

Simple, purpose-built pricing plans for OpenText Documentum Content Management



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Agile

- Simple, turnkey plans that fast track deployment and run in your cloud of choice

Scalable

- Modern experiences, ready to solve your business challenges of today and tomorrow

Tailored

- Purpose-built to accelerate time-to-value wherever you are on your modernization journey

Executive summary

Today's organizations are flooded with content and expected to manage it faster, more securely, and in more personalized ways. For regulated industries, where rules and accuracy matter most, this can be a big challenge.

Older systems often fall short of meeting a team's need for a simpler, smarter way to keep everything organized and easy to use.

OpenText™ Documentum™ Content Management (CM) is designed to handle massive content volumes while meeting strict compliance needs. With deep AI integration, seamless connections to business systems, and flexible cloud deployment options, it empowers teams to find, share, and govern content faster—reducing risk and improving decision-making.

It's designed to handle huge volumes of documents while meeting strict compliance needs. With built-in integration into AI tools, deep integration with your business systems, and flexible cloud options, OpenText Documentum CM helps teams find, share, and manage content more easily, speeding up work, lowering risk, and helping people make better decisions.

Now, with **three simple, purpose-built licensing plans**, customers can choose exactly what they need today—and scale seamlessly as their business grows

Purpose of this guide

This guide helps you understand the new OpenText Documentum CM plans, compare key capabilities, and identify the best fit for your organization. Whether you're starting with foundational control or pursuing full cloud-based agility, this document outlines your path to modern content management.

Three tiers.
One platform.
Infinite growth
potential.

Express gives you
a compliance-
ready foundation
that grows with
your business.

OpenText Documentum Content Management plans: The big picture

Every organization's content journey is different—but all share the need for simplicity, compliance, and scalability. The new **Express, Premium, and Ultimate** plans were designed to meet those needs directly.

Each tier builds upon the one before it:

- **Express** delivers the essentials for control and compliance.
- **Premium** adds enterprise-grade governance, performance, and integration.
- **Ultimate** extends your system with cloud-managed collaboration and automation.

Choosing the right plan for your organization

We offer three distinct plans designed to meet you where you are and scale with you as you grow. Choose the one that best meets your current and near future business needs.

Express Plan:

Best for foundational compliance and productivity

Choose Express if your primary goal is to start with a strong, compliant base for secure document control. OpenText Documentum CM Express includes everything needed to centralize content, automate retention, and eliminate scattered file chaos.

Key features

- Reliable *system of record* for enterprise content
- Modern, intuitive interface for rapid user adoption
- Smart search and indexing for quick discovery
- Secure document viewing and redaction
- Automated retention and policy enforcement
- Process automation for reviews and approvals
- Microsoft 365® integration for co-authoring and Teams collaboration
- Businesses workspaces integration for real-time syncing
- DocuSign connector

Value delivered

- Faster access to the right documents
- Lower compliance risk
- Reduced audit preparation time
- Simplified user experience that drives adoption

Premium delivers enterprise-grade resilience—built for scale, speed, and security.

Ultimate combines Premium power with cloud agility—ready for hybrid and global enterprises.

Premium Plan:

Best for enterprise-scale power and governance

Select Premium to unlock the full, advanced feature set of OpenText Documentum CM for your most complex, high-volume environments. This plan builds on the Express foundation by unlocking advanced features for organizations managing large, complex, or regulated environments.

Key features

- Advanced Workflow engine for parallel processes and approvals
- AI-driven workflow insights and automated workflows (Powered by OpenText™ Content Aviator™)
- Content encryption at rest to meet HIPAA/FDA standards
- Dynamic access control with zero-trust enforcement
- Storage optimization and caching for global teams
- High-performance services for billions of documents
- Enterprise records governance and archiving
- Rich media transformation and audio/video indexing
- Seamless integration with SAP®, Salesforce®, and other core apps

Value delivered

- Enterprise-level scalability and speed
- Proven compliance and audit readiness
- Automated workflows and insights speed decisions and processes
- Lower infrastructure costs
- Improved visibility and operational efficiency

Ultimate Plan:

Best for fully managed, cloud agility and collaboration

Upgrade to Ultimate to get the power of Premium combined with with the power of cloud-managed services and integrated OpenText™ Core capabilities.

