as security-risk remediation or network configuration at high speed, in real time.

- Use Ansible and Git integrations to build agile NetDevOps workflows.
- Run automated playbooks to resolve incidents and deploy updates.
- Free up engineering time by automating repetitive tasks across vendors.

Resources

Accelerate cloud strategies with OpenText cloud experts
OpenText Managed Private Cloud ›

To learn more about OpenText Network Observability
Check out the product page ›

To talk to an OpenText representative
Reach out ›

OpenText Network Observability brings together visibility, automation, and control in a single, cloud-deployed platform. With support for hybrid networks and a customizable, use-case-based model, it empowers IT teams to simplify operations, resolve issues faster, and reduce risk at scale.

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