

OpenText Information Assurance

Collect, cull and control data for eDiscovery



Benefits

- Collect once—
from anywhere
- Gain early insight into scope
and reduce downstream
review costs and time
- Scale collections for any
number of cases, users
and data volumes
- Employ a defensible and
repeatable process

Collecting data is a crucial requirement for responding to litigation, regulatory response and investigations. However, key data is spread over a myriad of sources—from desktops and laptops to smartphones, email servers, enterprise content management platforms and cloud repositories—making it difficult for even the most IT-savvy organizations to quickly identify and collect the potentially responsive information.

OpenText™ Information Assurance is the gold standard in forensically sound collections. With over 43 million OpenText Information Assurance endpoint agents deployed globally, OpenText Information Assurance Information Assurance provides enterprises with 360-degree visibility across all endpoints, devices and networks to search, collect and preserve electronically stored information (ESI) discreetly and in a court-admissible format.

Collect once—from anywhere

OpenText Information Assurance performs discrete targeted collections on a multitude of sources, including on-premises systems, cloud repositories and distributed endpoints, complete with reporting, auditing and logging to ensure chain of custody. OpenText Information Assurance can be deployed regionally with hundreds or more collections running at any given time, including collection and processing of custodian email and ESI—all from a single interface.

“To collect anything for forensic matters, cybersecurity matters or eDiscovery matters or investigations, it’s always going to be OpenText Information Assurance. You know you’re doing it right, and you know every court is signed off on it. You can go to bed and feel comfortable about that.”

Susan Jackson
Legal Counsel
Novelis

[Read the Success story >](#)

The OpenText Information Assurance agent supports multiple operating systems, virtual and physical machines and is passive until called upon. The OpenText Information Assurance agent can even be pushed out to endpoints remotely, and completes collections from endpoints with inconsistent network connections, such as smartphones and laptops.

Gain early insight into scope and reduce downstream review costs and time

When a matter arises, legal teams need to know the potential costs and risks in order to make faster data-driven decisions on case strategy. With OpenText Information Assurance pre- and post-collection analytics, users gain rapid insight into cost and scope while quickly reducing the volume of information for downstream review. Features enable users to:

- Test search criteria before any data is collected;
- Proactively identify potential custodians and data sources;
- Search all record types including email, email attachments, calendar events, folder labels and user lists;
- Ensure that only necessary data is collected;
- Split a large folder share into smaller data “chunks” that can be collected in parallel for further processing;
- Gain insight within minutes instead of waiting weeks for solutions that first require indexing, collection and processing;
- Generate reports to clearly understand the proportionality of collections before producing them;
- Cull at the point of collection;
- Automate data processing with hash-based deduplication and integrated de-NISTing to isolate user-created content and suppress system files;
- Templatize collection criteria and settings for easy re-use.

With features designed to gain rapid insight into the universe of potentially relevant data, legal teams can gauge proportionality of production requests prior to review.

Scale collections for any number of cases, users and data volumes

OpenText Information Assurance, which can be deployed on-premise or in a private cloud, scales to accommodate millions of nodes and up to a Petabyte of data. Architected to address the needs of global enterprises, OpenText Information Assurance agents are lightweight applications deployed on endpoints across the enterprise environment to enable discrete and unobtrusive remote collections.

Employ a defensible and repeatable process

OpenText Information Assurance ensures defensibility at every step in the process, complete with reporting, auditing and logging to ensure chain of custody and preservation in a forensically sound format. OpenText Information Assurance safeguards data integrity because it does not alter any metadata and is recognized in hundreds of judicial opinions from criminal and civil courts around the world.

OpenText Information Assurance is the gold standard in endpoint collection, with comprehensive capabilities to issue collections from a single interface, provide insight into scope with pre-collection analytics, preserve data in a forensically sound format, and crawl in parallel for scale. OpenText Information Assurance also enables compliance with regulations that govern the collection and preservation of data in specific industries.

OpenText Information Assurance includes a robust certification and training program with the industry-recognized EnCE and EnCEP accreditation.

OpenText Information Assurance features

Robust connectors across enterprise endpoints, including email systems, content repositories, file shares, employee devices and cloud services

Discreet collections with no disruption to business operations or employees

Efficient and lightweight metadata-based reporting pre-collection

Detailed, file-based reporting post-collection

Scalable, distributed search functionality to deliver the most comprehensive results possible

Maintain full file integrity, metadata and chain of custody

Forensically sound preservation of collected electronic data in industry standard LEF and E01 format, plus the widely used Concordance and EDRM XML formats

Templates and workflow automation to reduce time-consuming, risk-prone tasks

Easy upload to OpenText™ Axcelerate™ advanced eDiscovery platform for analysis, review and production

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