The OpenText Private Cloud handbook

A practical guide for IT professionals, cloud strategists, and business owners

Contents

Your cloud, your control

Finding the right deployment model for your business can be challenging and frustrating. Many companies struggle with the complexity of public clouds or the constraints of on-premise options. That's where OpenText™ Private Cloud comes in, offering a scalable, secure, and efficient cloud infrastructure customized to meet your specific needs.

Whether you're an enterprise IT professional, cloud strategist, or business leader seeking innovative cloud solutions, this handbook will help you understand the benefits of OpenText Private Cloud and how to get started.

OpenText Private Cloud by the numbers

People	Process	Technology
400 process owners	**4,400** total compliance requirements	**120+** products/services/ applications
160 process owners	**2,300** audit artifacts and evidences	**40+** data centers/ locations
48 leadership		

400 rationalized controls

82 compliance certifications

How information management in OpenText Private Cloud gives you a competitive advantage

The private cloud is more than just a storage solution—it's a strategic enabler for modern businesses. With the increasing reliance on data and technology, enterprises require cloud environments that ensure efficiency, security, and innovation. The OpenText Private Cloud provides that edge.

Organizations that prioritize information management gain a significant competitive advantage by mastering modern workflows, digitizing end-to-end processes, and making smarter, faster decisions enabled by proprietary data strategies. Those that run information management in the OpenText Private Cloud also benefit from:

- **Dedicated resources:** Unlike public cloud solutions, private cloud environments give organizations full control over their IT infrastructure but are still managed and maintained by OpenText.

- **Enhanced security:** Sensitive data remains protected within a single-tenant, controlled environment.

- **Expertise on demand:** With providers like OpenText, businesses gain access to world-class cloud teams dedicated to application and data management.

- **Scalability and flexibility:** Private clouds grow alongside your needs while maintaining impeccable performance and service levels.

OpenText Cloud Platform

KEY POINTS

- Purpose-designed and optimized for information management

- Sovereign landing zones in NA, Europe, Asia Pacific

- 99.99% of availability guaranteed for cloud

- Global

- Trust and compliance

- Modern machine-based security
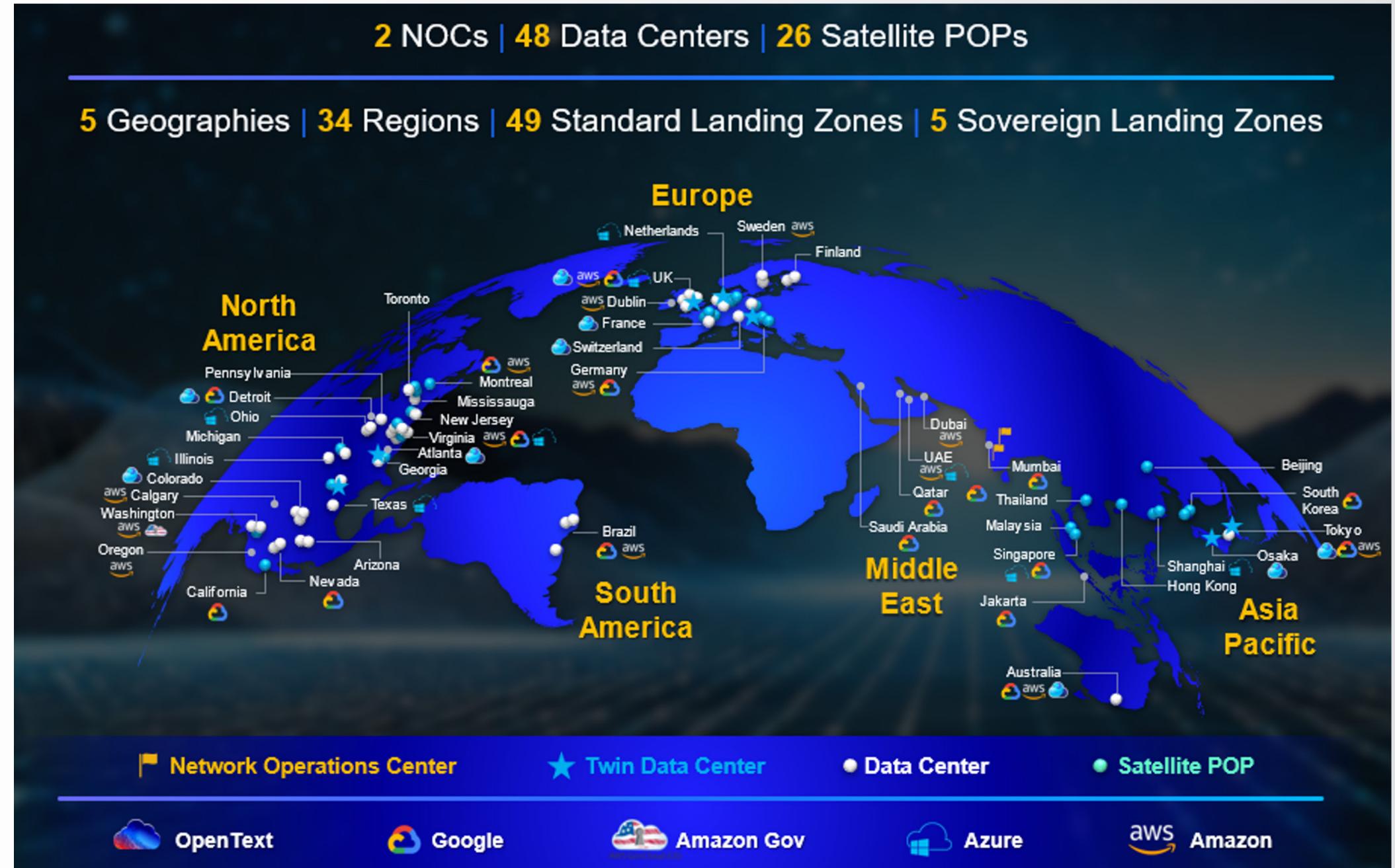
Understanding cloud landing zones

