

# OpenText Titanium X innovations

CE 23.1 – CE 25.2

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# OpenText Content Cloud Innovations

CE 23.1 – CE 25.2

# Content Cloud Roadmap

Guiding principles for **innovation**



## CLOUD

Best in class private and public cloud services



## INDUSTRY

Validated industry clouds



## EXPERIENCE

Easy to use, easy to consume easy to customize



## INTEGRATIONS

Content enabled business processes



## SOLUTIONS

For horizontal and vertical scenarios



## SECURITY

Embedded for trusted information



## INSIGHTS

Make information actionable

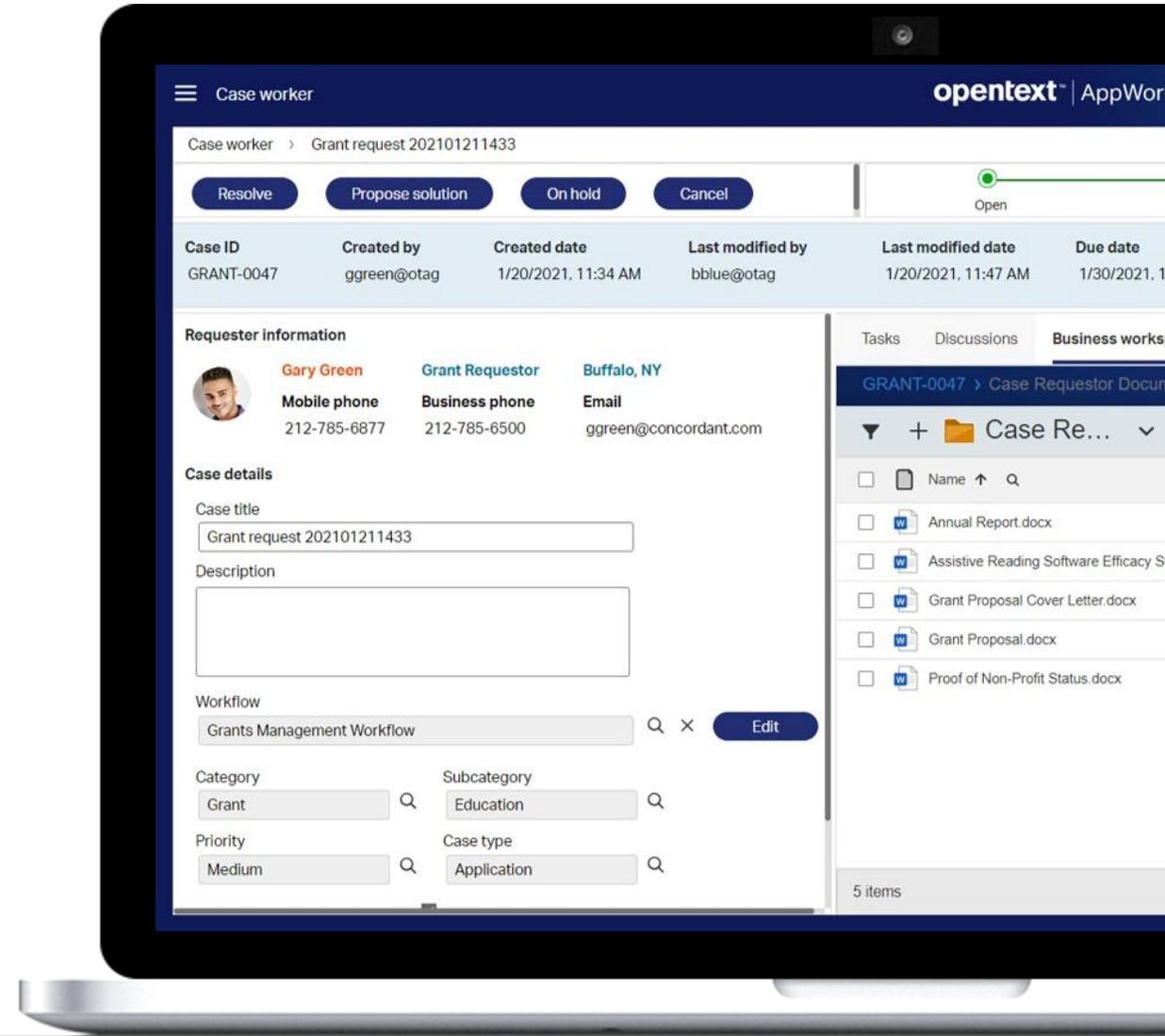


## AI

Embed AI to drive insights and automation

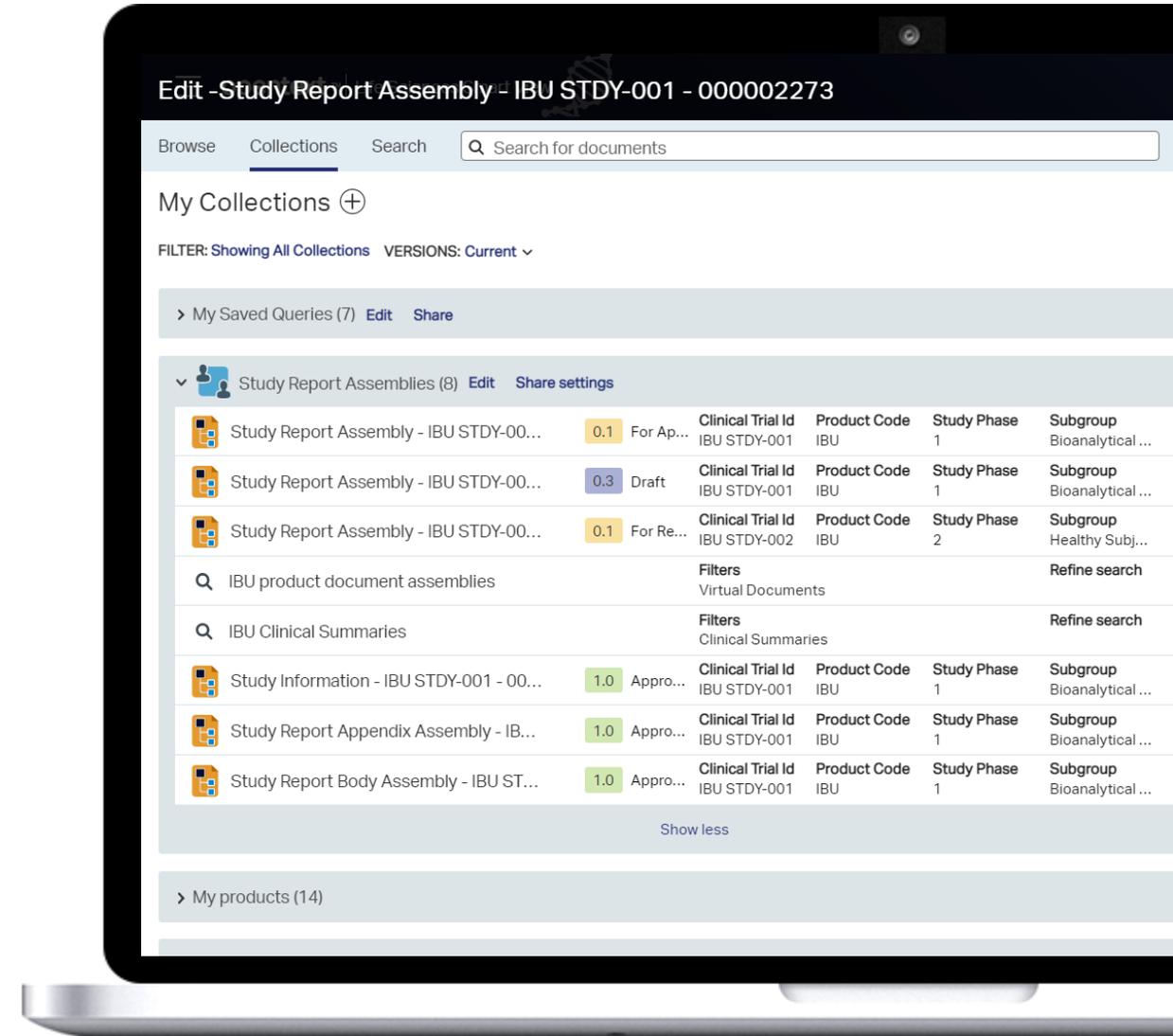
# OpenText Content Management (Extended ECM) and OpenText Process Automation achieve FedRAMP 'In Process' designation

- Cloud security is no longer an inhibitor for U.S government organizations to adopt OpenText Content Management (Extended ECM) and OpenText Process Automation in the AWS public cloud
- Modernize citizen-facing services such as grants/permit management with automated workflows
- Boost internal & external collaboration with comprehensive case-management capabilities
- Reduce development overhead with low-code/no-code tools



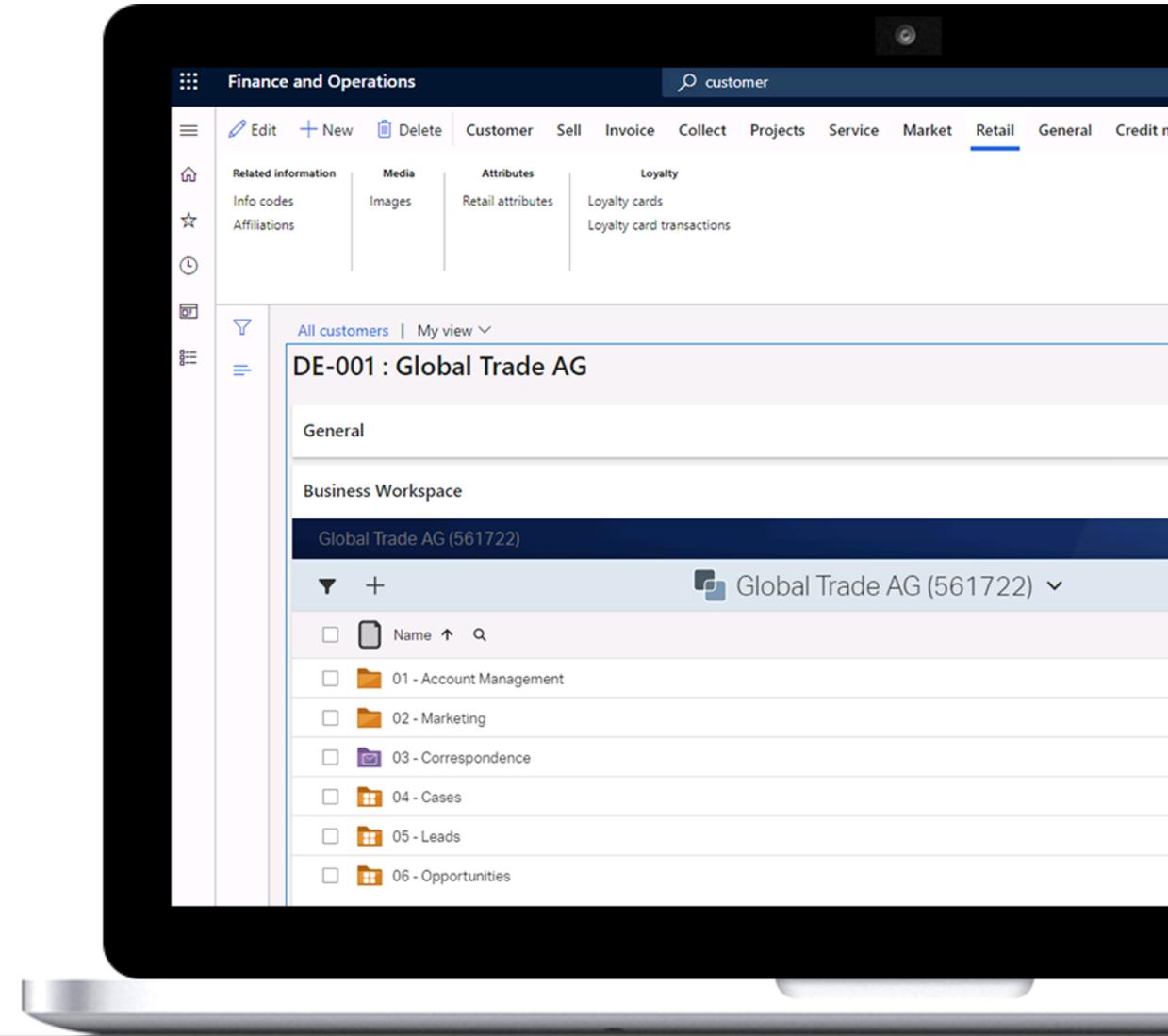
# GxP compliance with OpenText Content Cloud for Life Sciences on AWS

- Audit-ready confidence and GxP compliance in cloud
- Trusted, proven solution with AWS cloud-based operational efficiencies
- Ensure manufacturing quality and safety with process compliance
- Improve health authority submissions and correspondence across clinical trials, research and development



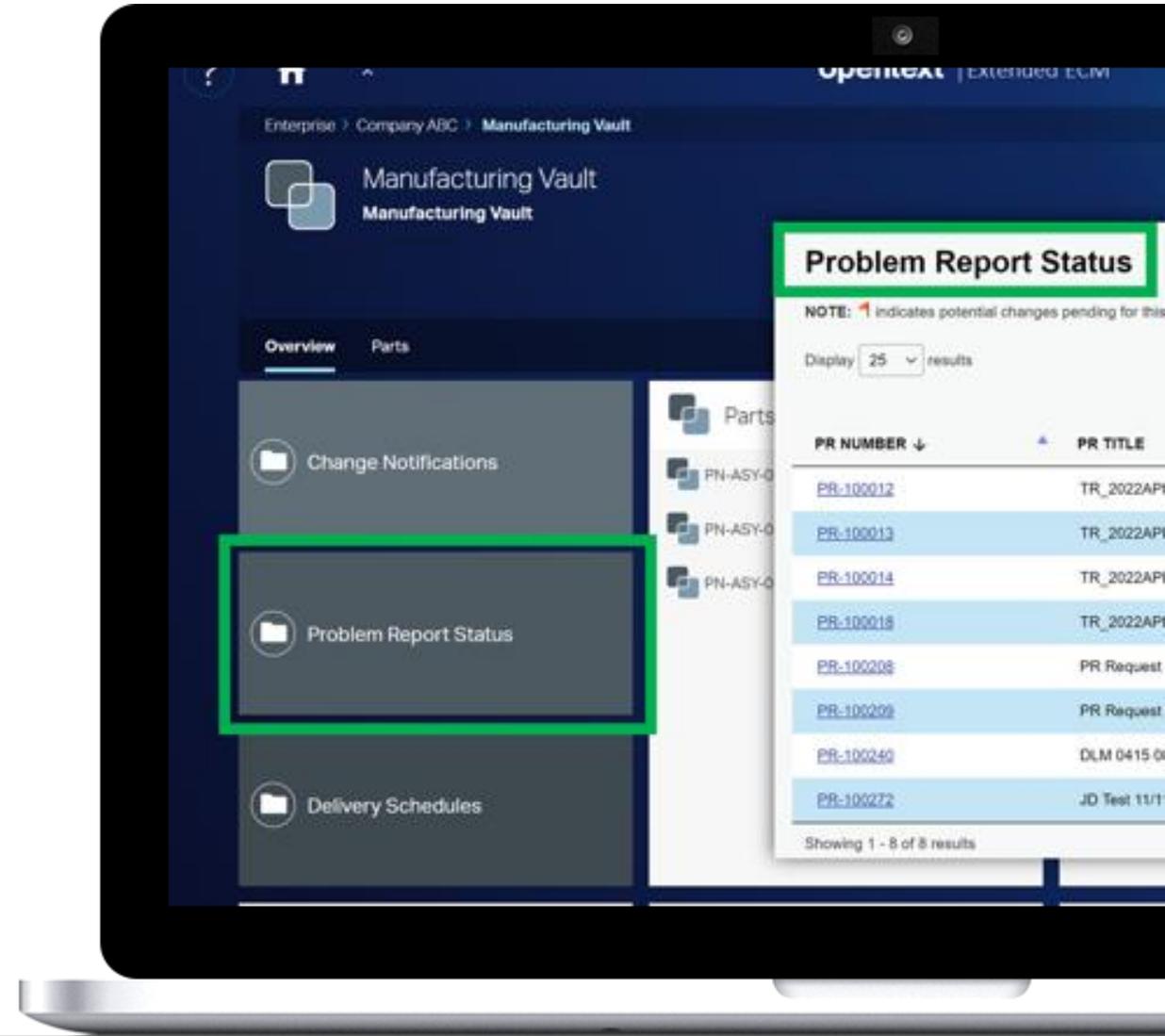
# Streamline complex financial workstreams

- Relevant financial content at your fingertips
- Modernize workflows with connected content and financial processes
- Strengthen compliance and reduce risk
- Improve Account Payable and Account Receivable processes
- Find the solution on [Microsoft AppSource](#)



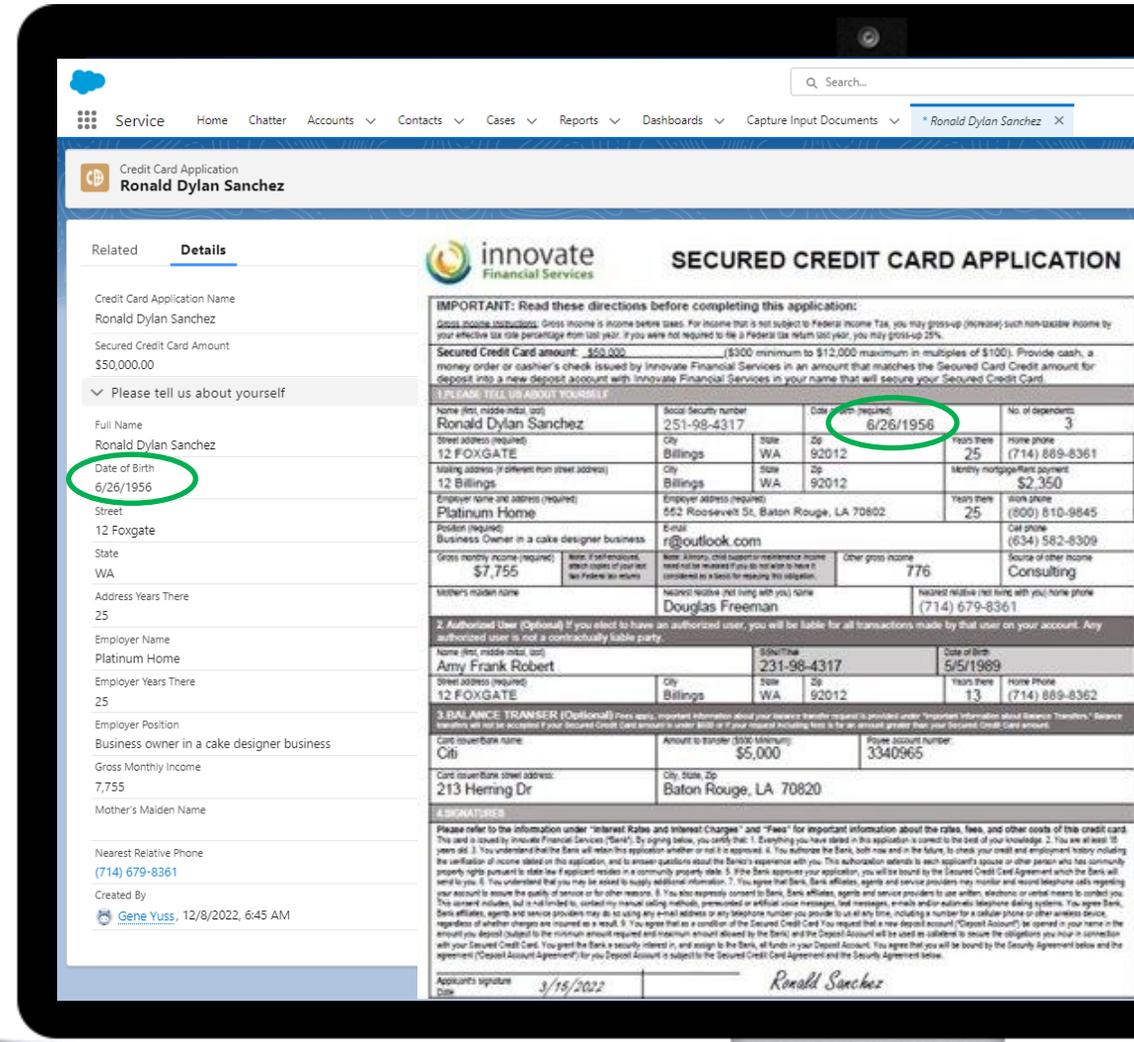
# Making PLM information work better across enterprise systems and supply chains

- Share released design information across the extended enterprise
- Eliminate error prone manual synchronization of information
- Automate Post-design change requests back to PLM
- Complete an end-to-end information backbone for manufacturing



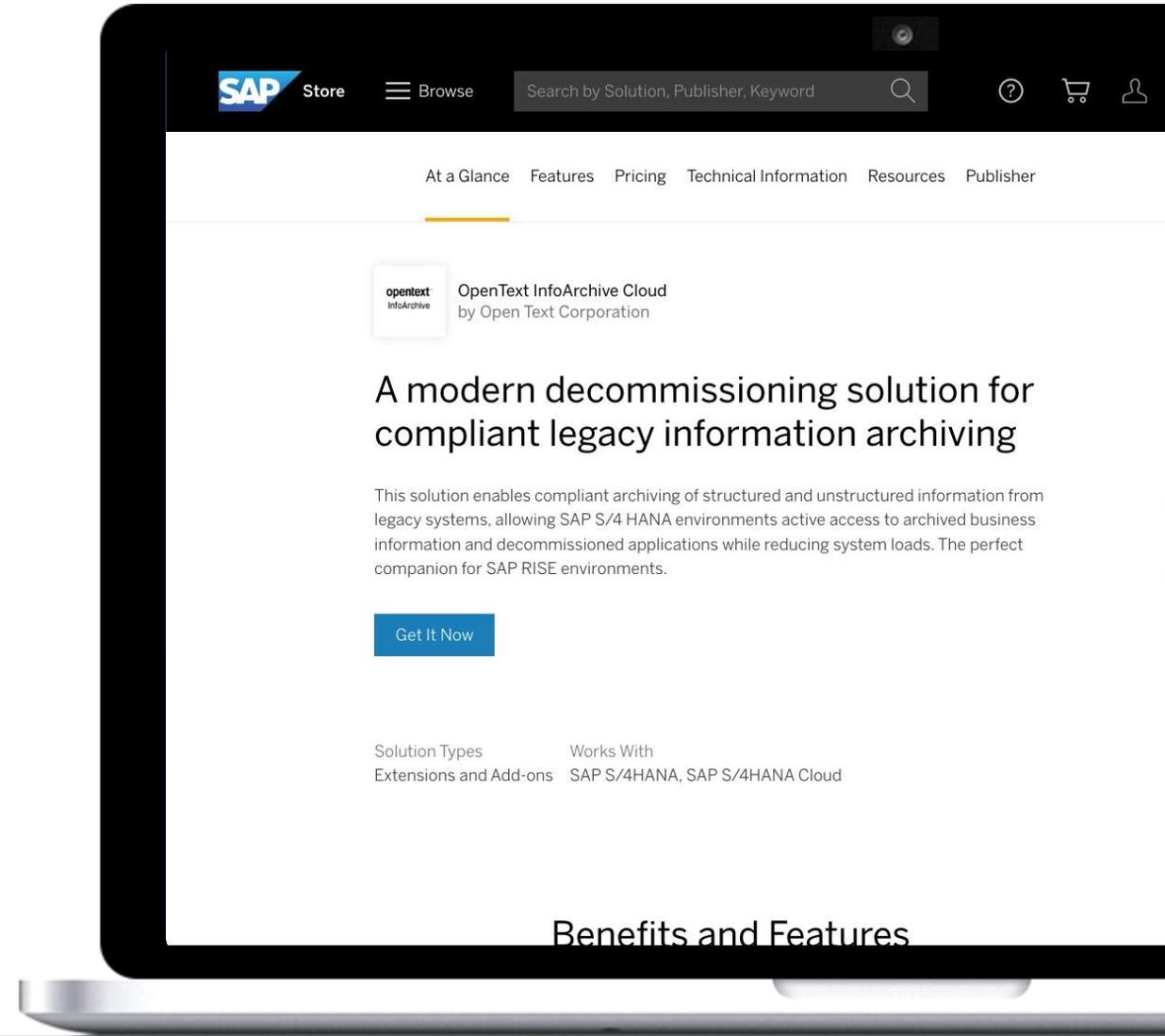
# Accelerate document processing for Sales & Service

- Simplify inbound customer document capture
- Intelligently extract data and inject into Salesforce
- Automate manual tasks and streamline processes
- Reduce costly errors and enable frictionless productivity
- Integrated with Salesforce Flow for easy automation setup
- Solution available on the [Salesforce AppExchange](#)



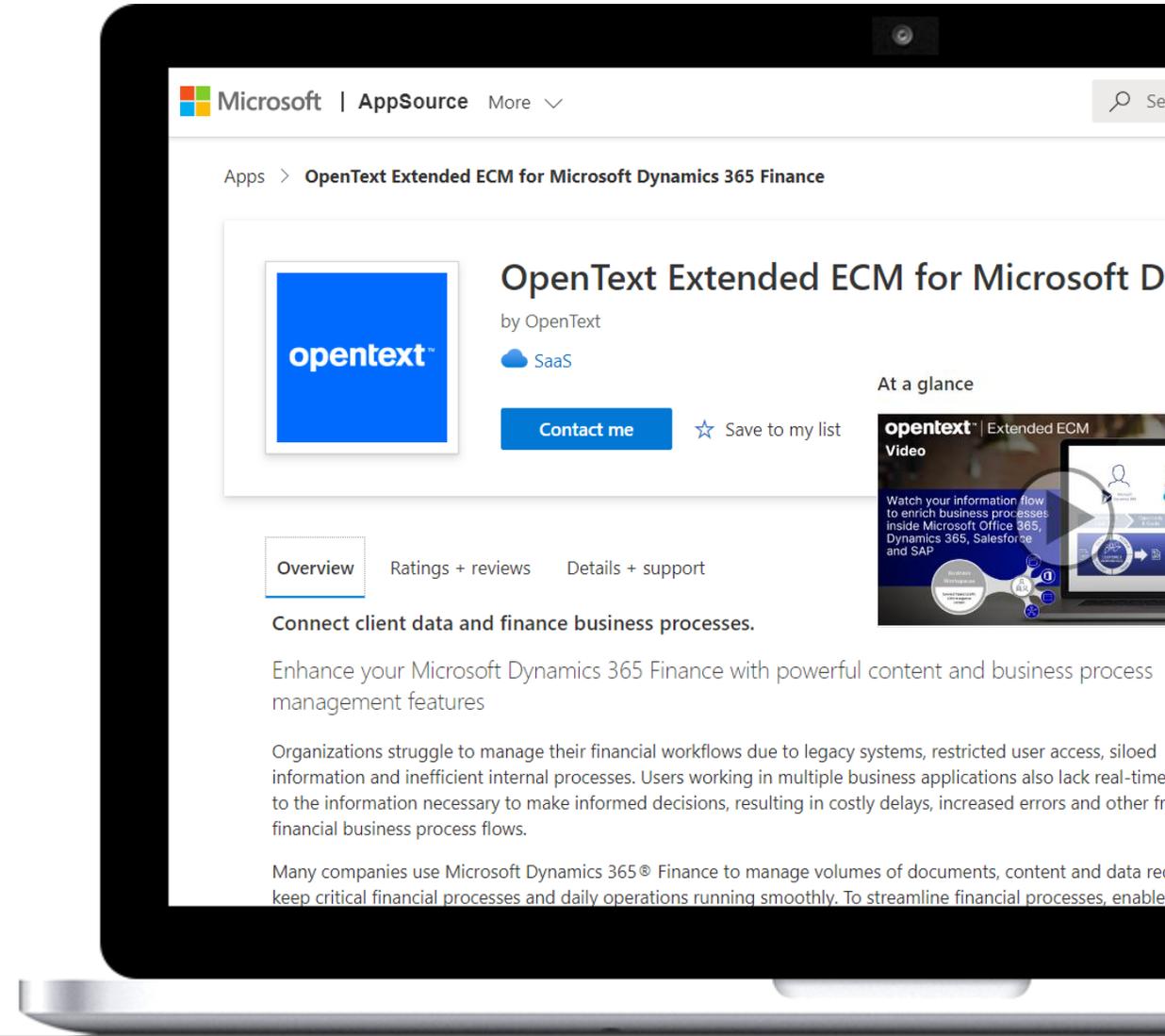
# Fast-track the move to SAP S/4HANA with proven system decommissioning in the cloud

- OpenText™ Information Archive Cloud Edition now validated by SAP and available on the [SAP Store](#)
- Securely retire SAP & non-SAP applications to the cloud
- Proven solution from a trusted SAP partner



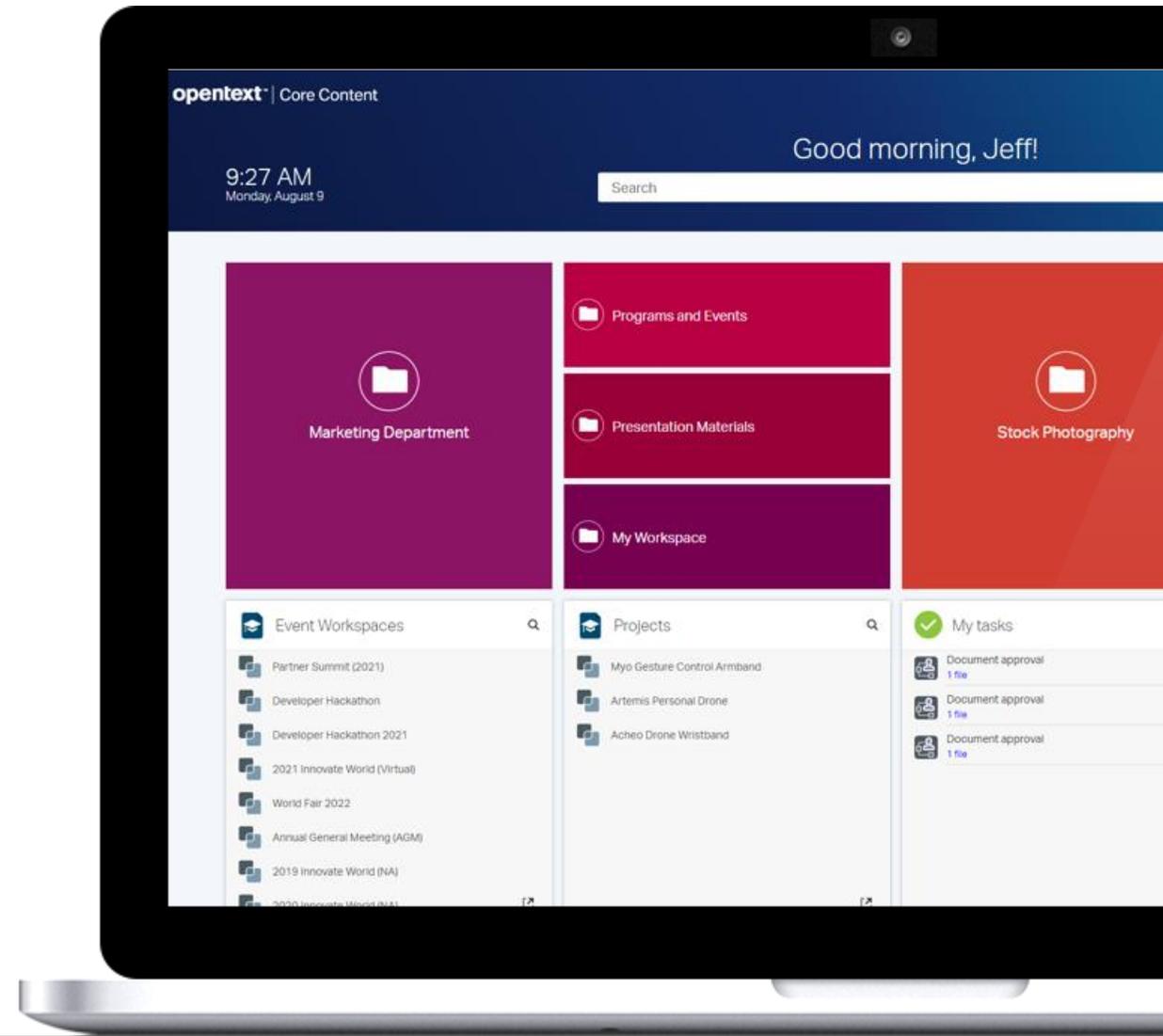
# Find new integrated solution on Microsoft AppSource Marketplace

- Streamline finance processes with OpenText™ Content Management for Microsoft® Dynamics 365™ Finance
- Find solution on [Microsoft AppSource Marketplace](#)
- Centralize solutions and simplify vendor management on Marketplace
- Use solution to burn down committed cloud spend with [Microsoft Azure Cloud](#)



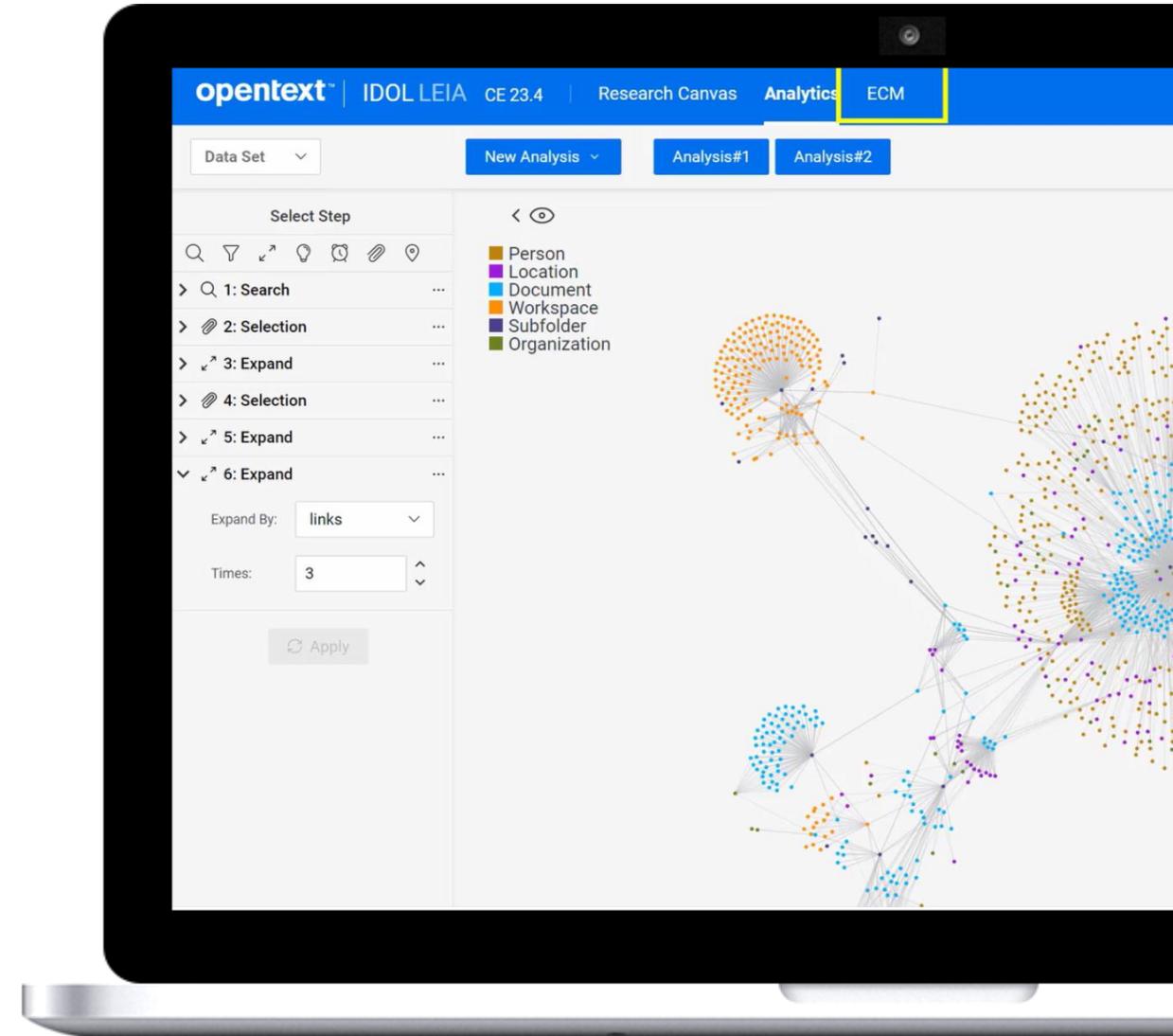
# Complete SaaS content management available via OpenText Partners

- OpenText™ Core Content Management and OpenText™ Core Process Automation have been added to the OpenText Cloud Reseller Program
- Suite of products available for resale by certified OpenText Partners:
  - OpenText™ Core Content Management
  - OpenText™ Core Process Automation
  - OpenText™ Core Capture
  - OpenText™ Core Share
  - OpenText™ Core Signature



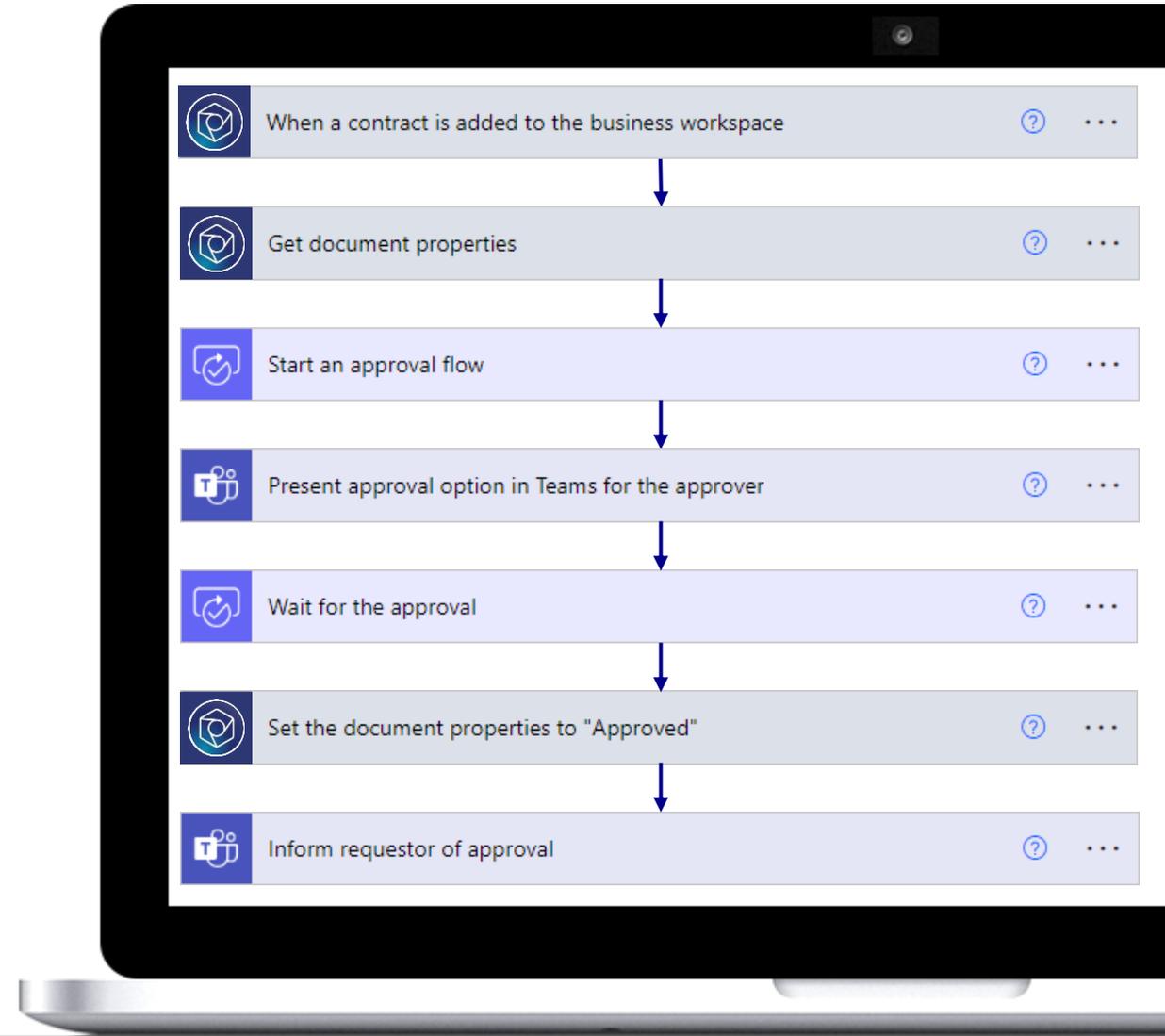
## Smarter content insights

- **Reduce sprawl** with automated identification, extraction and filing of content from external sources to central repository
- **Understand and enrich metadata** of content already in your OpenText Content Management (Extended ECM) or OpenText Documentum repository with AI-powered insight
- **Gain new insight** to make smarter, faster decisions with elegant visualization of content connections and relationships



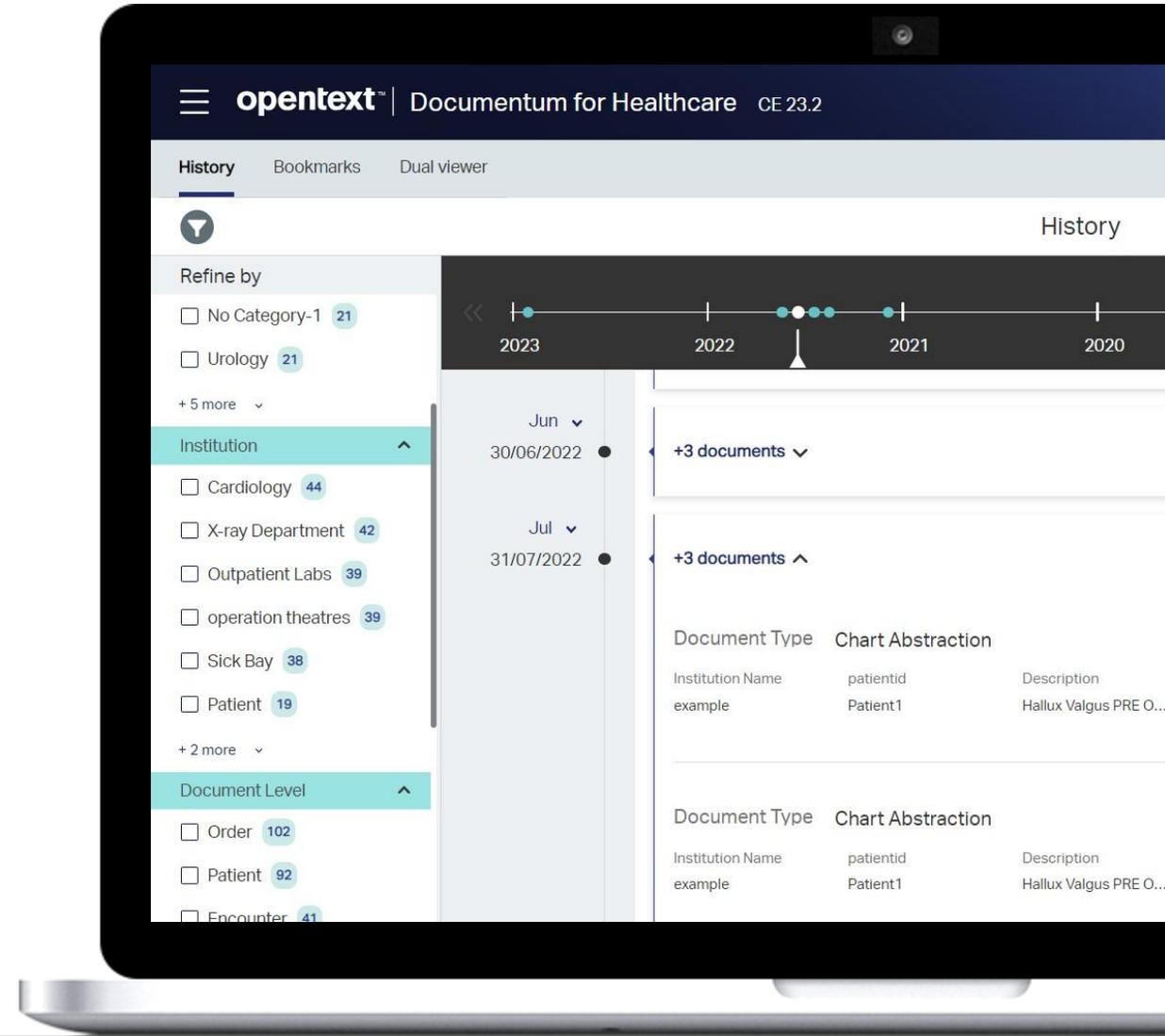
## Smarter productivity workflows

- **Automate business processes** for 1000+ popular apps
- **Empower users** to build and extend productivity workflows
- **Eliminate information silos** with a single source of truth
- **Do more with less** burden on IT and maximize the value of existing investments



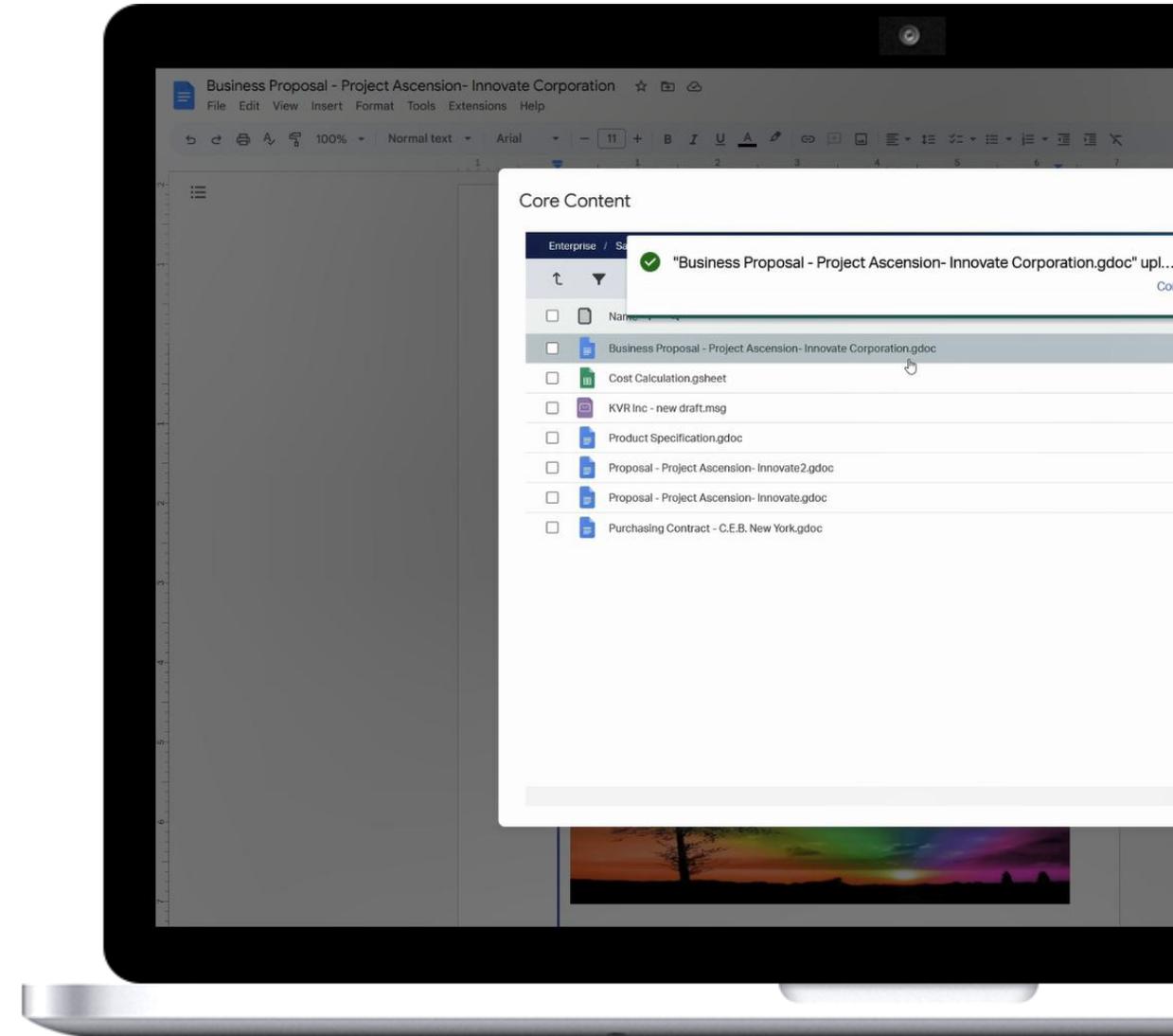
# Smarter patient care with complete and integrated patient records

- **Enhance the value of EMR** with a complete, patient-centric view of all information, regardless of source, format or location
- **Improve process, insight and empathy** with greater integration and usability of unstructured patient data
- **Ensure compliance** with evolving standards such as HL7 & IHE



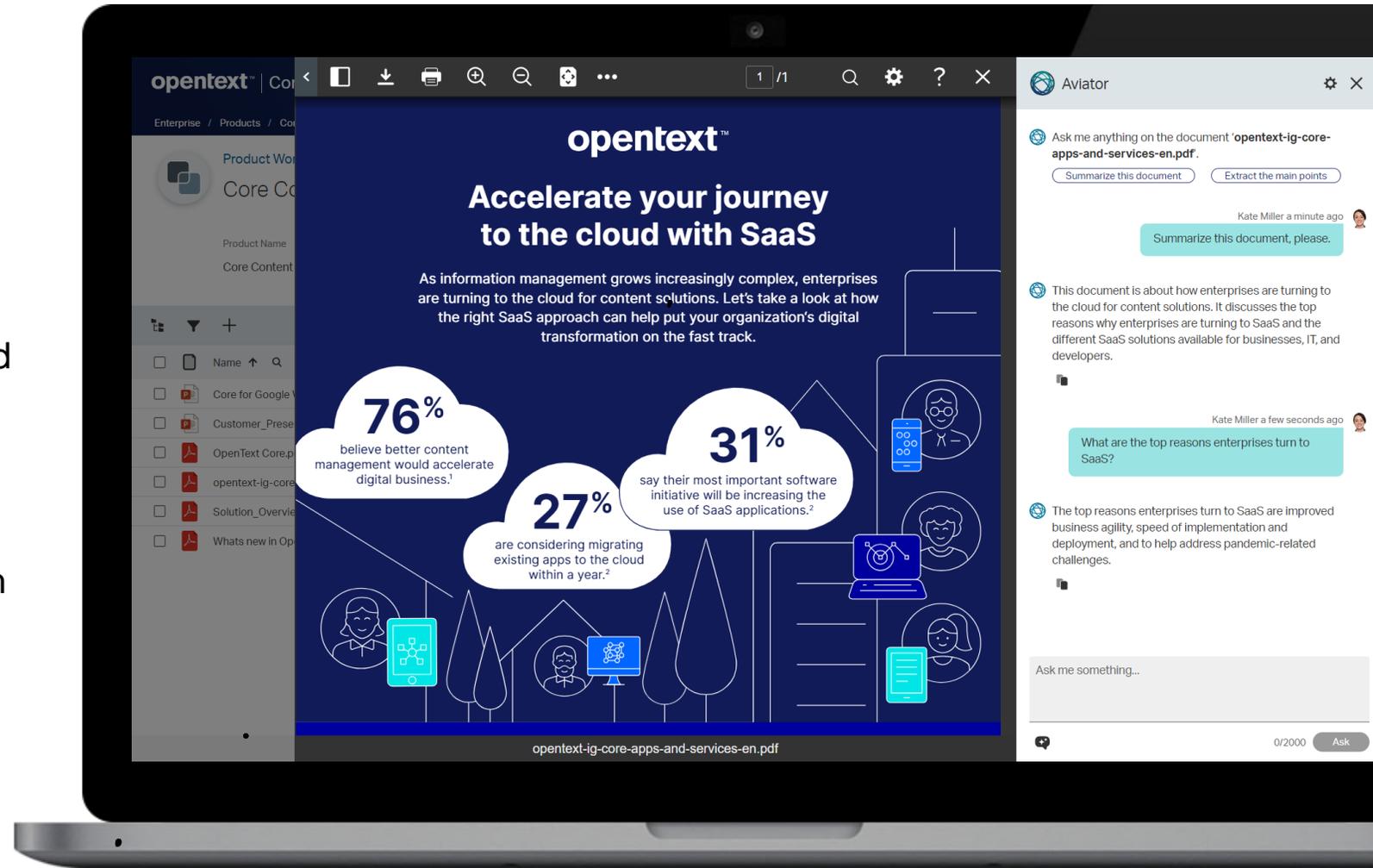
# Smarter digital employee experience with integrated collaboration and content management

- **Enrich Google Workspace collaboration** with enterprise content management and information governance
- **Speed business processes** by embedding collaboration and content management into lead applications
- **Deliver information in context** to reduce digital friction and empower a seamless digital employee experience