Key features

- Secure external collaboration through **Core Share**
- Intelligent document capture with **Core Capture**
- Legally binding e-signatures using **Core Signature**
- Fully managed by OpenText experts in the OpenText Cloud
- Continuous upgrades and elastic scalability

Every plan delivers a fast ROI through automation, integration, and user adoption.

Value delivered

- Simplifies global collaboration with suppliers and partners
- Automates document intake and approvals
- Accelerates contract cycles and digital signatures
- Frees IT teams from infrastructure management

High-level benefits across all plans

- **Simplify content management** with intelligent, AI-ready tools
- **Stay compliant and secure** from day one
- **Scale with confidence** as your business grows
- **Integrate seamlessly** with Microsoft 365, SAP, and Salesforce
- **Automate routine tasks** to boost productivity and accuracy

Unlocking business value with the OpenText Documentum CM plans

OpenText Documentum CM isn't just a platform—it's a productivity booster. It helps teams move faster, work smarter, and stay secure while keeping everything organized and compliant.

- **Faster decisions:** AI-powered search and dashboards make it easy to find what you need in seconds.
- **Lower risk:** Automated retention and security tools protect sensitive data.
- **Higher productivity:** Seamless integration with apps like Microsoft 365, SAP, and Salesforce cuts down on switching between tools.
- **Proven scalability:** From small teams to global enterprises, Documentum CM grows as you do.

Together, these strengths save time, reduce risk, and prepare your organization for the future of AI-driven work.

How OpenText Documentum CM delivers real results

OpenText Documentum CM delivers measurable results across every part of the business—from faster decisions to stronger compliance. But how does it work in practice? The following sections show exactly how each plan simplifies content management, streamlines daily tasks, and builds long-term value through automation and AI.

Simplify content management with smart tools

Turn static documents into active, searchable, and automated content. Built-in AI and workflow automation help your teams work faster, make fewer mistakes, and make better decisions every day.

Choose a plan that grows with you

Start with the **Express Plan** for the basics, then move up to **Premium** or **Ultimate** as your needs expand. Add advanced workflows, stronger integrations, secure sharing, and AI-powered document capture whenever you're ready.

Stay compliant and secure from day one

Each plan includes built-in lifecycle control, audit trails, and records management to meet strict industry standards like HIPAA, GDPR, and FDA regulations.

Make setup and management easy

Pre-built plans simplify buying, setup, and upgrades. You can choose private-cloud or off-cloud options that fit your IT goals and grow with your organization.

With every plan designed for flexibility, OpenText Documentum CM makes it easy to start quickly and expand confidently.

Now, let's take a closer look at what's included in each plan, beginning with **Express**, the solid foundation that delivers immediate value and sets the stage for future growth.

Express Plan advantages: A strong foundation for every organization

Every OpenText Documentum CM plan starts with the powerful tools found in **Express**—a complete foundation for secure, compliant content management that delivers value immediately.

- **Document management:** A reliable "system of record" keeps all your documents in one place, reducing errors and saving time.
- **Modern experience:** A clean, intuitive interface boosts user adoption and supports secure access from any device.
- **Smart search and indexing:** Quickly find information across large repositories to speed up research and decision-making.
- **Secure viewing and transformation:** Protect sensitive information with watermarking, redaction, and PDF conversion tools.
- **Automated retention:** Apply policies automatically to lower legal risks and reduce storage costs.
- **Process automation:** Streamline routine tasks like approvals and reviews to keep work flowing smoothly.
- **Reports and dashboards:** Get real-time insights into performance and compliance without custom coding.
- **Microsoft 365 integration:** Work directly in Teams and SharePoint while keeping all documents under central control.