A successful migration to the private cloud begins with well-defined cloud landing zones. Essentially, landing zones are the building blocks for setting up your private cloud, offering a blueprint to guide deployment while addressing critical aspects like governance, security, and scalability.

OpenText Private Cloud ensures you have a seamless foundation, thanks to our mature domain expertise. We design landing zones to meet your specific needs based on your requirements for your choice of hyperscaler, data residency, and specific compliance frameworks.

OpenText works with you to:

1

Define your goals and requirements

Identify business priorities—whether focusing on cost reduction, operational efficiency, security and compliance, or scalability needs.

2

Assess data workloads

Map current workloads and determine which are best suited for cloud migration. Applications and workloads with sensitive data or complex compliance needs benefit greatly from private cloud environments.

3

Choose the right tools and partners

Maximize the benefits by running essential solutions in the cloud and stay up to date with the latest upgrades and innovations.

Key considerations

A successful transition to private cloud depends on thoughtful implementation across the following areas:

Architecture

Build a foundation that supports agility and scalability. The OpenText Private Cloud infrastructure is designed to accommodate hybrid operations, integrating seamlessly with both private and public cloud services as needed.

Operations

Operational management involves end-to-end monitoring and optimizing workloads for efficiency. All private cloud services are fully managed by OpenText, including maintenance and upgrades, eliminating operational costs if managed by your IT organization.

Security and privacy

Private clouds are known for their robust security features, and OpenText Cybersecurity Cloud ensures enterprise operations are fortified. Features such as encryption, identity access management, and threat detection protect data across the lifecycle.

Service management

By leveraging service management frameworks, businesses can ensure their resources remain reliable, cost-effective, and well-optimized for their users.

Managing security, privacy, and compliance

Modern enterprises operate in an age of heightened security threats and compliance requirements. Here's how the OpenText Private Cloud helps businesses manage these risks effectively:

- **360-degree cybersecurity:** Using tools like built-in threat intelligence and proactive monitoring to secure operations and data.

- **Streamlined compliance support:** Automated workflows make it easier to meet regulatory standards in key geographies and across industries, from healthcare to finance.

- **Employee trust:** Ensures data integrity without compromising team collaboration or productivity.

GLOBAL

REGIONAL

Security domains	Global certifications	U.S. Government certifications	Industry regulatory controls	Regional policies and practices
Threat detection	ISO 27001	StateRAMP	HITRUST	Protected B (CCCS-M) (Canada)
Anti-virus malware protection	ISO 27017	FedRAMP Moderate	HIPAA	GDPR (EU)
Identity access management	ISO 27018	FIPS 140-2	SWIFT	AgID (Italy)
Vulnerability remediation	ISO 27034	SOX 404	PCI DSS	Cyber Essentials+ (UK)
Encryption and key management	ISO 15408	TX-RAMP	BaFin	IRAP (Australia) *in process
Logging and monitoring	ISO 9001		TISAX	Governance & Risk
Penetration testing	SOC1		GxP	Data Privacy
Physical security	SOC2			Data Protection
	SOC3			Security Incident Response
	CSA STAR			Risk Management
				Risk Assessments
				Employee Security Training
				Third-Party Risk Management

Getting value from observability, automation, and modernization

Smart IT operations rely on observability, automation, and modernization to drive value in every cloud environment. These principles don't just reduce costs, they also unlock new opportunities for innovation.