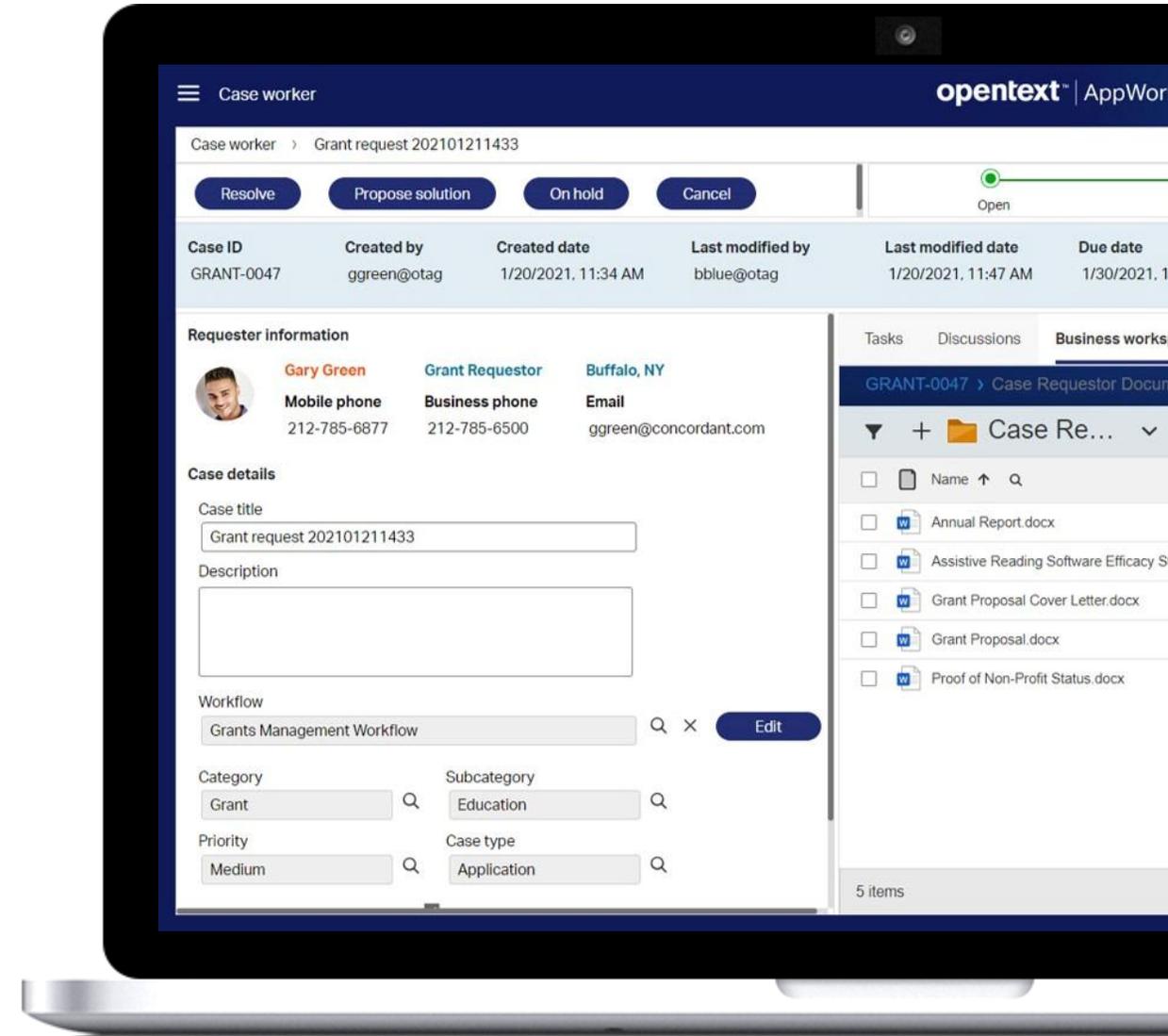
# Work smarter with intelligent assistance

- **Quickly understand documents** and workspaces through automated analysis and summaries
- **Discover content faster** with an interactive chat interface
- **Boost user productivity** and efficiency with relevant answers to natural language questions



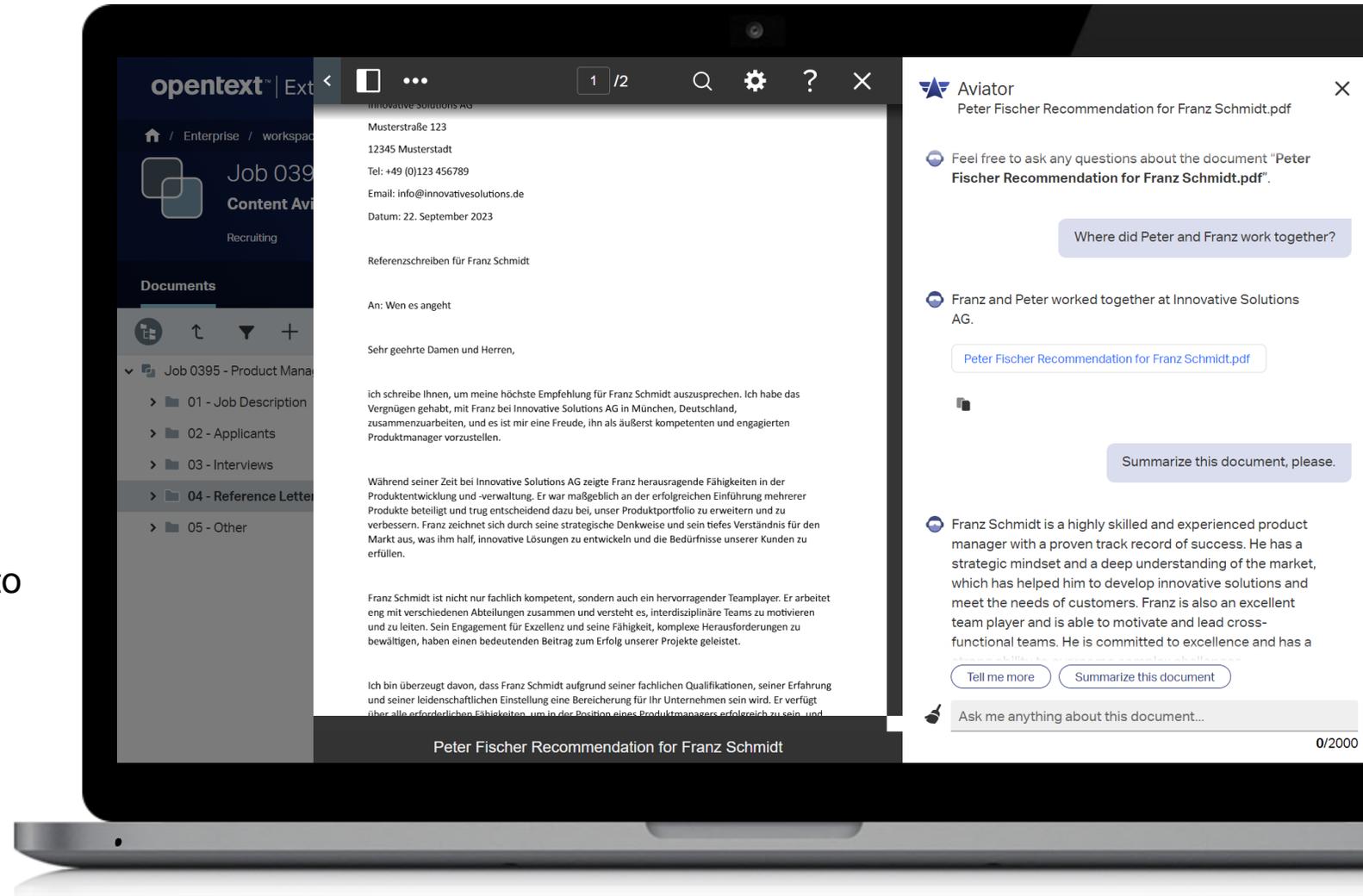
## Modernize citizen experiences with FedRAMP authorized cloud content services

- **Improve cloud security:** Gain the highest levels of data security and governance with a fully-authorized FedRAMP solution on AWS public cloud
- **Boost internal and external collaboration:** Empower collaboration across agencies and departments with a flexible platform
- **Enrich citizen experiences:** Accelerate secure digital government services to boost citizen engagement and satisfaction
- **Reduce TCO:** Shift resources from application management to high-impact missions



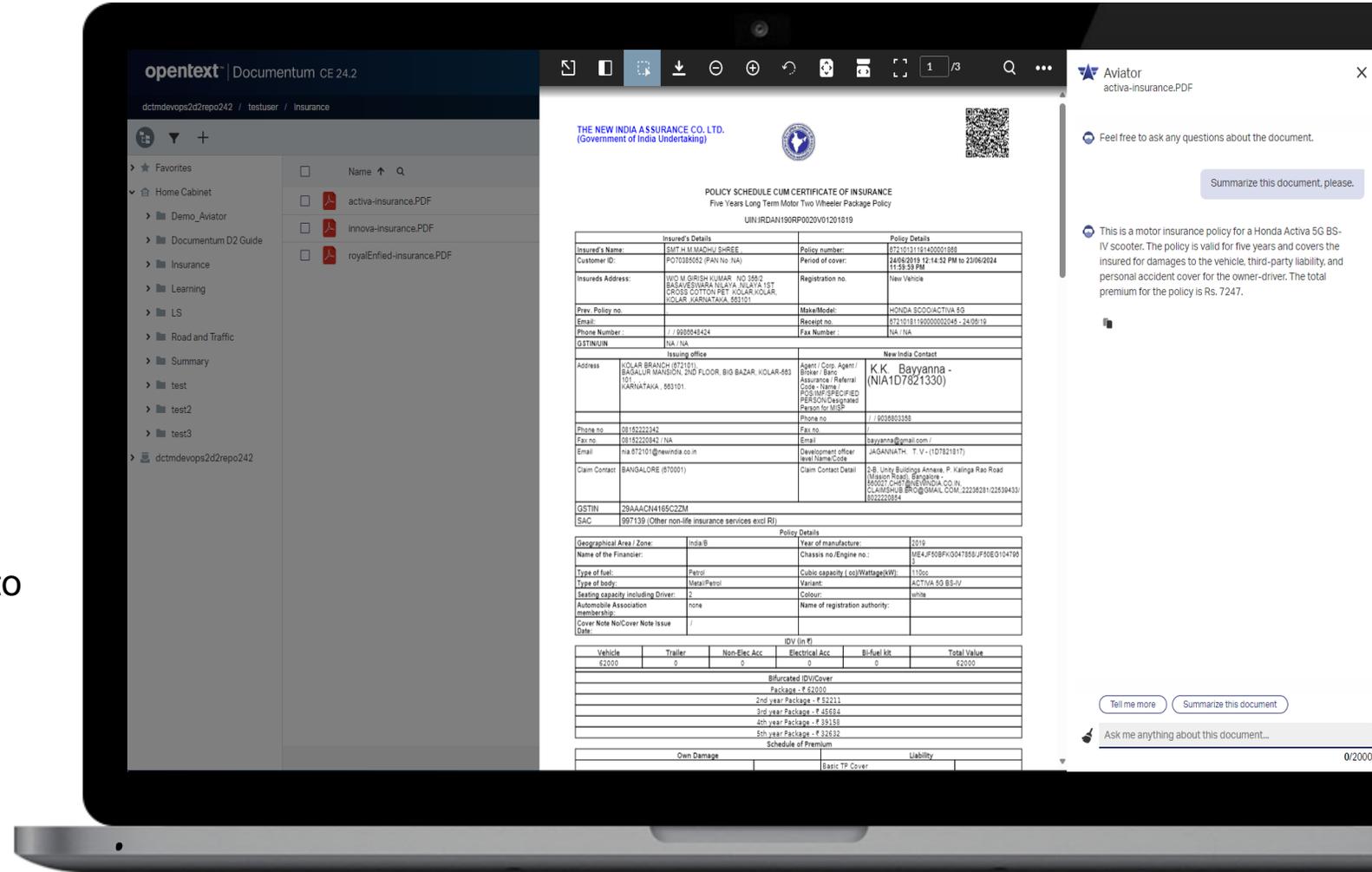
# Work smarter with intelligent assistance

- **Quickly understand documents** and workspaces through automated analysis, summaries and translation.
- **Discover content faster** with an interactive chat interface.
- **Keep users focused** with content relevant to their tasks, roles and permissions.
- **Control chaos** and get the best answers leveraging foundational information management.



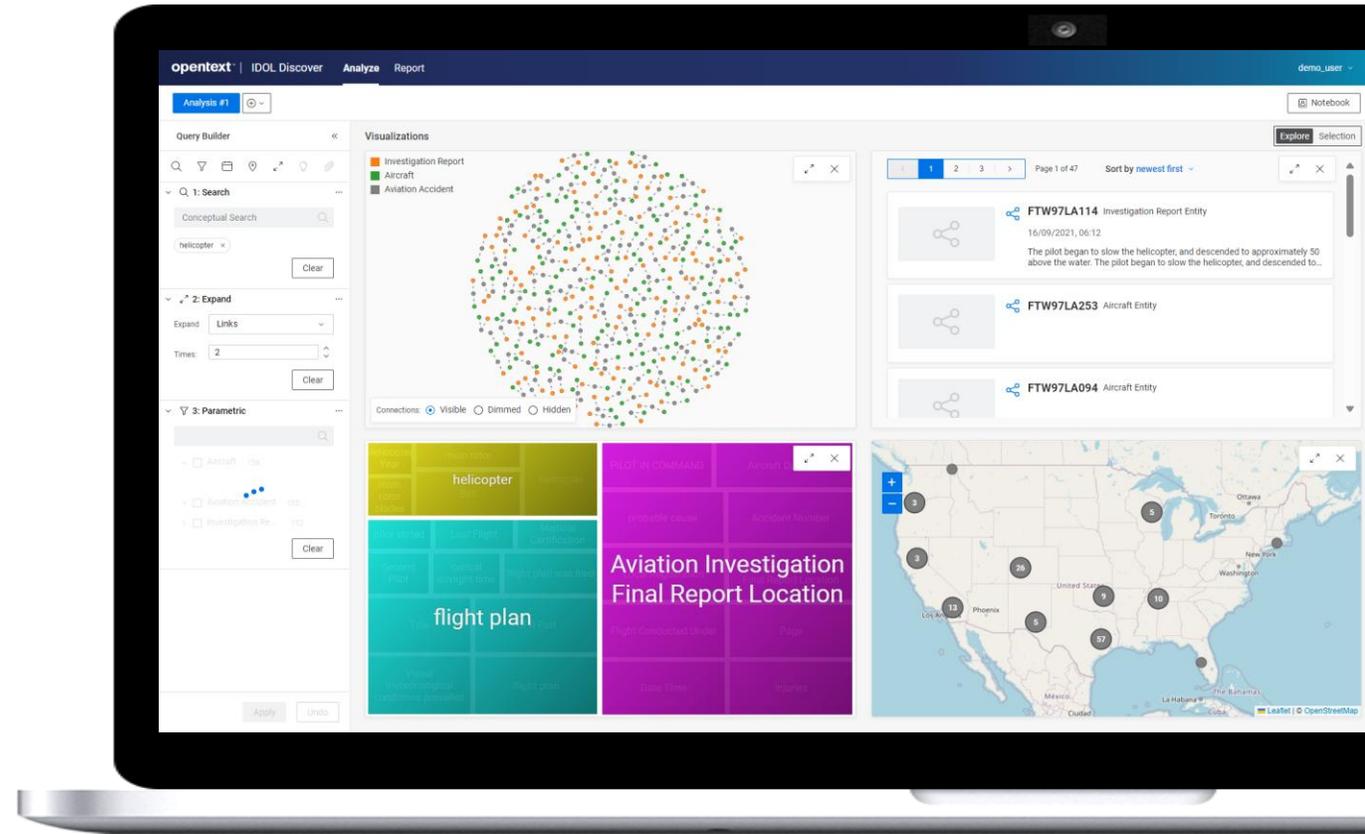
# Work smarter with intelligent assistance

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- **Control chaos** and get the best answers leveraging foundational information management.



## Elevate investigative analytics and derive deeper insights

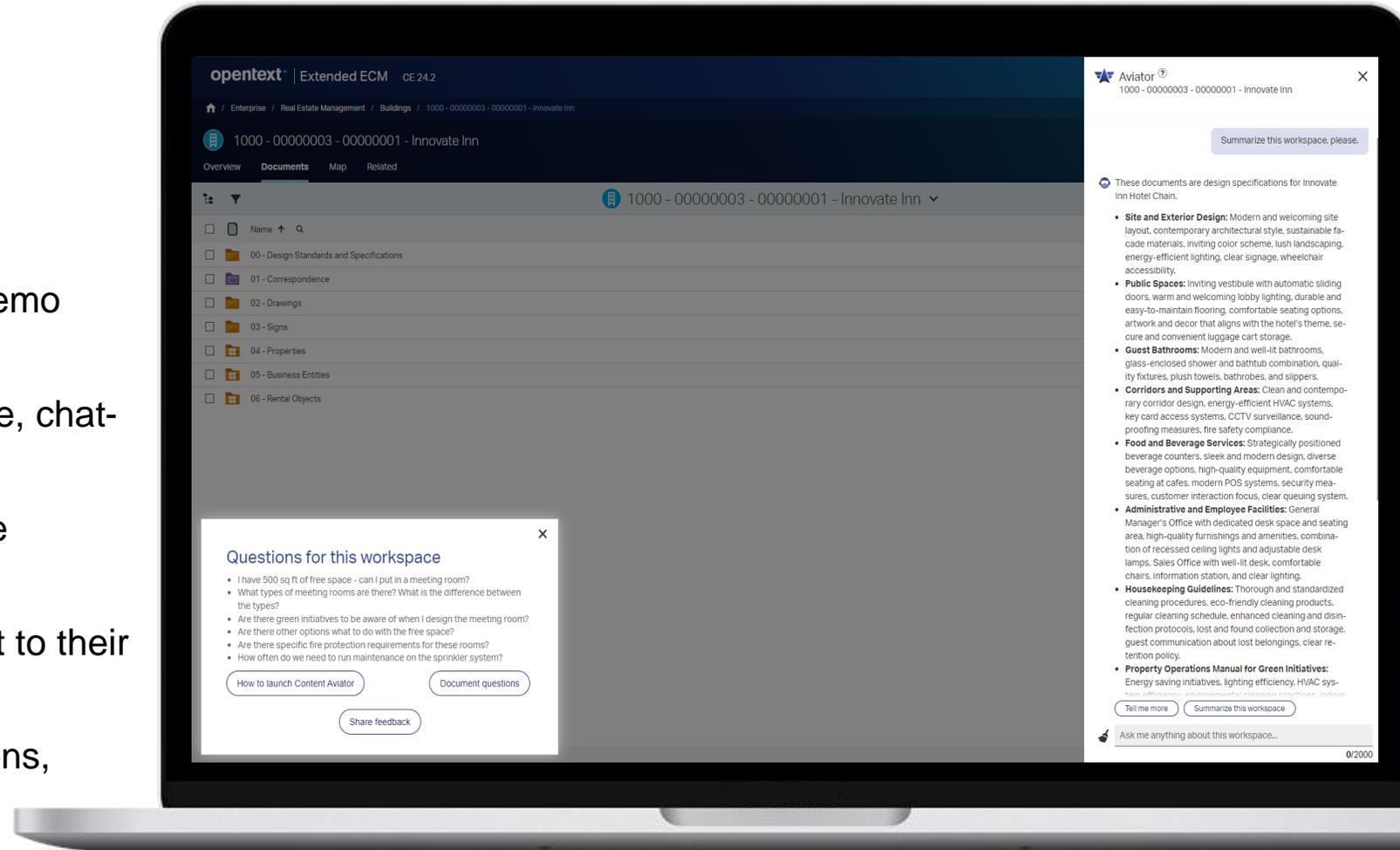
- **Collaborative analytics**, across all content, teams, and projects.
- **Report and Export Securely**, document level security with data delivery tracked
- **Streamline workflows**, reach actionable insights quicker.



# Try generative AI for content management

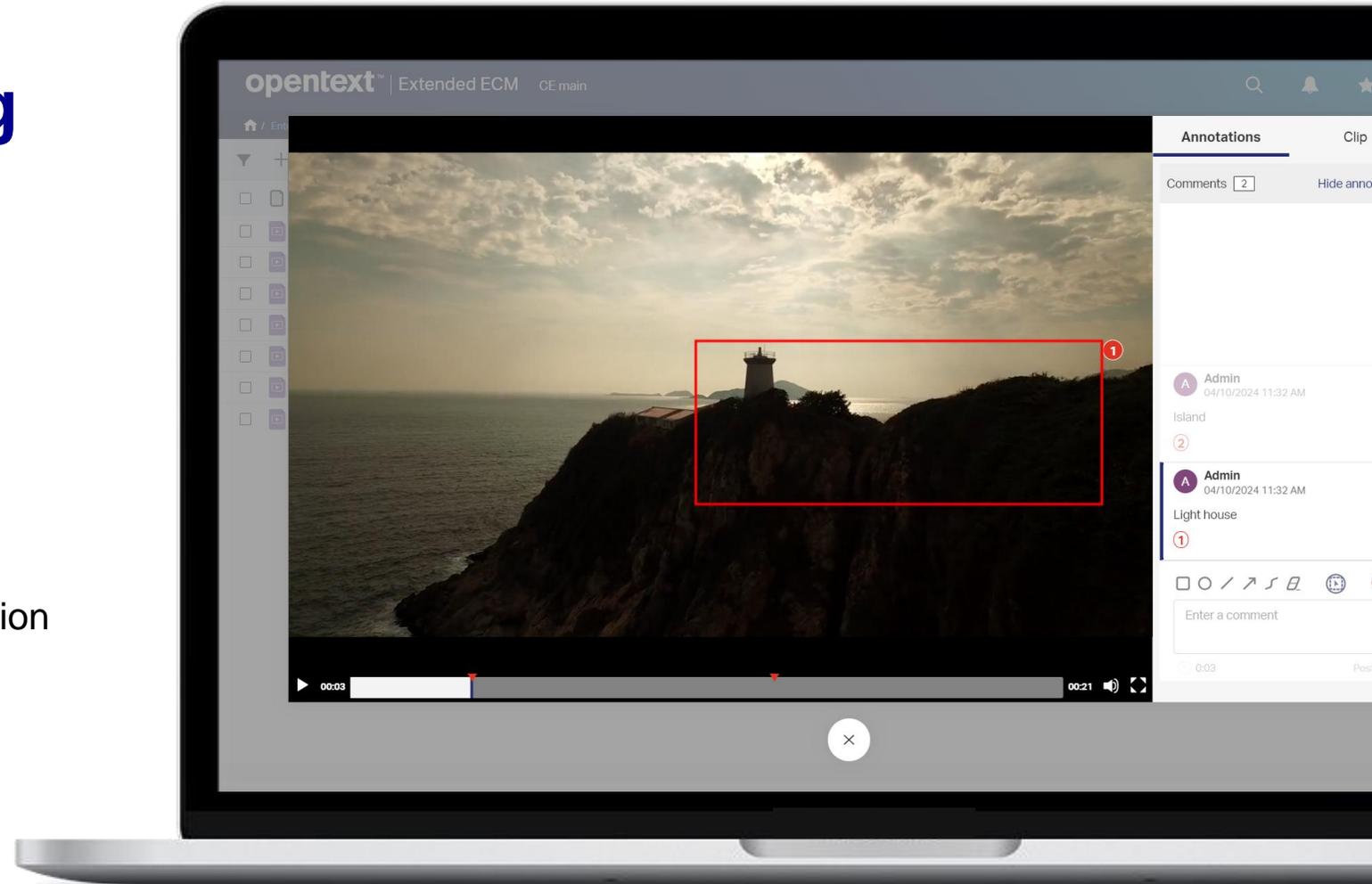
[Sign up](#) for a no-risk, self-paced interactive demo experience to see how to:

- **Get** immediate answers through interactive, chat-based search
- **Translate** and generate content in multiple languages
- **Keep** users focused with answers relevant to their tasks, roles, and permissions
- **Safeguard** data with embedded permissions, compliance, and security



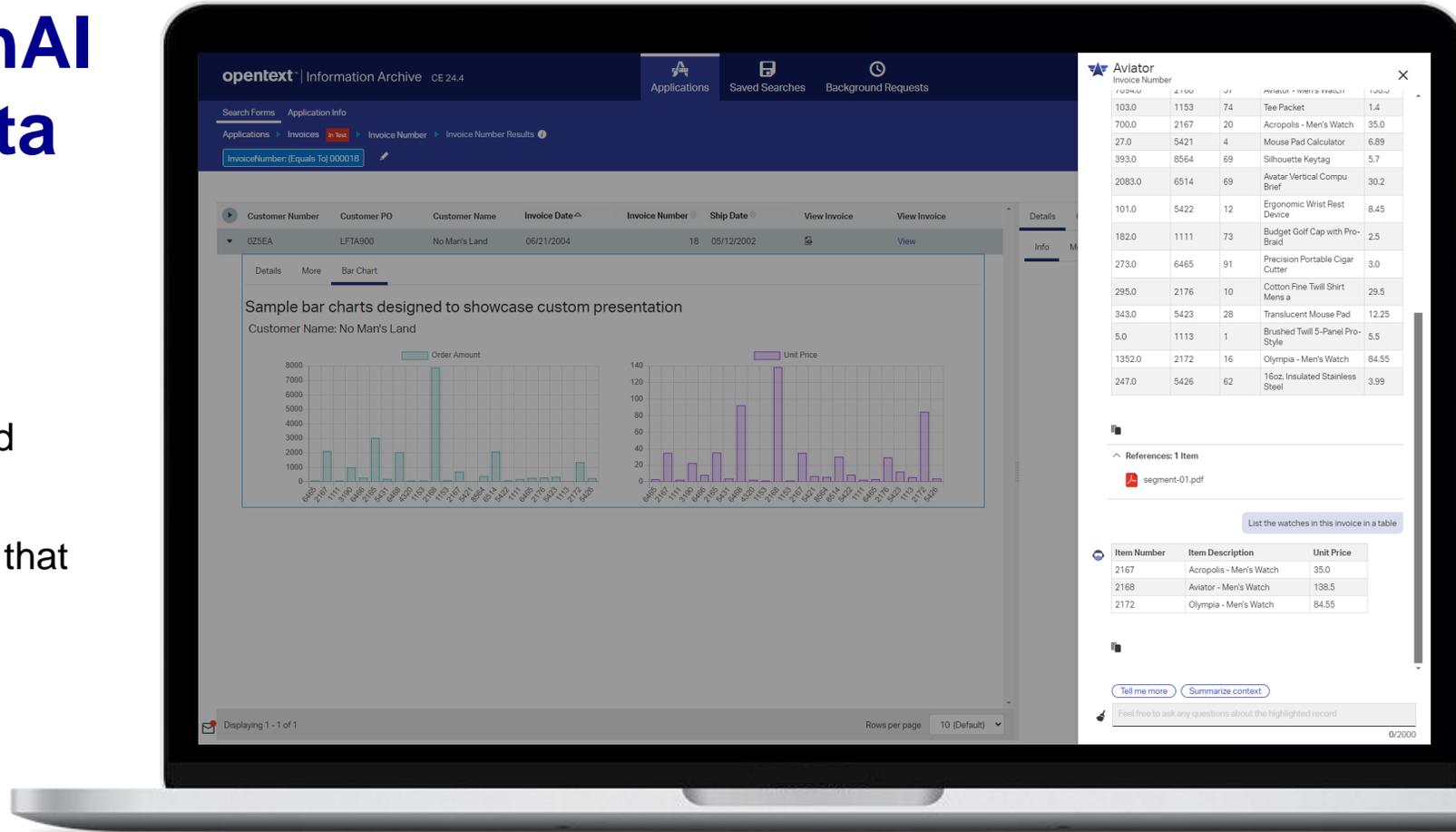
# Improve decision-making with integrated media management

- **Streamline** video conversion and streaming
- **Deliver** high-quality video streaming at scale
- **Enhance** collaboration with annotation tools
- **Simplify** sharing with quick and easy clip creation



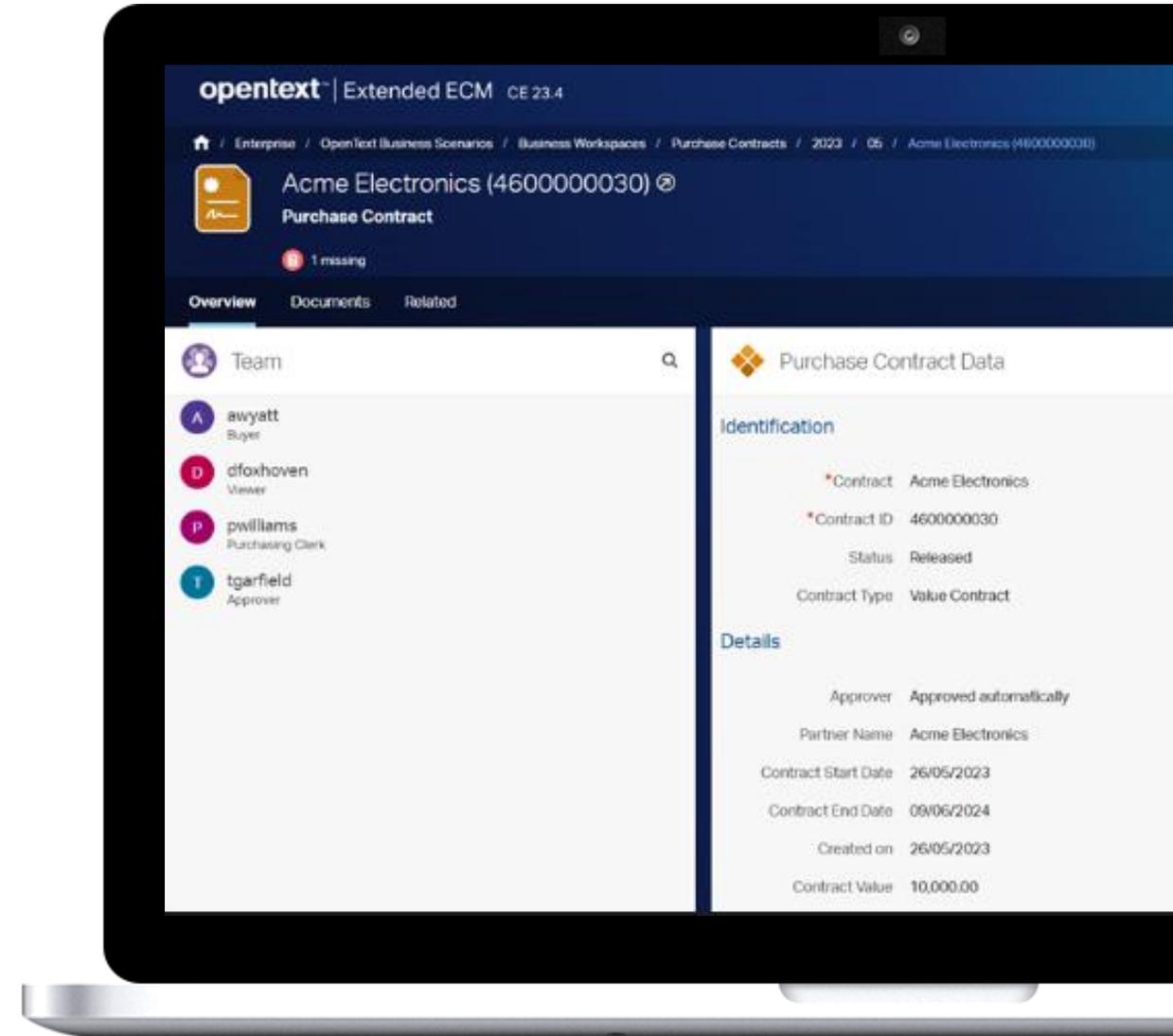
# Work smarter with GenAI insights on archive data and content

- **Summarize** and extract quick facts from unfamiliar, archived data and content
- **Analyze** data with AI-generated tables and charts
- **Safeguard** sensitive data by using GenAI that respects organizational security



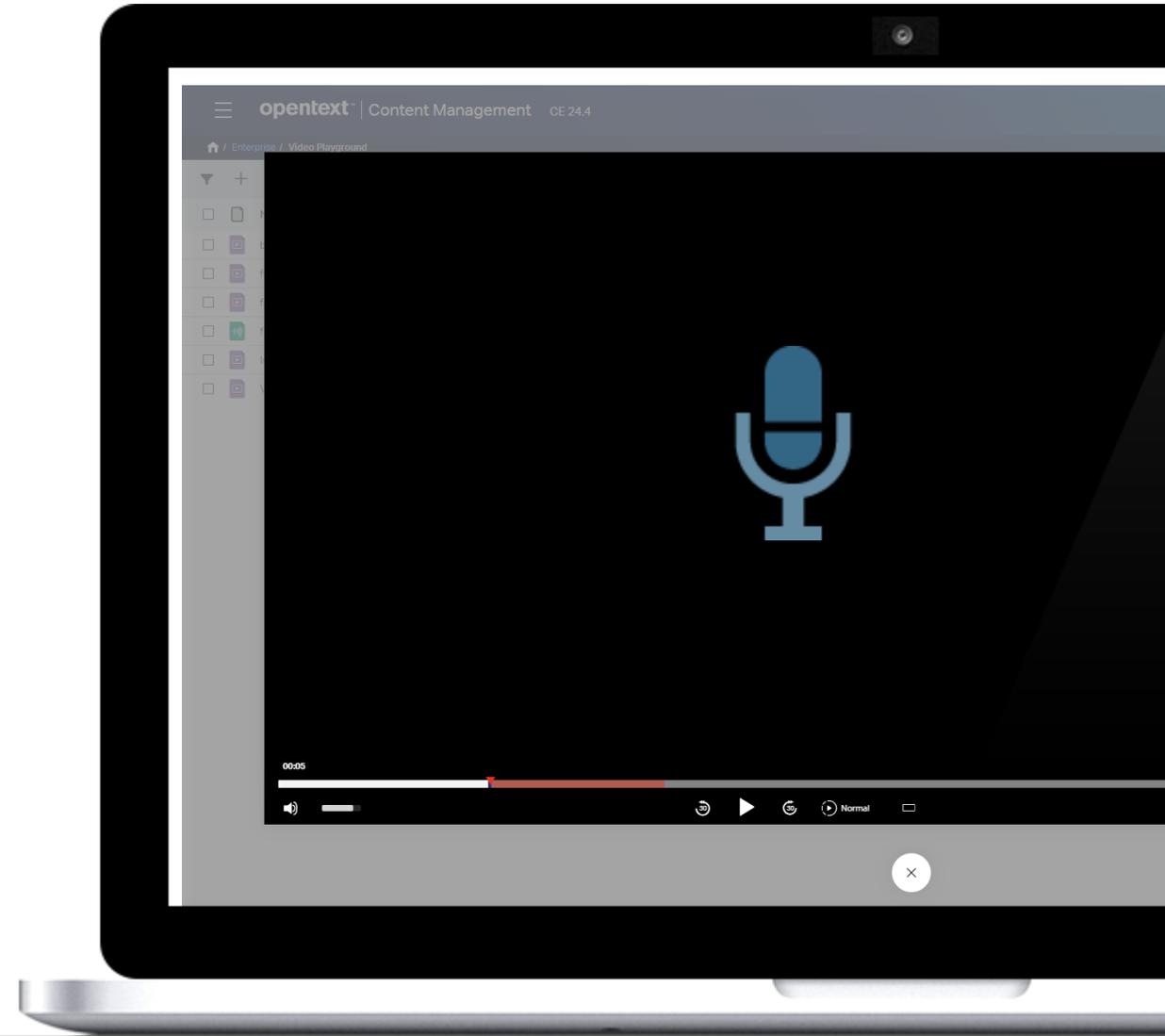
## OpenText Content Management earns Protected B certification from the Government of Canada

- Cloud security is **no longer an inhibitor** for government organizations to adopt OpenText Content Management (Extended ECM) in the AWS public cloud
- **Modernize** citizen-facing services such as grants, benefits and license/permitting with automated workflows
- **Boost** internal & external collaboration with comprehensive case management and compliant records management



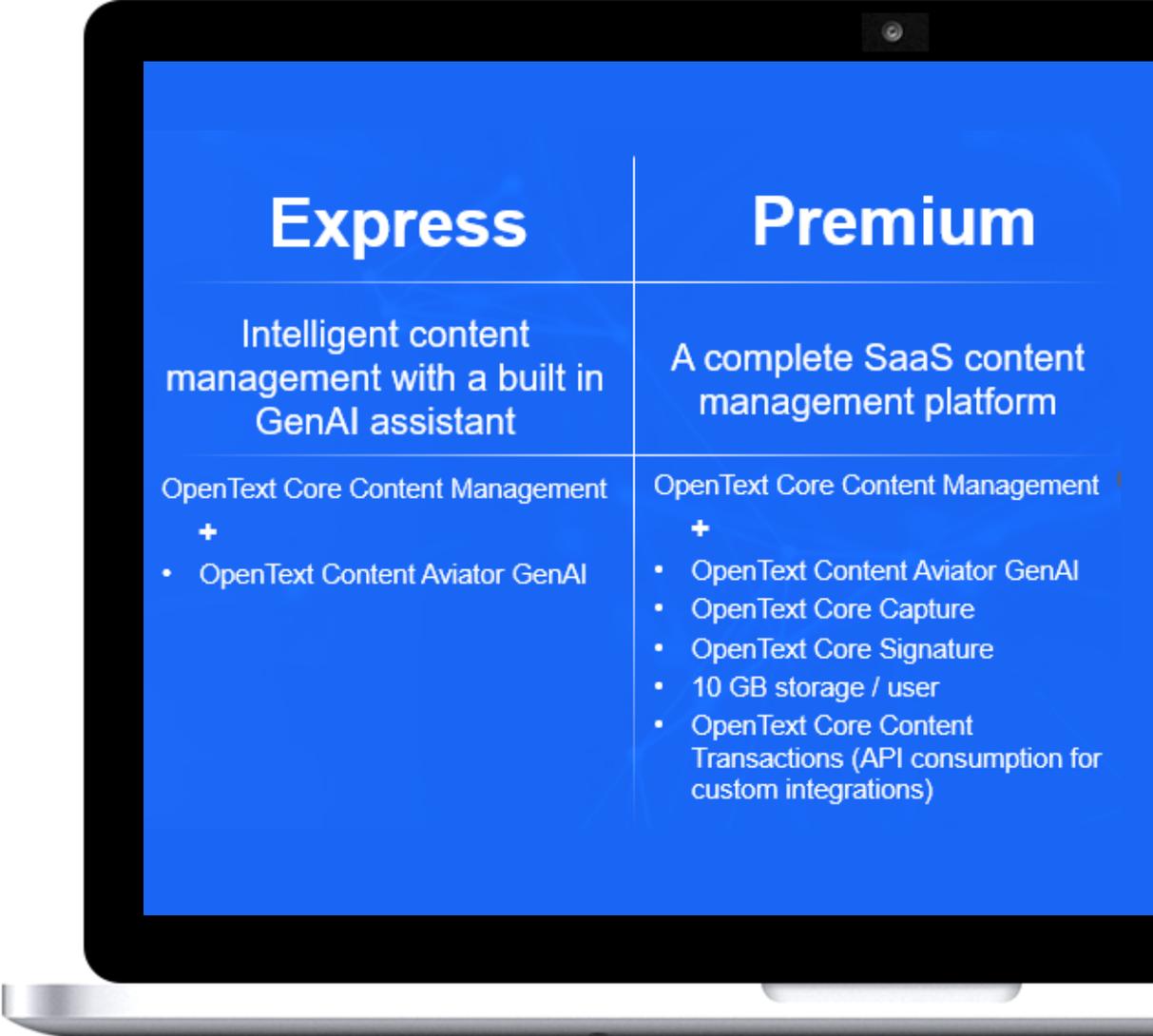
## Enhance your video and audio capabilities with new Media Add-on features

- **Leverage an improved video player** with new controls for zoom level, playback speed, skipping ahead/back 30 seconds and more
- **Expand your media capabilities with audio support**
  - Convert audio files to a streaming copy
  - Annotate audio files to enhance collaboration
  - Clip audio files for easy and convenient sharing



# Speed GenAI adoption and simplify moving to the cloud with new OpenText Core Content Management plans

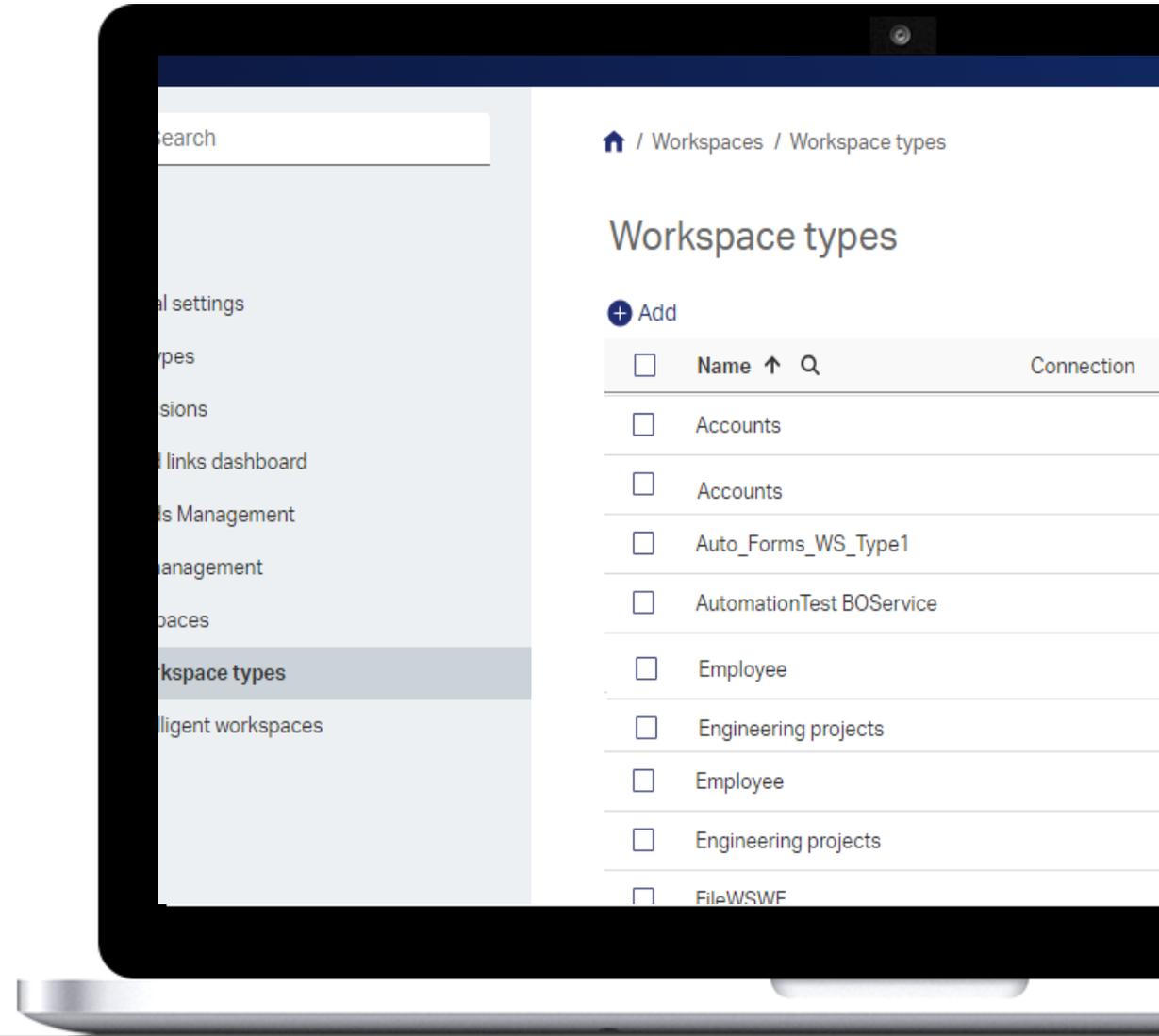
- **OpenText Content Aviator included out-of-the-box at no additional cost** in both Express and Premium plans for a complete intelligent content management solution
- **Deliver a complete SaaS content management platform:** Premium plan combines AI-powered SaaS content management with digital capture and signature to manage business processes end-to-end



Express	Premium
Intelligent content management with a built in GenAI assistant	A complete SaaS content management platform
OpenText Core Content Management + • OpenText Content Aviator GenAI	OpenText Core Content Management + • OpenText Content Aviator GenAI • OpenText Core Capture • OpenText Core Signature • 10 GB storage / user • OpenText Core Content Transactions (API consumption for custom integrations)

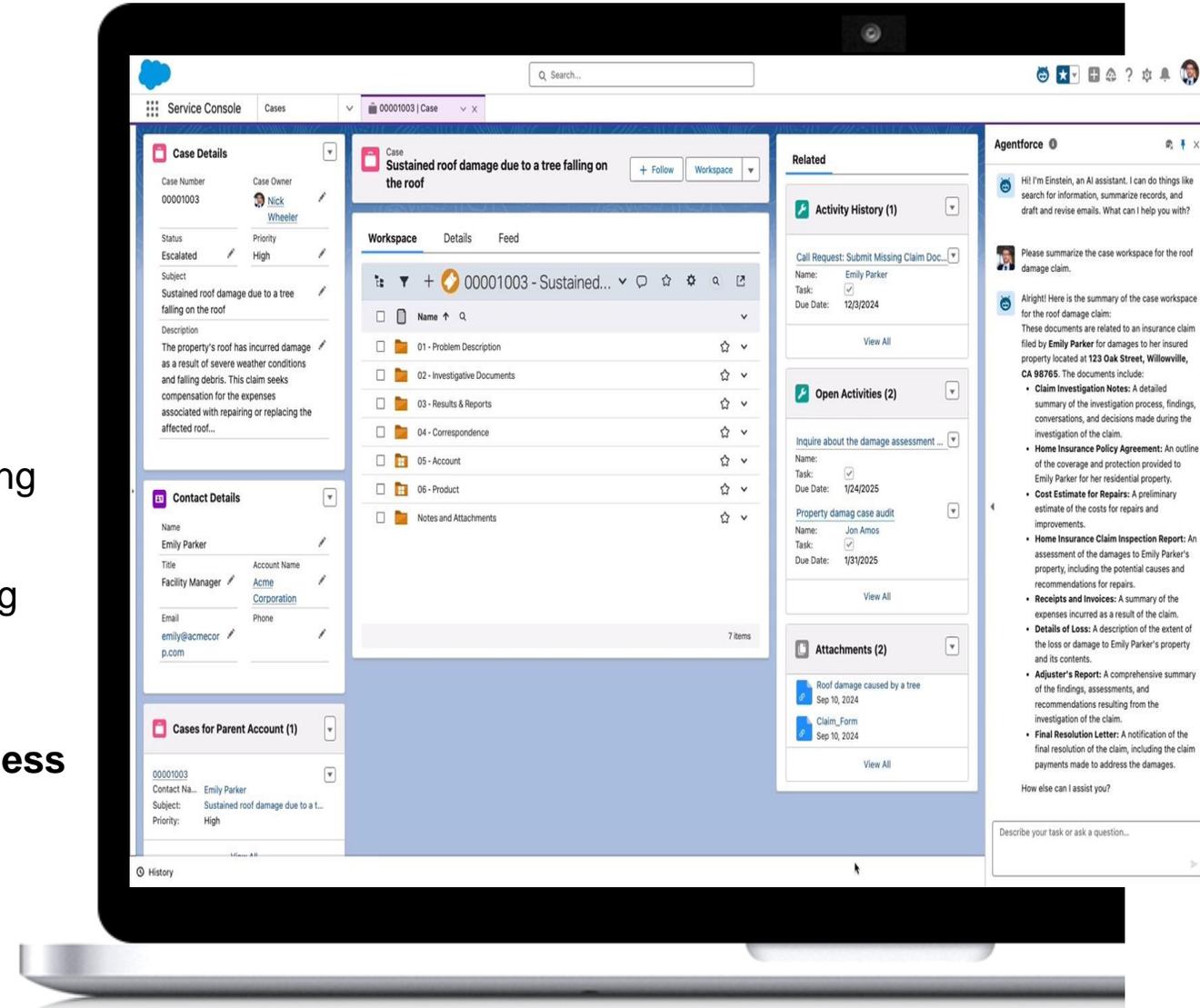
# Tailor OpenText Core Content Management to common use cases with business scenarios

- **Speed time to value and simplify deployment:** Reduce the time required to configure OpenText Core Content Management for customer use cases
- **6 predefined configurations now available out of the box,** including:
  - Sales
  - Team collaboration
  - Project management
  - Product management
  - HR
  - Customer service



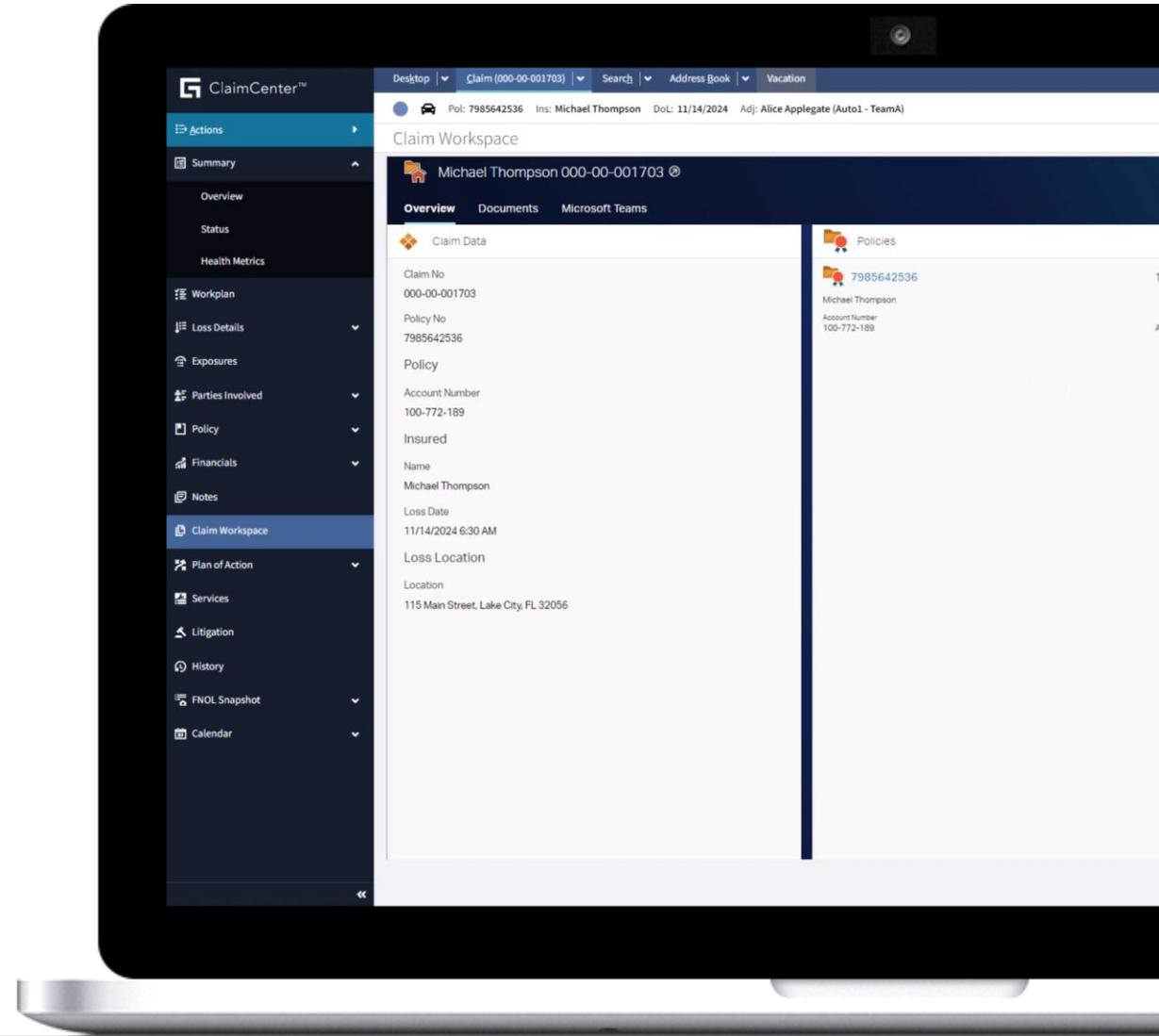
# Turn AI-driven insights into meaningful actions for Salesforce Agentforce

- Enables users to discover, summarize, and translate documents directly within Salesforce Agentforce, eliminating the need to switch applications
- Delivers actionable insights within Agentforce, allowing users to create Salesforce records directly from Aviator content while staying in Salesforce
- Empowers sales, service, and business teams with **seamless access to relevant content, all within Agentforce**