These features deliver value from day one—reducing duplication, saving labor hours, and helping teams stay focused.

Express Plan enhancements: Built for control and growth

Express also includes flexible developer tools and scalable architecture for organizations ready to expand.

- **Developer extensibility:** IT teams can easily customize and extend functionality using familiar APIs and tools.
- **Scalable repository:** Designed to grow with your business—supporting millions of documents per hour with no downtime or data loss.

Express gives organizations a strong, compliance-ready platform that improves productivity and reduces audit preparation time.

Premium Plan advantages: Power and performance for the enterprise

Premium builds on Express to deliver the power, automation, and security large or regulated enterprises depend on.

- **Advanced workflow:** Manage complex business processes with full visibility and auditability.
- **Encryption at rest:** Protect sensitive data even if infrastructure is compromised.
- **Dynamic access control:** Apply zero-trust security and prevent insider threats.
- **Storage optimization and caching:** Reduce storage costs and keep remote access fast.
- **High-performance services:** Handle billions of documents and high transaction volumes without slowdown.
- **Enterprise records governance:** Meet compliance mandates (like SOX) and reduce audit prep time.
- **Rich media transformation:** Make videos, images, and audio fully searchable and reusable.
- **Information archiving:** Move inactive data to cost-effective storage while keeping it accessible.
- **Application integration:** Connect directly with SAP, Salesforce, and other key systems to speed up processes.

Premium delivers enterprise-grade reliability, scalability, and compliance—all designed for complex, high-volume operations.

Ultimate Plan advantages: Cloud agility and seamless collaboration

The **Ultimate Plan**, available in the private cloud, includes everything in Premium plus built-in OpenText Core services for even more flexibility and automation.

- **Core Share:** Securely collaborate with partners and suppliers outside your firewall while maintaining full governance.
- **Core Capture:** Automate document intake and data extraction to save time and reduce manual work.
- **Core Signature:** Enable compliant, trackable e-signatures that cut contract turnaround time from days to hours.

These cloud-native capabilities, managed by OpenText experts, bring 24/7 scalability, faster innovation, and a truly hybrid experience—perfect for global organizations ready to move to the next level.

These cloud-native features provide turnkey management by OpenText experts, benefiting global enterprises with seamless hybrid setups and 24/7 scalability.



Plan Comparison Chart

The table below helps you find the perfect fit for your business by outlining the unique value and innovative capabilities unlocked at each of our three licensing tiers. Private-cloud plans are designed for enterprises that want document management as a cloud service. Express (X1), Premium (X2) or Ultimate (X3) plans are available or custom plans can be designed to meet specific needs. Capacity, function, and metric cloud extensions can also be added.

OpenText Documentum CM license plans are available for organizations that want to install and operate the solution in their own data centers or on other hyperscalers. Only Express (X1) and Premium (X2) plans are available with the option to add functional, cloud-service and metric extensions.

Use the guide below to find the plan that best fits to your strategic business goals.

Category	Off-cloud plans		
	Private-cloud plans		
	Express (X1): Best for foundational control & compliance	Premium (X2): Best for enterprise operations	Ultimate (X3): Best for fully managed Cloud ECM
Document management Transform content into secure, managed assets—creating a reliable information repository of record with controlled access to what teams need, when they need it.	✓	✓	✓
Modern, personalized experience Access and manage content through one intuitive, responsive and personalized workspace that adapts to any device—boosting productivity in the office or on the go.	✓	✓	✓
Smart search and indexing Move beyond keyword searches with natural language processing (NLP) and full-text indexing to understand context and deliver relevant results. Auto-tagging, classification, and saved searches make content discovery fast and intuitive.	✓	✓	✓
Secure document viewing and transformation Securely preview, annotate, and redact documents without native apps. Convert files to PDF and add watermarks to protect sensitive information during review and collaboration.	✓	✓	✓

