

Network monitoring vs Network observability

See how traditional **monitoring** leads to **hours** of **frustration**—and how **observability** rewrites the story in just **20 minutes**

Traditional monitoring

6+ hours
to resolution



Network observability

20 minutes
to resolution



Performance issue detected

Monitoring tool shows a problem, but no context.

Performance issue detected

Unified dashboard flags the issue with full context.

Blind spots and delays

No visibility into cloud traffic, user experience, or deep metrics.

End-to-end visibility

See every device, connection, flow, and user—across cloud and off-cloud.

85%

say multiple tools delay resolution*

71%

say end-to-end visibility across domains is critical**

Jump between tools

Performance, config, traffic, logs—all separate tools.

All data, one place

Metrics, logs, flows, config changes, and cloud events are auto-correlated.

69%

lack end-to-end hybrid visibility*

76%

want a single, comprehensive platform*

Guesswork and gaps

Compare configs, logs, flow data manually. Critical context often missed.

Automated root cause analysis

Pinpoint what changed, when, and why—instantly.

64%

say customers are impacted by performance issues*

Orange™ reduced backup and restore times by over **83%** with network automation¹

[Read the customer story >](#)

Resolution drags on

Escalation, guesswork, and delays. Customers feel the pain.

Remediate in minutes

Rollback, auto-remediate, and resolve before users are affected.

From the **what** to the **why**, **where**, and **so what**—all in one place.

Faster insights for faster resolution.

Learn more about how **OpenText™ Network Observability** brings your full network story into focus

* Dimensional Research, [Public Cloud: Unexpected Costs & Issues Affecting Customers and Employees](#), October 2024

** EMA, Network Observability: Managing Performance Across Hybrid Networks, January 2025