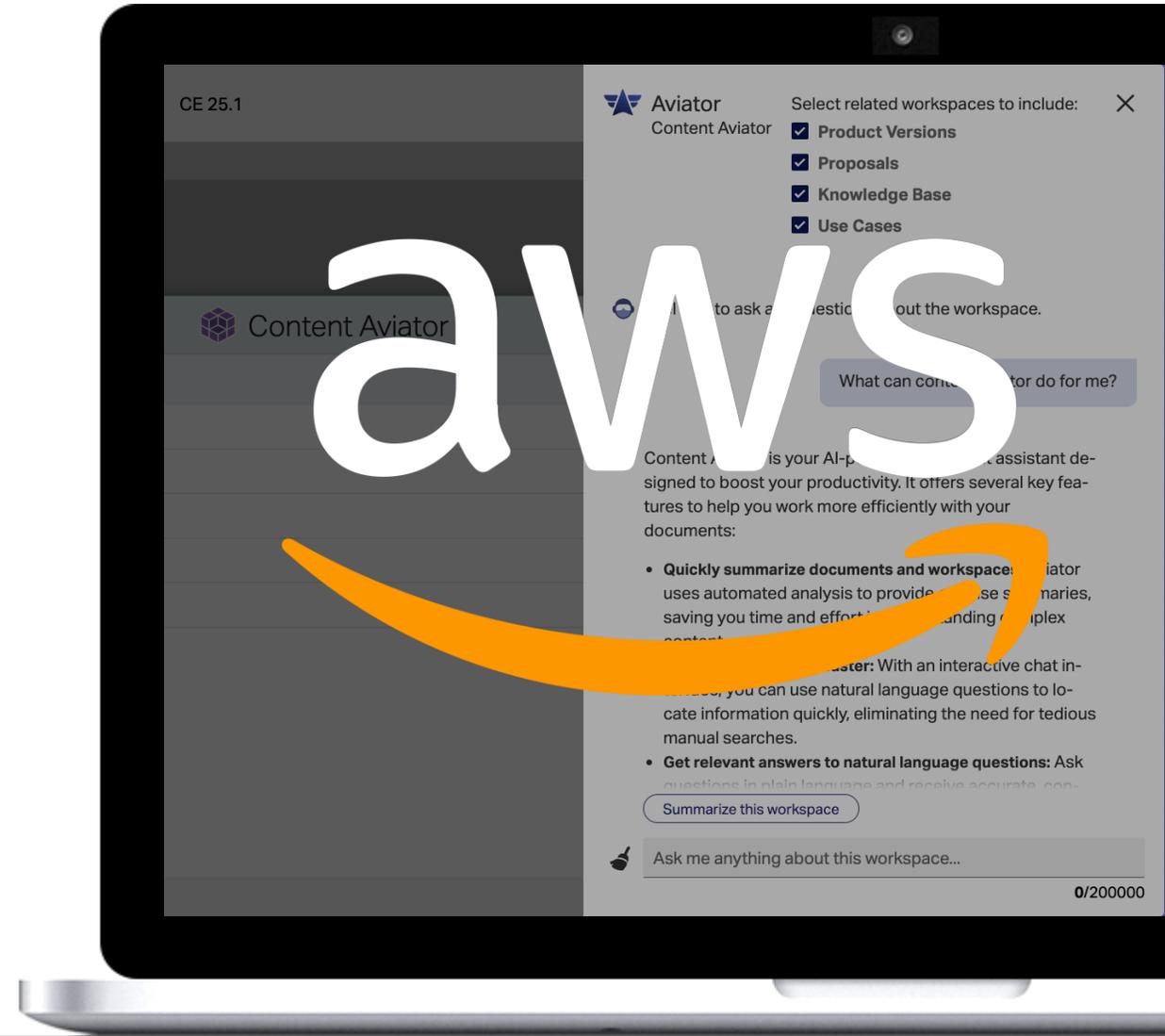
# Put content in context for claims management and policy administration in Guidewire

- **Provide a 360-degree view for claim adjustors, underwriters and more** with direct access to all relevant content and data without leaving Guidewire PolicyCenter or ClaimCenter
- **Ensure a single source of truth for claim and policy documentation** and surface it across multiple systems including Salesforce, Microsoft 365 and SAP
- **Gain deeper content insights and supercharge productivity** by using an AI content assistant to summarize polices and claims, create correspondence and more



# Expanded hyperscaler availability for OpenText Content Aviator customers

- **Deliver an intelligent assistant** to a broader base of customers
- **Engage leading GenAI models**, now available on the latest foundation model: **Amazon Nova**
- **Optimize** your cloud strategy with **AI content management** on **Amazon Web Services**, taking advantage of existing AWS contract commitments



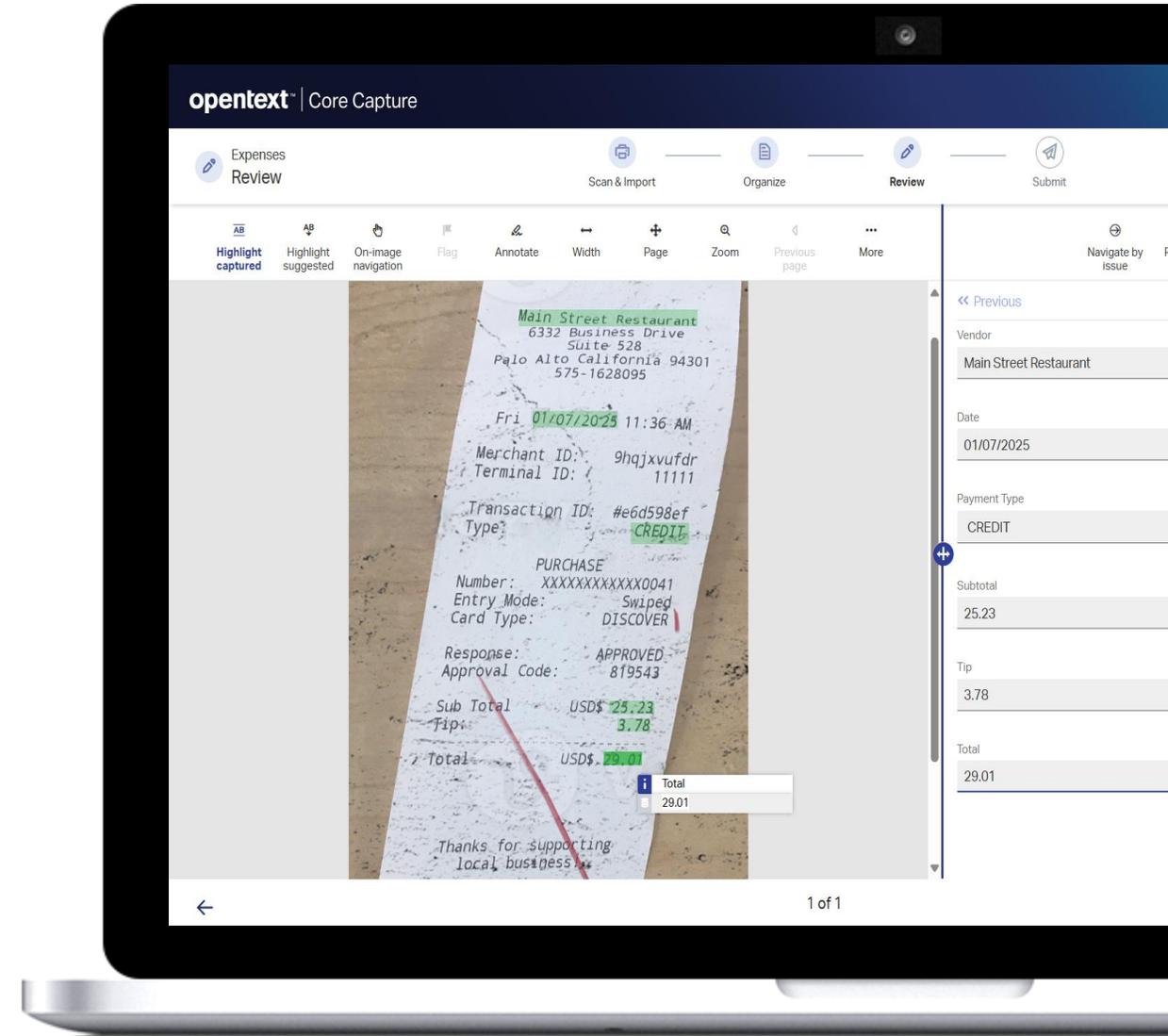
# Simplify cloud transformation with OpenText Capture in the OpenText Private Cloud

- **Gain** all the benefits of cloud – agility, scalability, and cost savings
- **Customize and control** software upgrade timing in a single-tenant environment
- **Comply** with global, local, and industry-specific regulations
- **Eliminate** IT burden with support of expert managed services to run your applications and infrastructure



## Evolve recognition to extract actionable data from complex backgrounds and mobile images

- **Improve accuracy** for mobile-captured images and documents with complex / colorful backgrounds
- **Reduce manual validation** and empower continuous machine learning with the additional extracted data



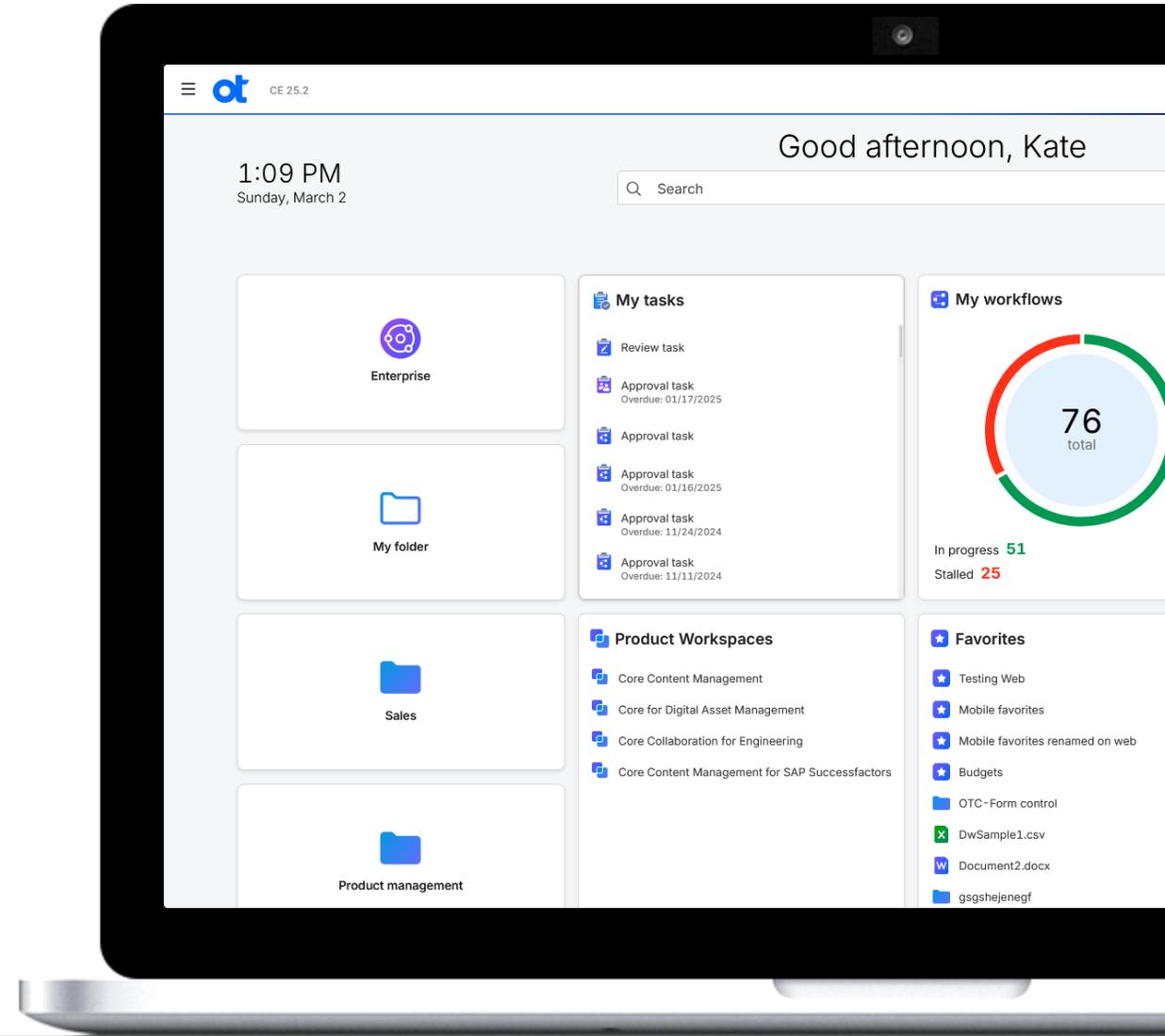
## OpenText Knowledge Discovery available in OpenText Private Cloud

- **Eliminate complex installations** with a managed Service offering within OpenText Private Cloud for Knowledge Discovery
- **Simplify cloud adoption** with better granularity in both initial sizing and scalability
- **Deliver knowledge management in the cloud.** A complete solution for cloud-based AI-powered intelligence across your enterprise content and rich media



# New JATO UX delivers an enhanced user experience

- **Simplify navigation with** refreshed, modern user interfaces
- **Preview JATO UX** in the OpenText Core Content Management and OpenText Core for SuccessFactors end-user UI
- **Tailor UX to customer preferences:** Select light or dark mode, with additional themes to come



# IT Operations Cloud Innovations

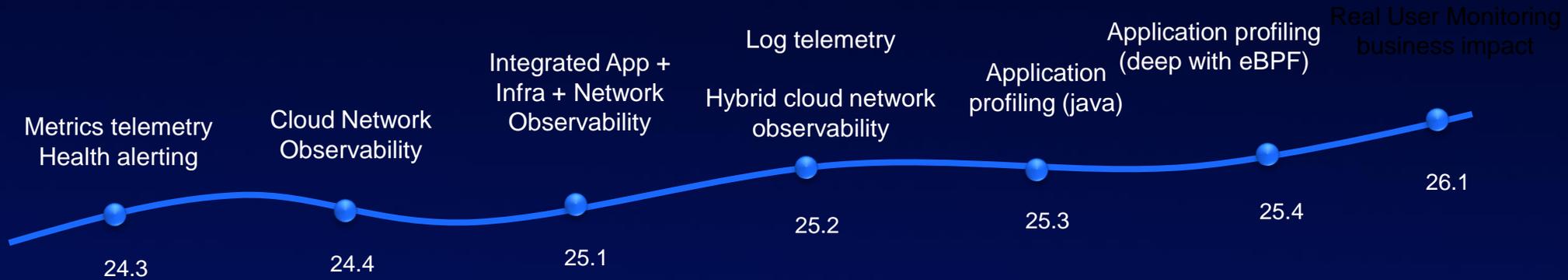
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# IT Operations Cloud Four-Quarter Roadmap

## Service Management



## Observability

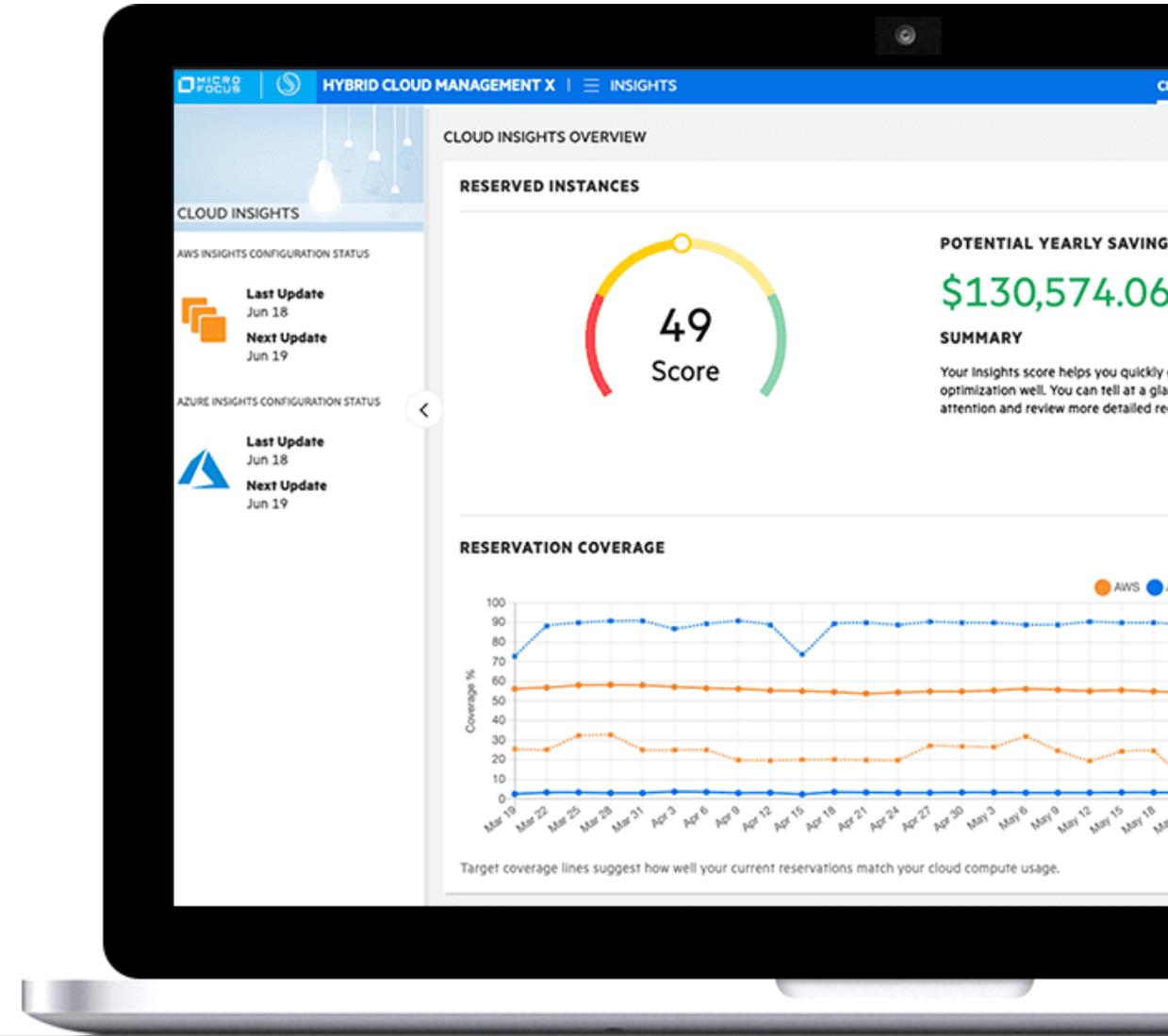


## Platform



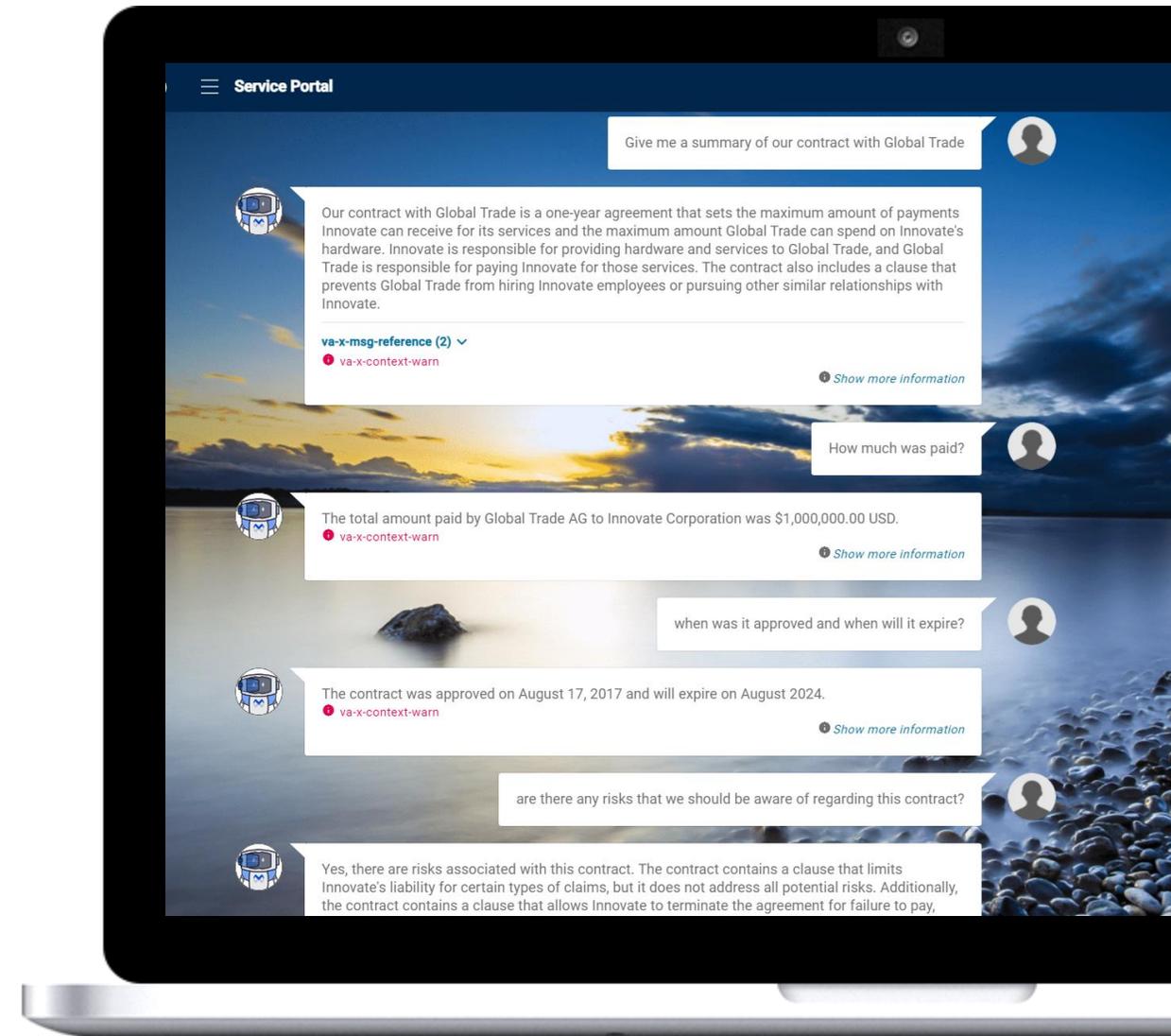
# Reduce overall cloud spend

- **Monitor cloud spend** with granularity
- **Gather powerful insights** for optimizing the usage of clouds
- **Put cloud spend guardrails** around teams that provision cloud resources (e.g., Developers) to prevent overspending
- **Tame mismanaged accounts** with real-time budget governance and ML/AI-based insights



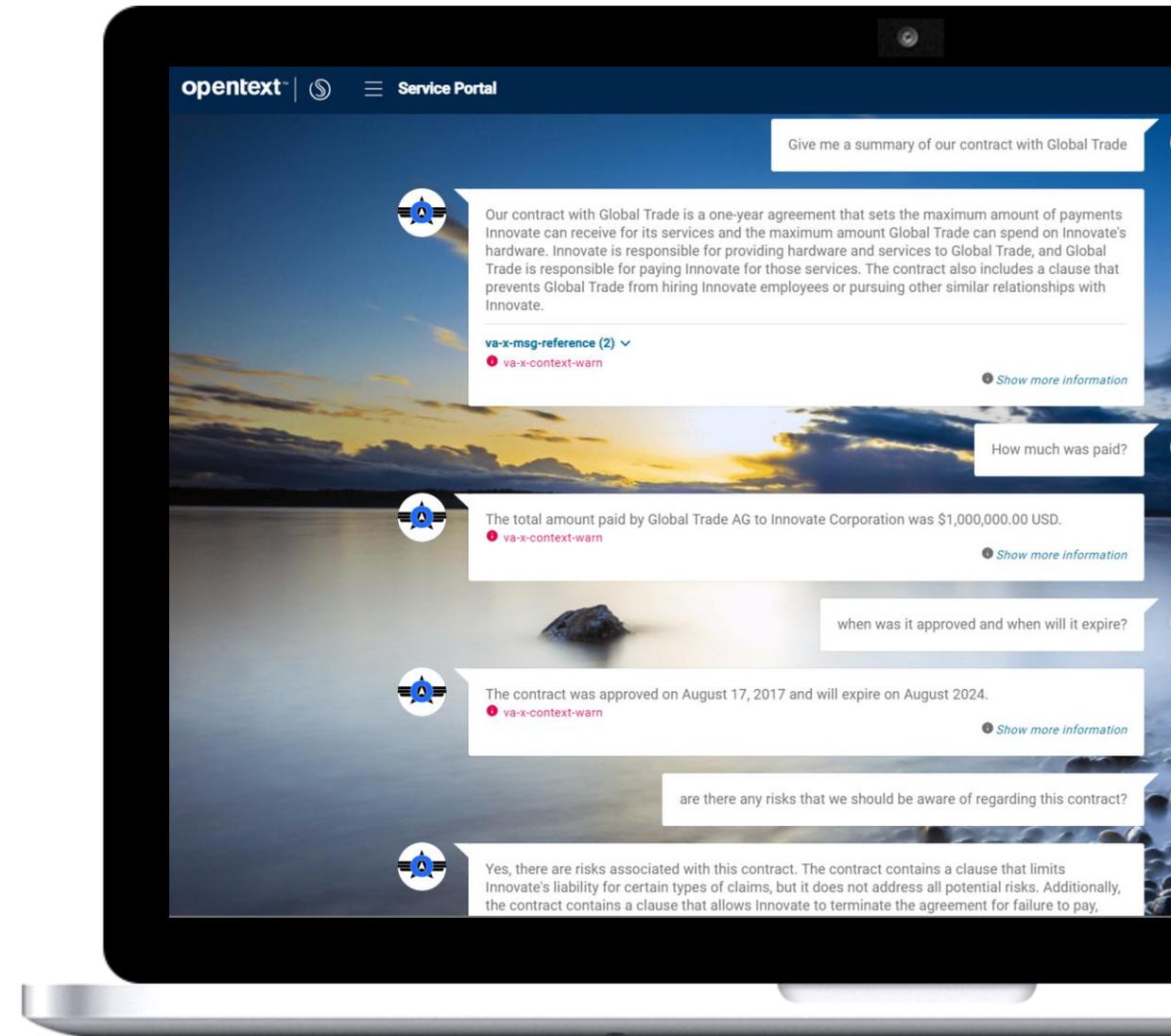
## Eliminate service desk costs and upgrade user experiences with an OpenAI API and private LLM virtual agent

- **Stay secure with a private LLM:** Keep confidential and intellectual property securely inside your own network
- **Reduce costs:** Reduce the burden on, and need for, tier 1 service desk agents and automate smart routing of tier 2 escalations
- **Impress users with contextual conversations:** Engage them with natural language through generative AI chatbots
- **Resolve issues faster:** Smart search provides incident resolution steps and automation fulfills requests



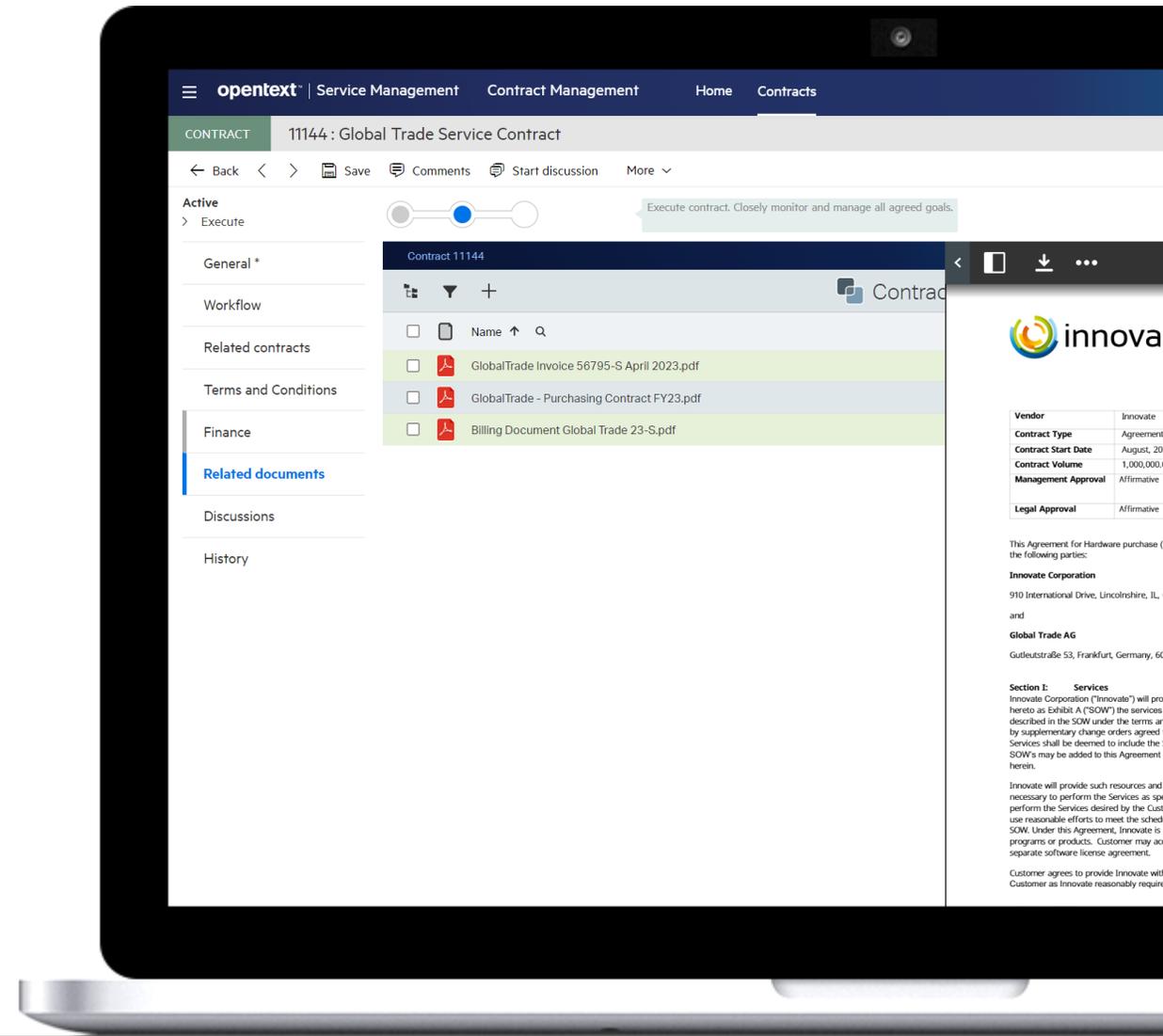
## Reduce service desk costs and elevate user experiences with a private LLM virtual assistant

- **Stay secure with a private LLM:** Keep confidential and intellectual property securely inside your own network
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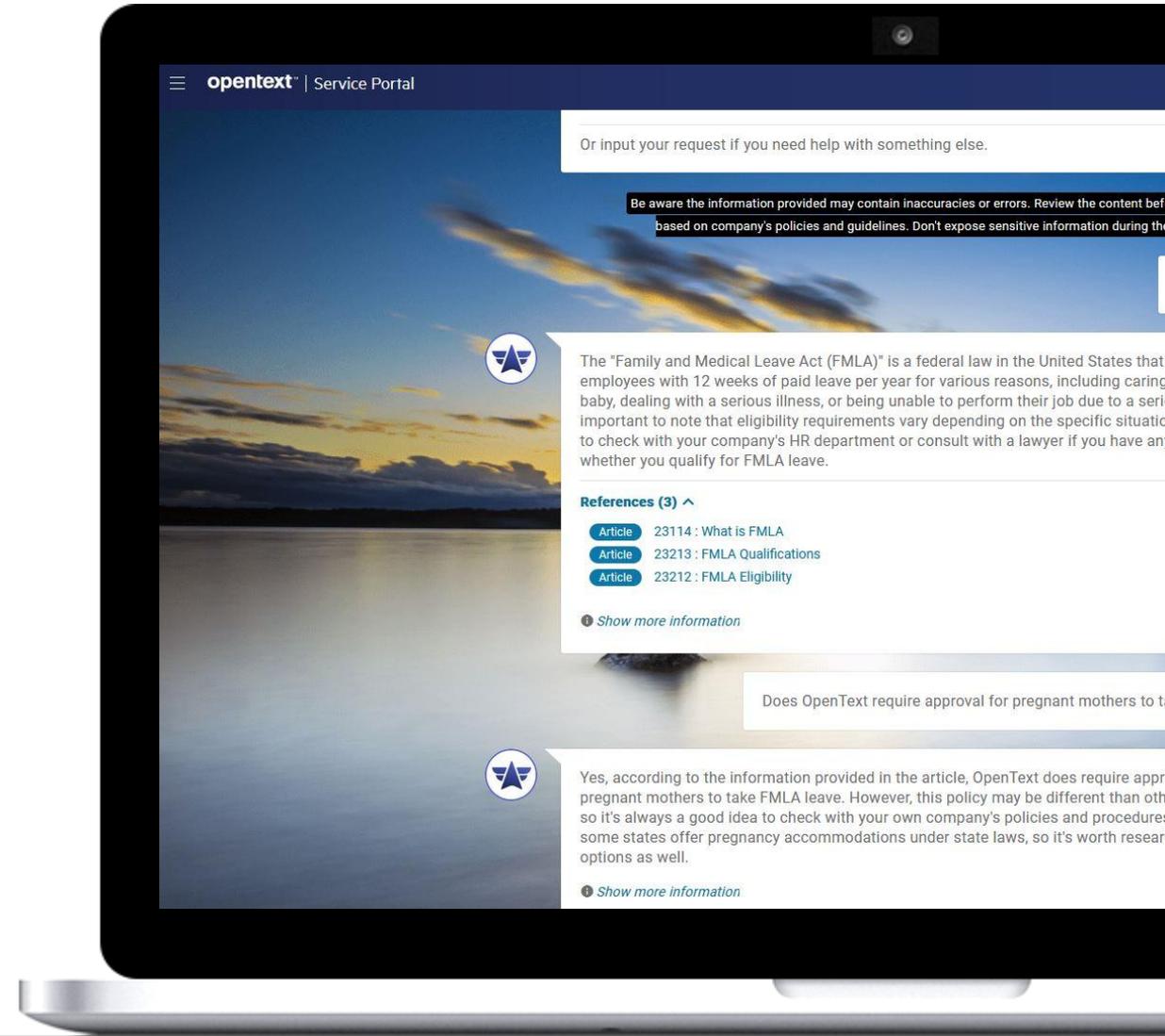
## OpenText Service Management (SMAX) now integrates with OpenText™ Core Content Management (Core Content) to empower service agents with relevant, easy-to-access business data.

- Save service agent time by reducing their need to switch between applications.
- Improve service delivery by empowering service agents with an easy, compliant way to access and manage business data.
- Safeguard business data in a secure, compliant central repository.



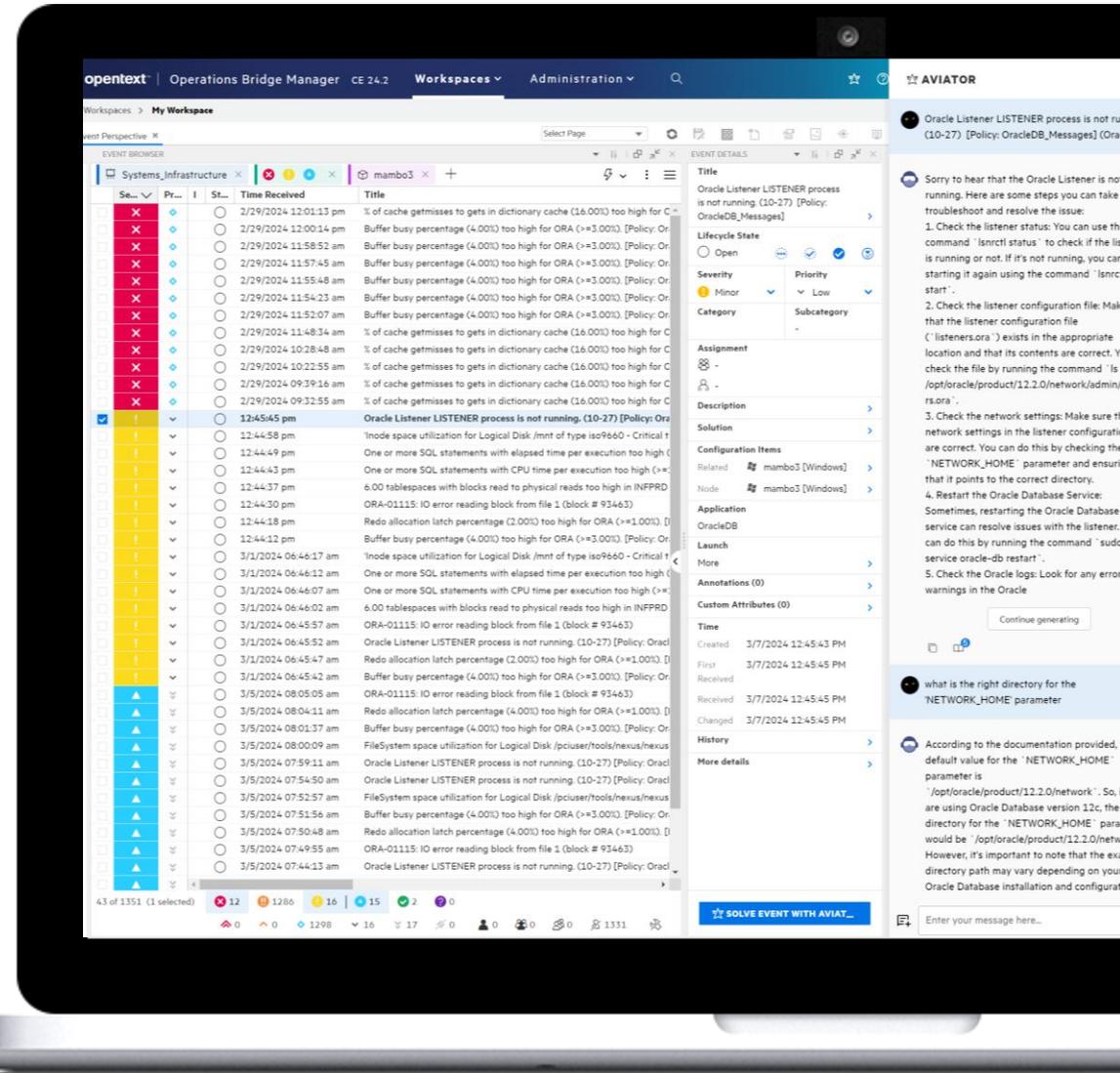
## Cloud (SaaS) and off-cloud OpenText Service Management (SMAX) customers can elevate user experiences and cut support costs with OpenText™ IT Operations Aviator.

- **Elevate user experiences.** Empower users to resolve common support requests with the help of private generative AI chatbots.
- **Cut support costs.** Free up overburdened agents by putting generative AI chatbots to work on Tier 1 support tasks.
- **Keep data private.** Use a generative AI service that runs on a private LLM, enforces access control, and has built-in safeguards to make sure responses to user questions are ethical and appropriate.



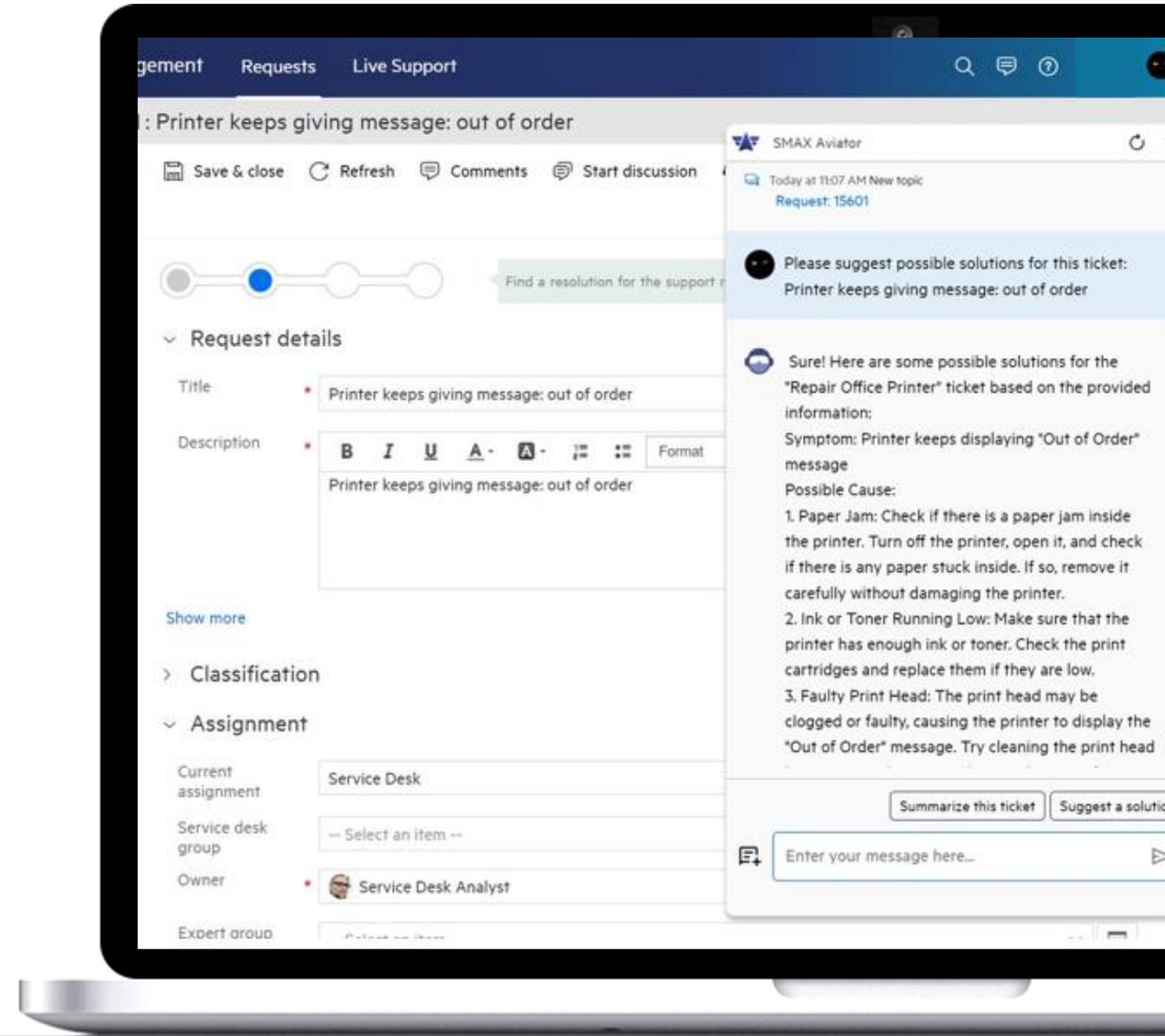
## Turn junior admins into expert troubleshooters fast

- **Get instant insights fast:** Provide troubleshooters with instant information specifically about the problem they are working on from vendor documentation and your own knowledge base
- **Reduce resolution time:** Get a list of suggested steps to remediate the problem
- **Get started fast:** just turn on OpenText AI Operations Management Aviator plug-in
- **Stay secure with a private LLM:** Keep confidential and intellectual property securely inside your own network



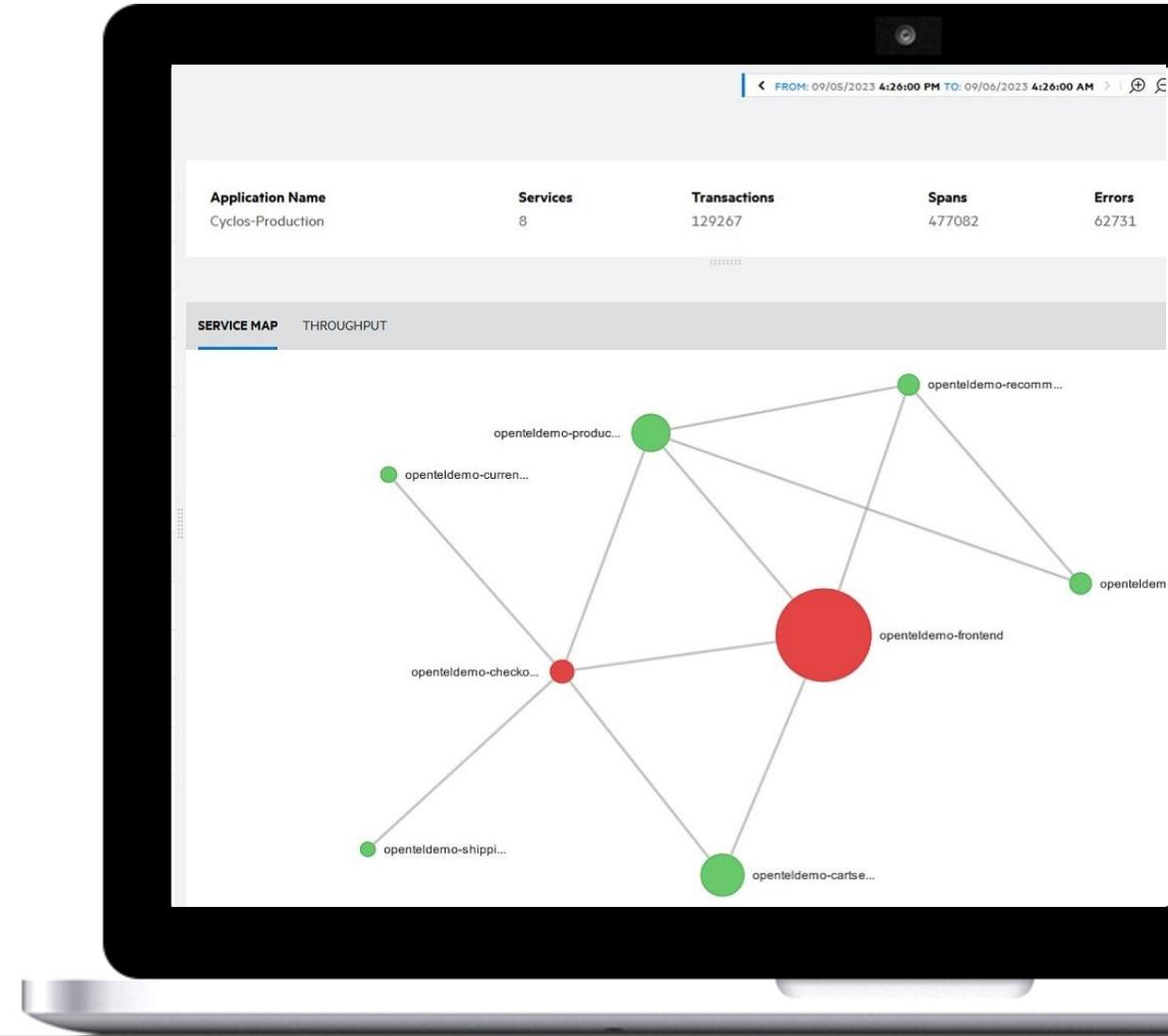
## Boost service desk agent productivity with GenAI that suggests solutions

- **Expedite ticket handling.** Reduce time to fulfill requests by helping agents understand incoming tickets and find solutions with suggested responses.
- **Elevate user experiences.** Offer users superior support—whether GenAI self-service or agent-assisted—so that everyone can get back to work faster.



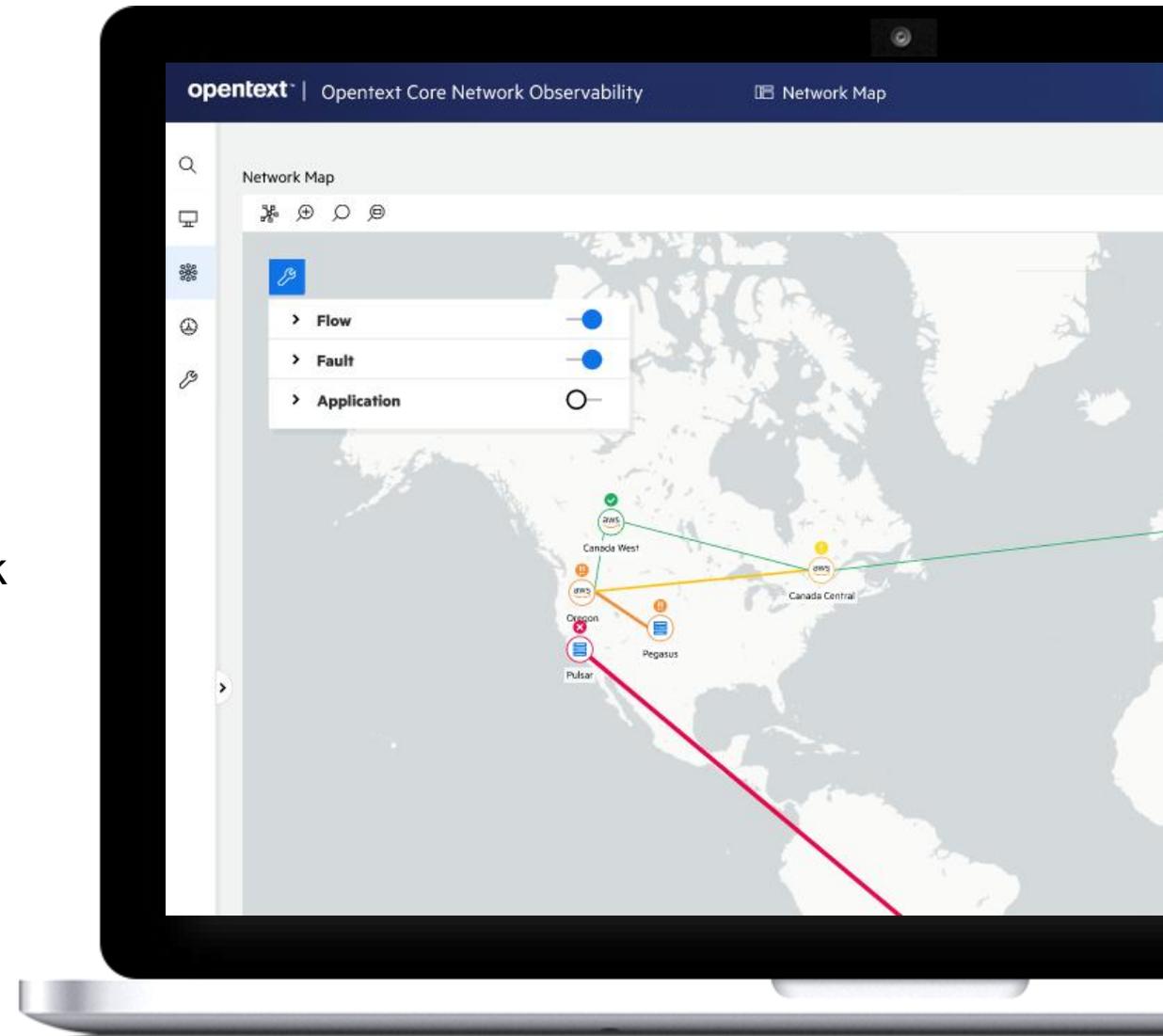
## Cost-effective app observability with OpenTelemetry

- **Instrument once, analyze anywhere:** enable insights across apps using OpenTelemetry's portability, and avoid clunky and outdated proprietary instrumentation
- **Troubleshoot application issues faster:** quickly identify the golden signals at the code level and leverage guided workflows to assist junior SREs in isolating problems
- **Cost-effective observability:** an intuitive SaaS-based observability tool that won't break your budget like overpriced APM vendors



## End-to-end observability from the datacenter to the cloud

- **Gain observability across infrastructure, networks, and applications** to illuminate the underlying nature of application performance issues beyond symptomatic events
- **Close gaps in observability with cost-effective** and intuitive SaaS-based observability tools that won't break your budget like overpriced APM vendors
- **New! Troubleshoot application connectivity issues faster** with OpenText Core Infrastructure Observability, delivering observability into public cloud networks and connections between datacenters and clouds



# FedRAMP® Authorized, secure IT operations for U.S. federal agencies

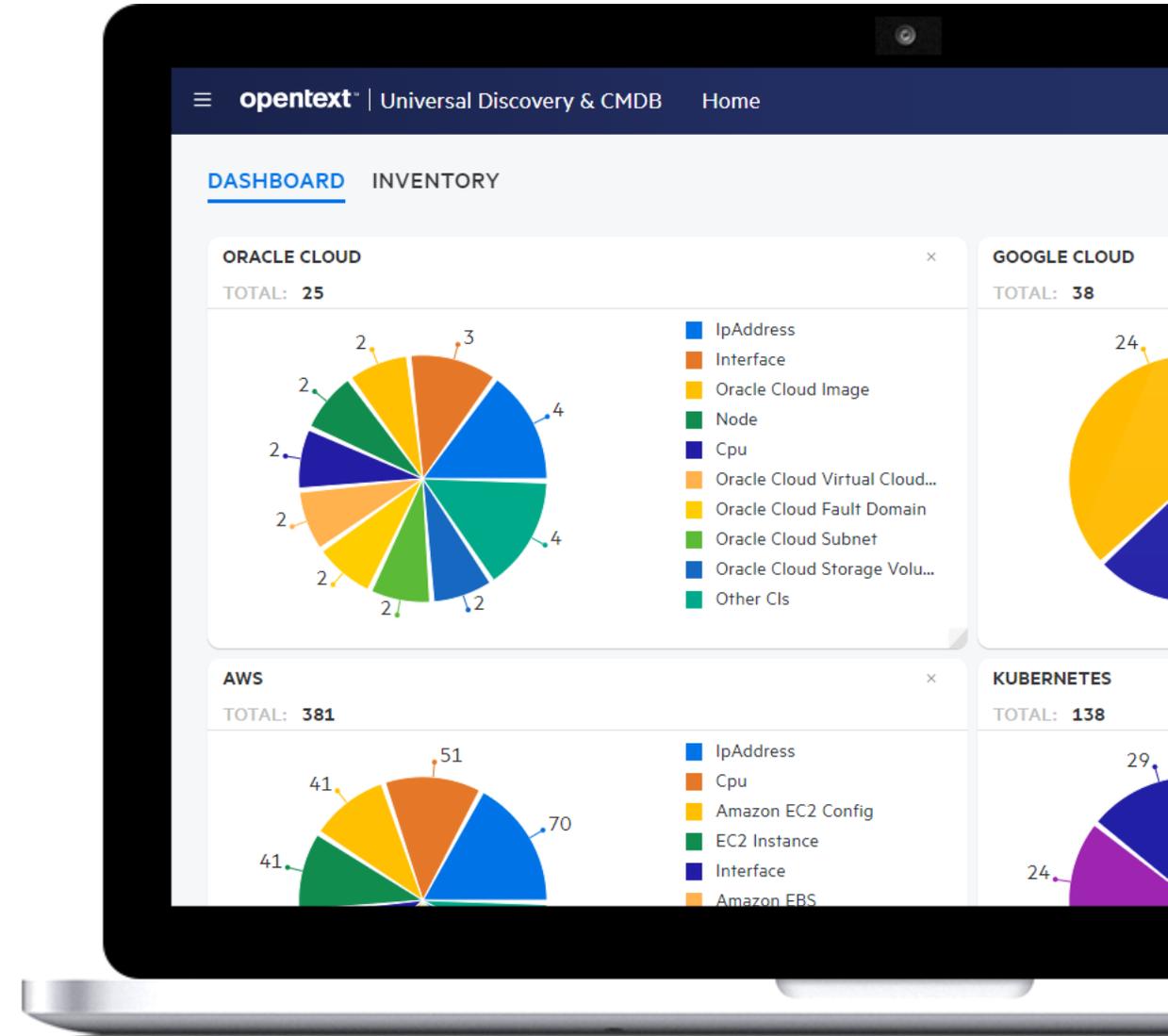
- **Deliver modern IT services** with codeless configs, ITIL best-practice templates, and AI-powered work options.
- **Maximize asset value on budget** by optimizing ROI of your software and hardware assets through their lifecycles.
- **Achieve true IT visibility** for faster resolutions and reduced change risk through accurate IT discovery
- **Drive agency value** through comprehensive strategic portfolio management and investment optimization, while ensuring projects are on time, in budget and satisfy goals.