Observability

Proactively monitor every layer of your operations—networks, applications, processes—to ensure maximum uptime and early detection of potential issues.

Automation

Automating workflows leverages AI and machine learning to drive efficiency. For example, the OpenText Analytics Cloud offers real-time data insights and process automation that enables enterprises to move faster and accomplish more without additional headcount.
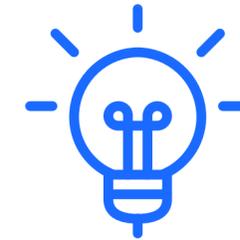
Modernization

Seamlessly update legacy systems, enabling businesses to take full advantage of capabilities offered by modern applications and platforms. OpenText solutions empower enterprises to integrate their old systems with newer cloud-based solutions efficiently.

Innovation

With OpenText's regular updates and upgrades, businesses never fall behind the curve. Access to cutting-edge tools empowers organizations to innovate continuously and remain competitive.

	FedRAMP (Moderate)	TX-RAMP (Level 2)	CCCS (Protected B)	IRAP (Protected)
Content				
Content Management (xECM)	AWS	AWS	AWS	AWS (25.2)
Process Automation (AppWorks)	AWS	AWS		
ADM				
Project and Portfolio Management (PPM)	AWS Gov	AWS Gov		

Business Unit	Product	Providers	Availability
Content	Content Management (xECM)	GCP, AWS, Azure	✓
	Documentum Content Management (Documentum)	GCP, AWS, Azure	✓
	Office Online	GCP, AWS, Azure	✓
	Information Archive (InfoArchive)	GCP, AWS, Azure	✓
	Process Automation (AppWorks)	GCP, AWS, Azure	✓
	Archive Center	GCP	✓
	Core for Capital Projects	OT DCs	✓
	Content Cloud for Life Sciences	AWS, (GCP 25.1)	✓
	Aviator Search	GCP	✓
	Knowledge Discovery (IDOL)	GCP	25.2
	Intelligent Capture	GCP	25.2
Experience	Communications (Exstream) [Document Presentment Live for SAP]	GCP, AWS, Azure	✓
	Customer Data (Experience CDP)	GCP	✓
	Output Management	OT DCs	✓
	Digital Asset Management (OTMM) [Digital Asset Management for SAP]	GCP, Azure	✓
	Contact Center (Qfiniti and Explore)	AWS	✓
	Web (TeamSite/LiveSite)	GCP, AWS	✓
	Fax (RightFax MS)	AWS	25.1
Analytics and Legal Tech	Integration Center (Magellan Integration Center)	GCP, AWS, Azure	✓
	Intelligence (Magellan BI and Reporting)	OT DCs, GCP	✓
	Intelligence Classification (Magellan Text Mining)	AWS	✓
ADM	Application Quality Management	AWS	✓
	Software Delivery Management	AWS	✓
	Enterprise Performance Engineering (LoadRunner Enterprise)	AWS	✓
	Project and Portfolio Management	AWS	✓
IT Operations Management	Network Operations Management Reporting	AWS	✓
	AI Operations Management Premium SaaS	AWS	✓
	Operations Bridge Reporting SaaS	AWS	✓
	Data Center Automation	AWS	✓
	Solutions Business Manager	AWS	✓
	Application Performance Management	AWS	✓
Cybersecurity	Fortify Hosted	AWS (GCP 25.2)	✓
	NetIQ Access Manager	AWS	✓
	Identity Governance (NetIQ)	AWS	✓
	Identity Manager (NetIQ)	AWS	✓

Start here

Follow these simple steps to launch your private cloud migration with confidence:

1. **Audit your current systems:** Identify your existing IT assets, processes, and challenges.

2. **Partner with experts:** Select a trusted partner like OpenText for guidance and hands-on implementation.

3. **Define goals:** Consider scalability, cost-efficiency, and compliance as your benchmarks for success.

4. **Employ incremental migration:** Transition workloads in phases to reduce disruption and ensure alignment with overall IT strategy.

5. **Leverage observability and automation:** Ensure continued optimization with tools like OpenText Analytics and IT Operations Cloud post-deployment.

For IT professionals, cloud strategists, and business owners alike, the private cloud is no longer a luxury—it's a necessity for staying competitive in a fast-evolving digital landscape.

By focusing on intelligent information management, enhanced security, and automation, OpenText Private Cloud empowers businesses to unlock their true potential. Take the first step toward a smarter, more secure, and scalable future by exploring OpenText Private Cloud today.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit opentext.com.

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