	Off-cloud plans		
	Private-cloud plans		
Category	Express (X1): Best for foundational control & compliance	Premium (X2): Best for enterprise operations	Ultimate (X3): Best for fully managed Cloud ECM
Automated retention management Automate content lifecycles with clear retention policies to stay compliant, reduce risk, and securely dispose of documents on schedule.	✓	✓	✓
Process automation Automate routine tasks to improve team efficiency and consistency. Configure sequential reviews and approvals with the built-in workflow engine to keep processes on time with full accountability.	✓	✓	✓
Reports and dashboards Use ready-to-use reports for quick insights or build custom dashboards with a fully extensible framework to track your key business metrics.	✓	✓	✓
Integration with Microsoft 365 Break down content silos by integrating OpenText Documentum CM with Microsoft 365. Collaborate in Teams, co-author documents, and share content in SharePoint, while ensuring full security, governance, and lifecycle control in the central repository.	✓	✓	✓
Developer extensibility¹ Flexible and designed for extensibility, the architecture offers a robust framework with REST APIs, SDKs, and custom object modeling, allowing your teams to customize solutions and integrate with your business ecosystem.	✓	✓	✓
Advanced workflow Easily design and manage complex, enterprise-scale business processes with an advanced engine supporting dynamic and parallel workflows, intricate rules, and deep integrations, ensuring robust control and auditability for large teams and regulated industries.		Includes up to 250,000 workflows per year	Includes up to 250,000 workflows per year

¹ Developer extensibility is included in off-cloud deployments. For OpenText Cloud offerings, this capability requires an additional Cloud Sandbox license.

	Off-cloud plans		
	Private-cloud plans		
Category	Express (X1): Best for foundational control & compliance	Premium (X2): Best for enterprise operations	Ultimate (X3): Best for fully managed Cloud ECM
Content encryption at rest Ensure the ultimate layer of security with application-level encryption, “double-locking” content to allow access only by authorized users, regardless of storage permissions or infrastructure encryption.		✓	✓
Dynamic access control Enhance security with context-aware access that dynamically adjusts permissions based on user location, device, or network, meeting strict attribute-based security regulations.		✓	✓
Storage optimization and caching Optimize storage costs and performance with intelligent policies for content placement, compression, and de-duplication, plus branch office caching for fast access in remote locations.		✓	✓
High performance services Unlock extreme performance for high-volume environments with services like high-volume ingest, lightweight object support, and advanced data partitioning, efficiently managing billions of objects and rapid content acquisition.		✓	✓
Enterprise records governance Manage your most critical corporate records with a strict, auditable File Plan, enabling declaration, management, and disposal of physical and electronic records to prove compliance with regulatory requirements.		✓	✓
Rich media transformation Easily manage and repurpose rich media with high-fidelity transformation, including video/audio streaming, automatic storyboarding, and speech-to-text conversion, making digital assets fully indexed for any channel.		✓	✓

	Off-cloud plans		
	Private-cloud plans		
Category	Express (X1): Best for foundational control & compliance	Premium (X2): Best for enterprise operations	Ultimate (X3): Best for fully managed Cloud ECM
Information archiving Safely transfer inactive, business-complete data to a cost-effective archive, boosting production system performance while keeping content compliant and accessible for long-term retention.		Includes up to 2 TB of total storage	Includes up to 2 TB of total storage
Enterprise application integration Speed up processes and enhance decisions by linking content to core applications. Secure integrations with SAP and Salesforce give users instant document access within the context of their daily tasks.		✓	✓
Secure external collaboration (via Core Share) Extend OpenText Documentum CM's reach beyond your firewall with OpenText™ Core Share, enabling secure content sharing and collaboration with external partners, customers, and suppliers while preserving governance and auditability of your central repository.			Includes up to 10 GB per user
Intelligent document capture (via Core Capture) Digitize and automate content ingestion with OpenText™ Core Capture integration, intelligently classifying documents and extracting key business data to streamline workflows and eliminate manual steps.			Includes up to 10 pages per month per user
Legally-binding e-signatures (via Core Signature) Execute secure, compliant agreements with OpenText™ Core Signature's integrated e-signatures, offering full tracking and validation for a legally-binding signing experience.			Includes 1 signature per month per user

Industry-focused extensions

OpenText Documentum CM for Engineering

Empower asset teams to manage concurrent engineering projects efficiently, merging changes while maintaining full document integrity.