## Faster incident resolution with more complete discovery of network, OT and IoT devices

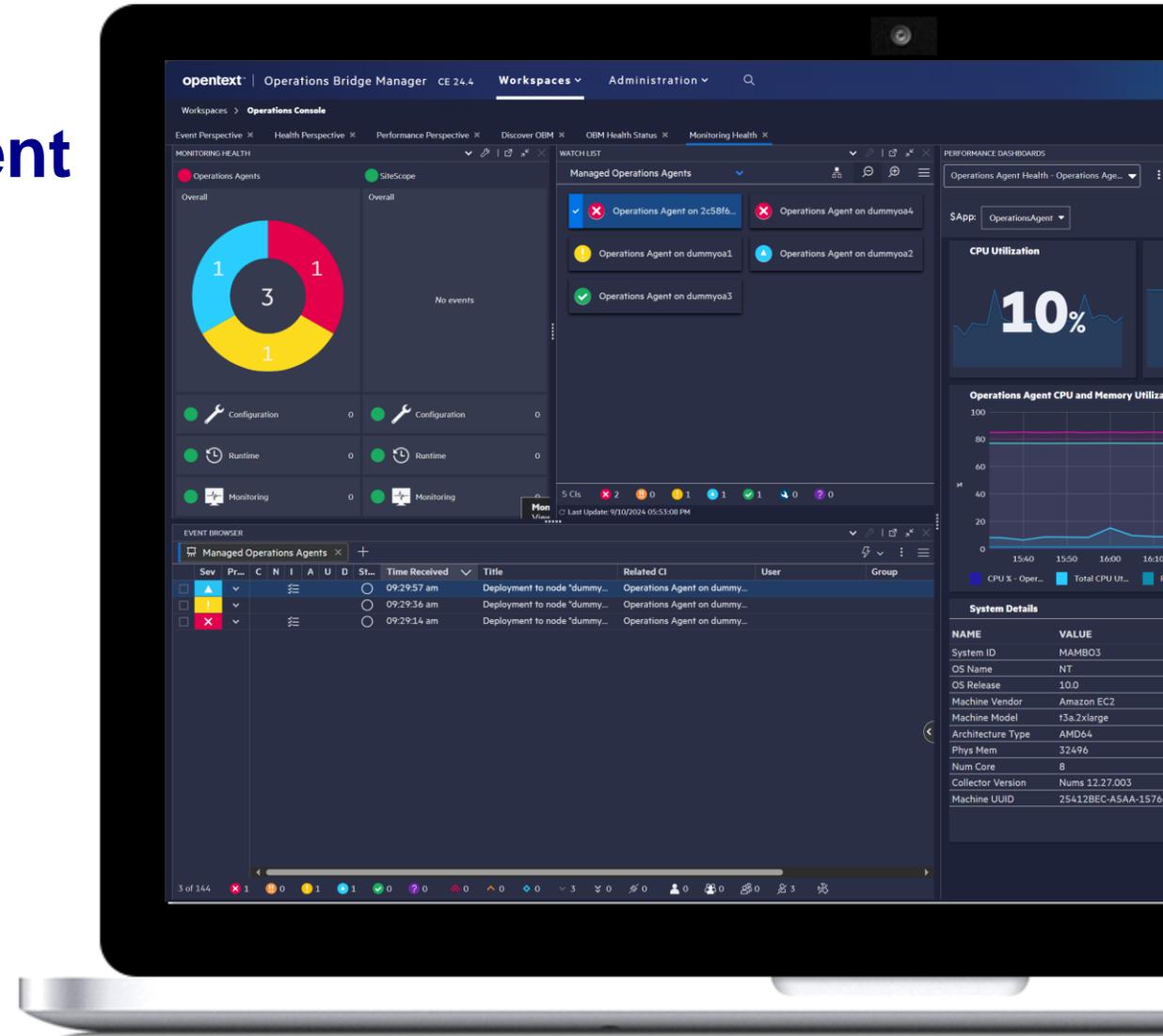
- Gain a deeper understanding of your networks with **Advanced Discovery of Network**. Use our spiral discovery to get more detailed configuration information and service mapping for network devices resulting in faster troubleshooting and incident resolution when the network is involved.
- Increased visibility into operational technology (OT) and Internet of Things (IoT) devices for a more complete single source of configuration truth for an organization.

Showing Customizable Dashboard of the Universal Discovery and CMDB (CMS) UI



# Simplify event management with OpenText AI Operations Management Express – Private Cloud

- **Eliminate maintenance and upgrade hassles**  
Offload OBM maintenance and upgrades to take advantage of regular innovations and explore the full OBM feature set.
- **Retain your customizations and data privacy**  
Single-tenant private cloud ensures privacy while supporting your unique configurations.
- **Implement quickly with reduced costs**  
Fast deployment with entry-level pricing
- **Remain current with the latest releases**  
Access new features and premium capabilities in a development environment.



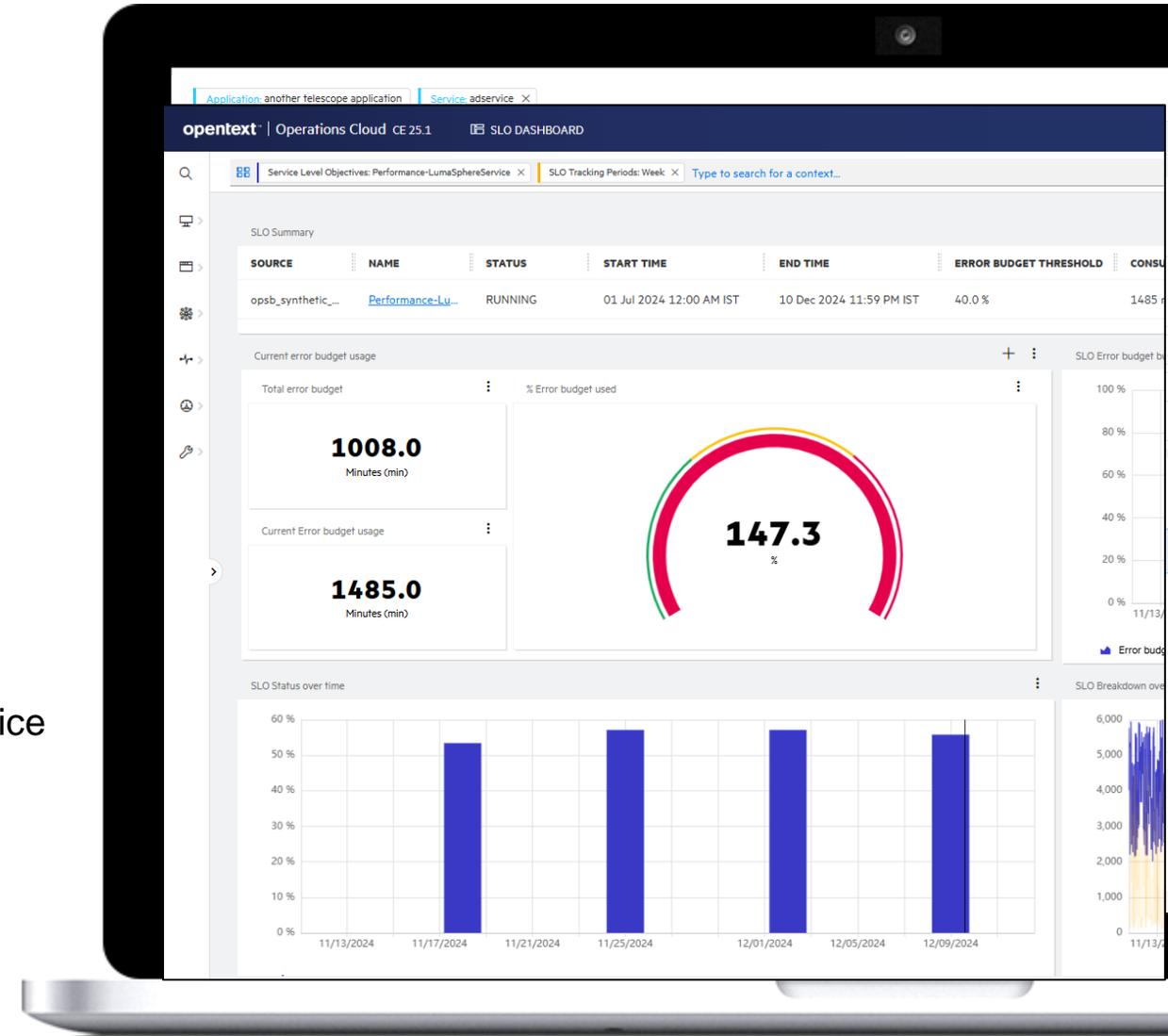
# Improve application reliability with correlated logs and service level management

## Log management

- **Faster access to relevant data** in context of your application / service.
- **Quickly identify important messages:** Utilize search, alerting and in the future anomaly algorithms to identify the key messages relevant inside the large amount of log messages

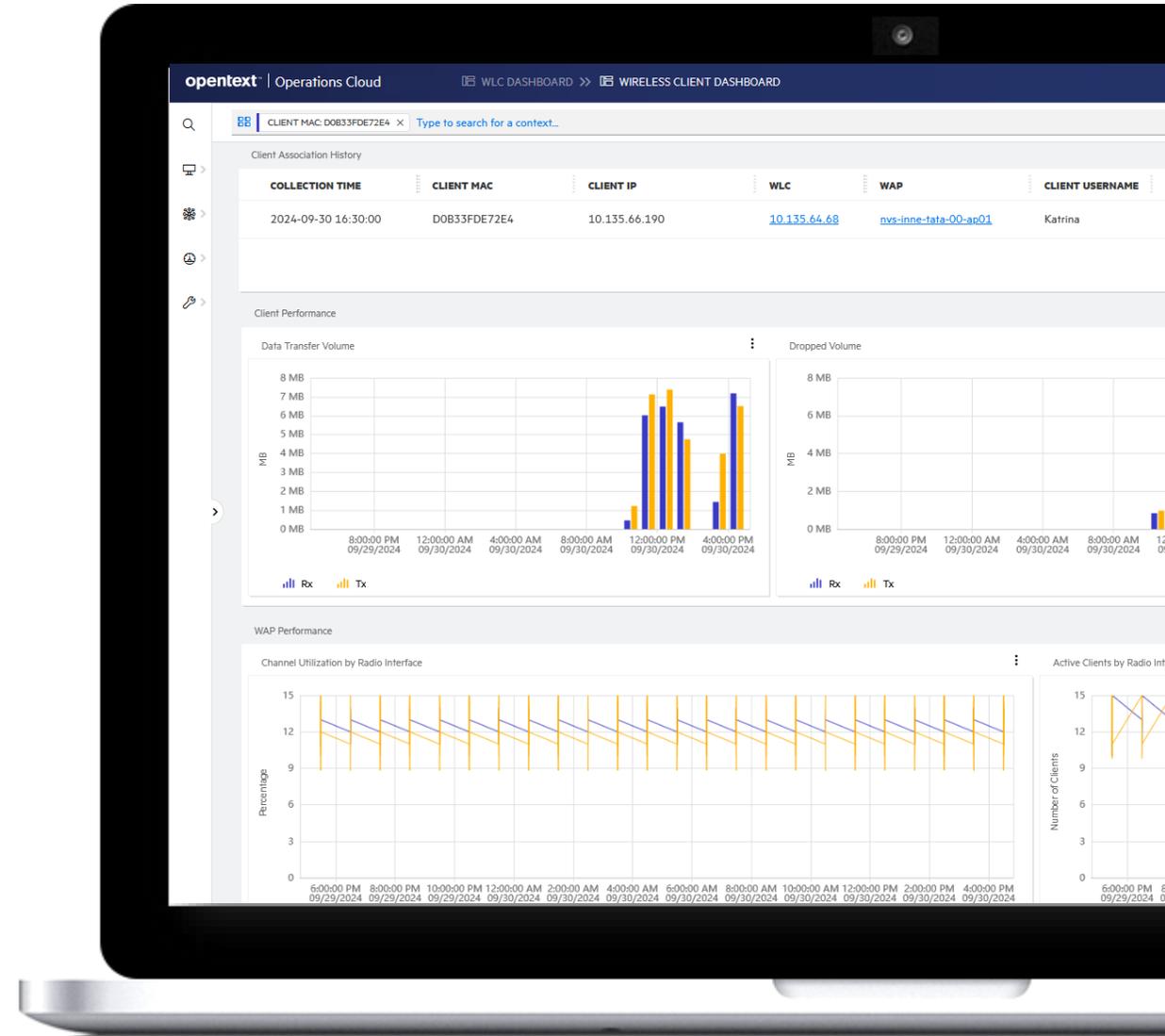
## Service level compliance

- **Keep your business reliable:** Create, manage and inspect Service Level Objectives (SLOs) with real-time alerts generated for threshold breach violations in SLO error budget
- **Broad Coverage:** Create SLOs for application services, on-premise infrastructure and Cloud IaaS and PaaS services



# Simplify network management with a private cloud deployment of OpenText Network Observability

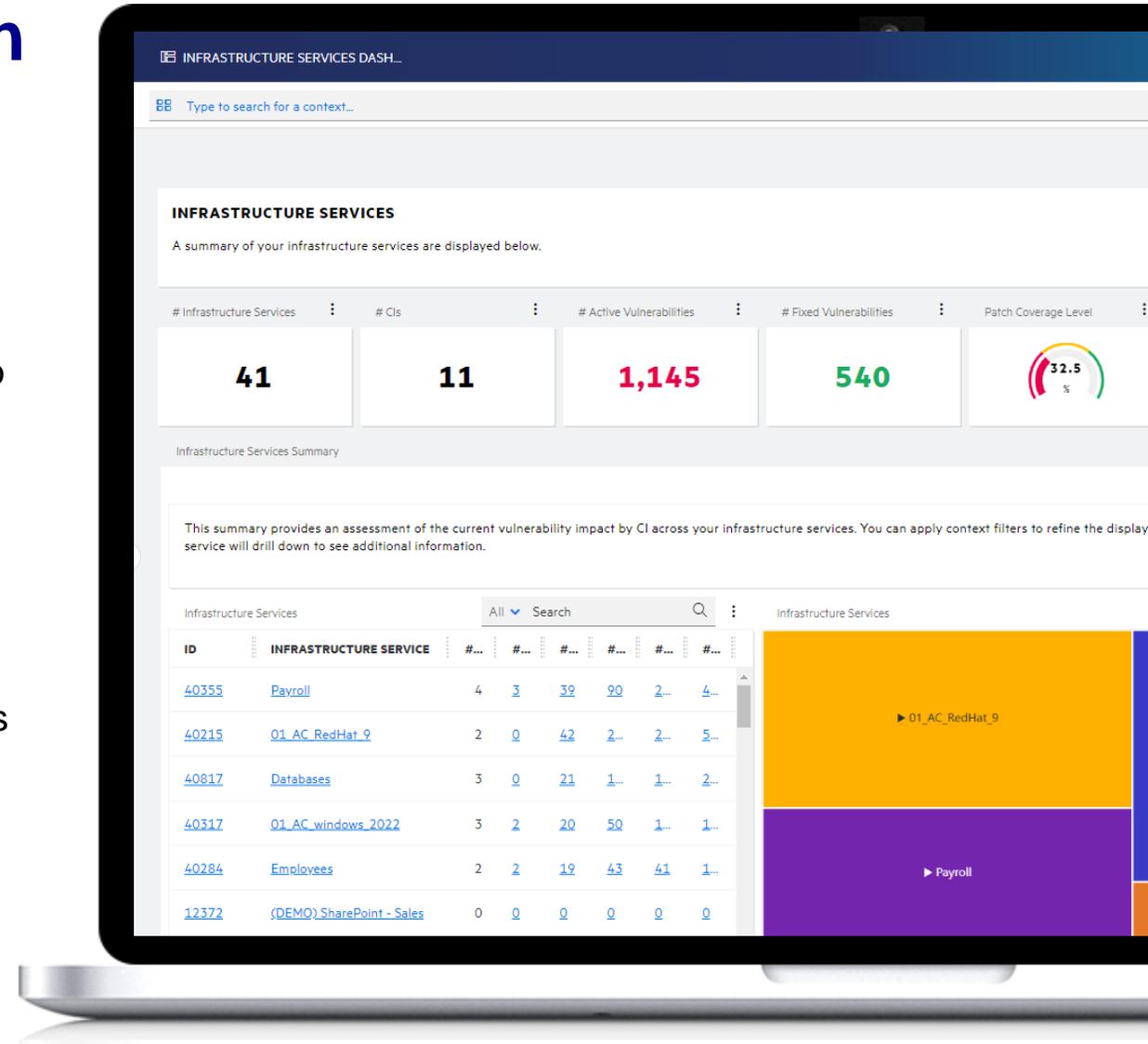
- **Reduce IT infrastructure costs and complexity** with a new secure, single-tenant, private cloud deployment option
- **Remain current with the latest releases** through always version current (N-2) deployments, getting new features quickly without the need for installation, upgrades, and maintenance
- **All the capabilities of Network Operations Management:**
  - Single view for SDN, virtual, and physical networks
  - Advanced change monitoring
  - Enterprise scalability and device support
  - Automated compliance with network policies



# Accelerate vulnerability remediation with seamless Tenable integration

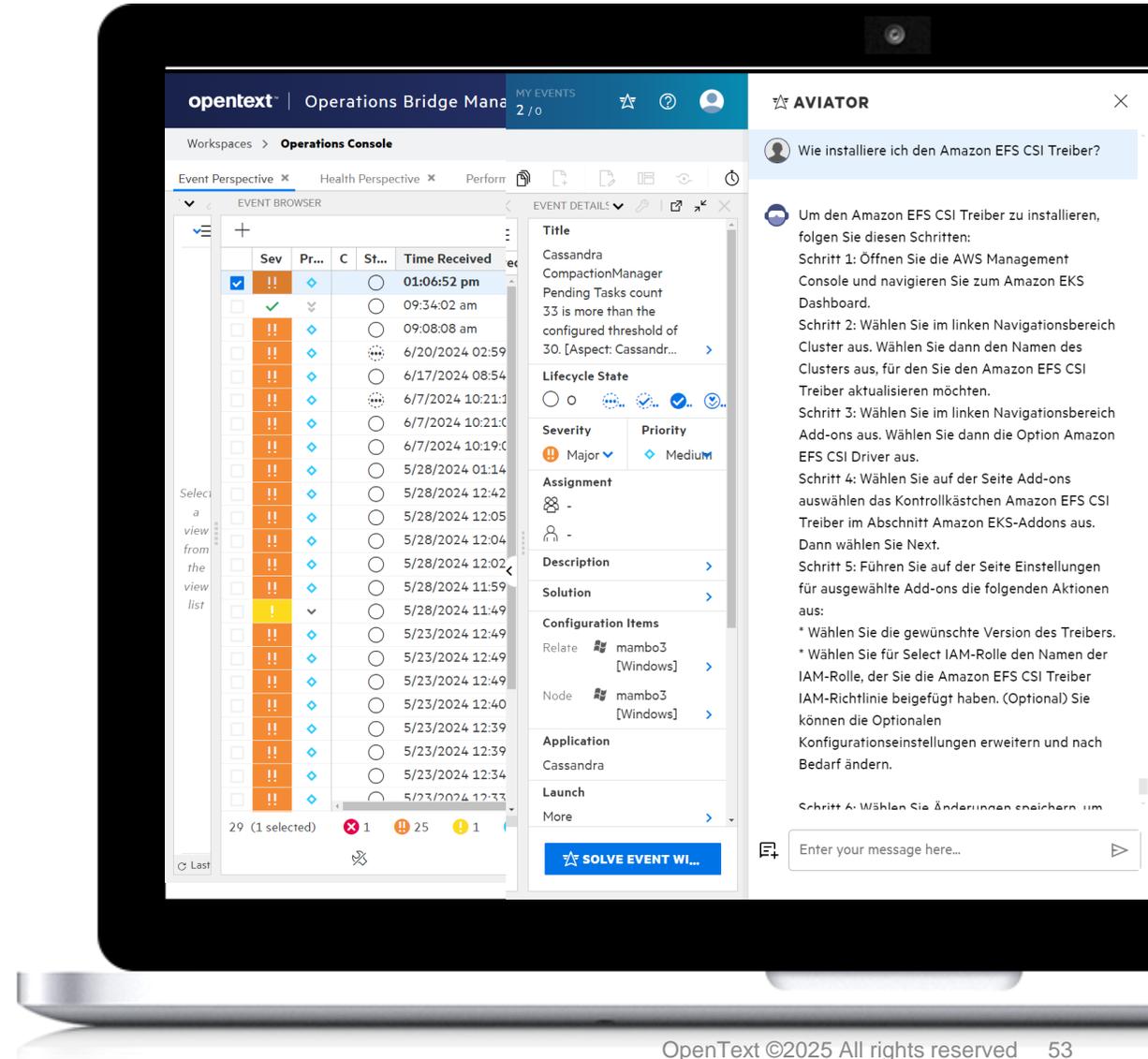
- **Instantly bring in scanning results:** Import **Tenable** (or Qualys) scanning data effortlessly
- **Align fixes with no manual effort:** Auto-correlate vulnerabilities to patch requirements
- **Focus on critical threats first:** Assess risk & prioritize vulnerabilities (incl. impact analysis)
- **Ensure reliable and consistent remediation:** Automate & coordinate remediation, at scale (incl. job management)
- **Create transparency:** Remediation results with dashboard insights

In addition to automating infrastructure vulnerability remediation, OpenText IT Operations Cloud **automates compliance with network policies**—offering everything you need to proactively secure your environment and ensure continuous compliance.



# Distribute expertise with OpenText Aviator for AI Operations Management

- **New! Workflow remediation:** Recommends ideal remediation instructions based on existing workflows and runbooks.
- **Unlimited expertise:** Integrate custom KB and domain content, enables OpenText IT Operations Aviator to provide quick insights to resolve issues across full monitored IT landscape
- **Enhanced operations productivity:** Subject matter experts can review, update and persist remediation instructions, available as part of **events/tickets**



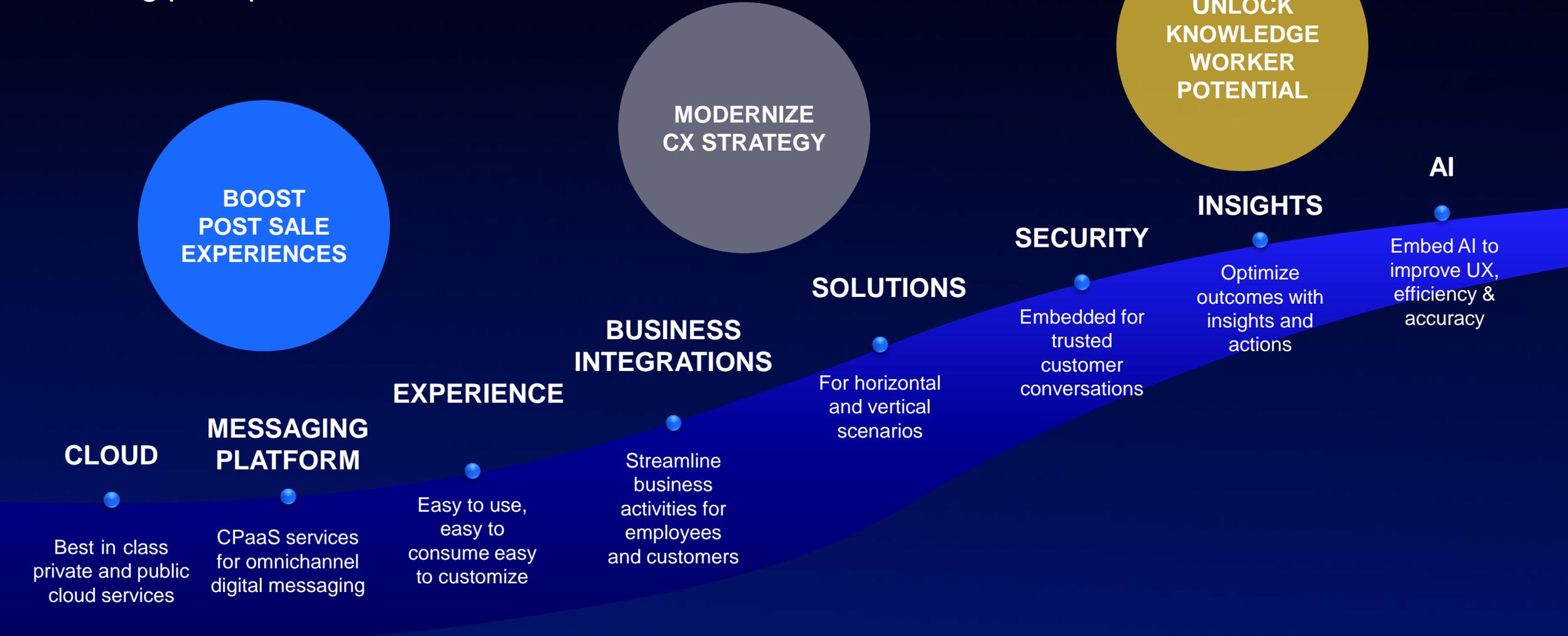
The background of the slide is a futuristic landscape. In the foreground, there are dark, jagged mountains under a deep blue sky. In the middle ground, a large, glowing planet with a blue and white surface is visible. In the background, a bright yellow and orange sun is setting or rising over a body of water, creating a shimmering reflection. A large, semi-transparent blue cross watermark is overlaid on the right side of the image.

# OpenText Experience Cloud Innovations

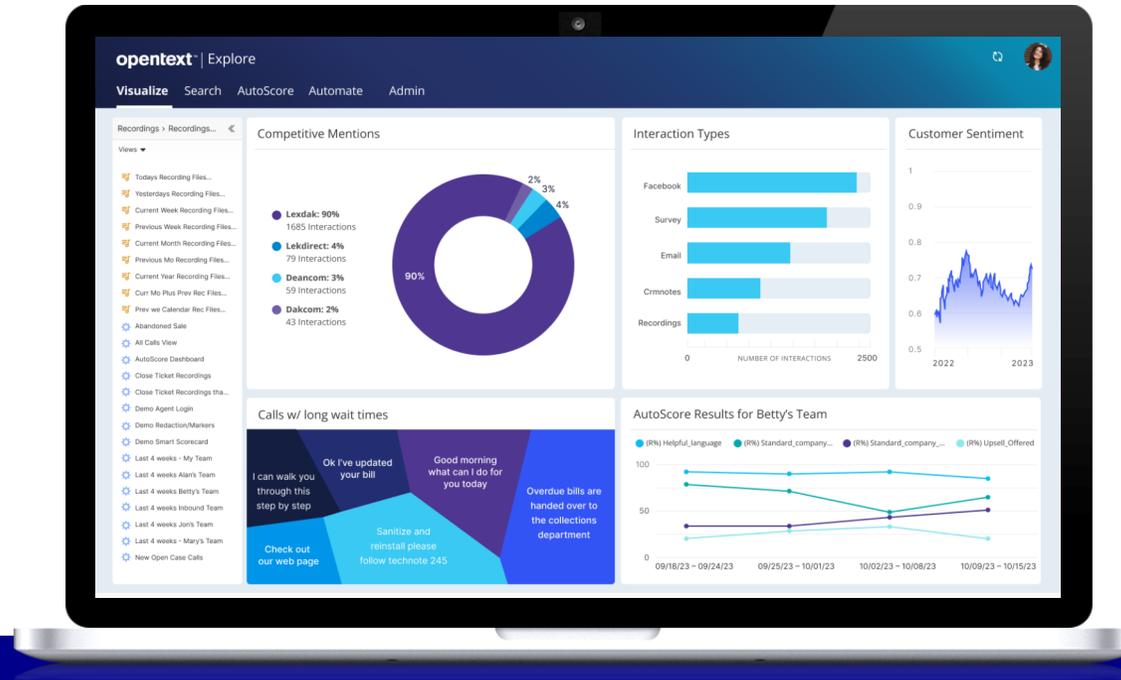
CE 23.1 – CE 25.2

# Experience Cloud Roadmap Themes

Guiding principles for **innovation**



# Boost Total Experience with Analytics and Agent Performance capabilities for the Contact Center



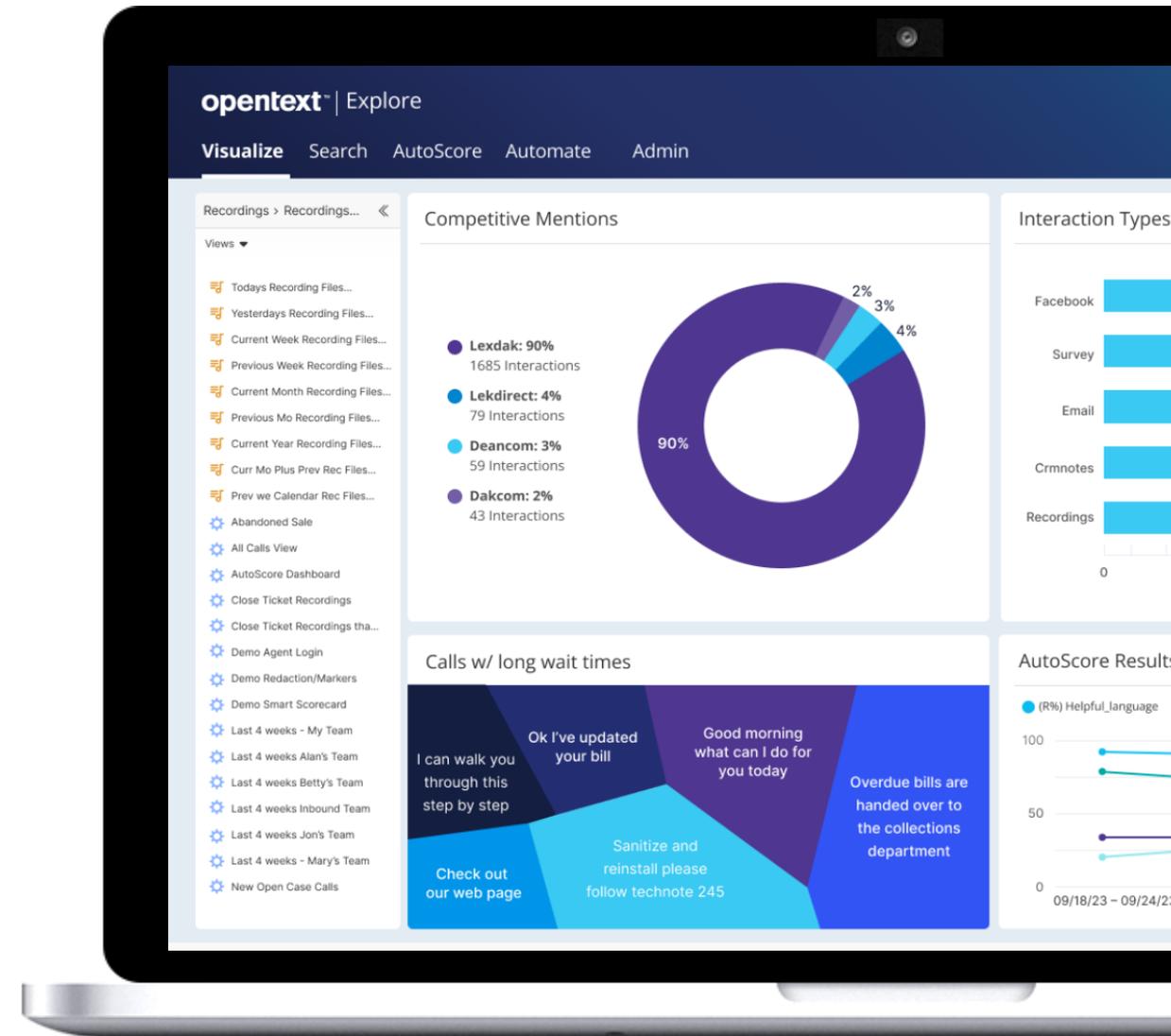
Agent Experience Management (AXM)

Provide comprehensive insights into all customer interactions

Increase agent efficiency and improve business processes

# Drive smarter experiences for agents and customers with OpenText Qfiniti and Explore in the cloud

- **Empower agents** with meaningful data to improve their productivity and customer interactions
- **Improve experiences** by extracting insights from voice, email and chat interactions to intimately know your customers
- **Minimize call volumes** and reduce costs by identifying and addressing common customer concerns



# Deliver relevant, data-driven, smart “total experiences”

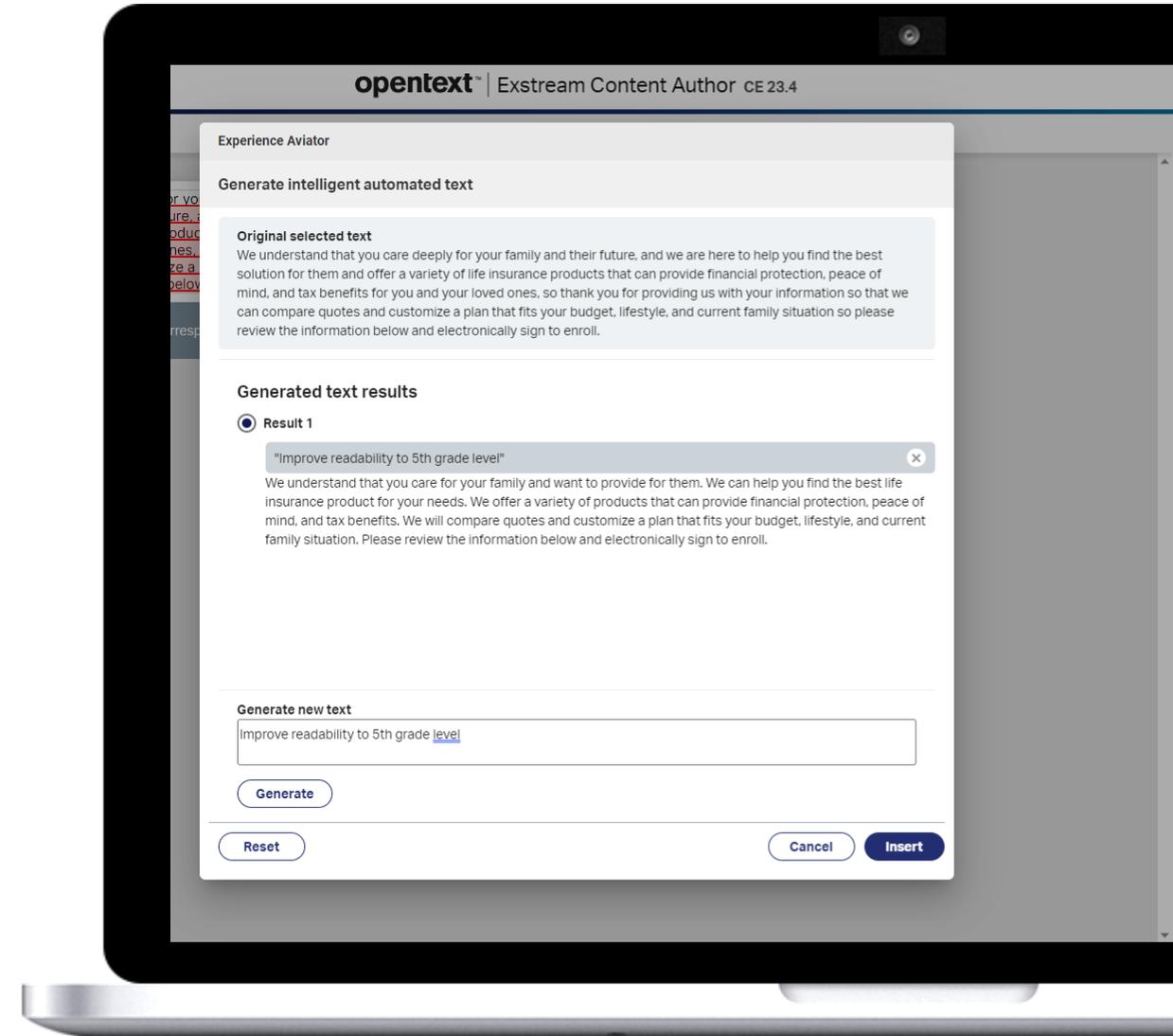
- **Simplify and save** with a single, composable and secure platform
- **Address the convergence** of digital, communication and voice experiences
- **Power employees** with the right capabilities and information when and where it's needed through a personalized workplace
- **Drive speed** to meet business modernization needs
- **Increase experience relevancy and consistency** across all channels and journeys



# Soar to new heights with AI powered marketing

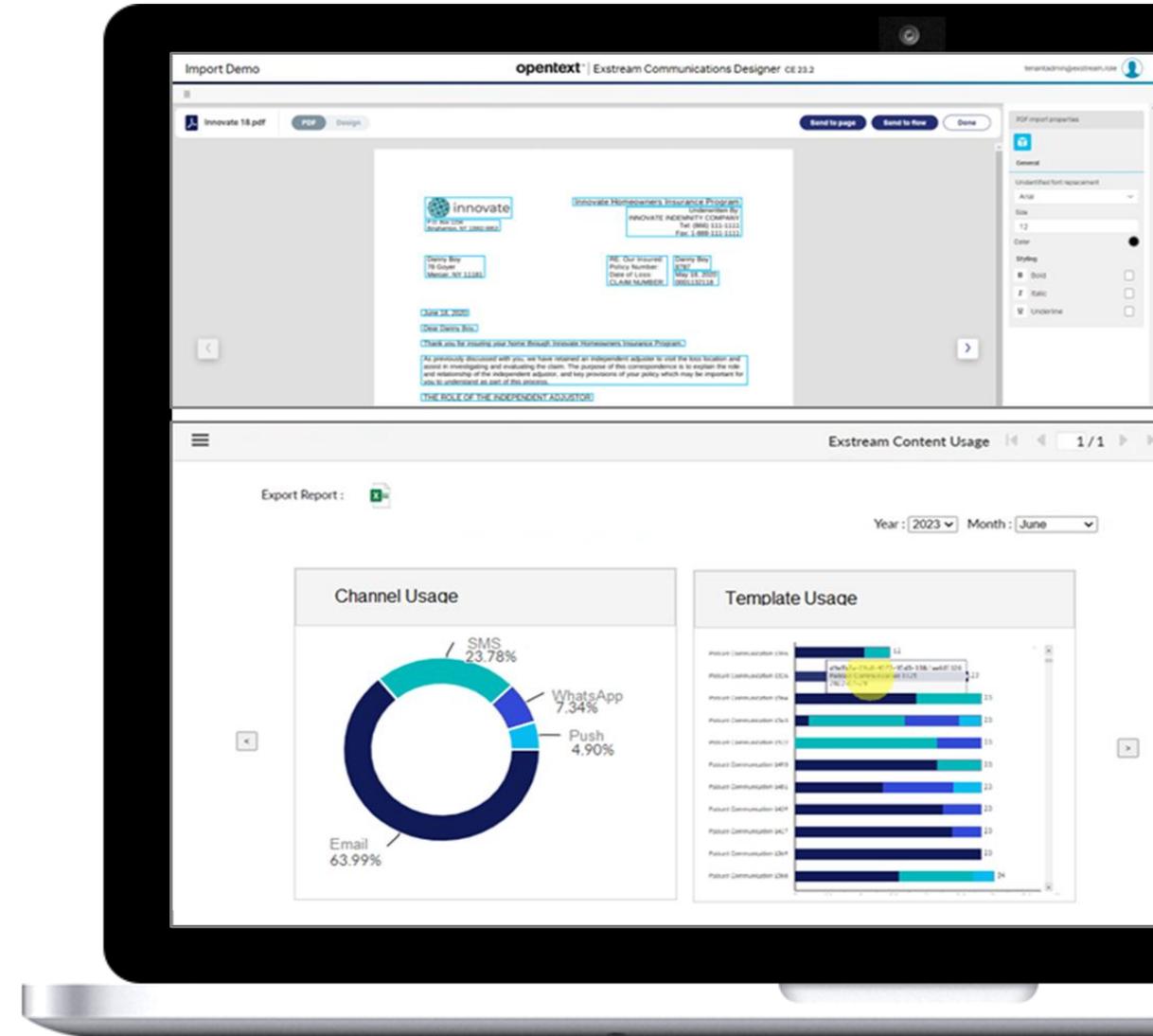
A foundation to ensure innovation and experiments are secure and governed

- Create efficiencies with Generative AI authoring and image creation
- Make content smarter with tagging, rich media analysis and suggestions
- Empower content authors in creating and improving experience content in a trusted and secure environment
- Extend to Google big data solutions



# The next era for captivating digital-first customer communications

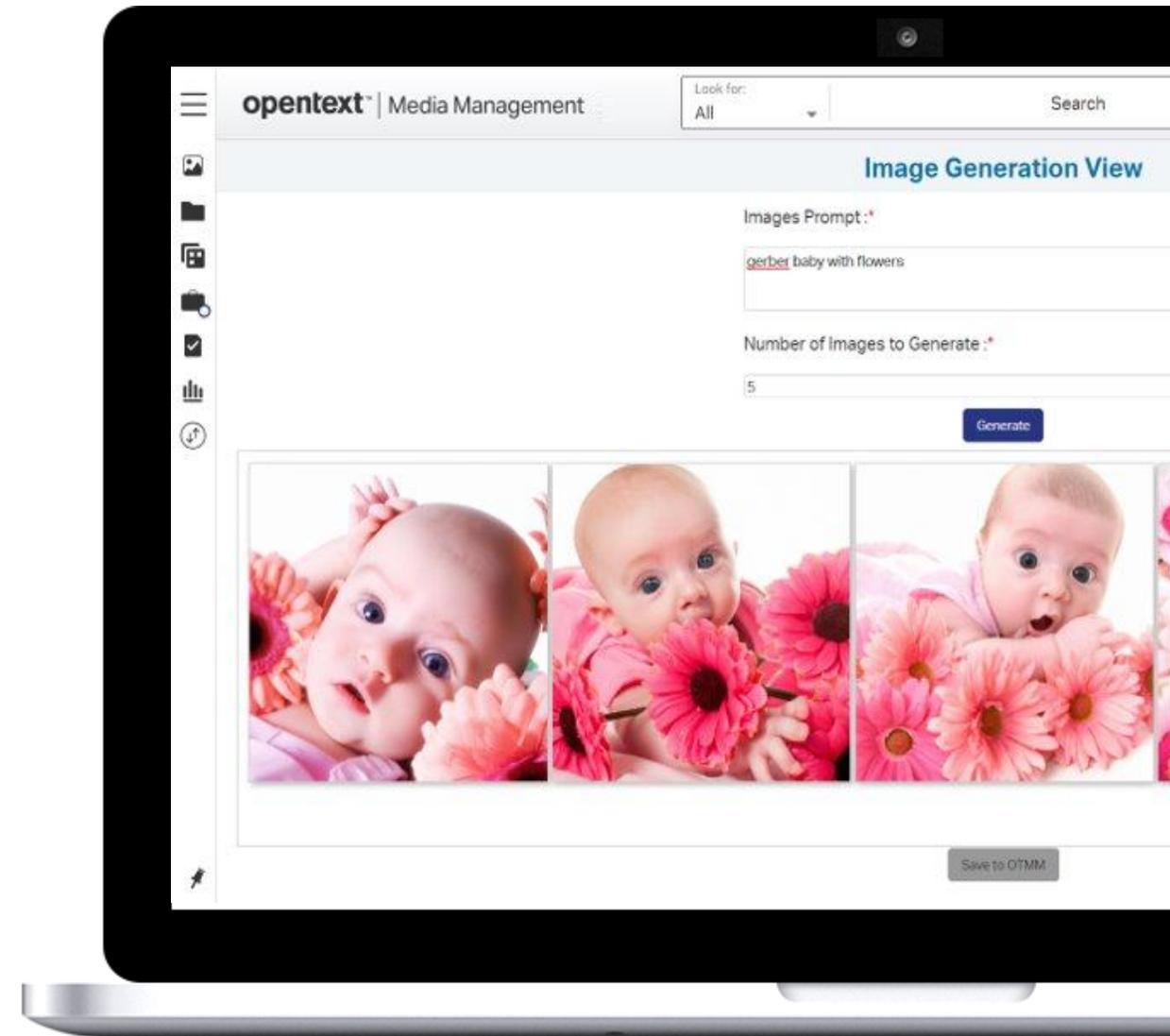
- OpenText™ Experience Aviator: GenAI-assisted authoring and content creation
- HTML5 to create dynamic, personalized mobile & web experiences
- Rationalization tools to ease cloud migration
- Real-time job visualization and dashboards to accelerate decision making



# Harness secure AI to accelerate the creative process

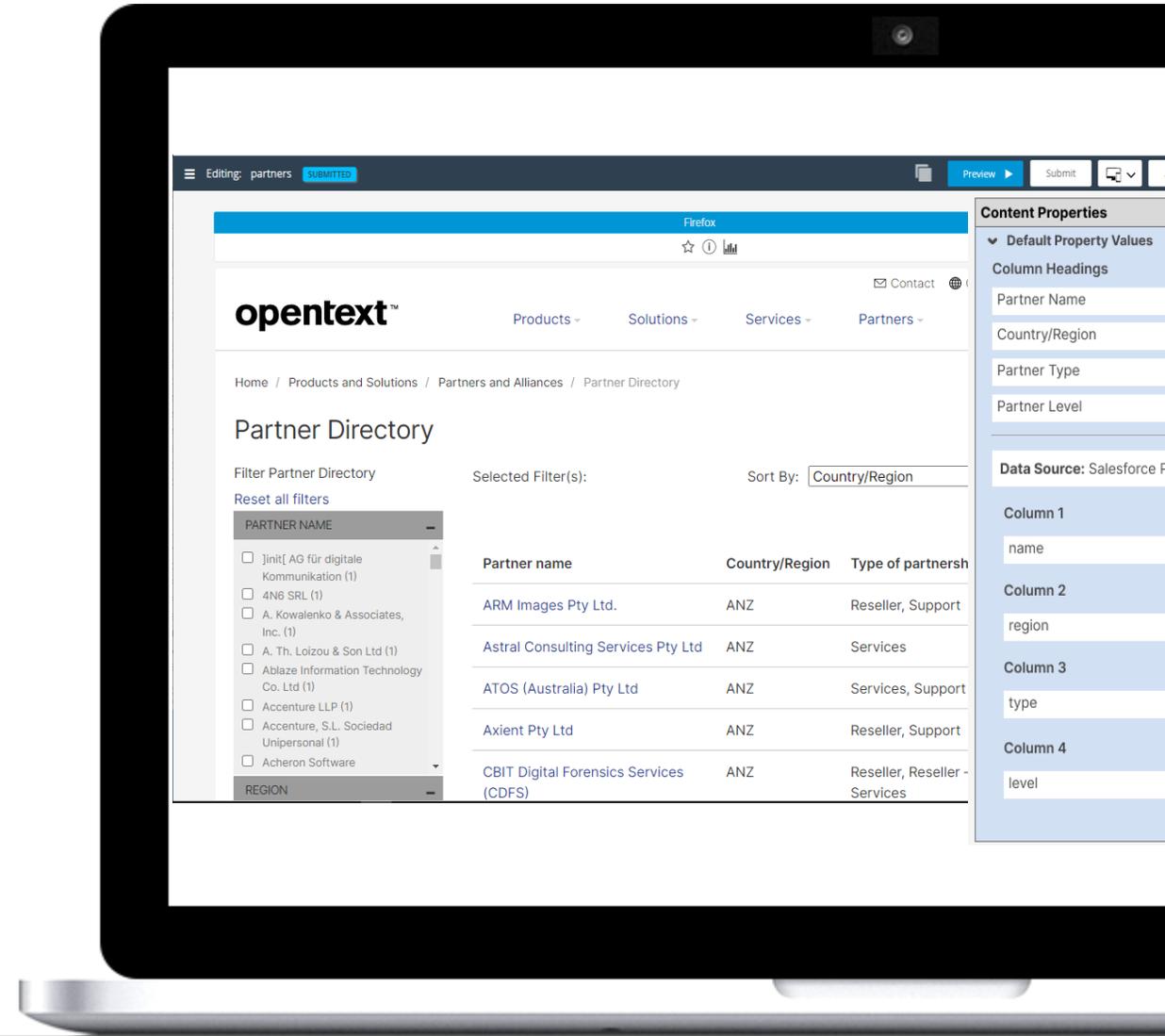
Access the power of AI for image generation and analysis

- Gain smarter images with AI analysis and metadata. OpenText™ Aviator powered by OpenText™ Knowledge Discovery (IDOL) delivers secure, trainable image analysis and metadata
- Control where and how images are analyzed, ensuring security and confidentiality
- Improve the quality of creative briefs using inspiration from Google Imagen
- Track, manage and watermark the use of AI-generated artwork. Schedule and automate key business workflows



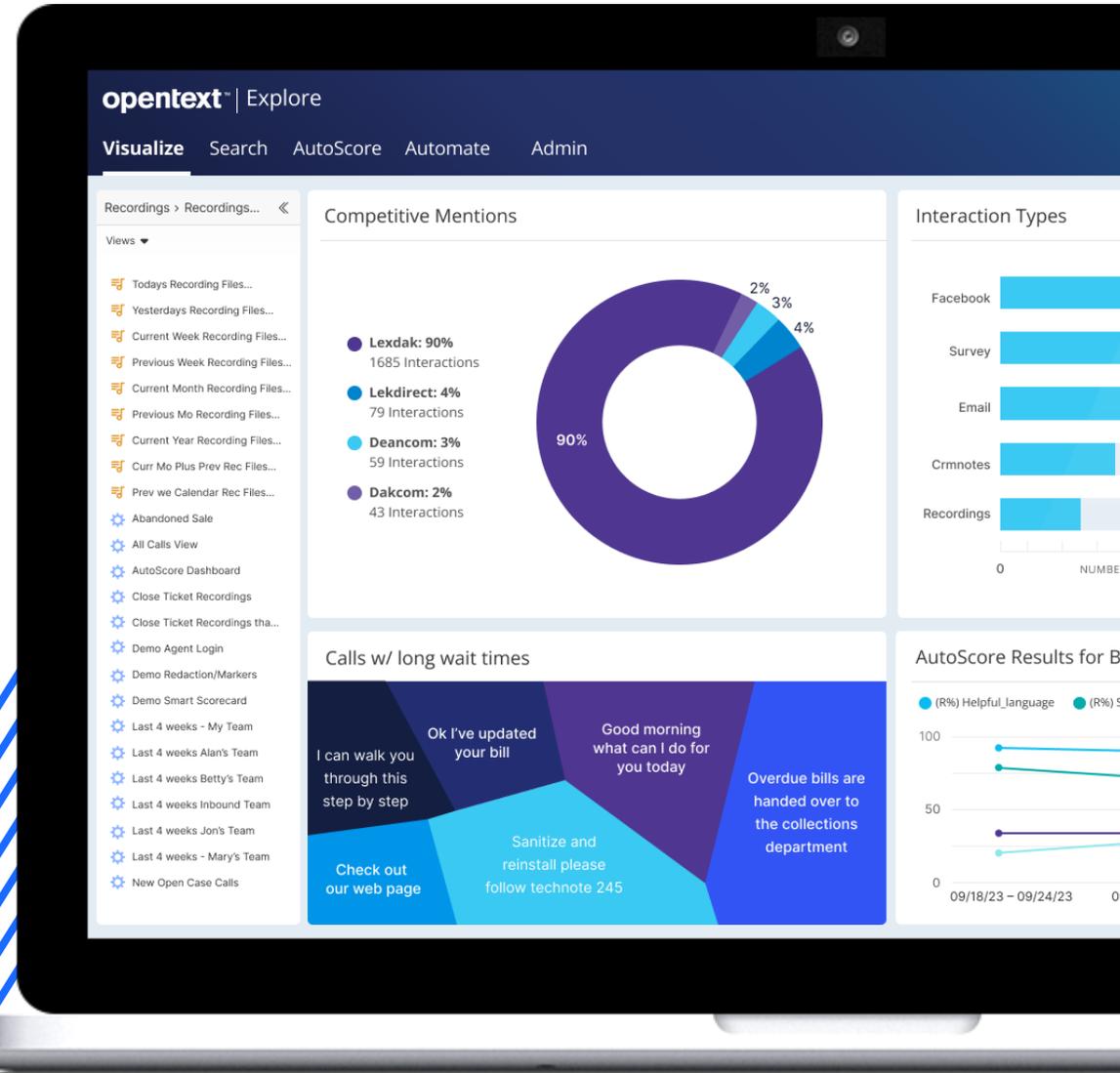
# Free-up marketing and developers to innovate with digital-app experiences

- Eliminate the friction of developing, managing and deploying dynamic application experiences
- Empower marketers to edit change variables for dynamic experiences. Bring design flexibility and creativity back into the hands of the business owner
- Develop and deploy composable components with flexible data sources and developer choice of tools
- Make it easier to deploy and manage hybrid headless options



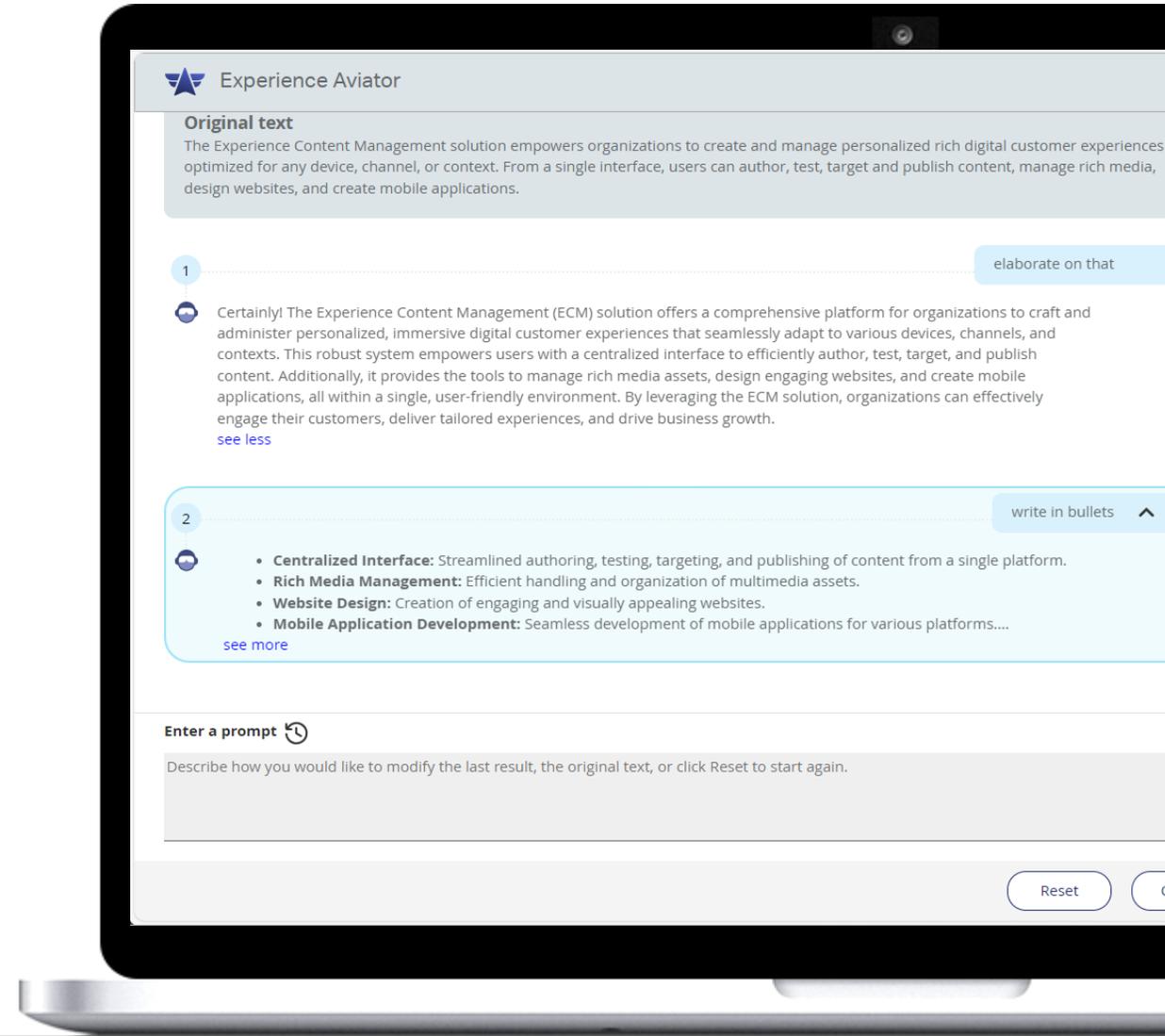
# Empower Contact Centers with Intelligent Autoscore Analytics and Sinch CCaaS integration

- Simplify Contact Center as a Service with advanced analytics for tracking, measuring, and optimizing performance
- Elevate contact center efficiency by automatically scoring agent performance and customer satisfaction
- Gain interaction insights from a 360 view for Sinch CCaaS customers



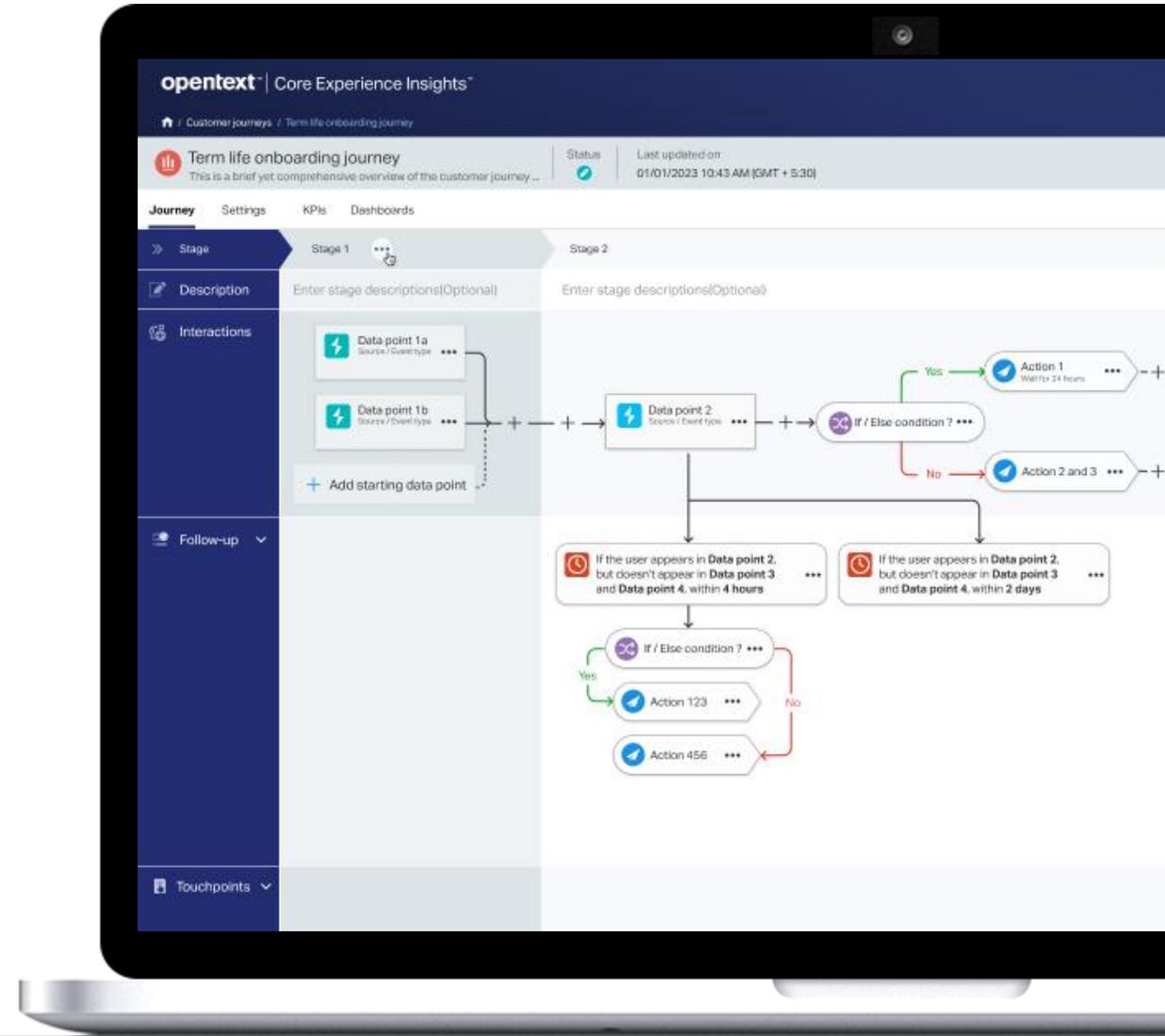
# Multiple channels and experiences powered by unified Experience Aviator

- **Expanded GenAI capabilities** to more authoring environments and channels, including the different Communications editors and adding Web GenAI
- **Leverage unified foundation services** that provide AI capabilities across the different applications and a common SKUs for ease of purchase and usage
- **Extend AI across the Experience Cloud** by powering process automation, content authoring, and journey optimization with a unified approach and innovation for AI



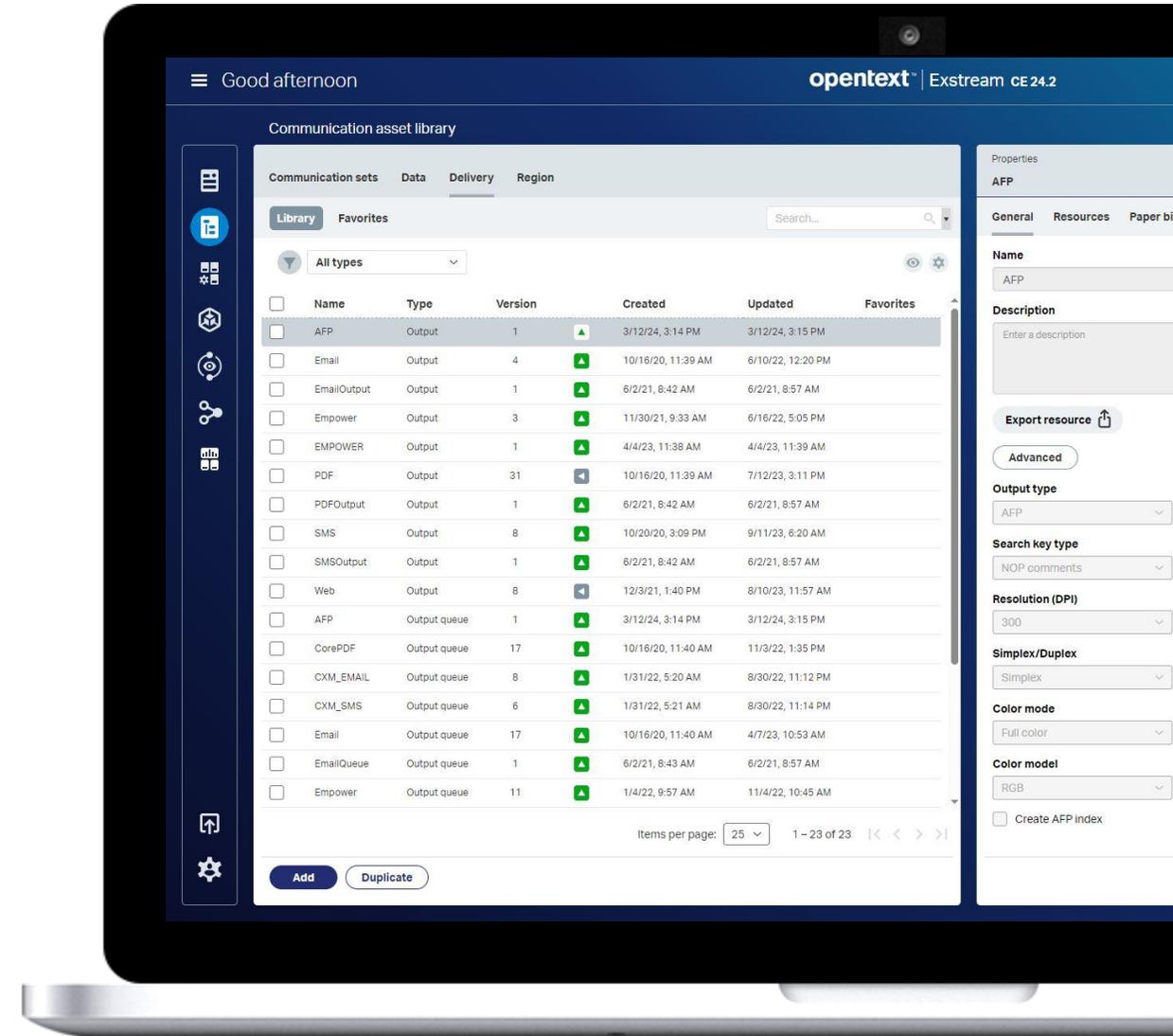
# New easy to use customer journey orchestration and management

- **Empower business users** and technical teams to work together with a highly graphical user interface that is easy to use while advanced functionality is at your fingertips when needed
- **Design journeys** with open APIs and out of the box capabilities that bring together the different elements for powerful journeys: data, controls for creating journey conditions and actions, and key integration points
- **Manage journeys** across the OpenText™ Experience Cloud: communications, messaging, web and the contact center where follow-up actions react to customer's previous behavior or status.



# Omnichannel communications continues to innovate with high volume print output

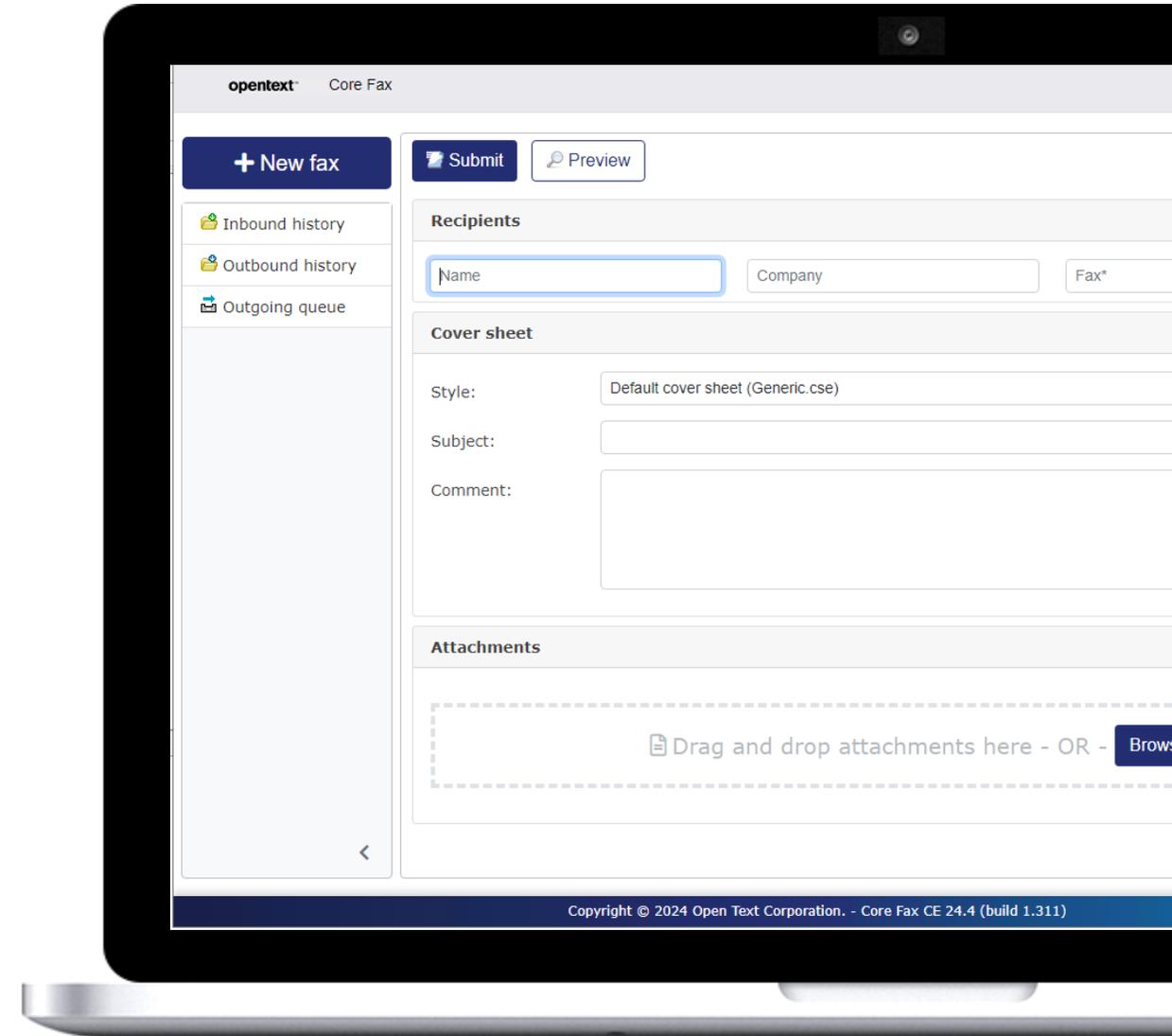
- **Optimize high volume printing** - take advantage of producing complex documents at speeds up to 10 million pages per hour for personalized statements, letters, bills, and messages -- now many more formats.
- **Accelerate modernization to OpenText Communications (Exstream) Cloud Native** - with critical advanced print features required for high fidelity outputs that are personalized, graphical, accurate and manages page control.
- **Improve customer engagement** - whether customers prefer printed communications, or through new digital mobile channels, OpenText Exstream Cloud-Native provides a consistent omnichannel customer experience from a single unified interface.



# Fax reimaged

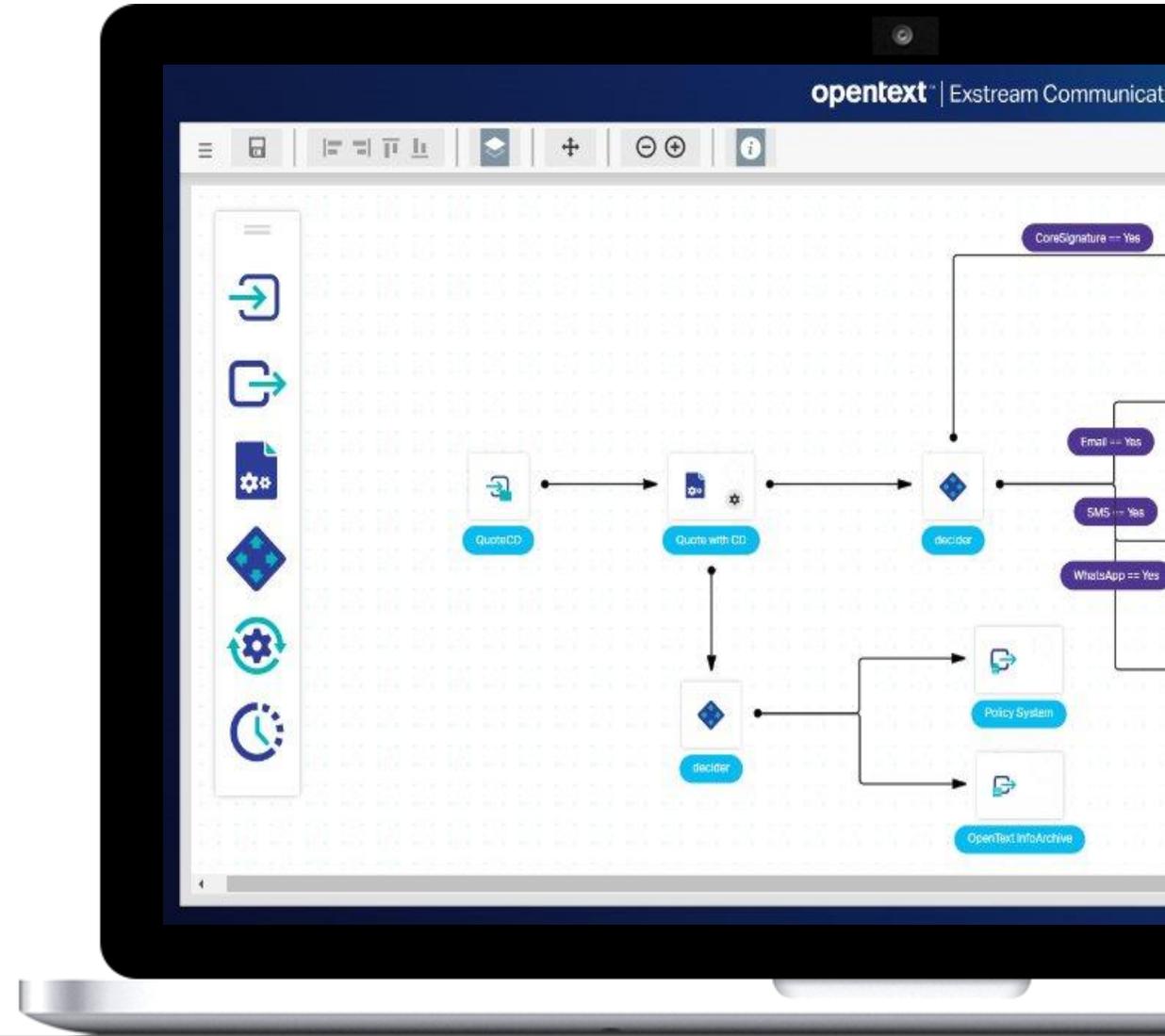
## Options for both public and private cloud fax

- **Effortlessly transition to cloud fax** for enhanced scalability, reliability, and modern interfaces without extensive IT management
- **Maintain your existing OpenText™ Fax (RightFax) integrations** while enjoying cloud fax benefits with no need for retraining
- **Fits any cloud fax strategy** whether you need private cloud integration or a public cloud, all with a trusted market leader
- **Simplify and modernize cloud fax** with seamless integration into MFPs, EMRs and platforms like Webex and MS Teams making document transmission easier than ever



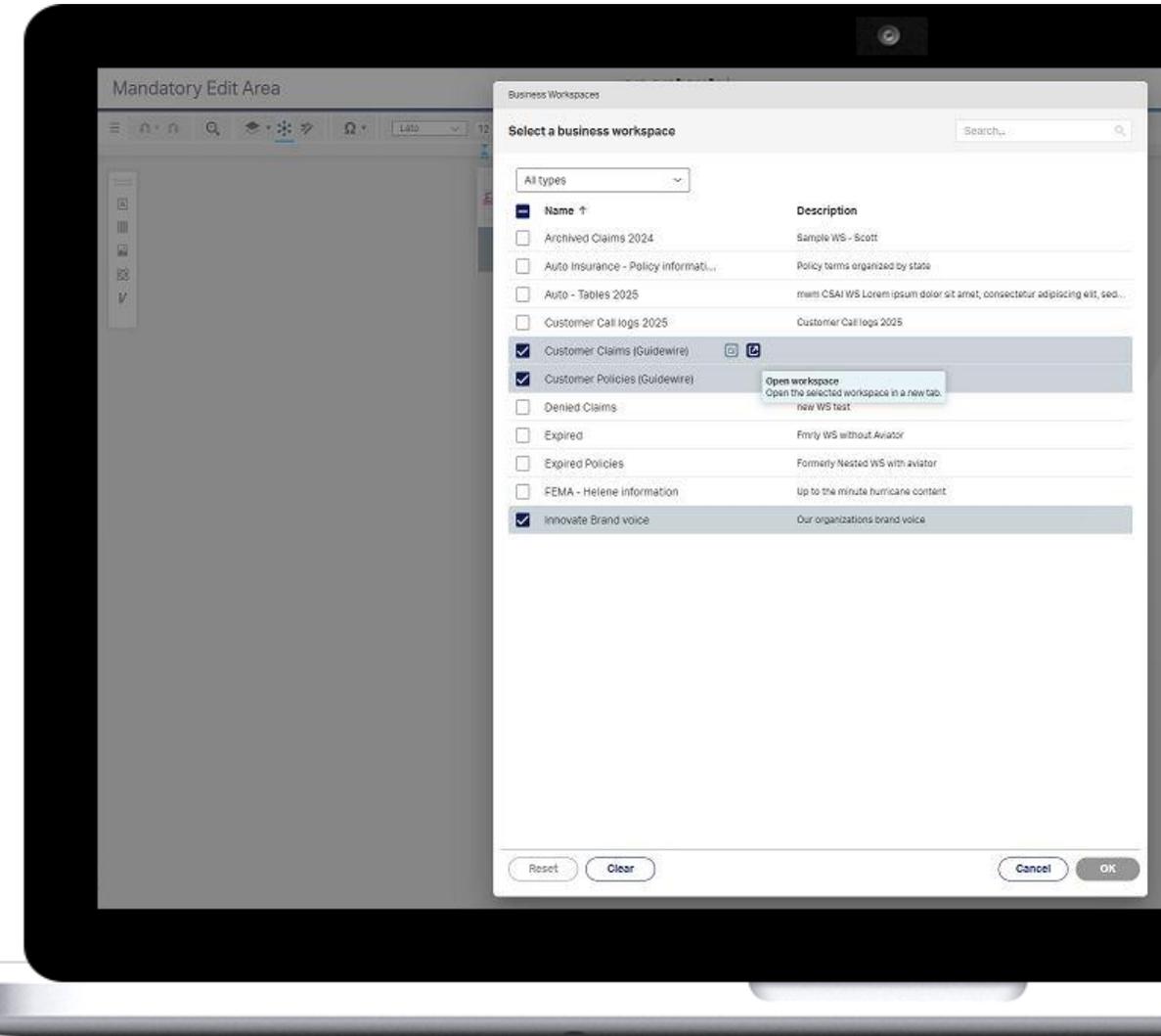
## OpenText Experience Cloud unifies experiences and rapidly adapts to changing customer preferences

- **Connect and expand to new channels** with new messaging capabilities for RCS and WhatsApp. Ensure and full set of new omni-channels are managed across communications, web, messaging and many more digital experiences.
- **Manage unified customer data** across experiences with real-time profile and preference management
- **Utilize data and orchestrate customer journeys** throughout the customer experience lifecycle
- **Gain operational efficiency faster when moving to the cloud** with digital AND print communications from a single platform



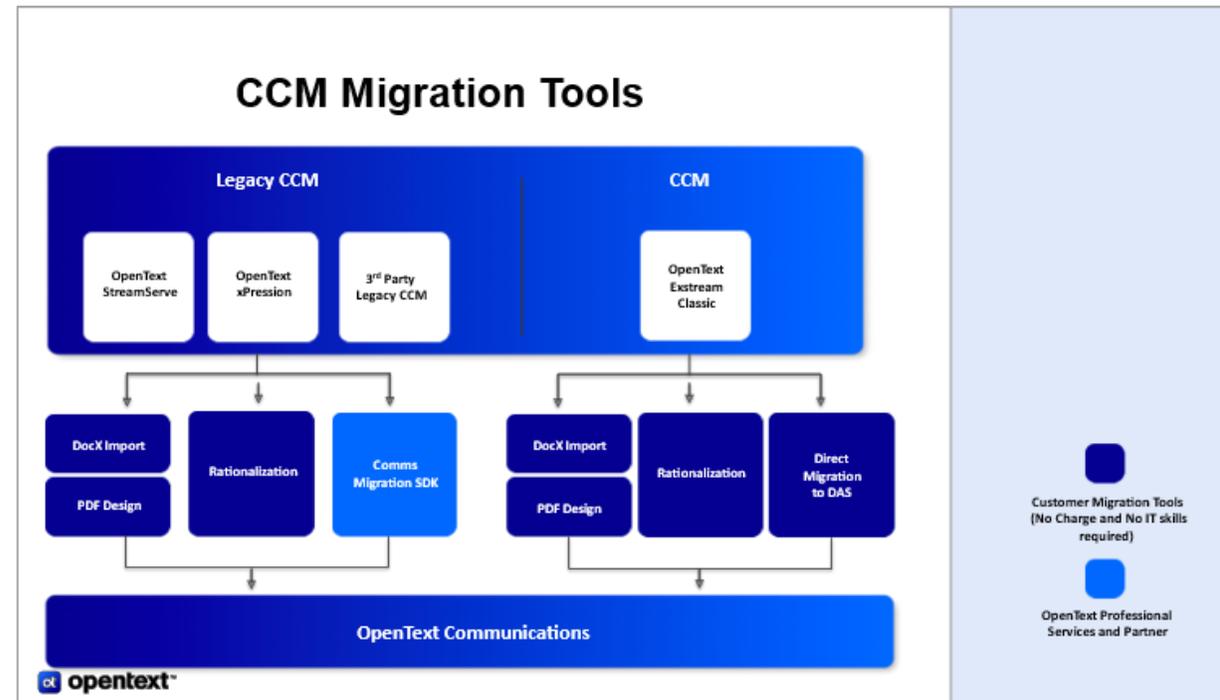
# Unleash knowledge-driven GenAI to accelerate authoring and approvals

- **Speed up content authoring** by leveraging specific knowledge and information through Experience Aviator and Content Aviator
- Easily tap into **your trusted knowledge** ensuring GenAI draws from reliable, up-to-date sources
- **Accelerate approvals** by leveraging approved content that reflects your brand's voice and customer communications standards



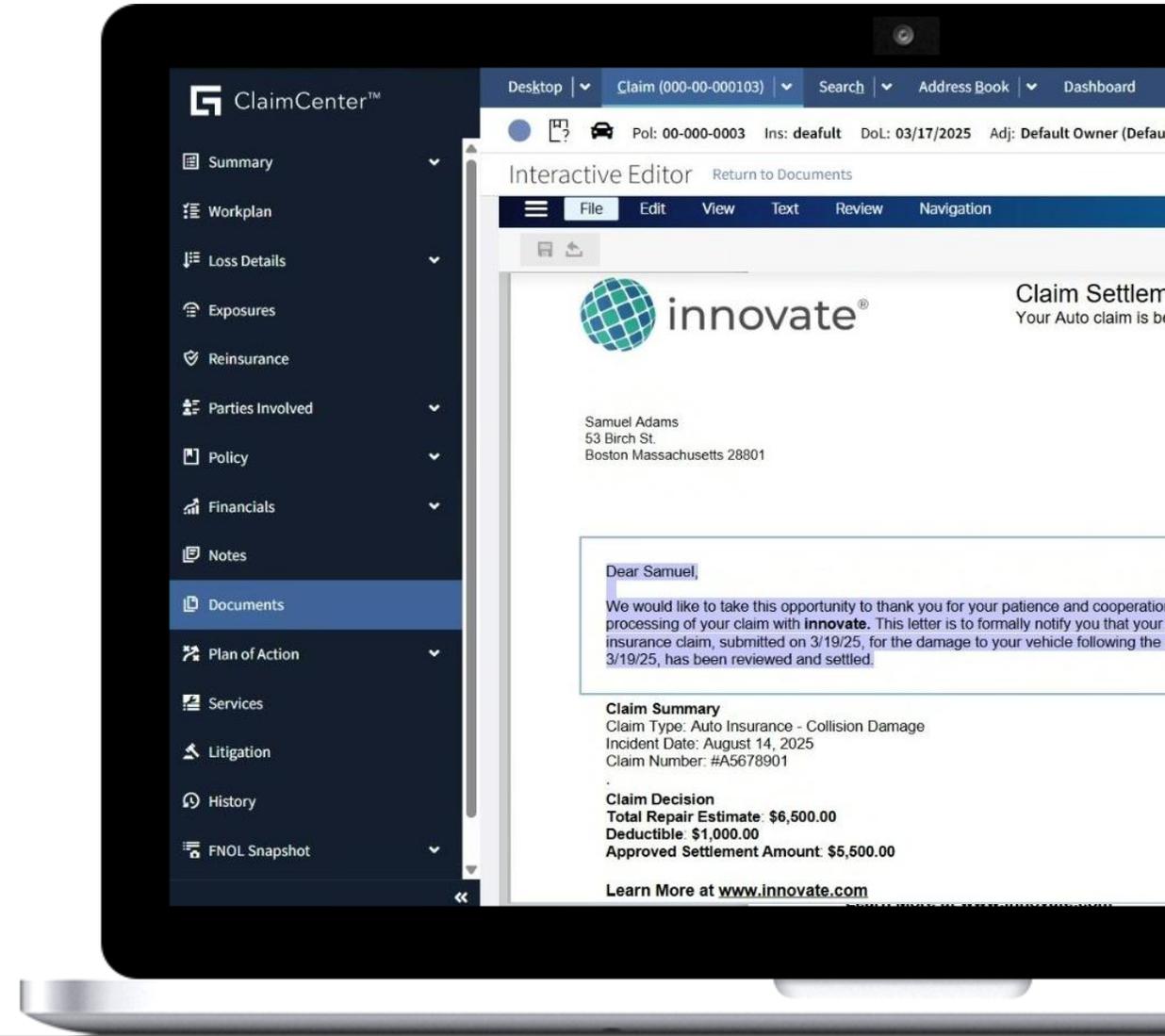
# Automate migration for xPression and StreamServe customers

- **Migration solutions** transform structured data formats and uses existing Communication APIs to migrate designs from legacy CCM platforms
- xDesign Convertor streamlines the communications modernization journey with up to **95% functional migration mapping** to OpenText Communications
- OpenText Professional Services and Partners offer **proven customer starter convertors** to streamline your CCM migration



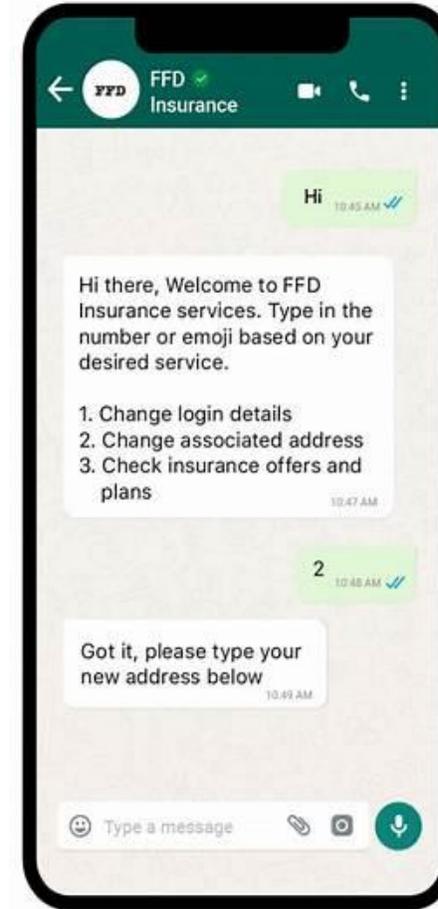
# Streamline the creation of compliant communications from Guidewire ClaimCenter Cloud for the Insurance Industry

- OpenText Communications **now integrates** into Guidewire ClaimCenter Cloud application
- **Automate the design and delivery** of highly personalized policyholder communications such as quotes and proposals
- Provides clear, timely, and consistent communication **throughout the claims process**
- Available from the **Guidewire Marketplace**

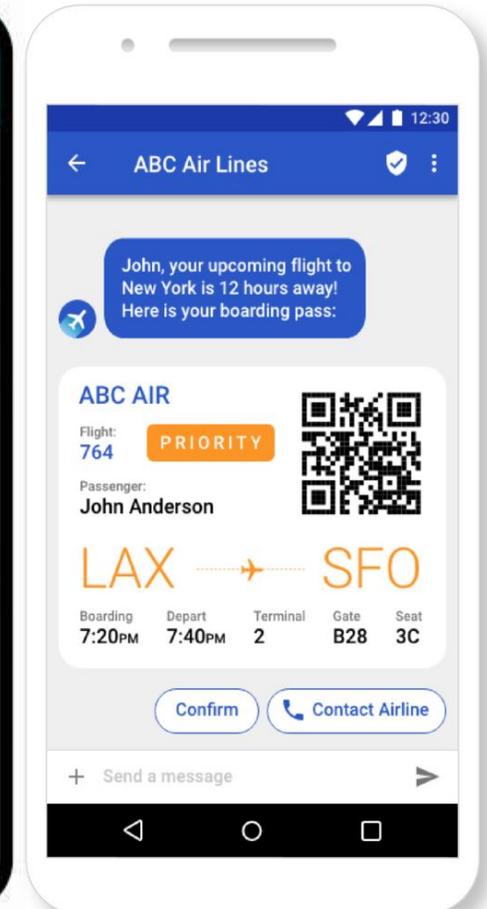


# Power next-gen customer conversations with WhatsApp & RCS APIs

- Provides **real-time, two-way messaging** with **approved templates** for compliance and engagement.
- **Enhances interactions with rich media** like text, images, videos, buttons, and location sharing.
- Strengthens **trust and security** with verified sender registration, message tracking, and **compliance measures**.



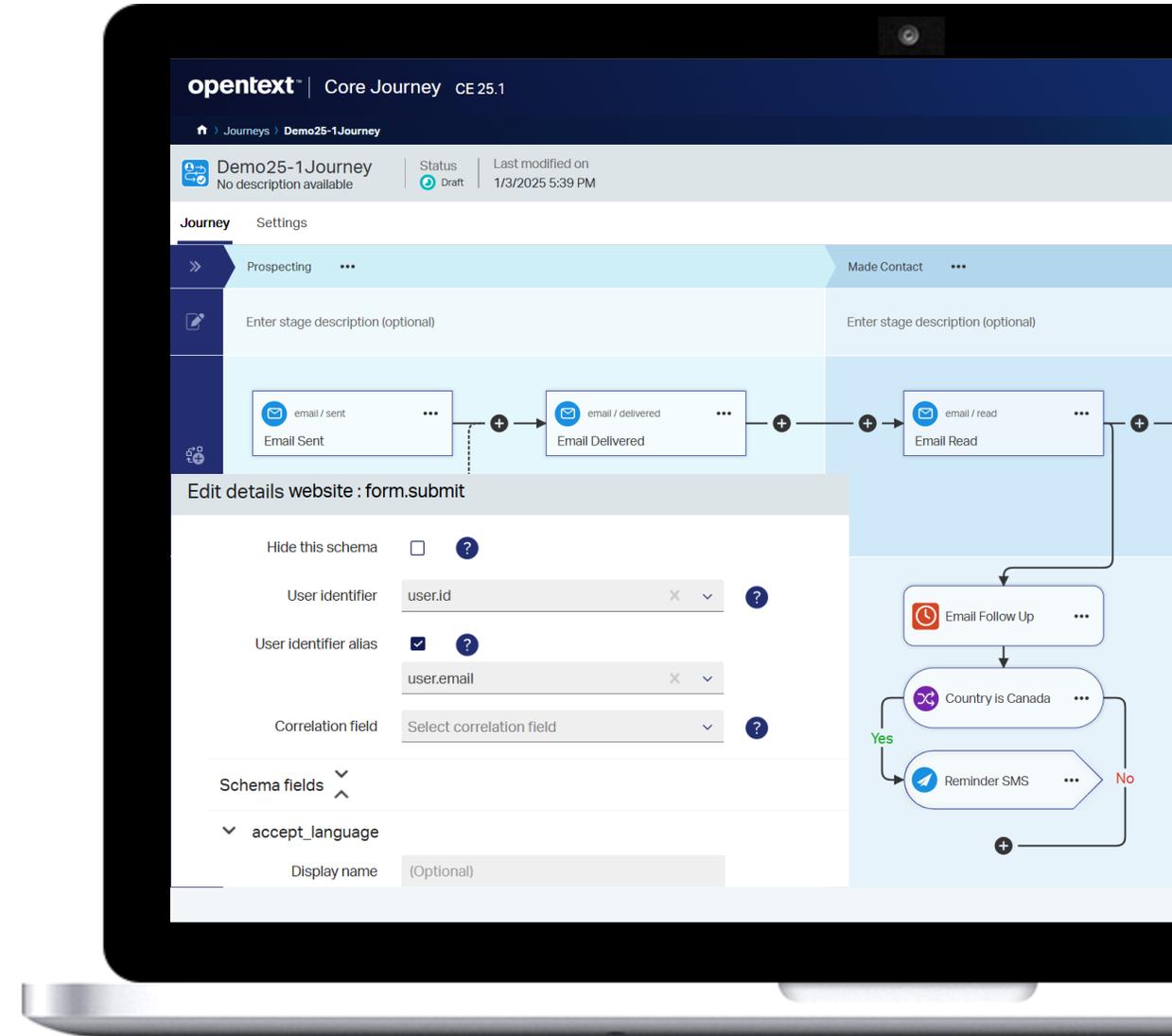
 WhatsApp



 RCS

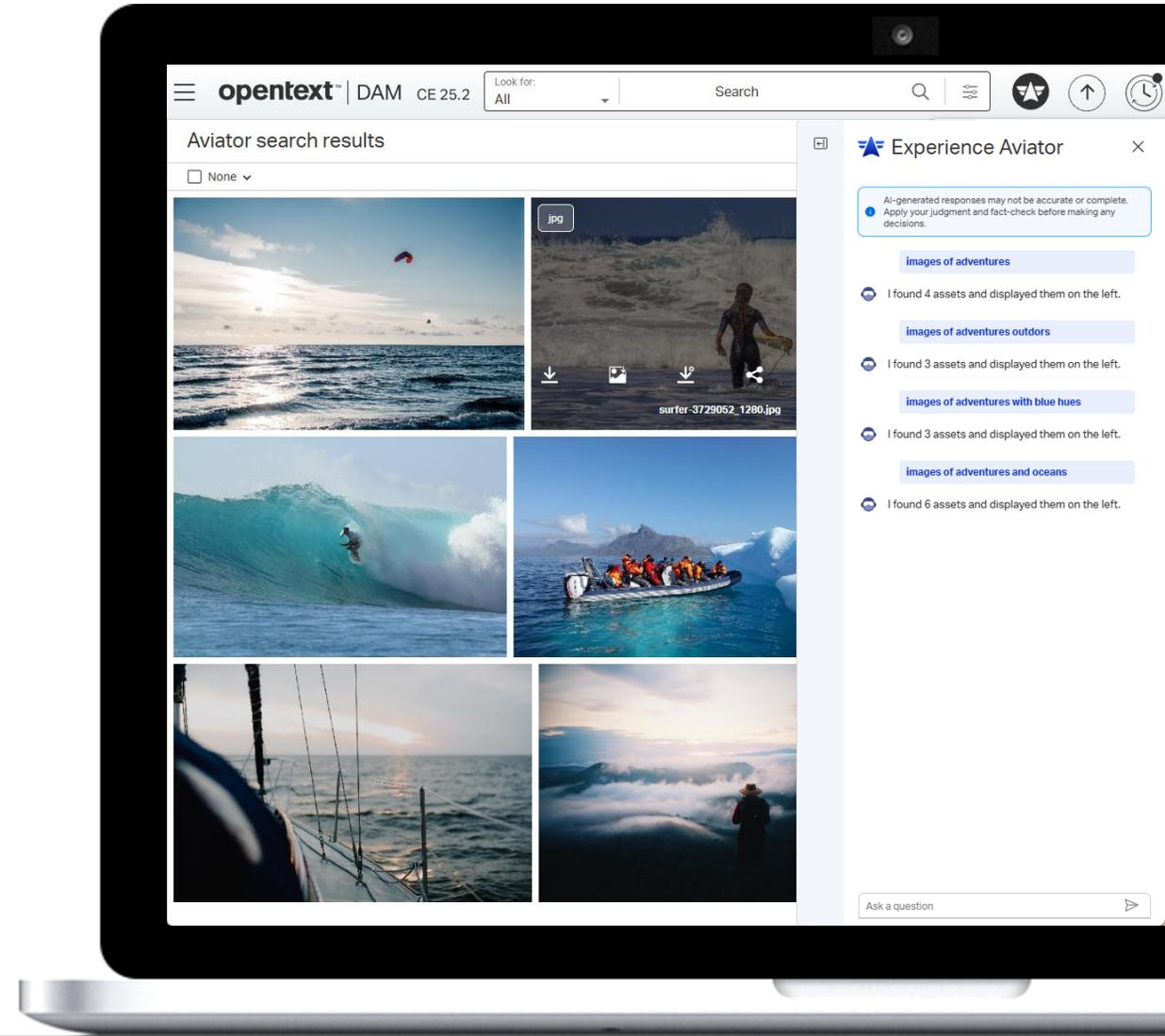
# Unify customer identities, drive better engagement, and elevate digital experiences

- Ensures **accurate tracking** across touchpoints, reducing inconsistencies in user journeys.
- Enables **dual user identification**, linking multiple identifiers into a unified profile.
- Improves **personalization** efforts by maintaining a **single source of truth** for customer identity.



# Discover hidden value in your rich media library with AI-powered search

- Empower users to find assets using a reference image with **reverse image search**
- Find assets quickly **using your own words** with natural language search
- **Increase asset reuse** to reduce cost and improve consistency
- Uses **private, secure AI** from OpenText Knowledge Discovery
- Make large **libraries more accessible** to new and casual users



The background features a futuristic landscape with a large, glowing planet in the sky and a large, semi-transparent blue cross watermark. The scene is illuminated by a bright light source on the right, creating a gradient from blue to yellow.

# OpenText Cybersecurity Cloud Innovations

CE 23.1 – CE 25.2

# Enterprise Cybersecurity Roadmaps

## Identity & Access Management



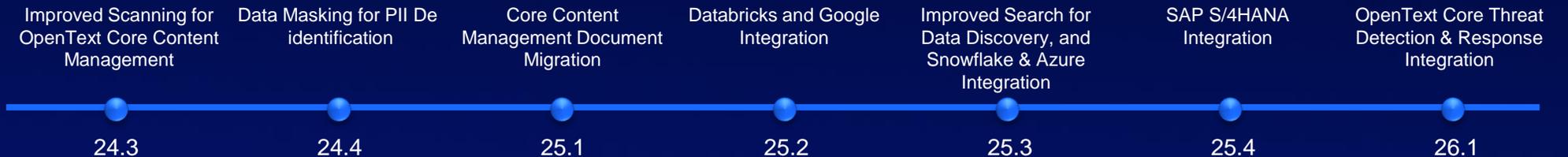
## Application Security Testing



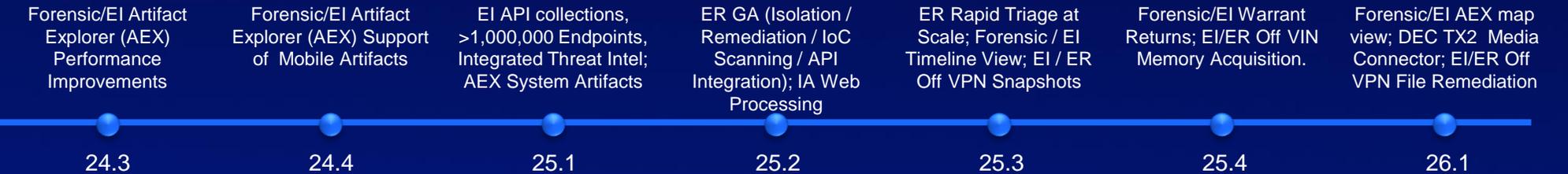
## Security Operations



## Data Security



## Digital Forensics & Incident Response



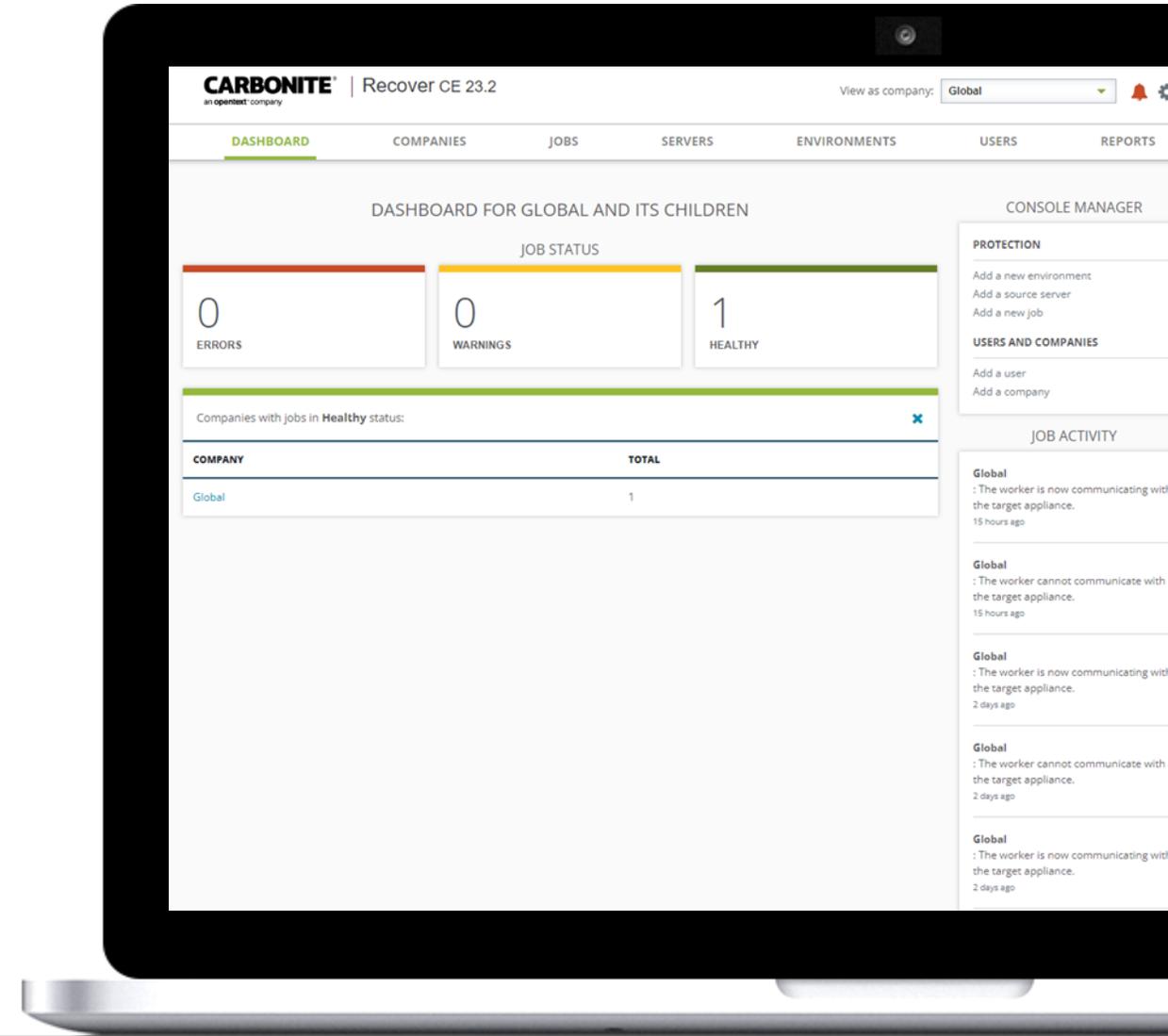
# Accelerating the pace of standalone forensic acquisitions

- Intuitive graphical user interface with touch screen display for ease of use
- PCIe hot-swap for improved efficiency: an industry first
- Fast, efficient targeted acquisitions with logical imaging
- Forensic integrity with wipe, format and encrypt options for destination media
- Compact form factor for on-scene portability



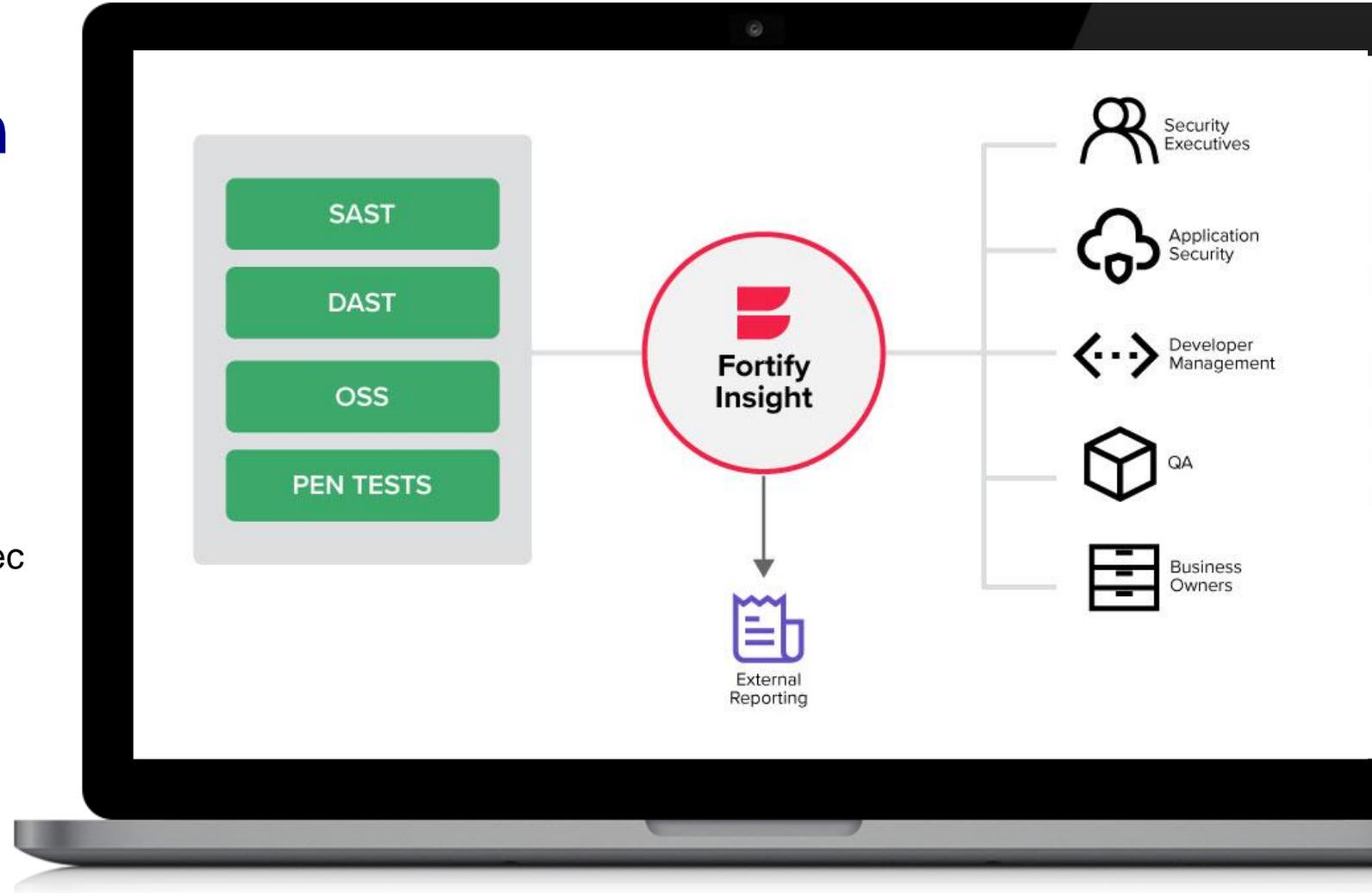
# Enable flexibility in your disaster recovery plans with public or private cloud choice