OpenText Documentum CM for Life Sciences

Built for regulatory, quality, and manufacturing teams to stay inspection-ready and compliant with 21 CFR Part 11 and GxP.

Includes:

- **OpenText Documentum CM for eTMF** - Connect and share inspection-ready content across your product's lifecycle
- **OpenText Documentum CM for Regulatory** - Simplify the management of regulated content and health agency communications
- **OpenText Documentum CM for Quality and Manufacturing** - Maintain control of quality documents, simplify workflows, and stay audit ready

How to choose the right plan – Cheat Sheet

When it comes to choosing the right plan, every organization has different requirements and future needs that will influence their decision. The table below will help you identify which plan meets your current requirements and which plan meets your future needs.

Category	Letter	Requirements/Needs	
For each item below select either “Current Requirement” or “Future Need”, or neither by adding the designated letter to that column		Current	Future
Example: Document Management	E	E	
Express Plan features			
Document Management	E		
Modern, Personalized Experience	E		
Smart Search and Indexing	E		
Secure Document Viewing and Transformation	E		
Automated Retention Management	E		
Process Automation	E		
Reports and Dashboards	E		
Integration with Microsoft 365	E		
Developer Extensibility	E		
Scalable Content Repository	E		
Additional Premium Plan features			
Advanced Workflow	P		
Content Encryption at Rest	P		
Dynamic Access Control	P		
Storage Optimization & Caching	P		
High Performance Services	P		
Enterprise Records Governance	P		
Rich Media Transformation	P		
Information Archiving	P		
Enterprise Application Integration (SAP & Salesforce with Guidewire planned for OpenText Documentum CM CE 26.2)	P		
Additional Ultimate Plan features (Private-Cloud)			
Secure External Collaboration	U		
Intelligent Document Capture	U		
Legally-Binding E-Signatures	U		
Add up the letters for each column here. Then use the chart below to find your best plan.	E (Express)		
	P (Premium)		
	U (Ultimate)		

Results	Best Plan
All “E” (All Current or mix of Current and Future)	Express Plan
Mix of “E/P” (All Current)	Premium Plan
Mix of “E/P” (“Ps” are all Future but just a few years out)	Premium Plan
Mix of “E/P” (“Ps” are all many years in the future)	Express Plan, upgrade to Premium in a few years
Mix of “E”, “P”, and “U”	Ultimate Plan

Summary and next steps

The new **OpenText Documentum Content Management (CM)** plans make it easy to choose the right solution and prepare for the future.

- **Express** provides the foundation for compliance and Microsoft 365 collaboration.
- **Premium** adds enterprise-grade governance and advanced integrations.
- **Ultimate** delivers cloud agility with secure collaboration and automation.

All plans work seamlessly with **OpenText Content Aviator** for generative AI insights and **OpenText™ Capture** for intelligent document processing.

You can also extend Documentum CM with **industry-specific solutions**:

- **Engineering**: Manage complex asset and project documentation with precision, version control, and concurrent design collaboration.
- **Life Sciences**: Stay inspection-ready with secure, compliant document control for regulatory, quality, manufacturing, and clinical teams.

Whether you’re managing engineering drawings, regulatory submissions, or global operations, OpenText Documentum CM gives you the flexibility, intelligence, and scalability to grow with confidence.

OpenText Documentum CM gives you the flexibility, intelligence, and scalability to grow with confidence.

Ready to learn more?

[Contact us](#)—let’s find the right plan for your needs!