- **Reduce the risk** of lost productivity and revenue
- **Improve staff efficiency** through greater automation and orchestration
- **Manage diverse environment** through a single console
- **Eliminate the expense** of a physical disaster recovery site
- **Work your way** with the choice of public or private cloud storage



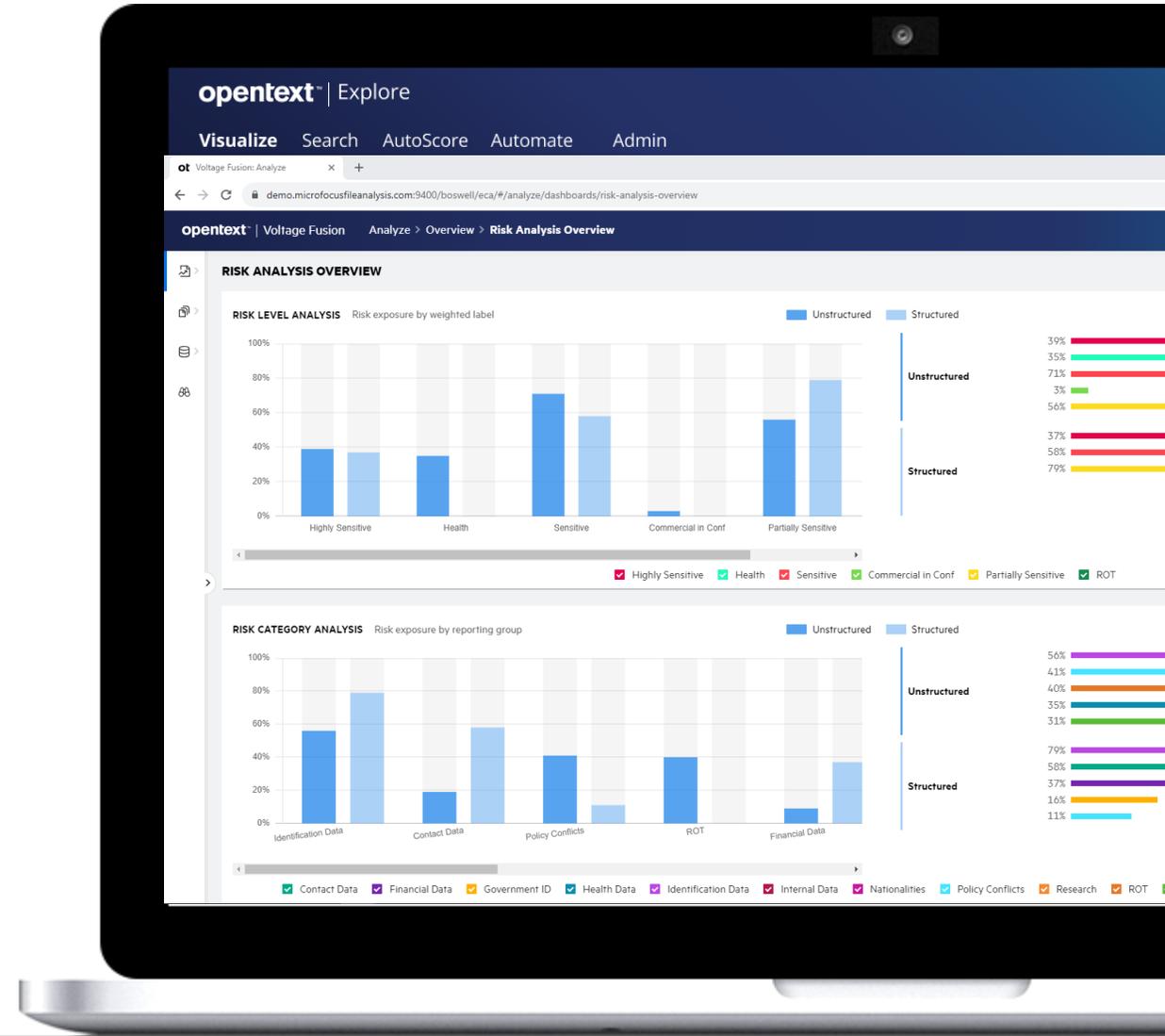
## Enterprise AppSec posture management in a single pane of glass

- Aggregate data from multiple AppSec sources and tools
- Easily combine data sets into actionable dashboards
- Increase efficacy with Testing at the right time, in the right order with advanced AppSec reporting
- Focus on what's most important, while enjoying the benefits of modern advanced filtering



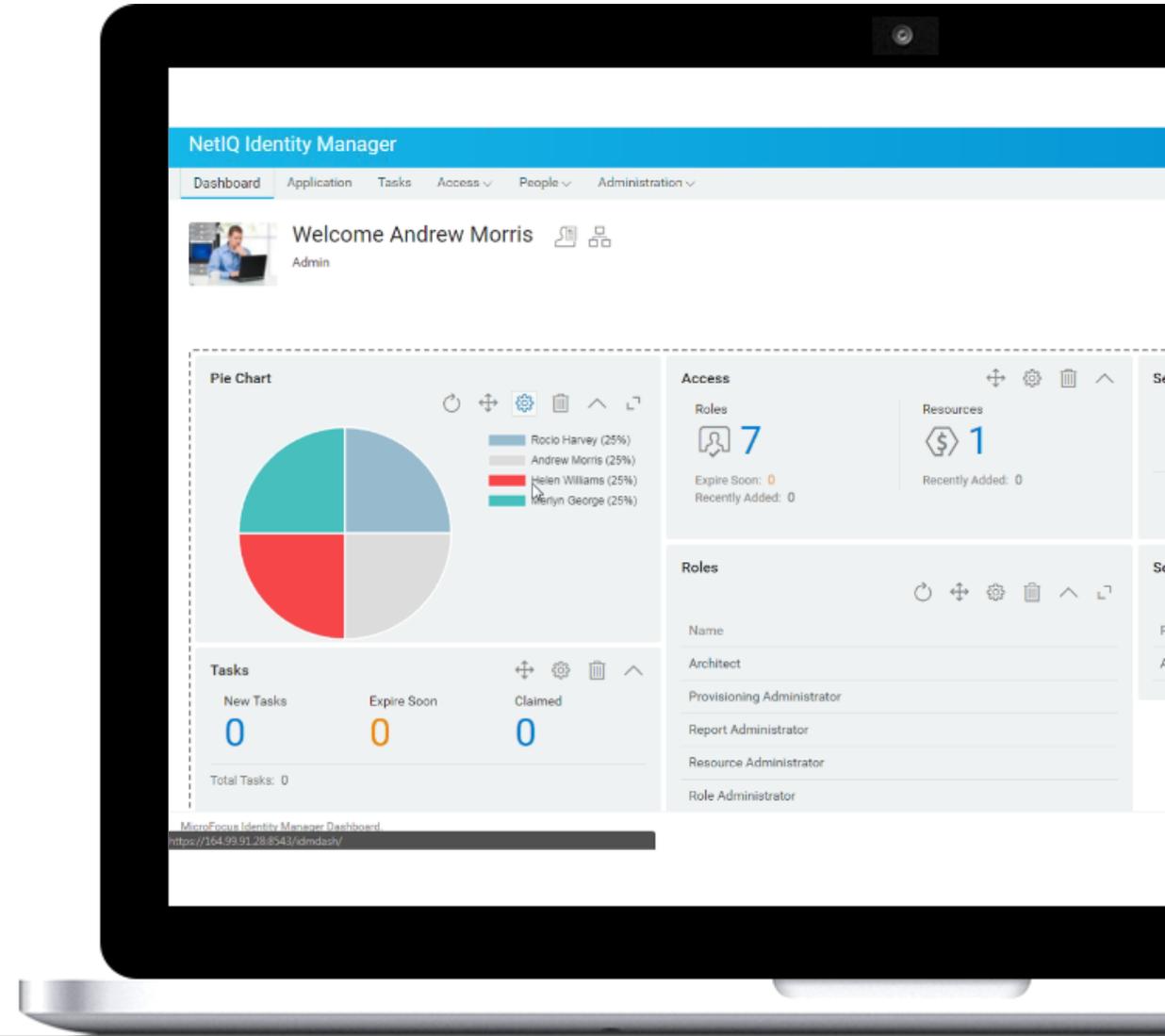
# Data discovery powers protection, compliance and risk management

- Discover and classify data across all repositories
- Gain visibility and insight to your multi-cloud data estate
- Use and share data securely for innovation and growth
- Achieve data security posture management and privacy compliance – while minimizing data to reduce costs and energy consumption



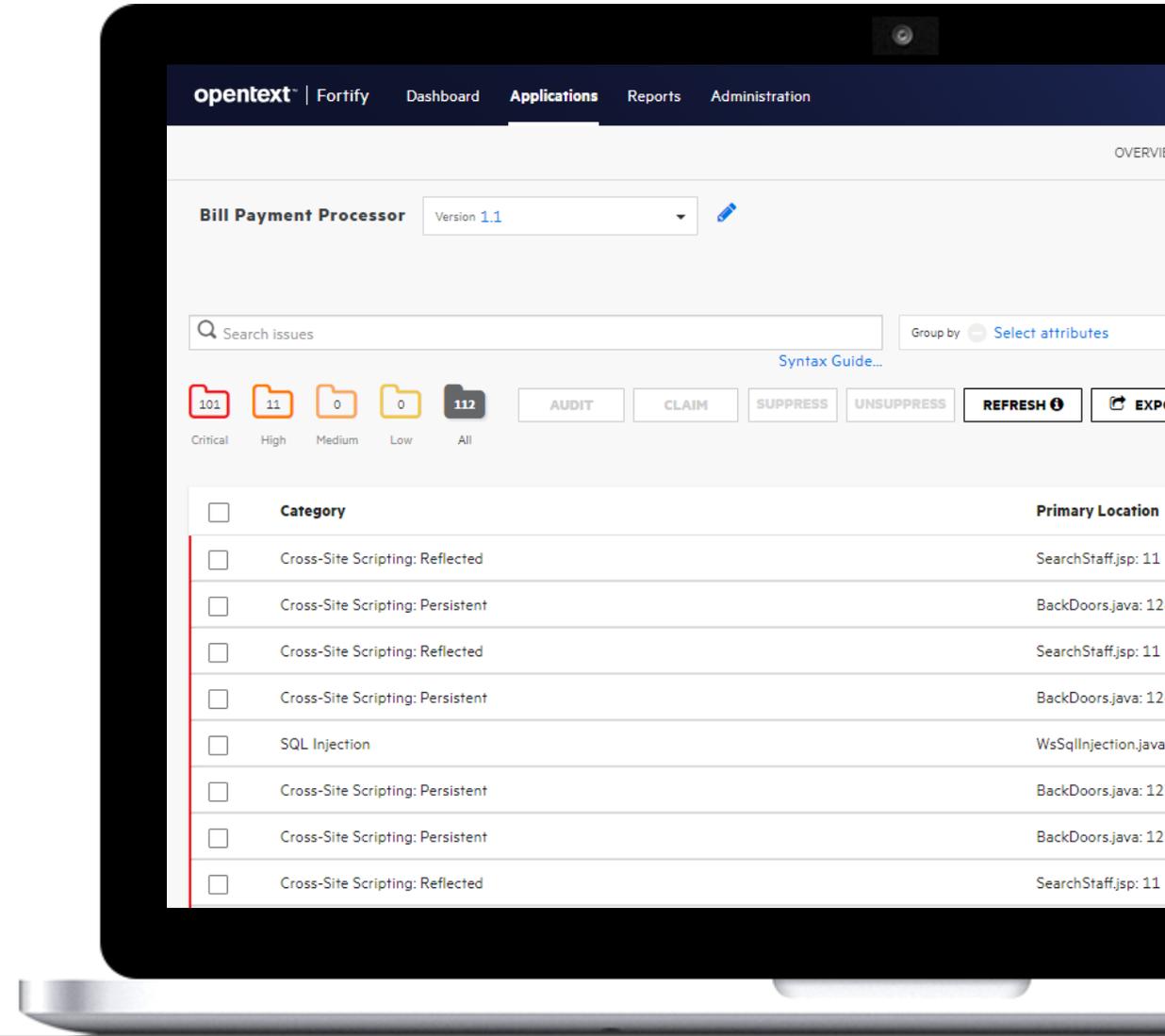
# Consistent Identity Lifecycle Management in OT Private Cloud

- **Increase Efficiency:** Streamline access request workflows, automate provisioning while eliminating work involved in maintaining, patching & updating to keep IDM environment current
- **Empower users and enhance control:** Grant users the ability to manage their own access, reducing IT workload and ensuring transparency in the process.
- **Ensure compliance and security:** Establish and enforce policies across existing & new customer systems within hybrid environments



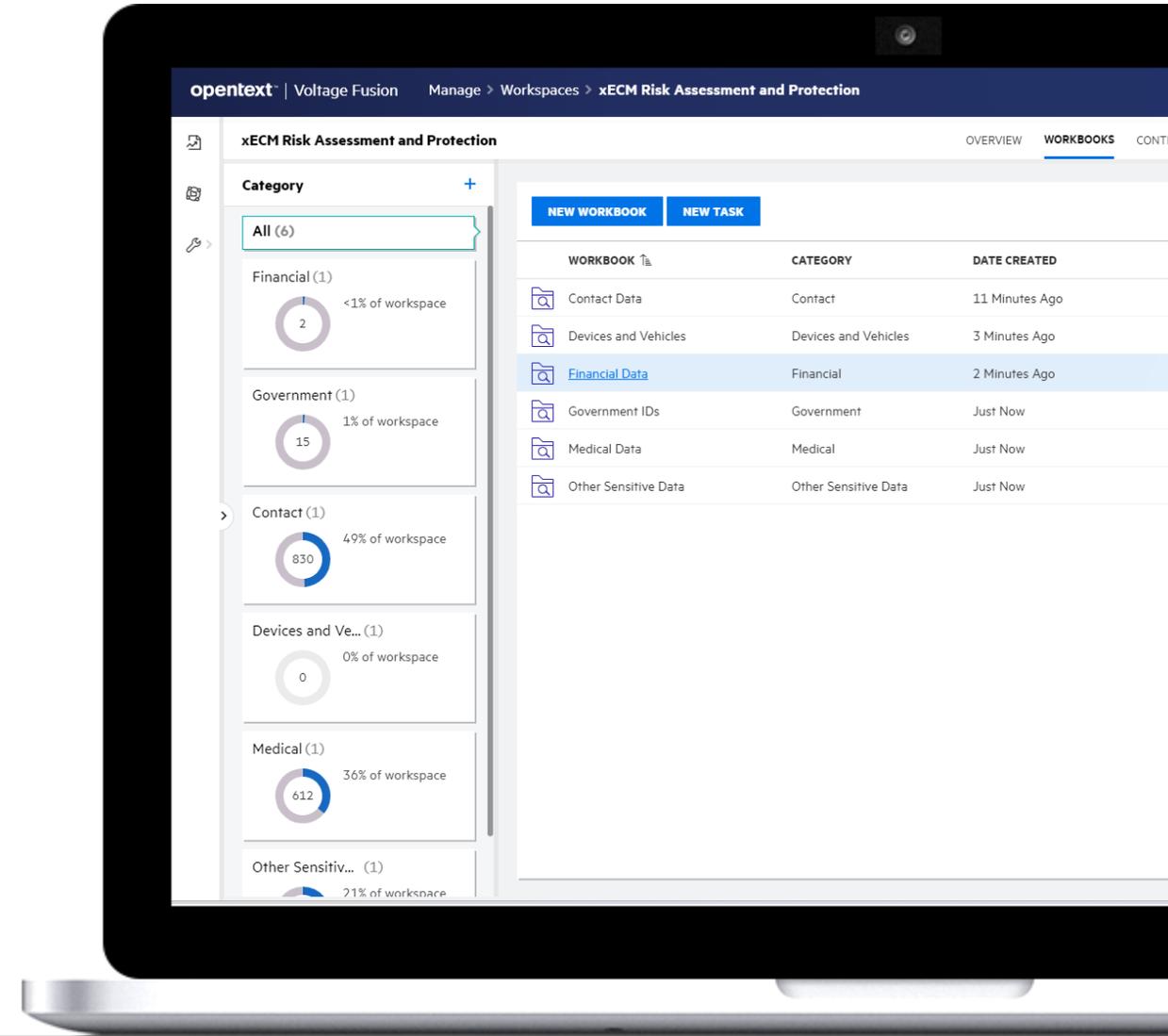
# Leverage AI/ML to Prioritize AppSec Testing Results

- **Increase Efficiency:** Reduction in the time that takes to review and validate the raw application scan results
- **High Efficacy:** Increased accuracy with prioritized results triage via Machine learning assisted auditing to reduce noise
- **Faster Results:** Identify and prioritize high impact issues from the scans



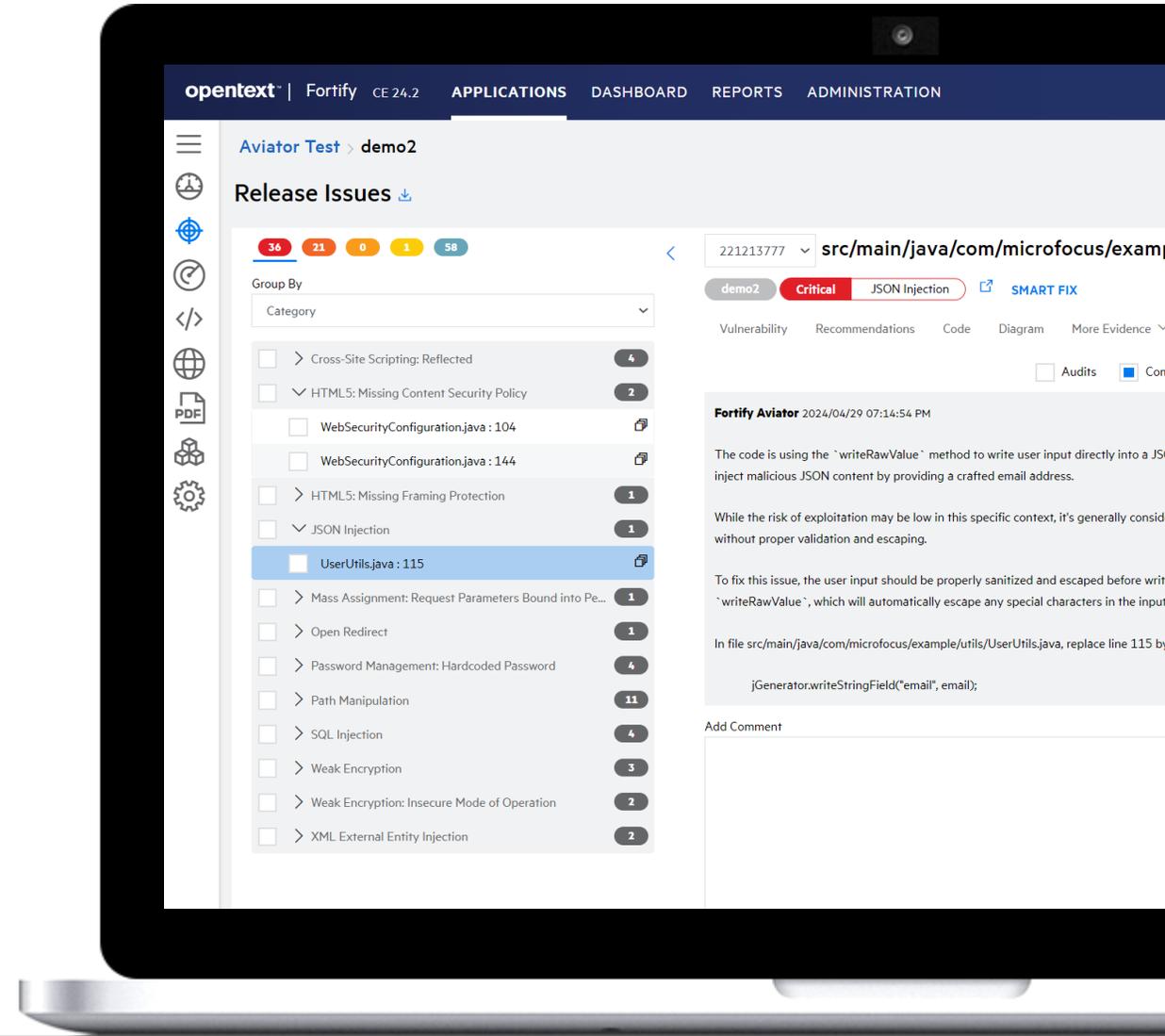
## Gain visibility, apply protections, ensure compliance across your data lifecycle

- **Understand Data Risk:** Discover data footprint and visualize associated risk and privacy concerns through analysis of data
- **Establish Protective Controls:** Take protective actions on sensitive and personal data to minimize financial risk exposure
- **Ensure Compliance:** Manage data sprawl and improve your data security posture by reducing data footprint based on business value of data



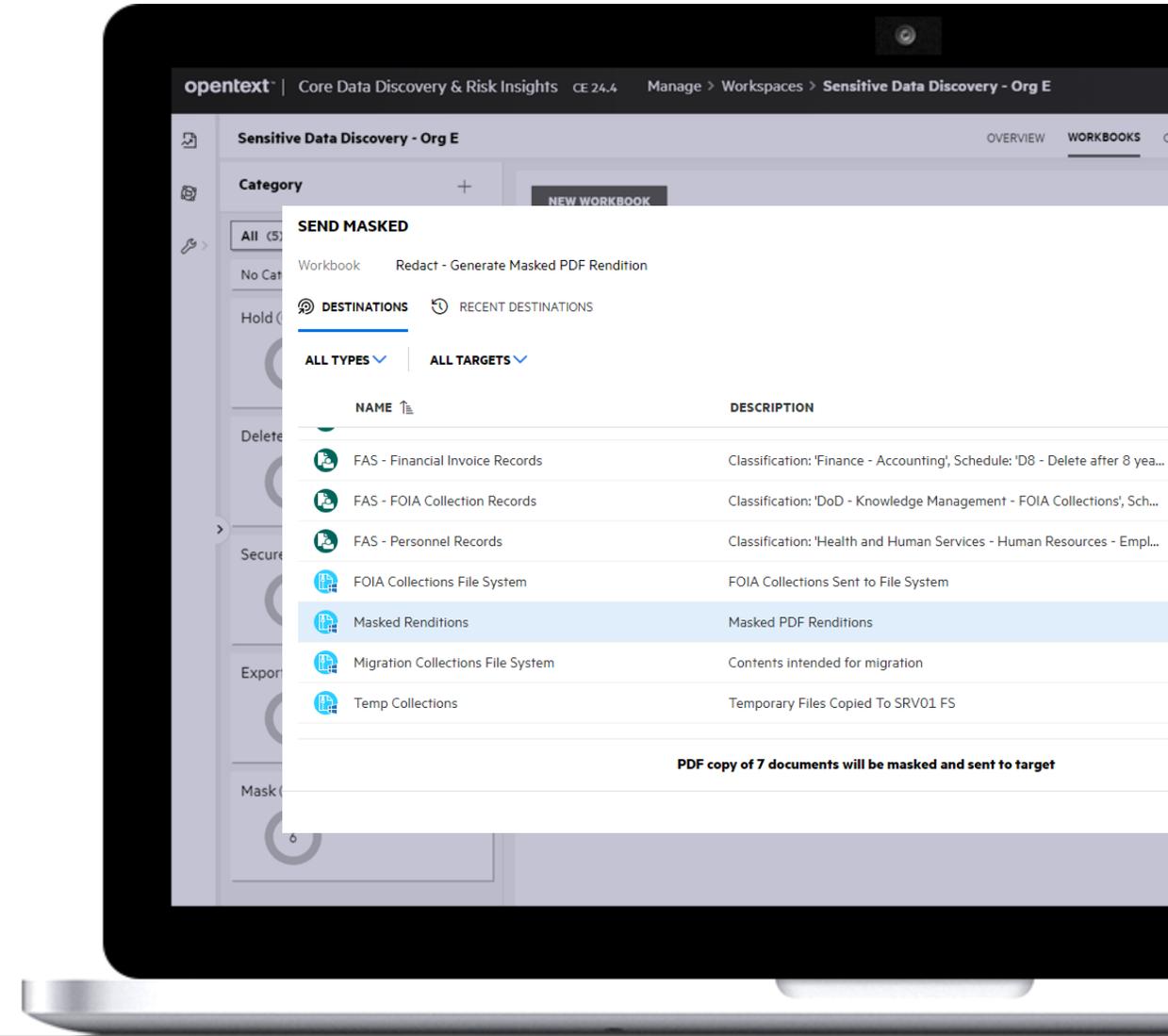
# Secure Smarter, Not Harder with AI-Powered Code Fix Suggestions

- **Shred the Security Backlog:** AI-powered code fix suggestions drastically reduce the time developers spend remediating code security issues.
- **Boost Developer Productivity and Enablement:** OpenText™ Fortify™ Aviator is a developer's personal security champion, auditing and explaining security issues in the context of their code and terms they understand.
- **Reduce friction:** Rather than dropping a list of vulnerabilities for developers to solve, AI fix suggestions integrate seamlessly into developers' workflows for a frictionless experience.



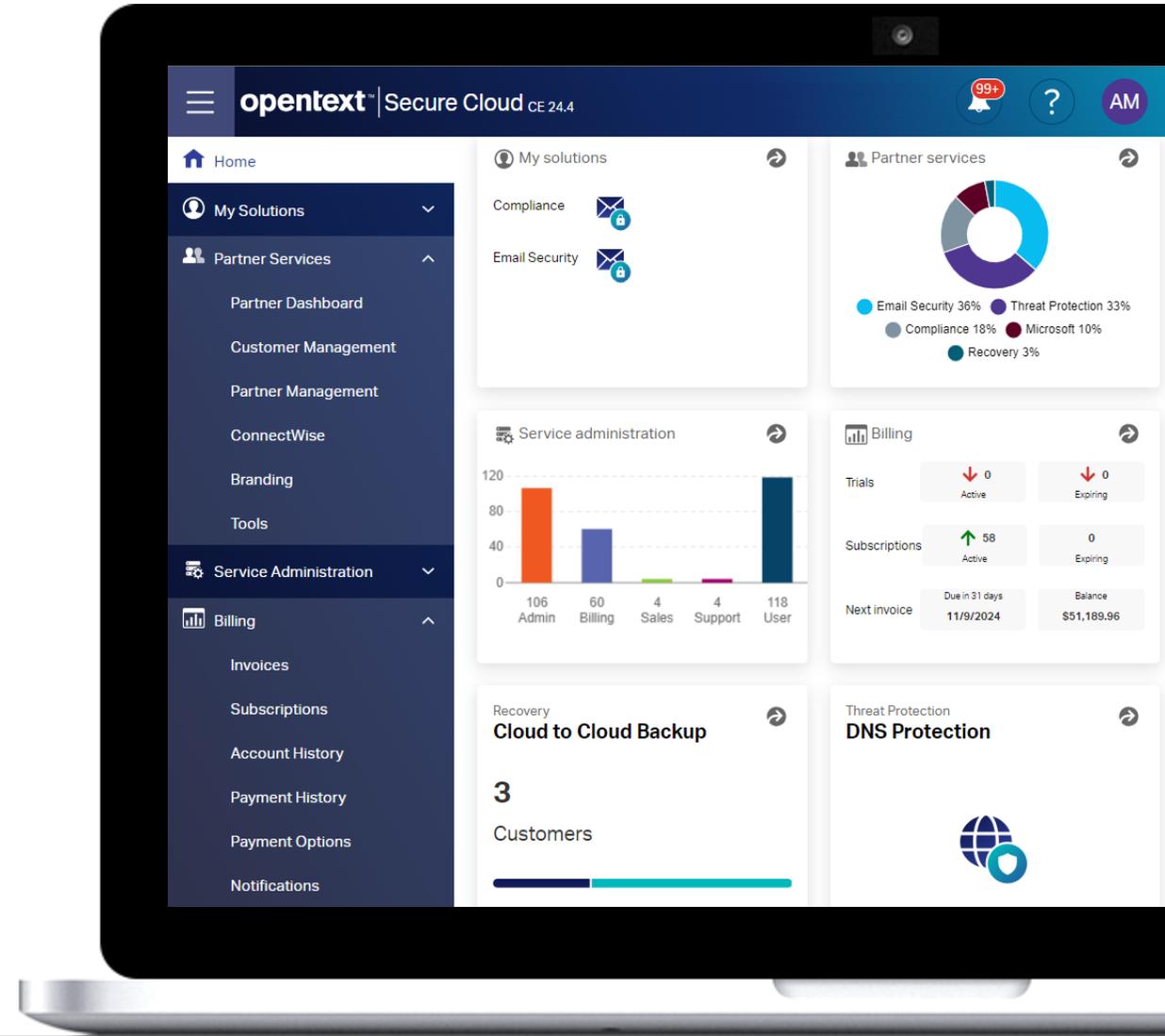
## Leverage instant data protection for AI readiness

- **Real-time data protection:** Secure your data in real-time after discovery, ensuring it remains protected and compliant.
- **AI-ready data:** Utilize clean renditions of protected data for AI applications, preventing sensitive data from being fed into LLMs.
- **Enhanced data security and usability:** Safeguard your data while leveraging AI, enhancing both security and usability for your operations.



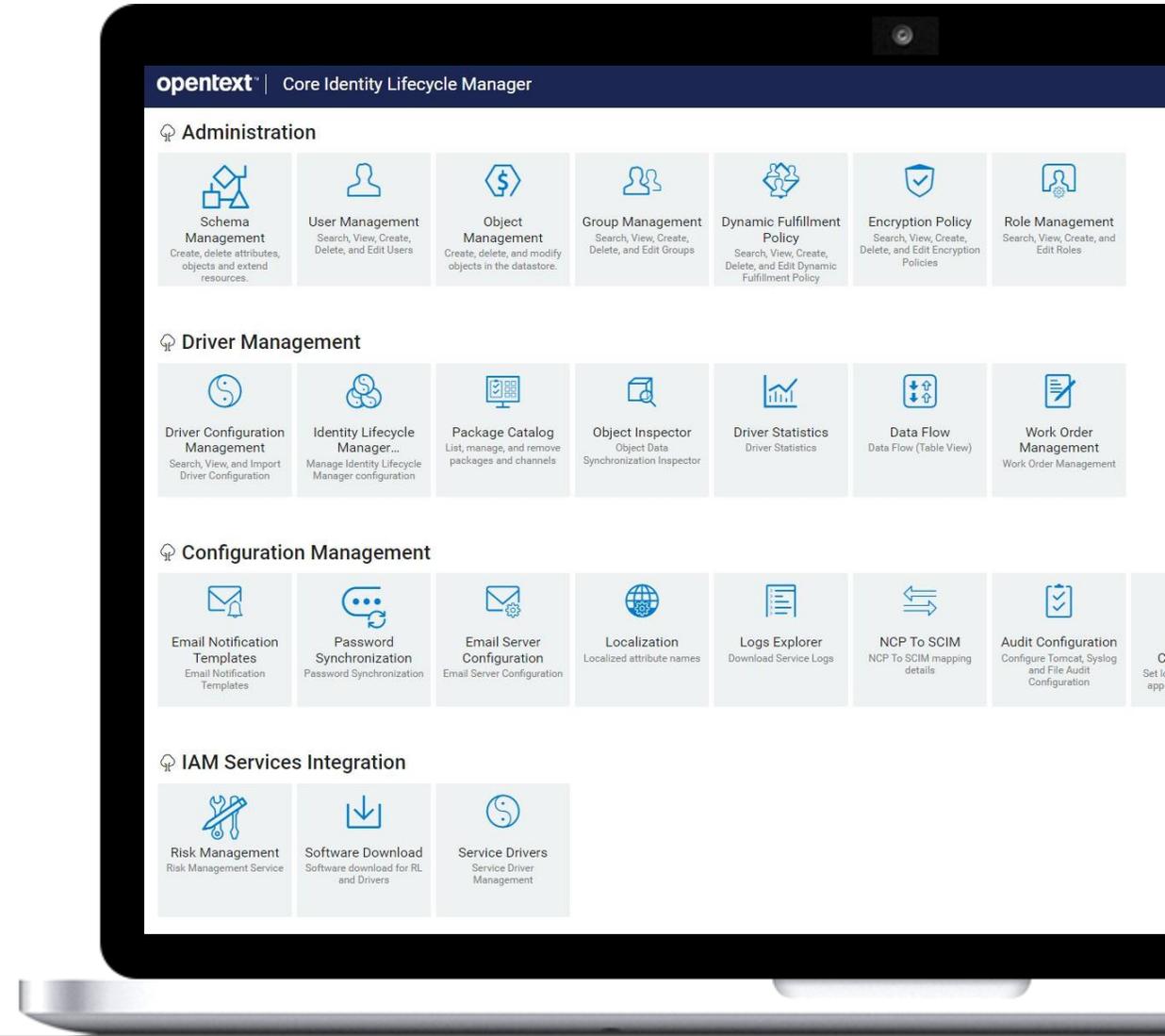
# A self-service MSP platform to streamline, secure, and succeed

- **Integrated solutions and bundles** offer a streamlined dashboard experience with enhanced analytics
- **Efficient** ordering, deployment and management with increased customer and subscription insights
- **Consolidate vendors** to reduce complexity and simplify sales



# Identity management across your entire environment

- Manage all your identity stores so you can confidently **attest your compliance** to your security mandates.
- Implement workflows for your identity lifecycle and governance changes so you can drive down your **cybersecurity costs**.
- Reach your **zero trust** objectives by enforcing least privilege access for all your sensitive information.



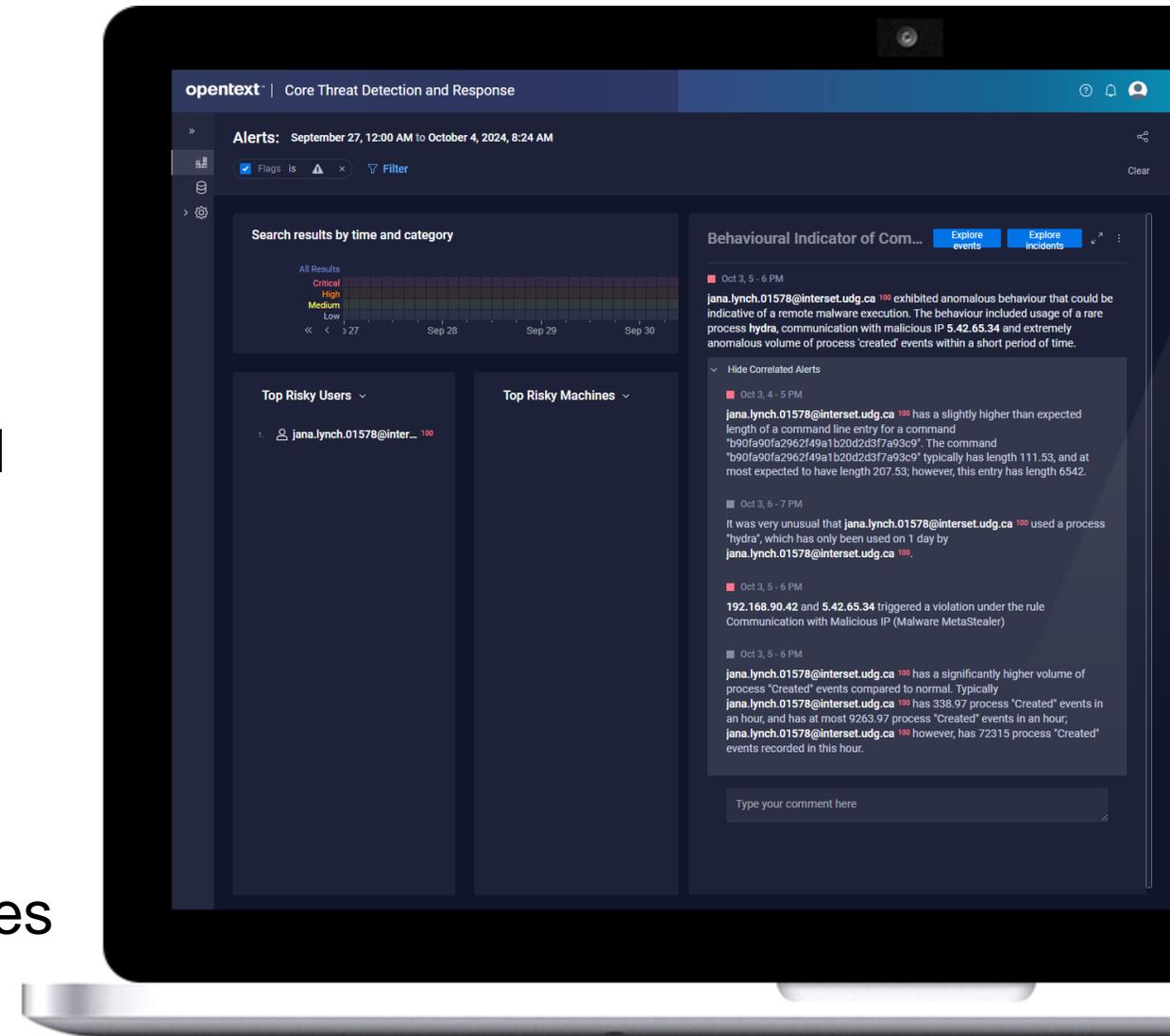
# Unmask Hidden Threats and Advanced attacks with AI-Powered Detection

- **AI that learns your environment**—spotting threats before they escalate.
- **Fewer false positives**—focus on real threats, not noise.
- **Context-rich, actionable alerts**—get the full story, fast, so you can act immediately.
- **Continuous learning**—gets smarter over time, adapting to your network's evolving needs.
- **Seamless integration**—enhance your existing Microsoft Defender, Entra ID and Copilot tools with no disruption.



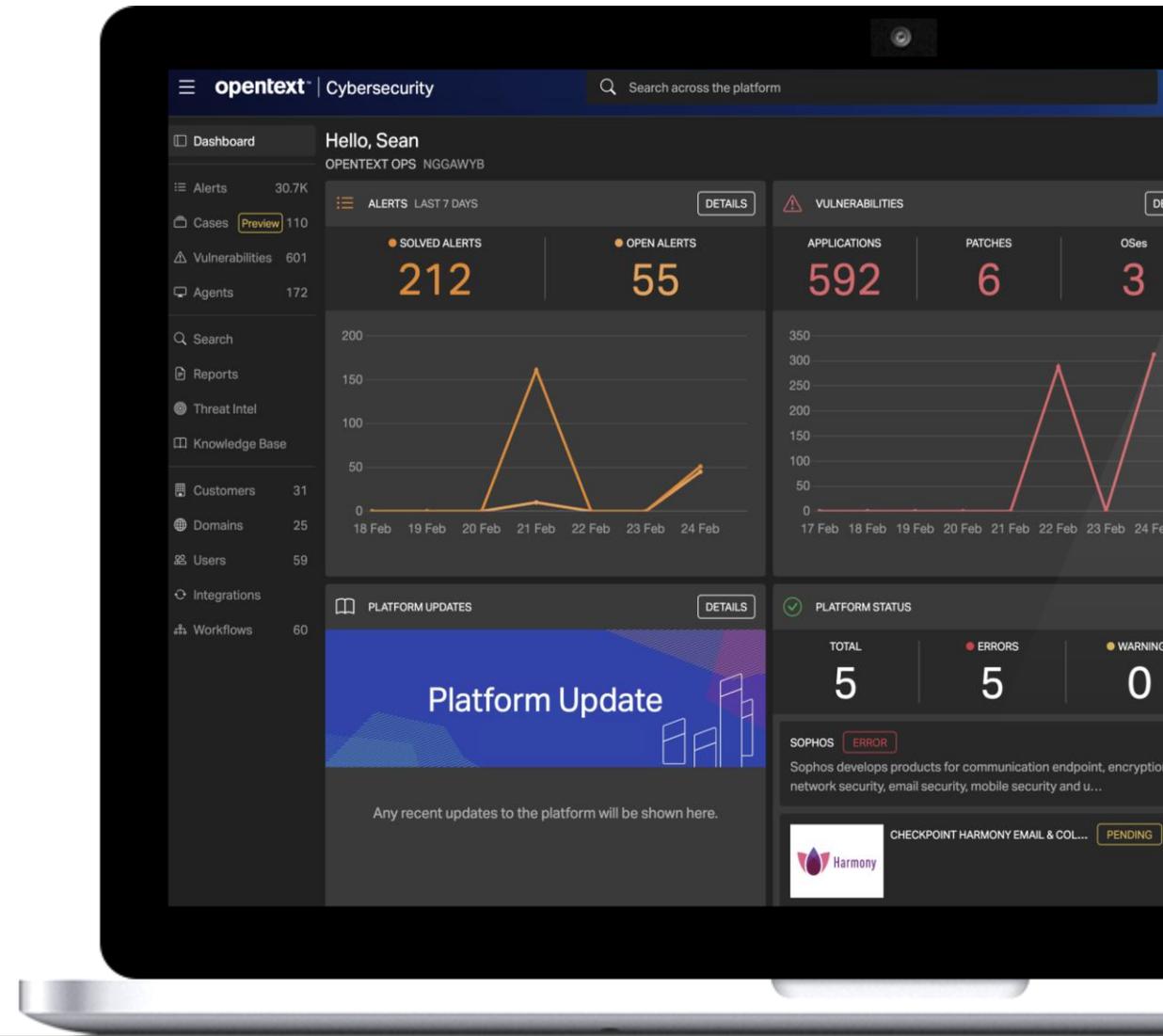
# Threat insights at your fingertips

- **Auto Summary** — Eliminates guesswork and time-consuming research with natural language summaries
- **Threat Intelligence enriched**— Boosts detection accuracy with high contextual relevancy
- **MITRE ATT&CK alignment** — Auto-classification of MITRE ATT&CK techniques involved in risky activities.



# Future proof your existing investments with OpenText™ Core EDR

- **Seamlessly integrates** with MSP technology stack
- Obtain more capabilities such as **SIEM, SOAR and vulnerability management** at no additional cost
- MSPs with Webroot EPP customers can **upgrade to EDR** with no redeployment or script changes
- Helps MSPs and RMMs to **meet a key cyber insurance requirement**



# OpenText DevOps Cloud Innovations

CE 23.1 – CE 25.2

# DevOps Roadmap Themes

## Cloud Acceleration



- Private Cloud
- Public Cloud
- Hybrid Deployment

## AI Infused Functional Testing



- Convert manual tests to codeless
- Generate test automation from videos
- Create MBT models from features
- AI object detection to reduce maintenance
- Create Smart verification points using OpenText Aviator

## User Experience



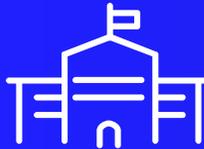
- Role based Views and access control
- Outcome focused
- Persona driven dashboards
- Improved accessibility

## ADM Platform Integrations



- OOTB Rich integration layer
- Jenkins
- GitHub Actions
- GitLab
- MS Co pilot
- SAP

## Enterprise Readiness



- Scale and performance
- Data segregation
- FedRAMP
- Custom entities to tailor your process
- Flexible business workflows and customization

## Analytic Insights



- Performance Engineering Analysis
- Security insights
- Time to market prediction
- Root cause analysis

## DevSecOps



- Dedicated security dashboard
- Fortify integration
- Debricked integration

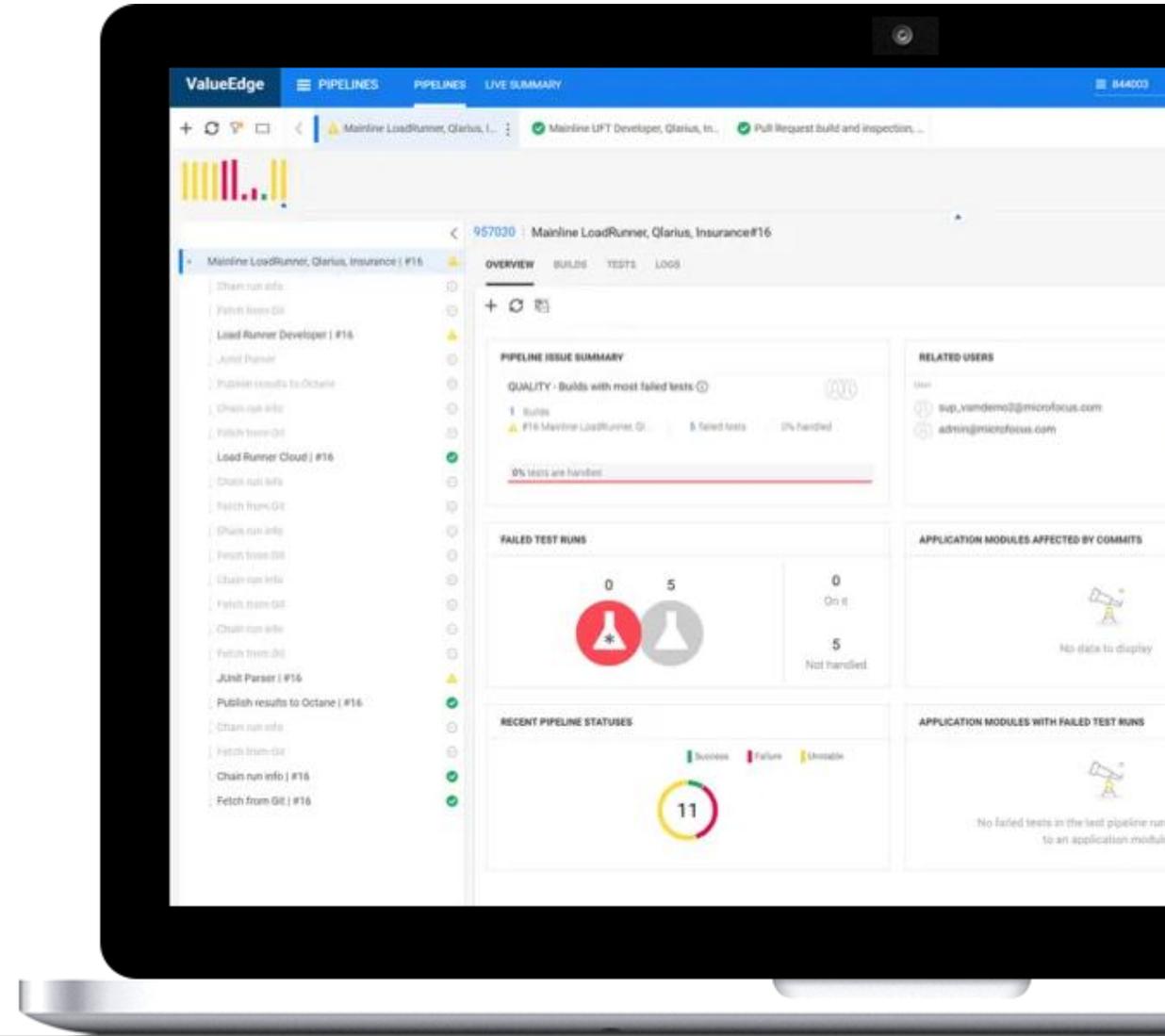
## AI Powered Software Delivery Platform



- Interactively chat with any entity
- Test assets generation
- Backlog items elaboration
- Extend OpenText Aviator to ALM for test generation
- Agentic AI
- GenAI for off cloud deployments
- Bring your own model

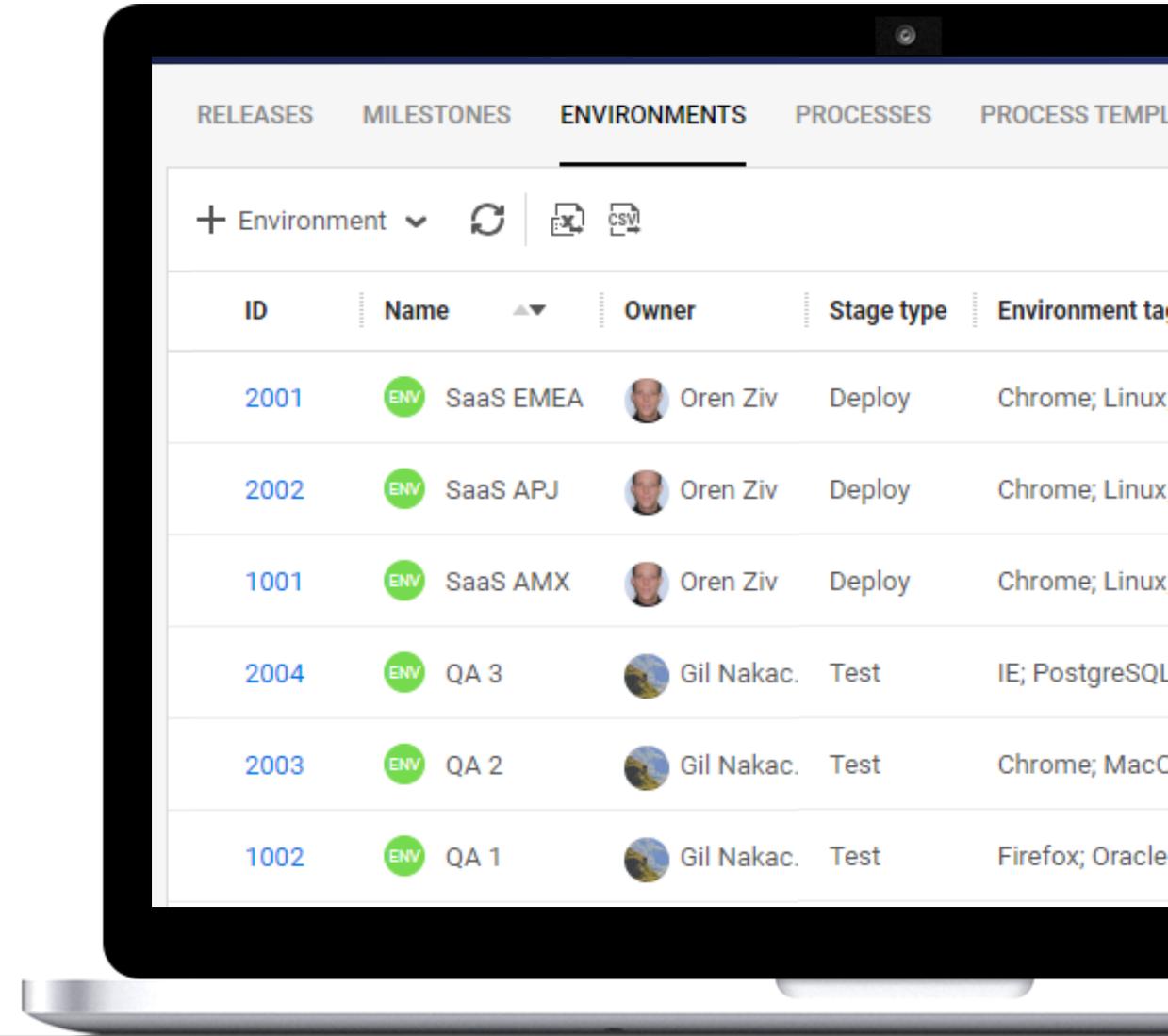
# Improve speed to value

- **Accelerate the flow of dev to production**, transform customer experiences and improve competitiveness
- **Create performance-engineered applications** to anticipate real-world stresses
- Enable formerly manual testers to **codelessly create automation** and keep it resilient
- **Embrace the continuous planning process** demanded by today's agile development organizations



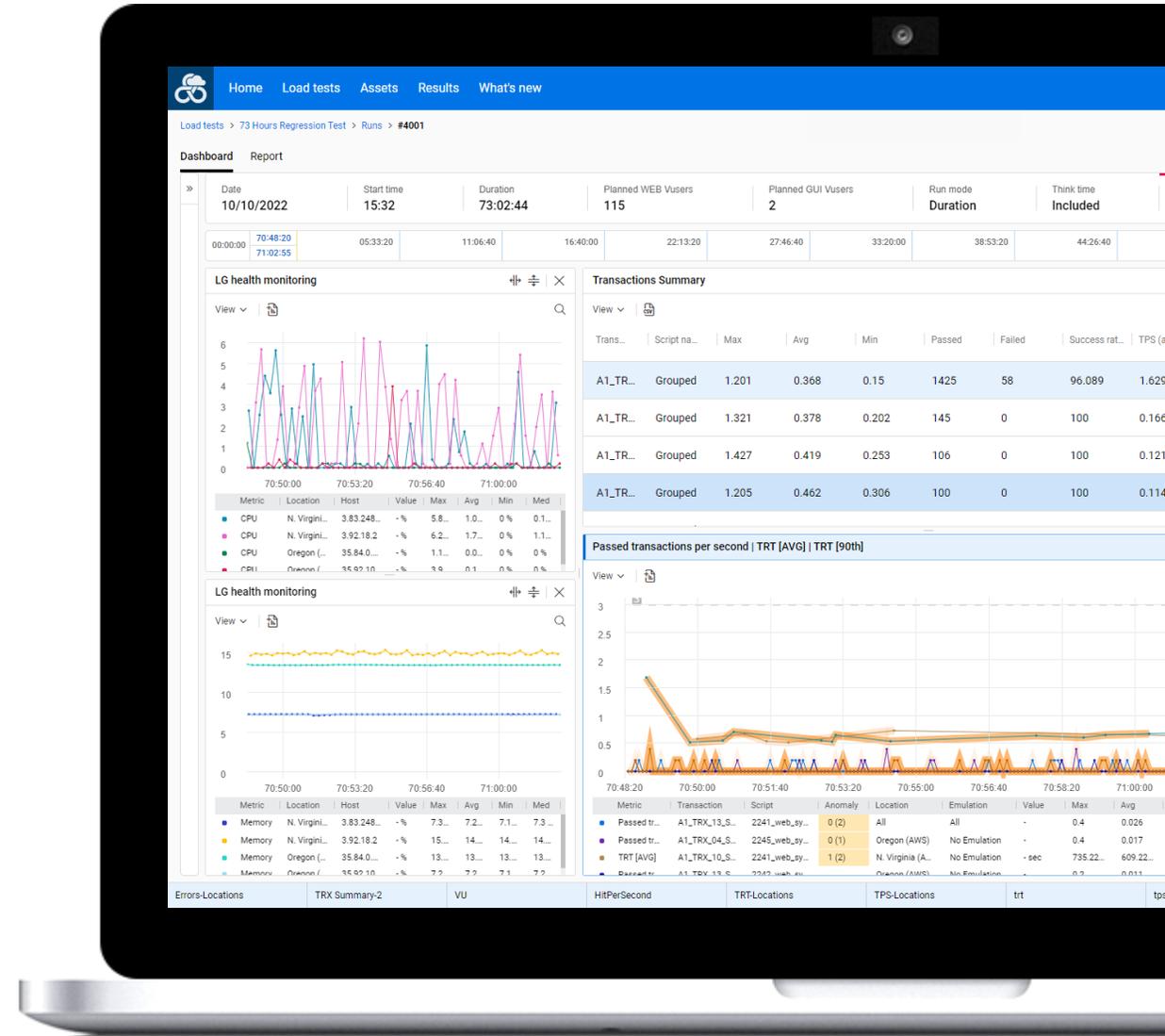
## Enable greater visibility across shared environments on a single platform

- **Simplify management and gain broader insights** for administrators and end users as they track activities across all development environments
- **Increase software quality** with increased traceability of issues and defects to specific environments
- **Improve collaboration** as teams can see status, progression, current and next steps, and any potential risks across the SDLC



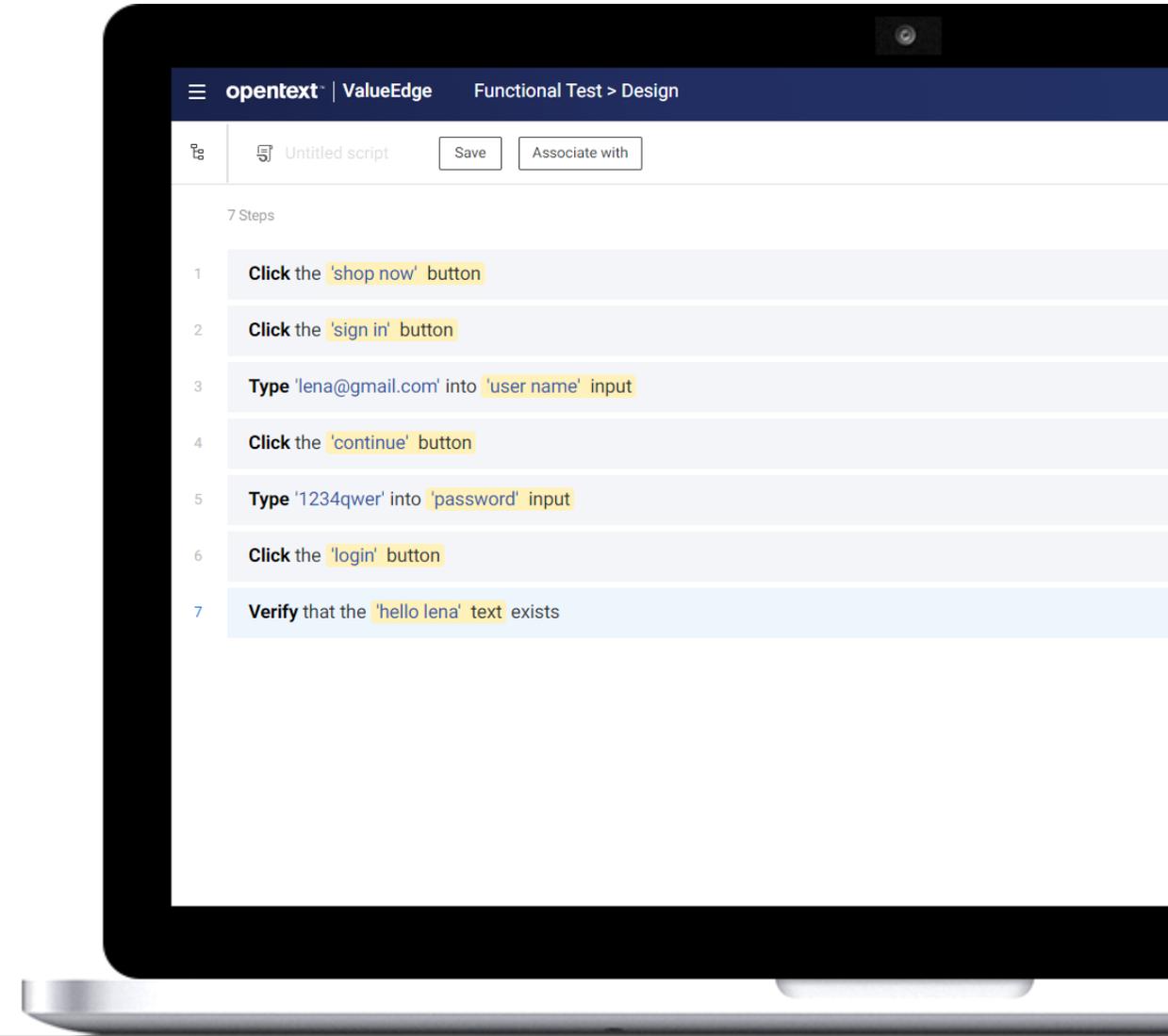
# Level up your performance engineering with global data storage and chaos testing

- **Ensure GDPR compliance:** Protect privacy by keeping all data stored within AWS EU (Frankfurt) on OpenText™ Core Performance Engineering (LoadRunner Cloud)
- **Boost chaos engineering coverage:** Ensure application success with off cloud chaos engineering capabilities on OpenText Professional Performance Engineering (LoadRunner Professional).



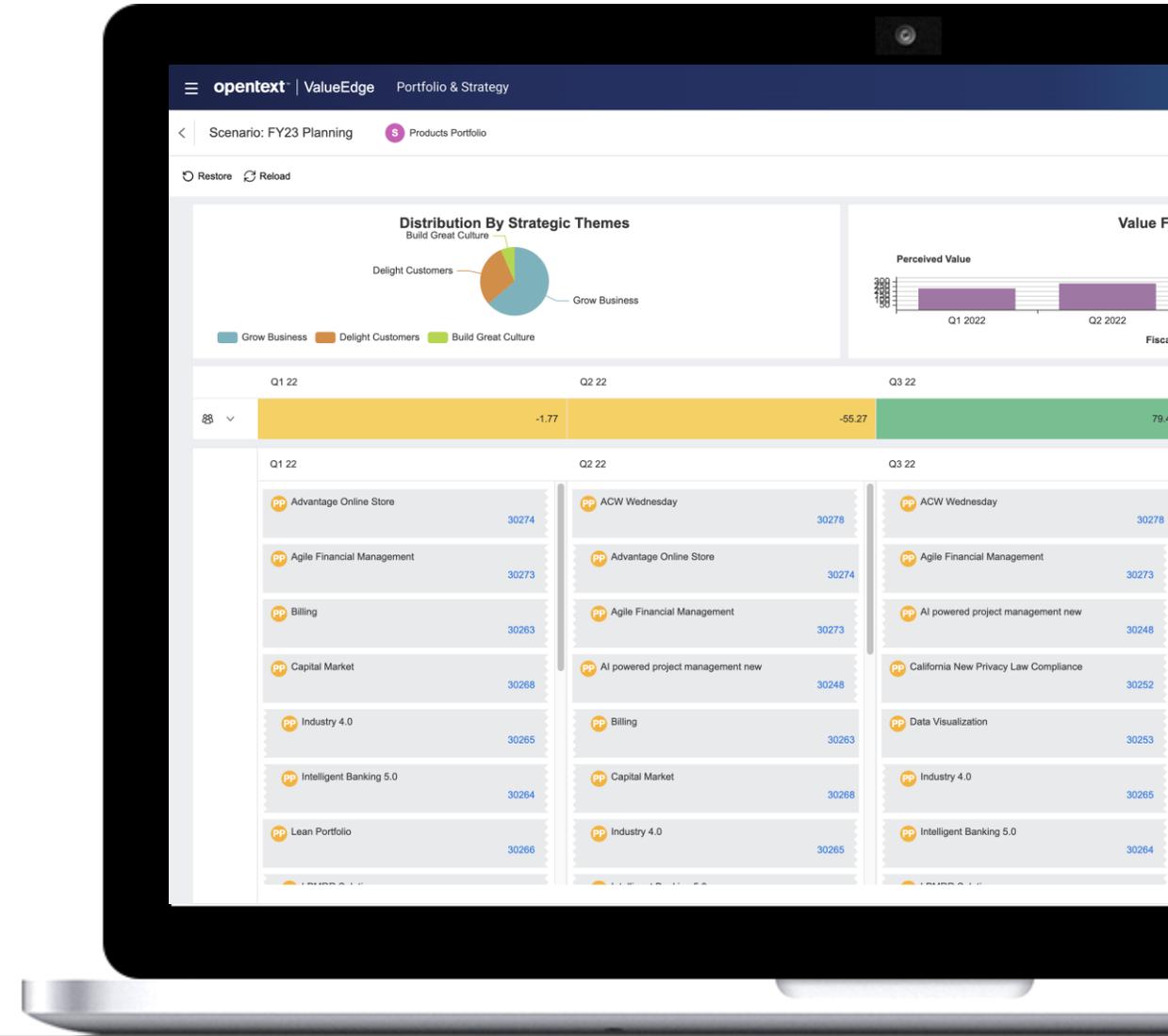
# Enable Everyone To Create Resilient Tests FASTER Without Scripting Headaches

- Creates extremely resilient tests because of AI Object Detection
- Significantly faster test design
- More employees (SMEs) can design test automation
- Eliminates headaches associated with scripting



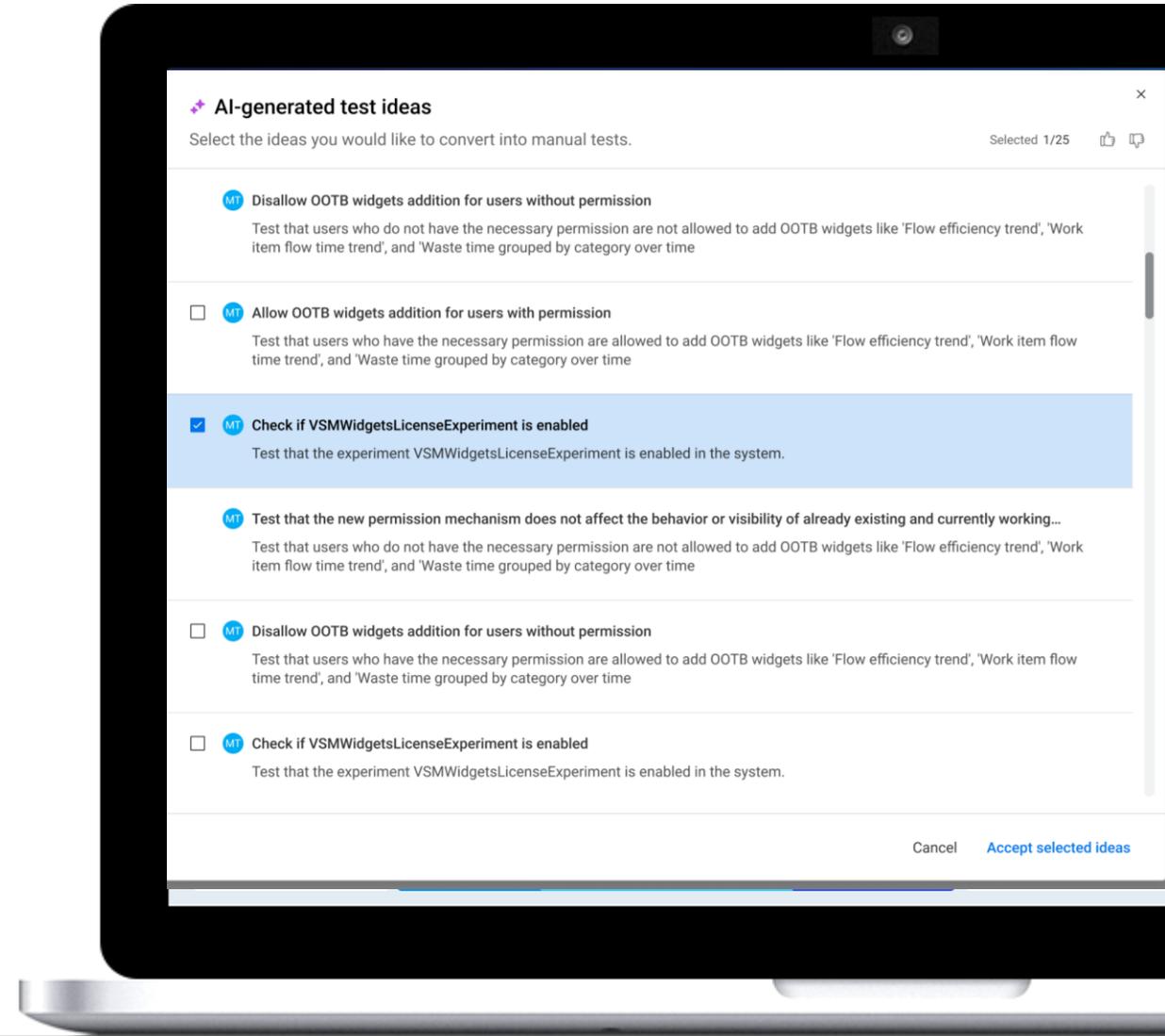
# Optimize your investment mix and drive business value through what-if-analysis

- **Improve Decision-Making:** Deliver maximum value and reduce uncertainties with scenario planning.
- **Prioritize Investments:** Increase flexibility and capitalize on opportunities by understanding the real time impact of shifting priorities.
- **Strategic Road Mapping:** Align strategy with execution by visualizing key outcomes needed to achieve business goals



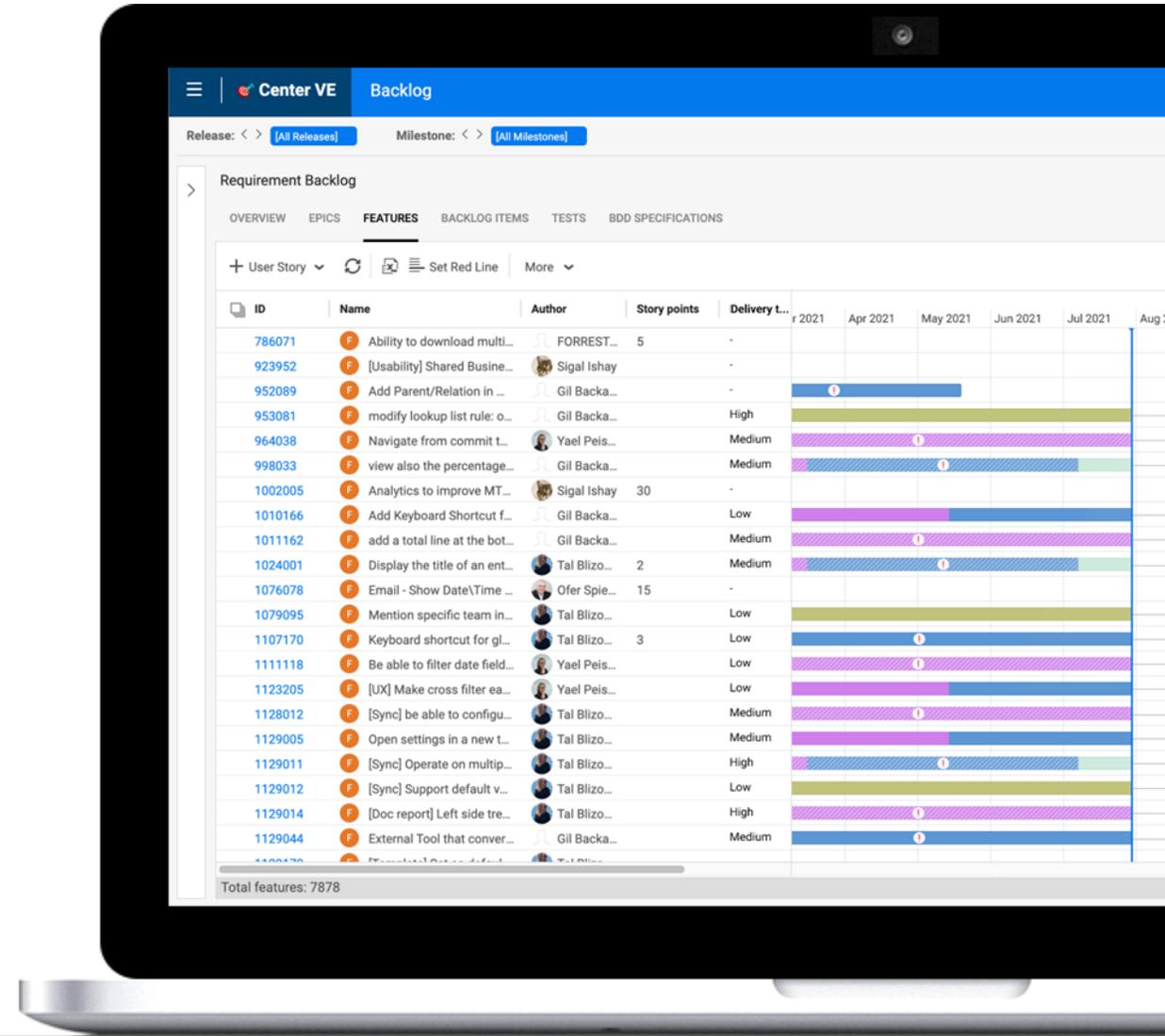
# Deliver software at unparalleled velocity and agility with less risk

- **Gain high-value insights** instantly into projects and points of risk that impact software quality.
- **Empower developers** with value generating work that minimizes manual repetitive tasks.
- **Release software on-time** using state-of-the-art AI for ultra-efficiency.



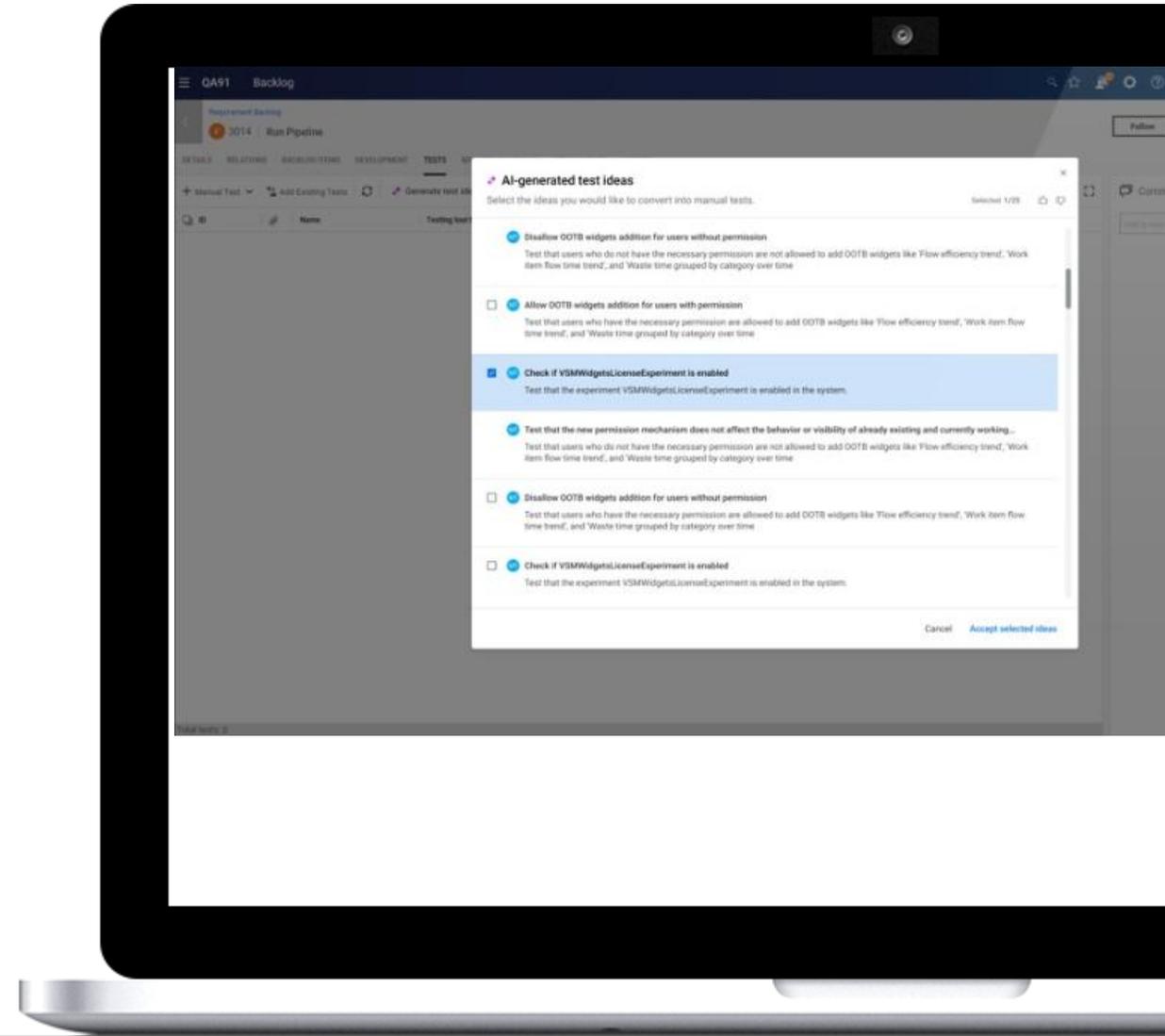
# Feature prediction

- **Estimate feature completion dates** using AI and historical data
- **Ensure you deliver** software applications on time.
- **Improve accuracy over time** as AI constantly learns



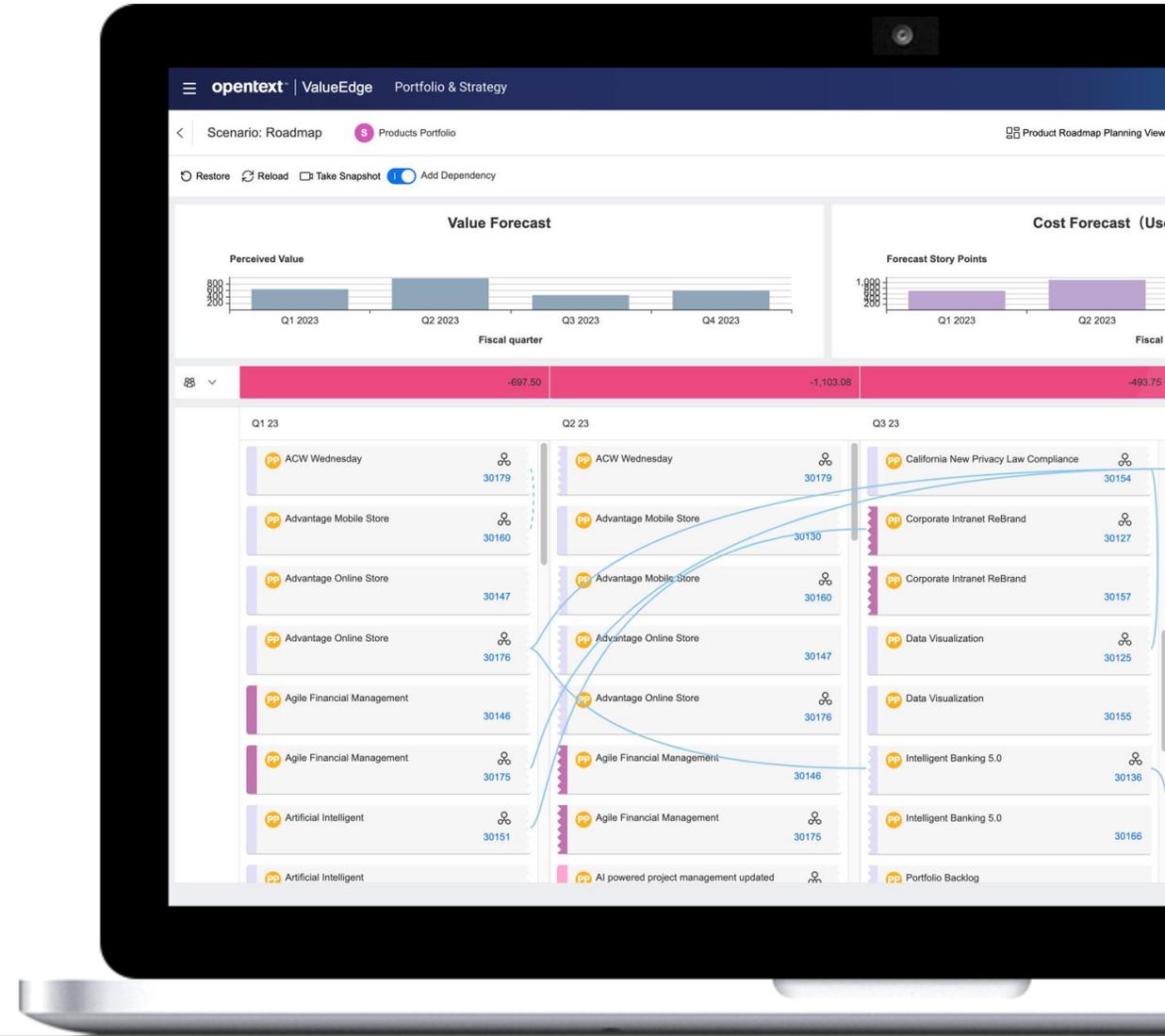
# Build robust dashboards in no time

- **Simplify reporting** using natural language to auto-configure new dashboard widgets.
- **Save hours of work.** Repeat process as often as needed.
- **Gain insight** into projects and points of risk that impact software quality.



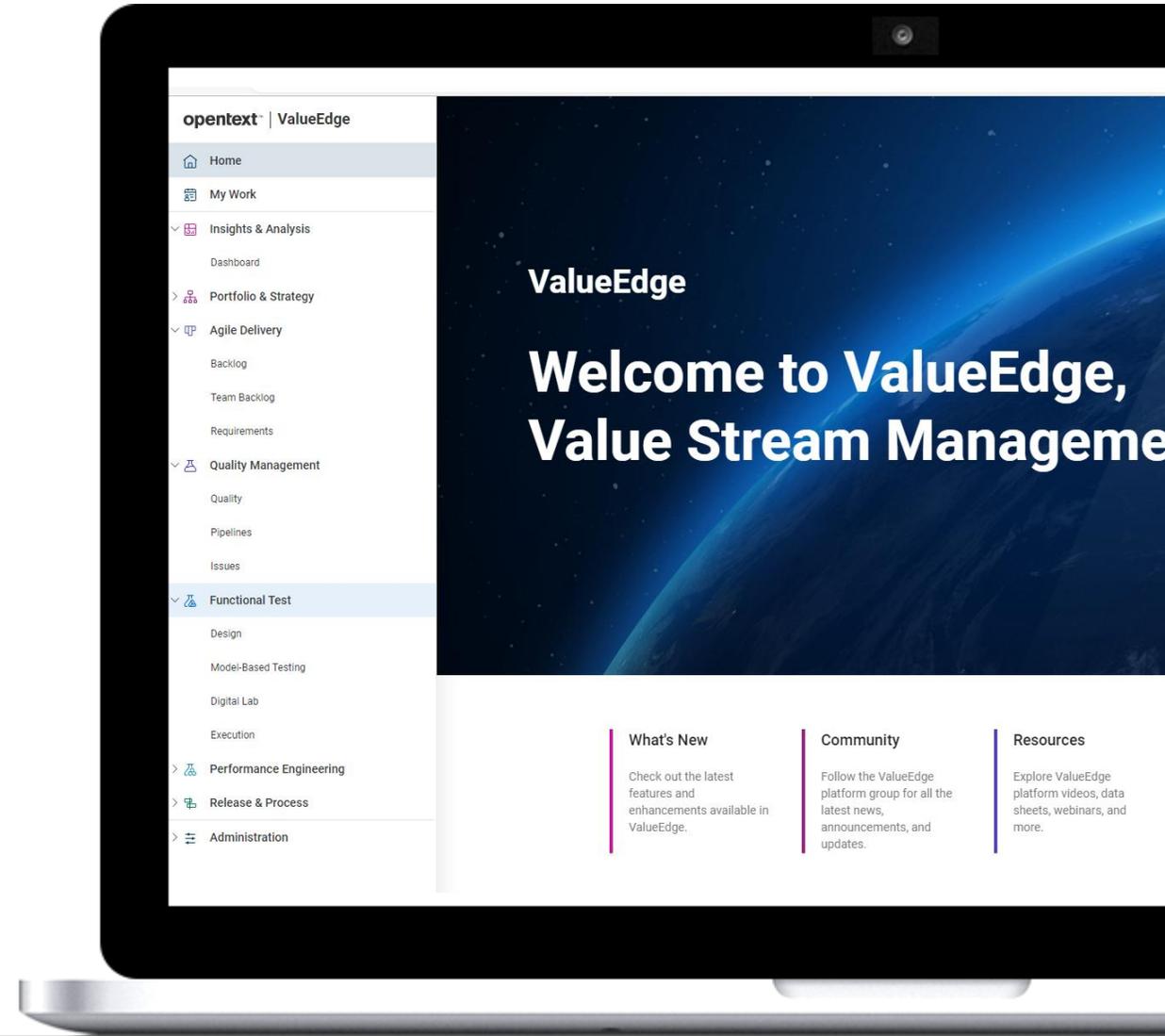
# Optimize portfolio planning by reducing risk and uncertainty

- **Improve decision-making** and resource allocation with what-if analysis scenario comparison.
- **Visualize dependencies** to optimize your planning and deliver maximum value.
- **Save time and effort** sharing scenarios and comparisons with stakeholders.



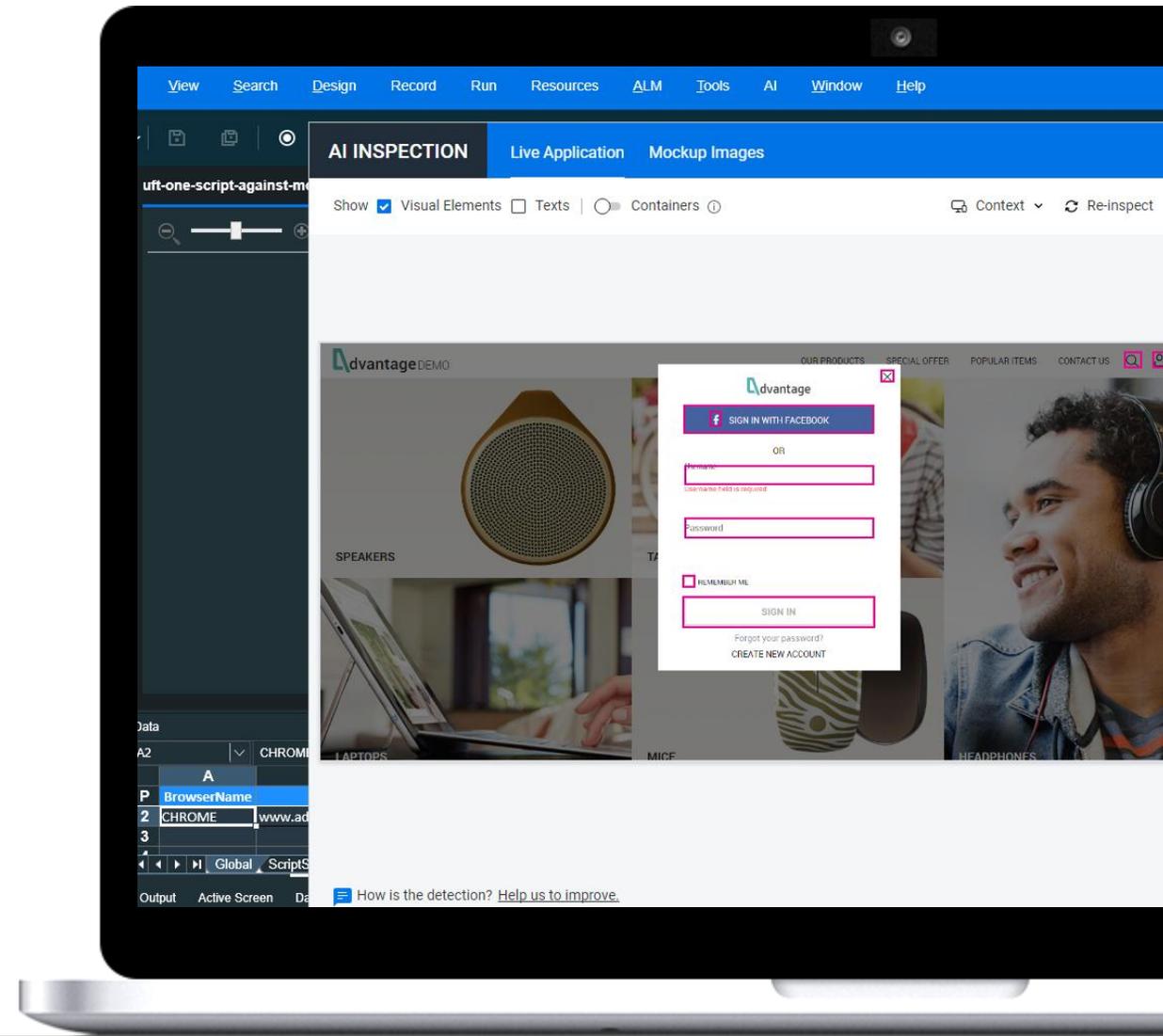
# Easy test design at unparalleled velocity

- **Easier to manage codeless scripts:** Instantly delete and manage codeless designed scripts.
- **Connect to local GIT repository:** Cloud execution tunnelling for even off cloud repositories.



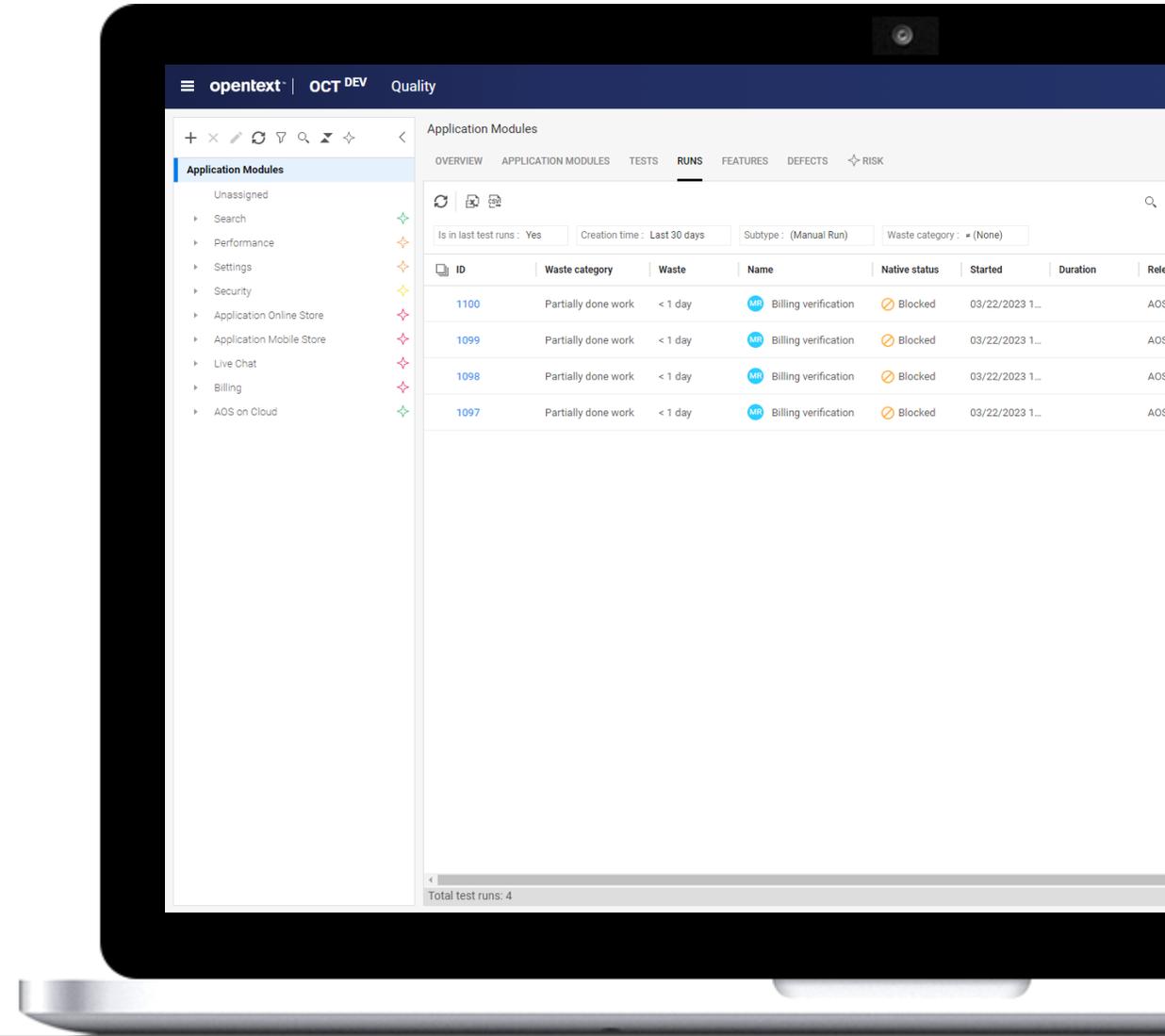
## Gain more insight with less hassle

- **Take advantage of AI Object Detection** in a docker container for a lightweight deployment of OpenText™ Functional Testing and OpenText™ Core Functional Testing
- **Get more insight** during test runtime thanks to added VNC for cloud browser testing.



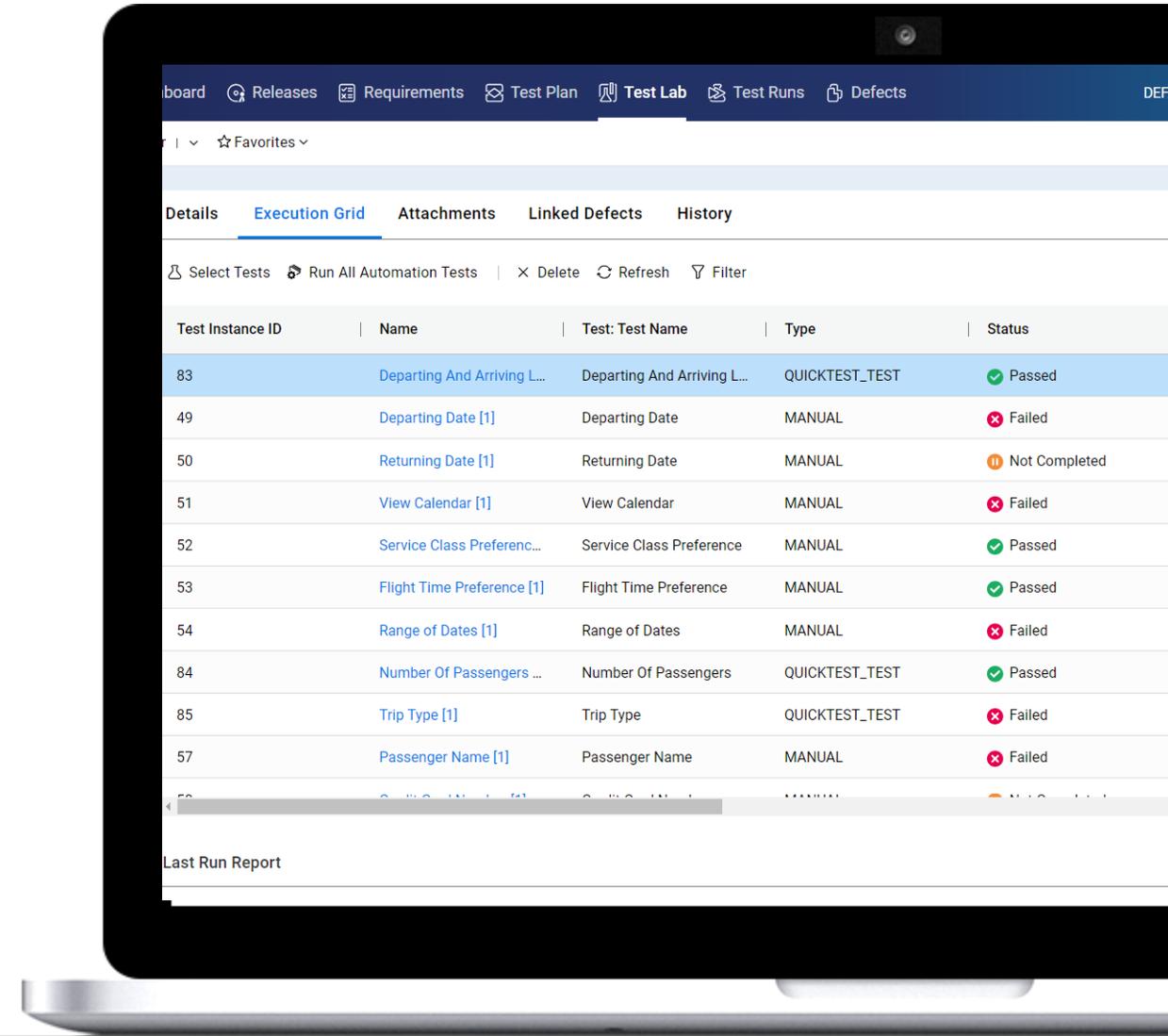
# Drive DevOps efficiency with better insights and rapid results

- **Find blindspots** in your data by viewing multiple dashboards in parallel without losing context.
- **Unlock visibility** for manual testers with clear distinction between actions and expected results.
- **Break down silos** by sending messages to external users via email, Microsoft Teams or Slack.



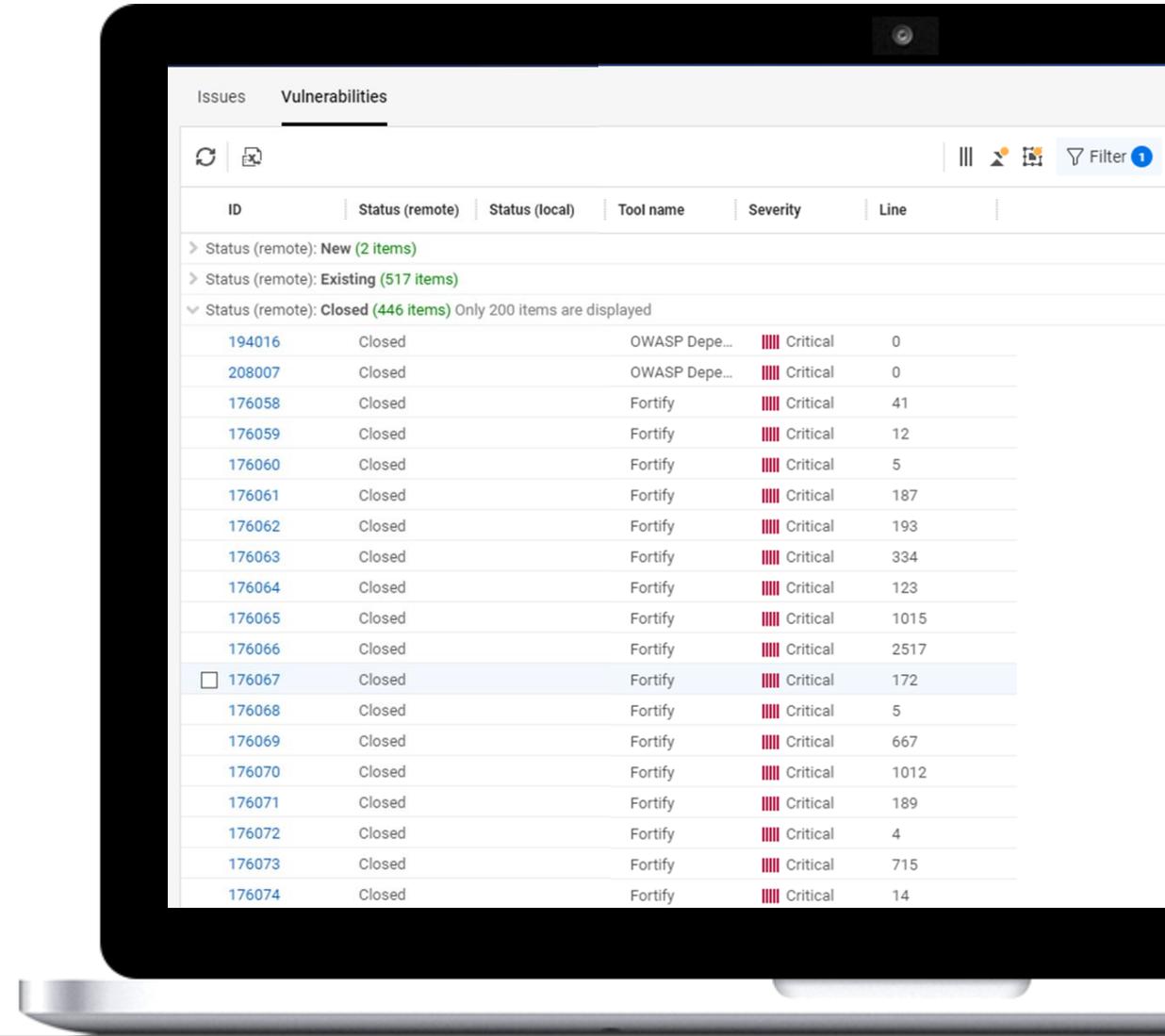
## Empower QA teams with a modern web-based UI

- **Boost user productivity** using a modern and convenient UI.
- **Expand choices of device** for your QA workforce.
- **Reduce administrative cost** with web-based client that requires no deployment.



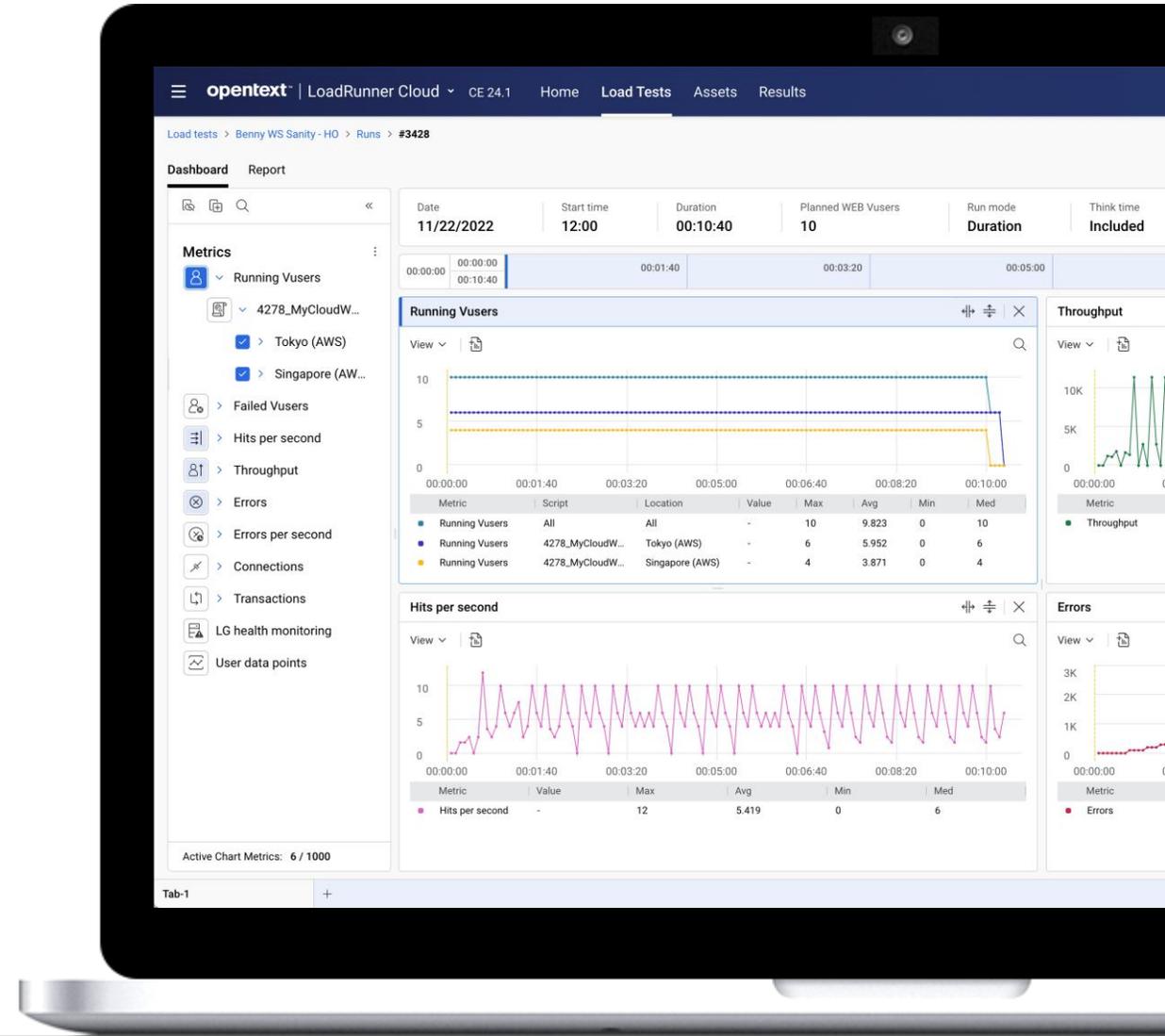
# Incorporate continuous security into DevOps process

- **Make security everyone's responsibility** as an integral part of the development lifecycle
- **Faster fixes** - Developers don't have to wait for another team or system to check for vulnerabilities.
- **Improve customer confidence** with closer collaboration between security owners and development owners creating high-security applications



# Improved user experience for more efficient performance testing

- Modernized user interface for better user experience.
- Start testing sooner with improved test initialization time.
- Validate test scripts in advance for faster and more efficient scripting.



# Optimize your time to fuel greater innovation

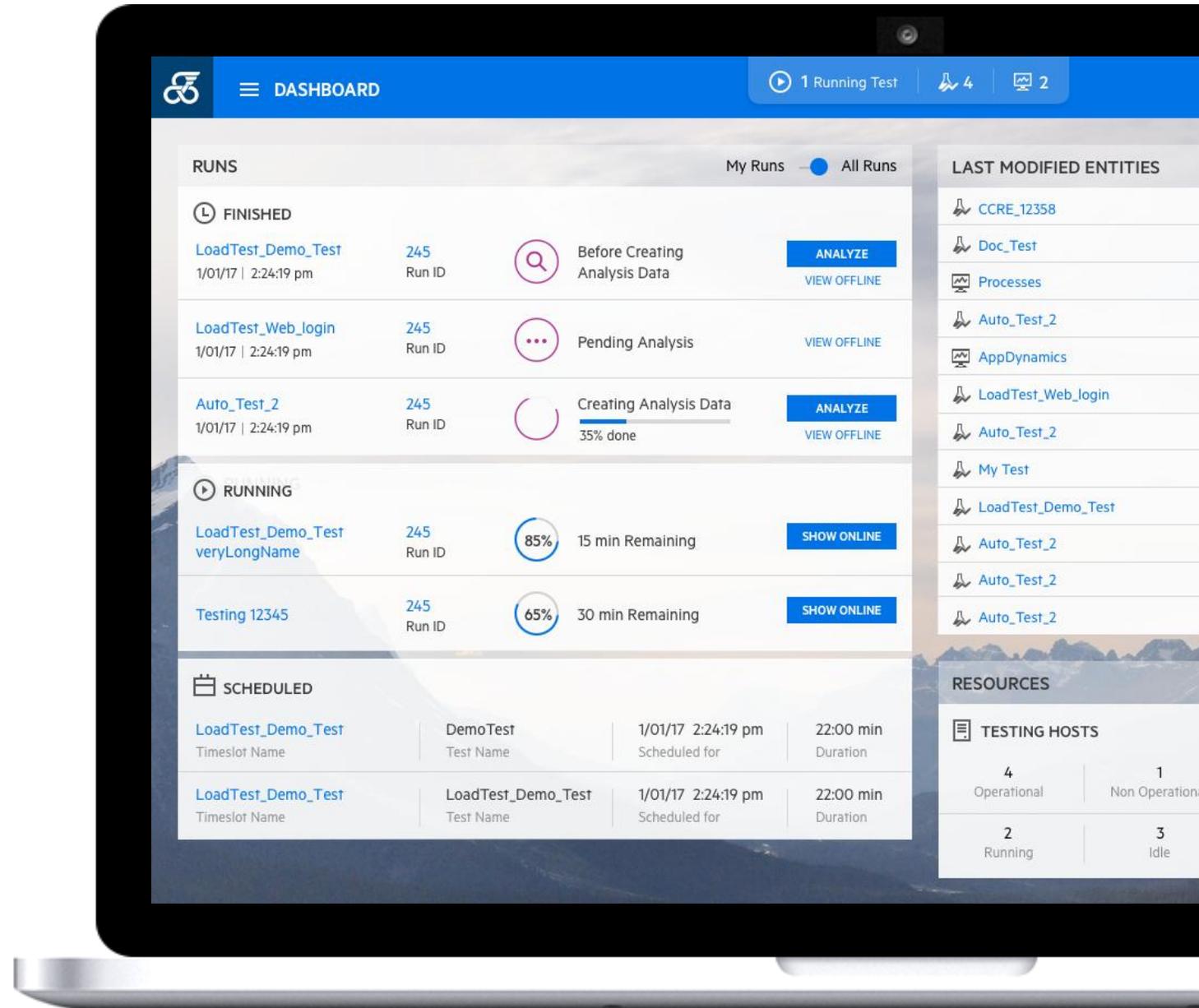
- Securely store your data for **enhanced security**.
- **Emulate true user experience** with browser-based testing.
- **Save time and effort** with easy access to critical performance data.

OpenText™ LoadRunner™ Professional 24.1



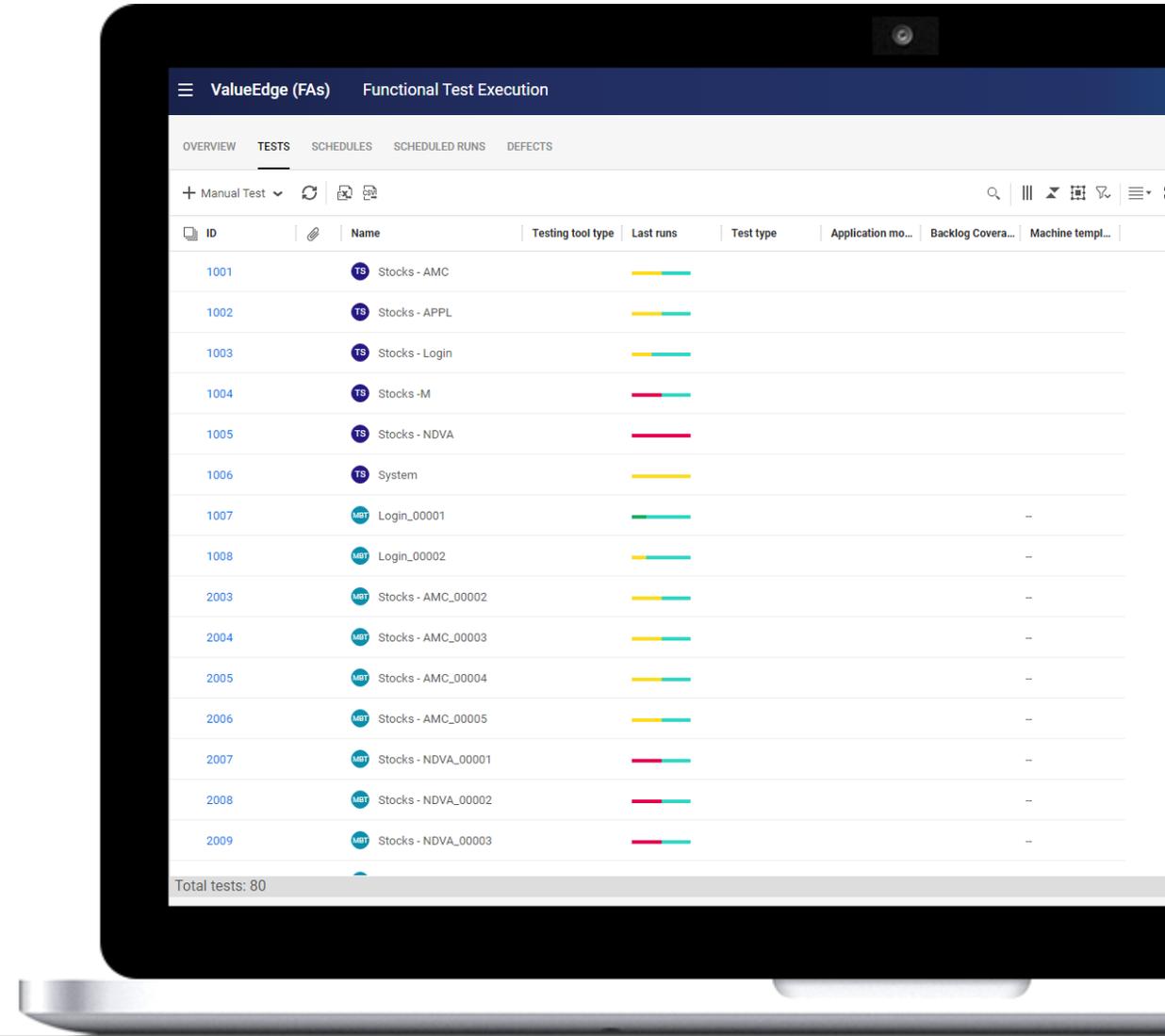
# Simplified, reliable performance testing

- **Enhance security** and confidence in your systems with updated security requirements.
- **Achieve application resiliency** against unexpected failures.
- **Testing made easier** with the most modern version of protocols.



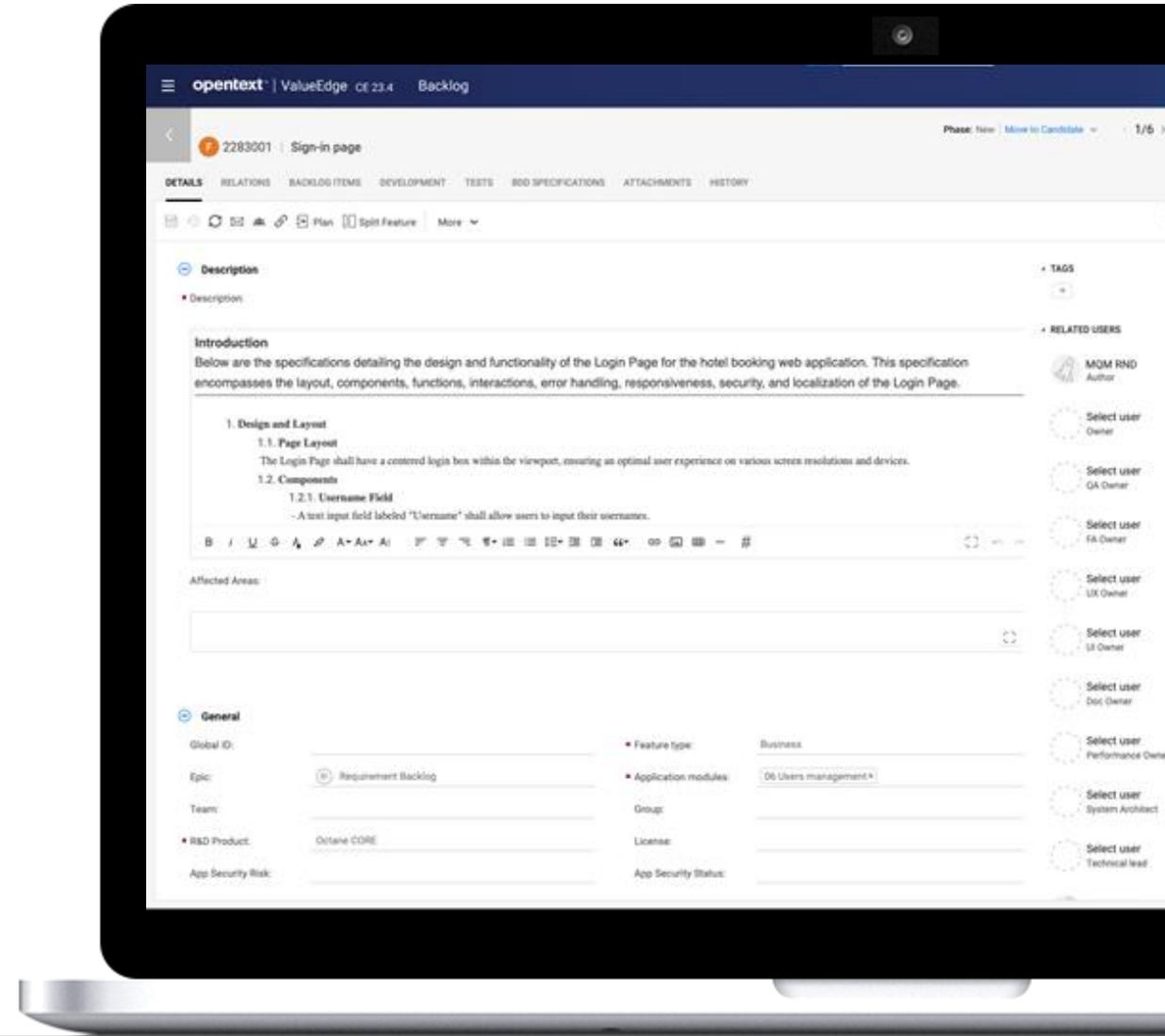
# Run More Codeless Tests with Various Combinations of Data

- **Eliminates extensive scripting:** offering a more efficient testing process.
- **Easier to create robust tests:** added flexibility to experiment with diverse data sets.



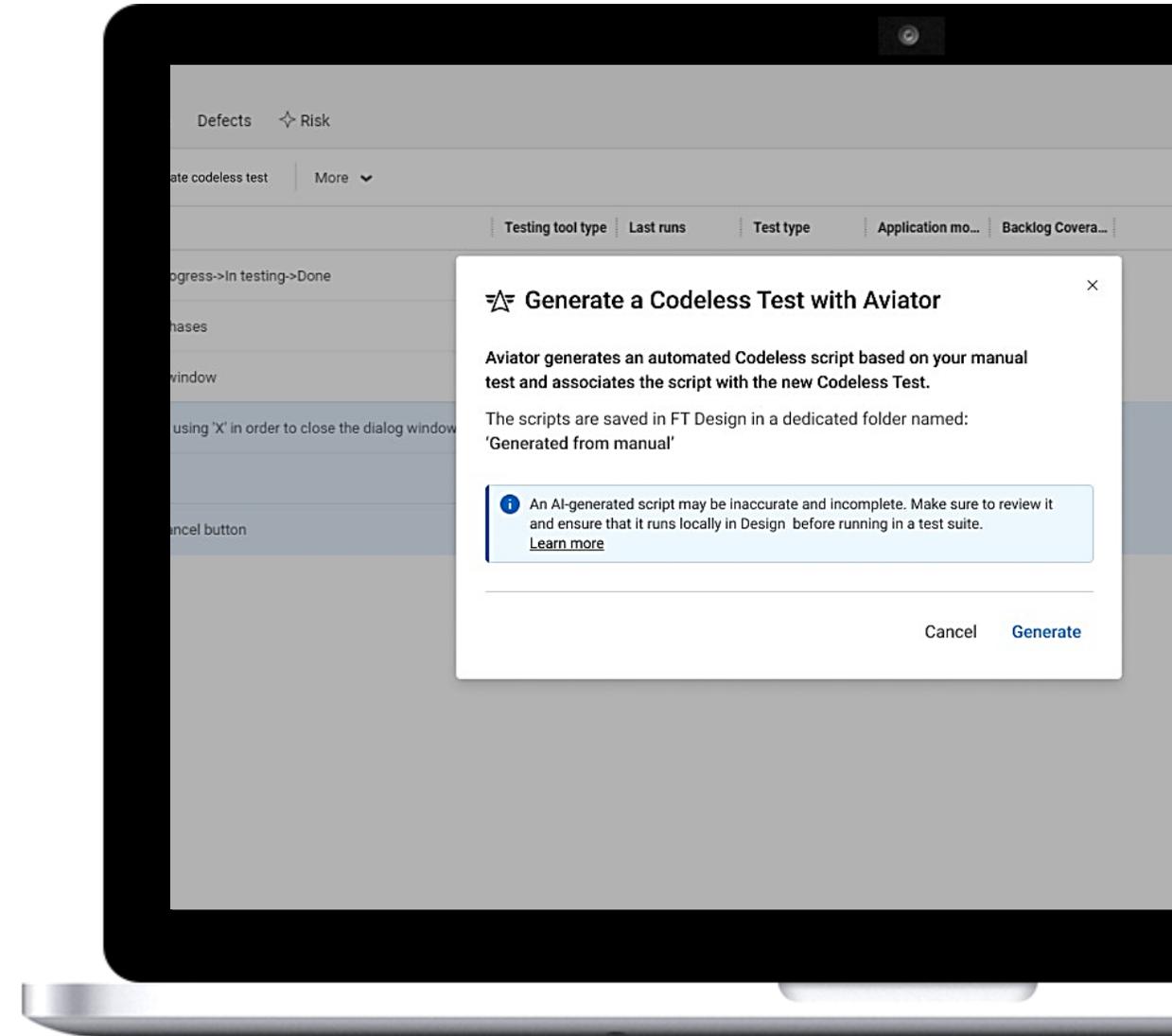
# Translate from complex to conversational with AI Ask-Me-Anything Smart Assistant

- **Get results rapidly** with a simple, AI-assisted conversational interface.
- **Increase efficiency and productivity** using natural language to drive better data-driven decisions across the entire value delivery flow.
- **Minimize risks and rework** early on by ensuring developers and testers get relevant feedback.



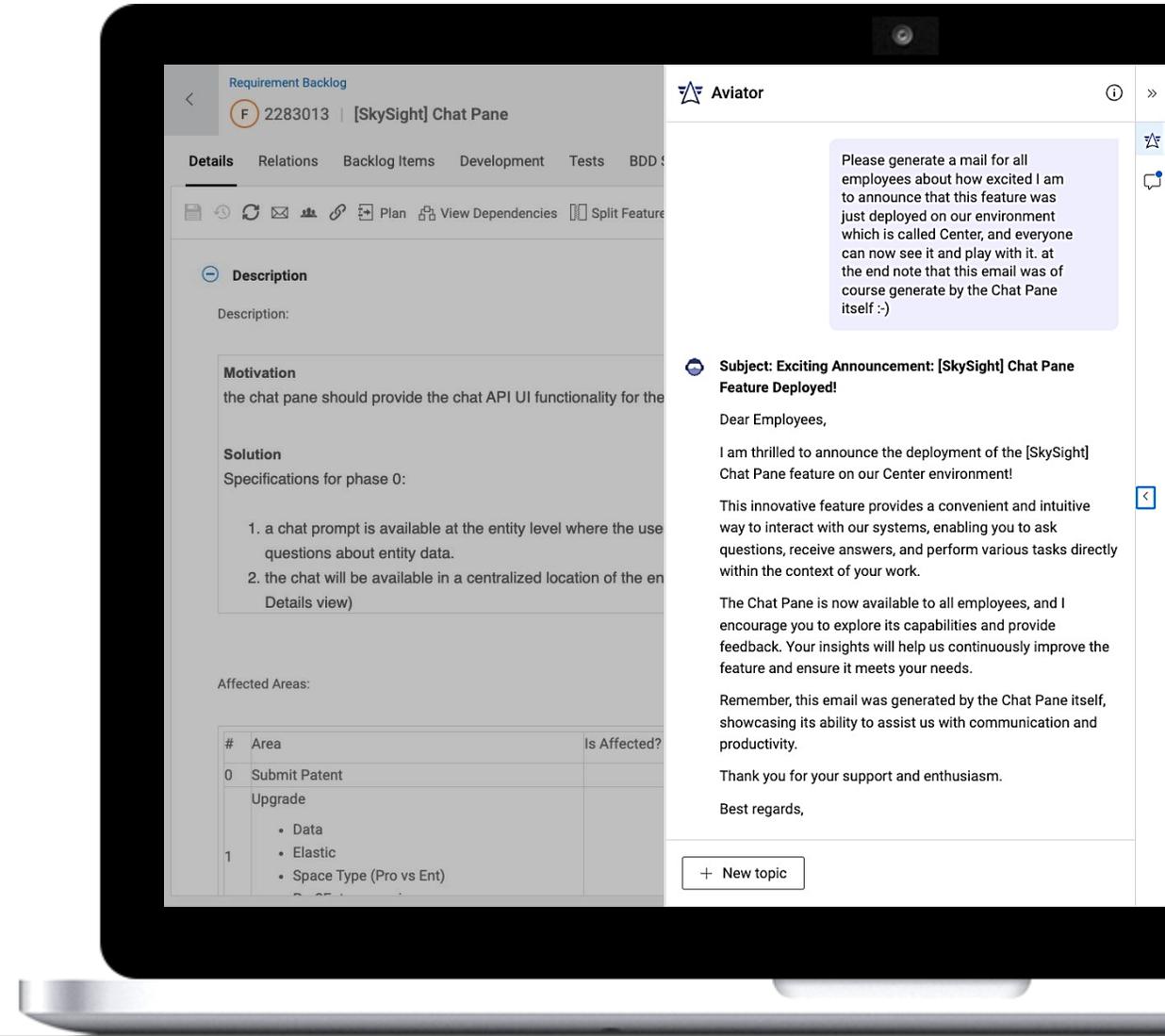
# Transform every click and step with GenAI-powered tests

- **Effortlessly generate** high-octane automated tests with no coding required.
- **Seamlessly transform** manual tests into codeless and Gherkin BDD automated tests.
- **Boost productivity** from days to minutes with next-gen AI technology.



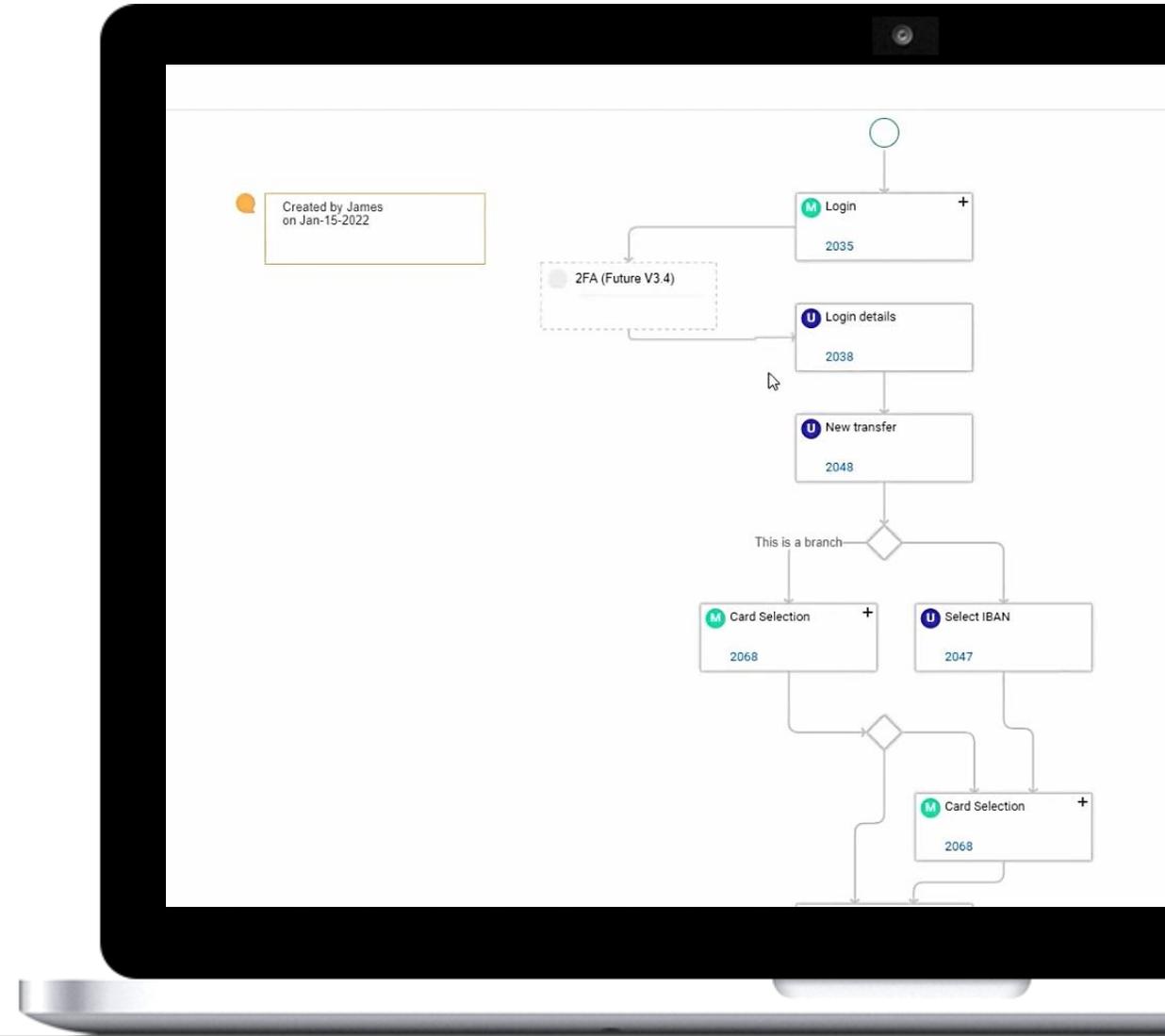
# Smarter AI-assisted chat experience for everyone

- **Interact with AI** and get quick answers about defects and tests, powered by next-gen LLM.
- **Communicate the impact** of your work and keep track of all chat conversations.
- **Accelerate decision-making** and boost productivity with fast, actionable insights.



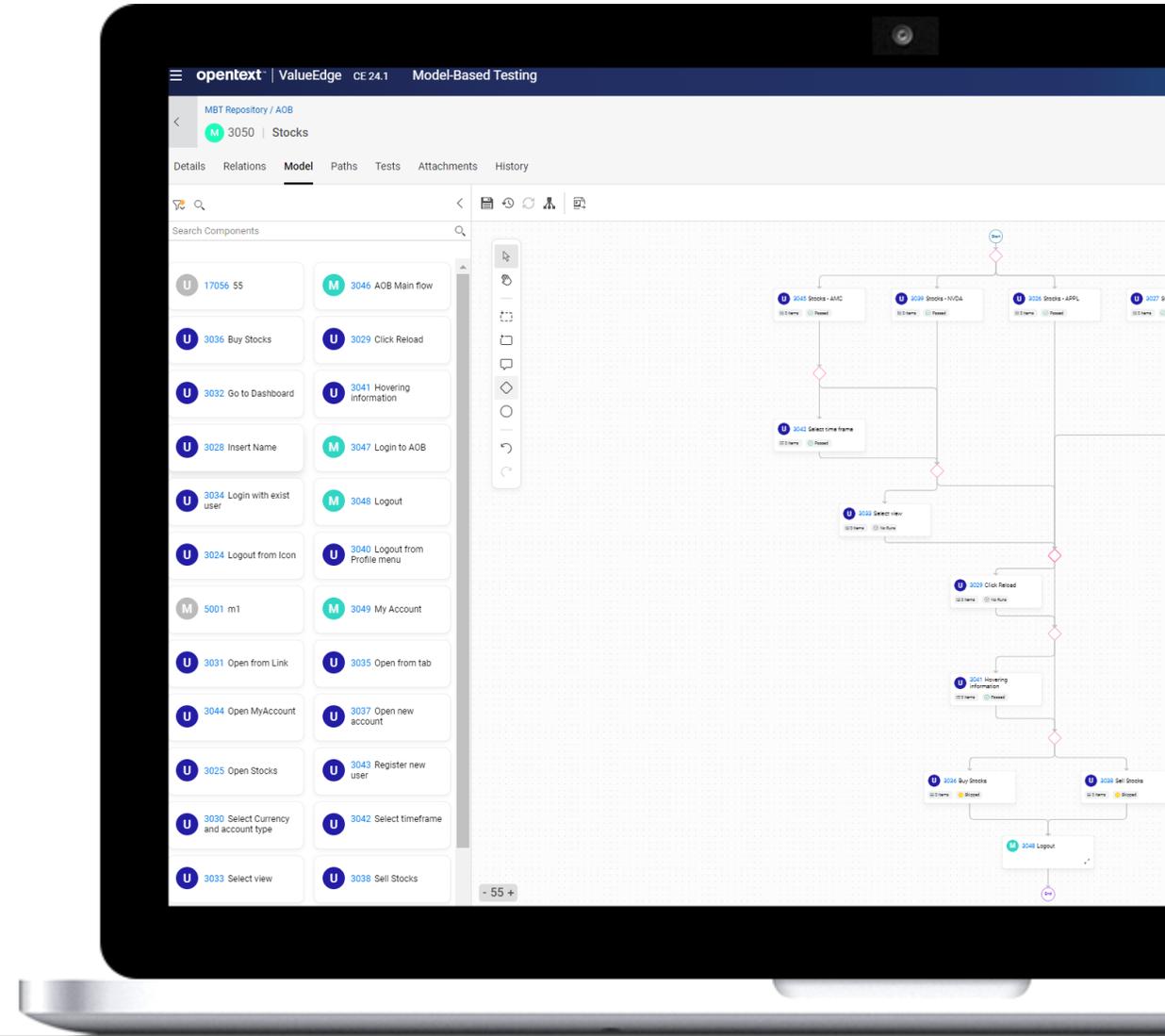
## No cloud? No problem. Shift-right from your desktop.

- **Experience the power** of model-based testing directly in ALM Octane, no cloud required.
- **Save valuable time** and align functional testing with business requirements.
- **Unite** Business Analysts and QA to optimize testing of business critical flows and processes.



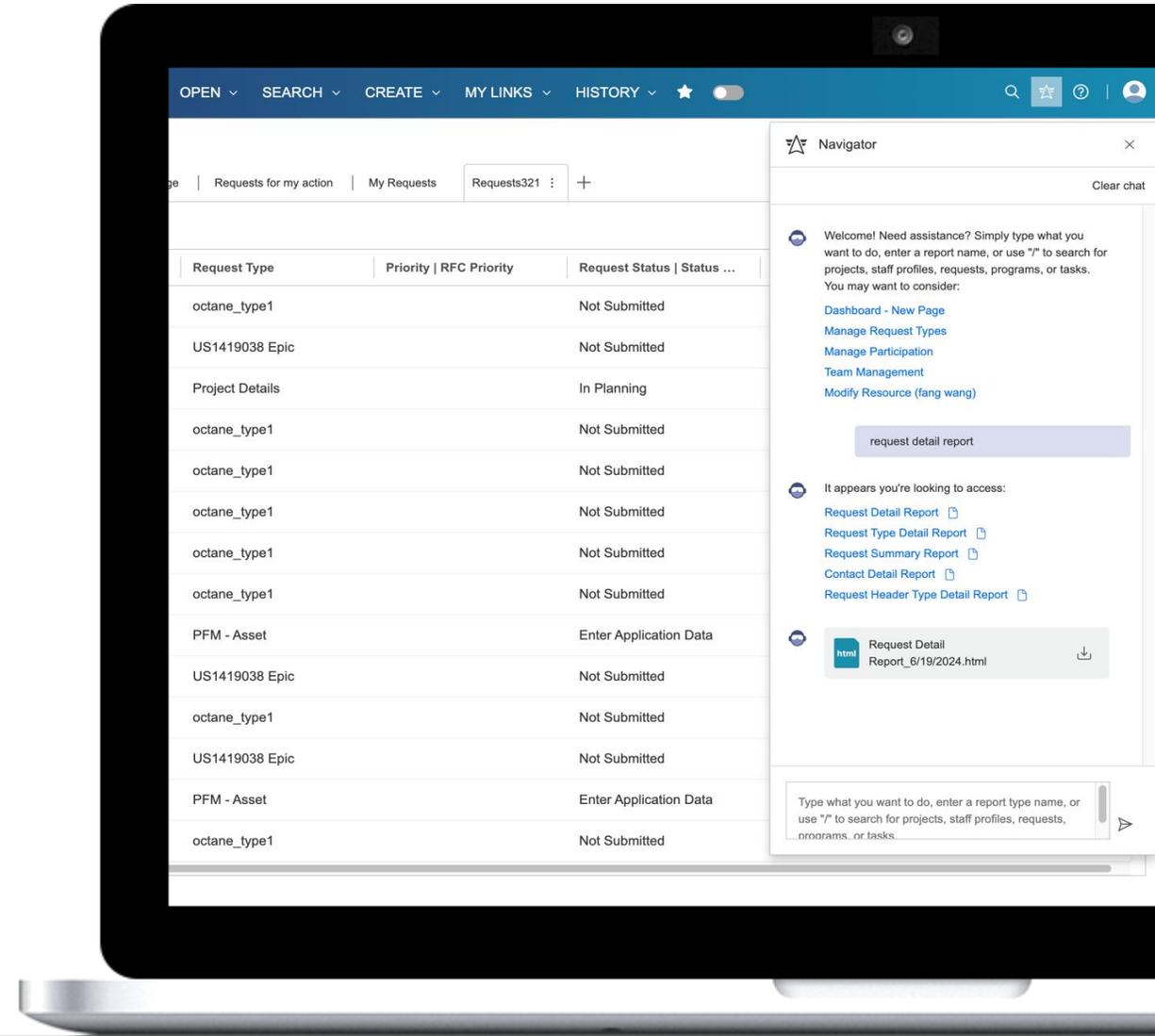
# Streamline Testing with Codeless Automation

- **Accelerate product releases:** Streamline testing with AI-powered conversion of manual tests to automated, codeless tests
- **Ensure global application quality:** Get accurate test results with multilingual OCR capabilities
- **Maximize existing resources:** Optimize and enhance existing Selenium tests with intelligent AI capabilities



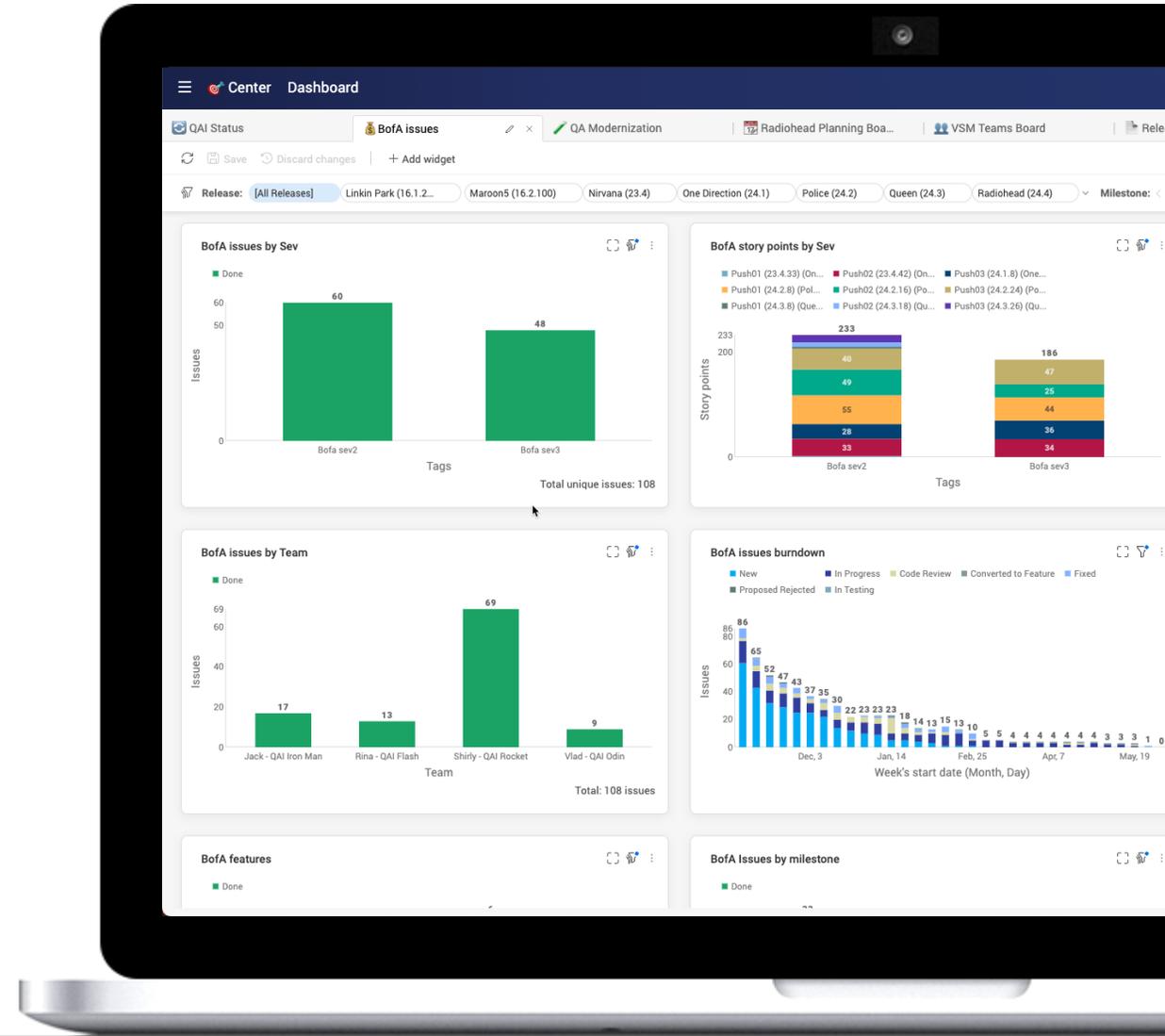
# Save time and rapidly uncover impactful insights

- **Rapidly unearth insights** from your data with reports generated from Navigator.
- **Save time managing requests** and simplify request type form design.
- **Improve efficiency and productivity** with Navigator Aviator features available in Beta.



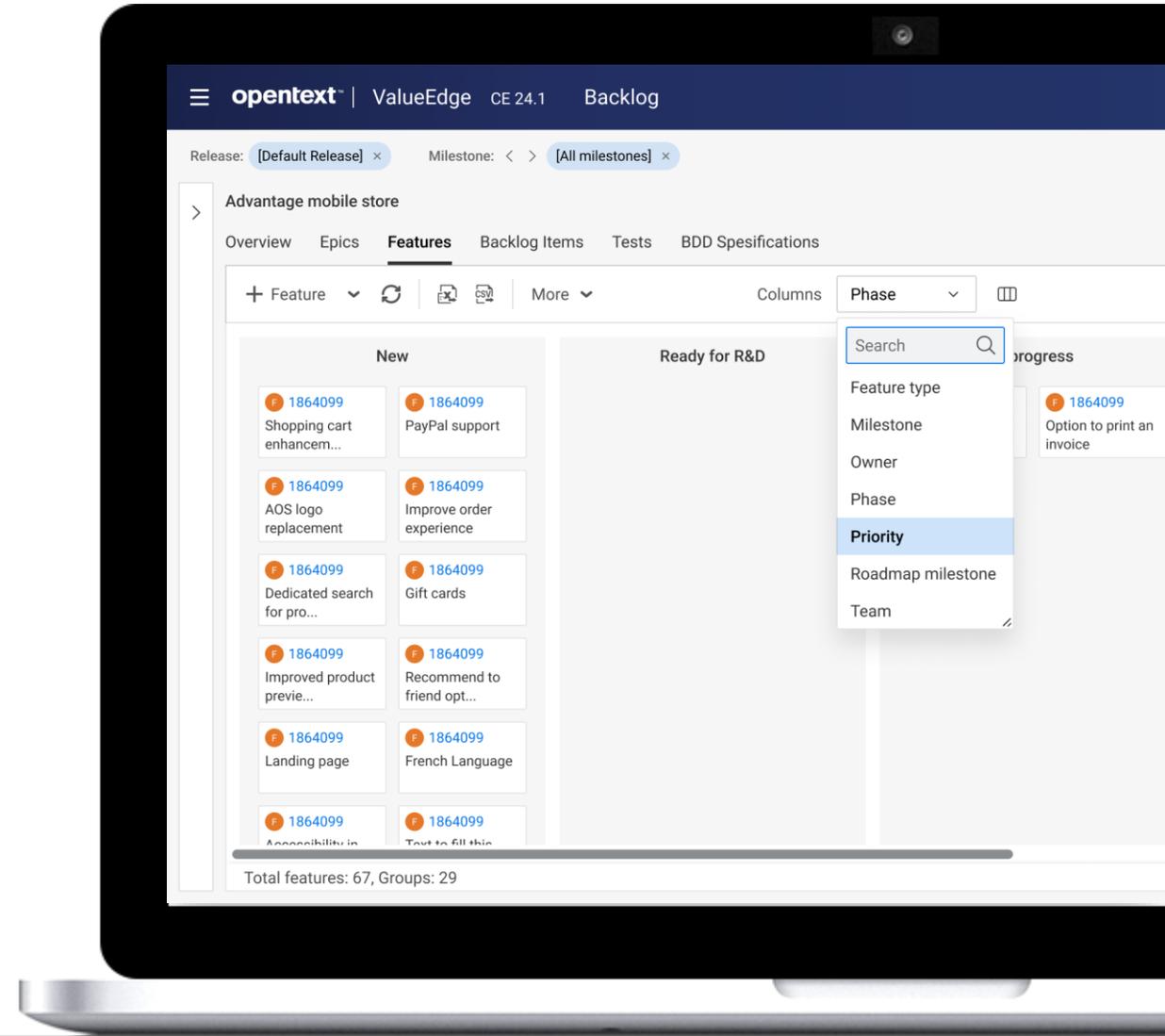
# Unlock productivity and deliver seamless access, scalability, and security

- **Improved accessibility** with unified, consistent experience across OpenText products.
- **Scale reliably with improved limits** for integrations in OpenText™ Core Software Delivery Platform Integration Hub.
- **Create a workspace baseline** “snapshot” as a reference point for tracking or audit purposes.



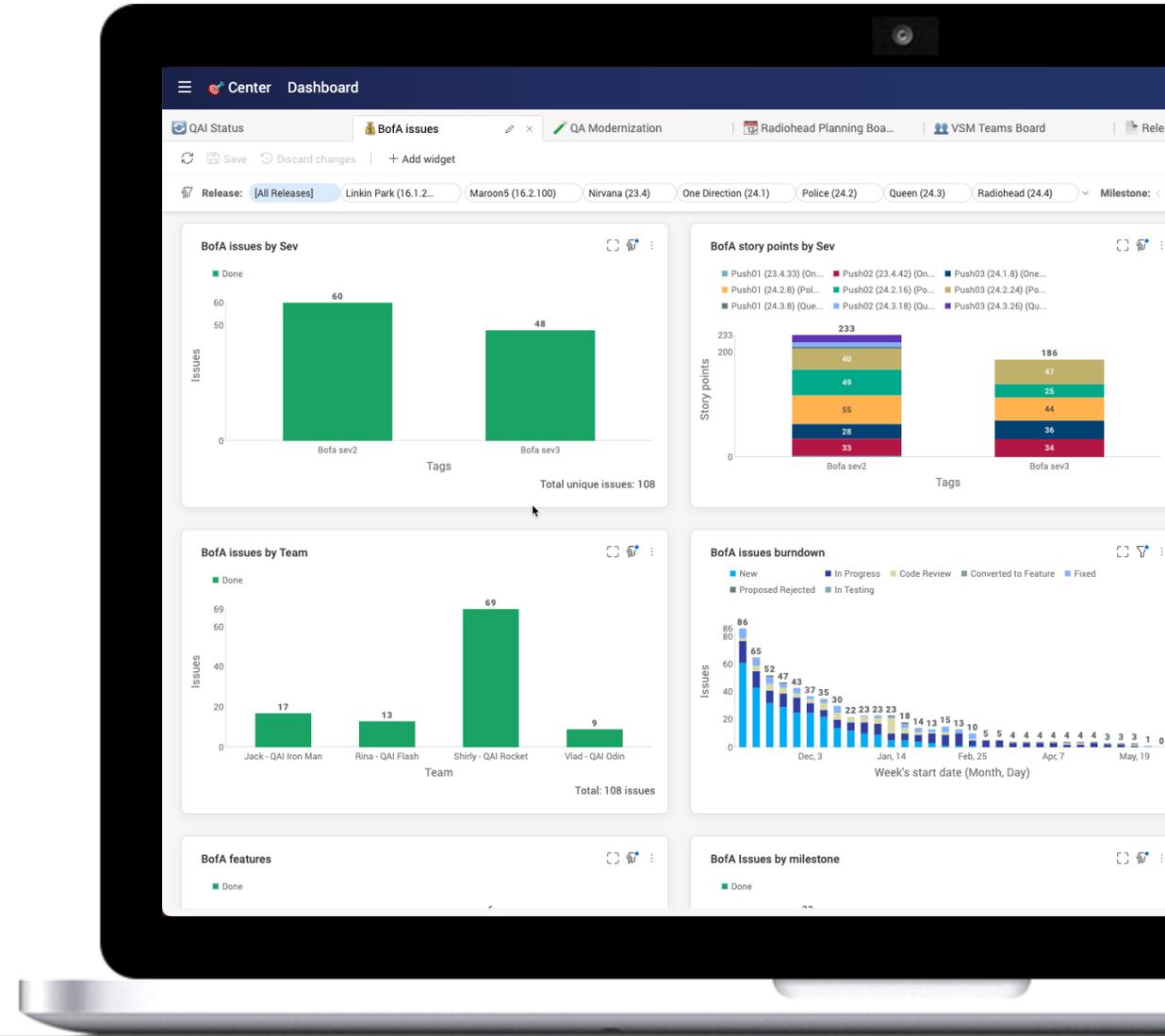
# Enhanced collaboration and productivity in ValueEdge Agile, Quality, and Release

- **Streamline work management** with new visual backlog boards and customizable workflows
- **Connect development and QA teams** with seamless integration for requirements and user stories
- **Keep stakeholders informed** with automated email dashboards summarizing project status



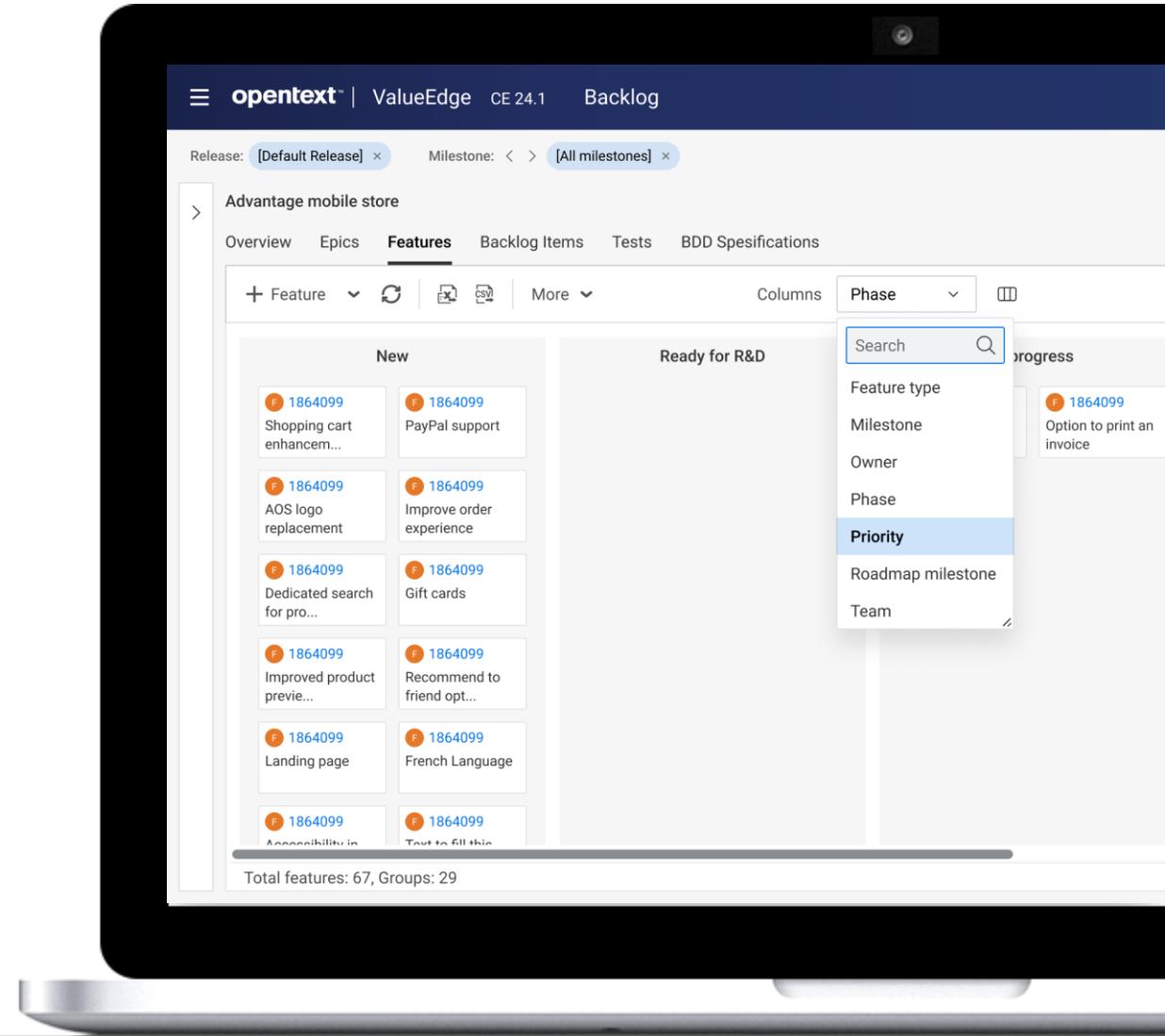
# Platform updates ensure consistency and security

- **Improved accessibility** with unified, consistent experience across OpenText products.
- **Scale reliably with improved limits** for integrations in ValueEdge Integration Hub.
- **Create a workspace baseline** “snapshot” as a reference point for tracking or audit purposes.



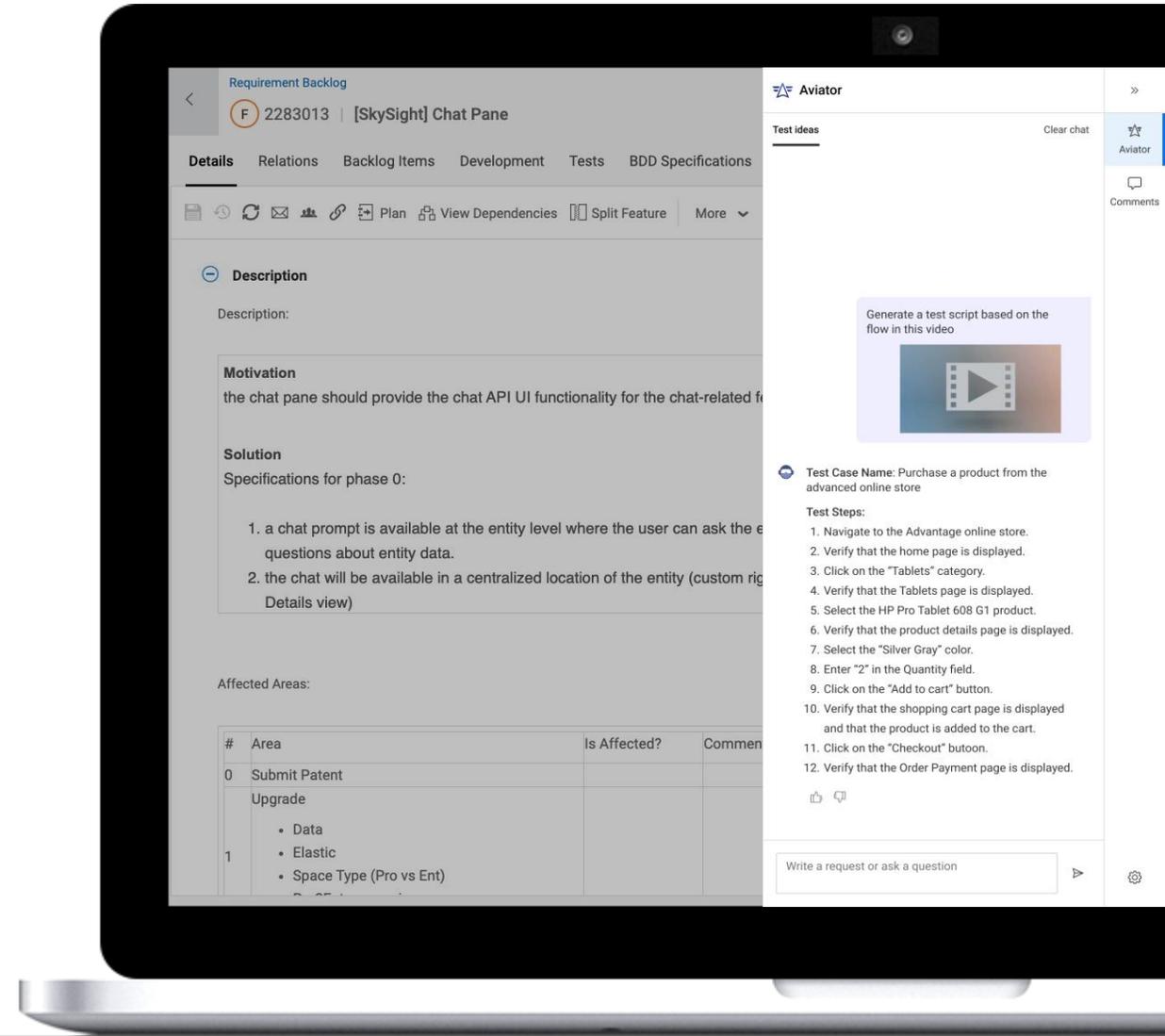
# Leaps of innovation in ValueEdge Agile, Quality, and Release

- **Manage work items and make progress visually** with enhancements in the card board view.
- **Close gaps between development and quality teams** with new capabilities.
- **Keep stakeholders in the loop** with dashboards sent from ValueEdge via email using HTML.



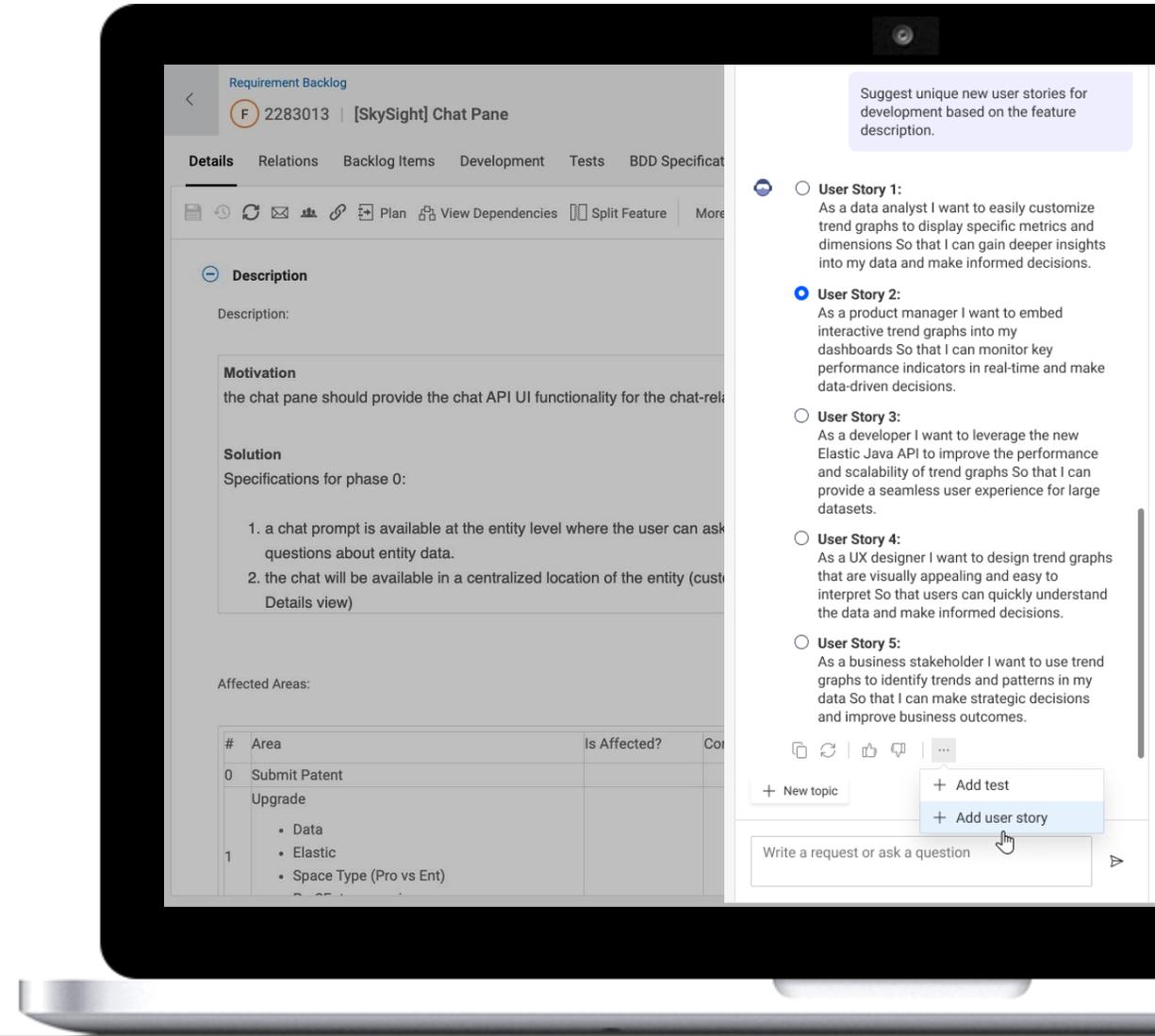
# Bug hunting made easy with Video-to-Test Generation

- **Automatically generate** steps to reproduce tests and defects from video recordings without coding.
- **Convert hours** of video footage into manual tests in minutes.
- **Reduce human errors** and risks with GenAI-powered reliability.



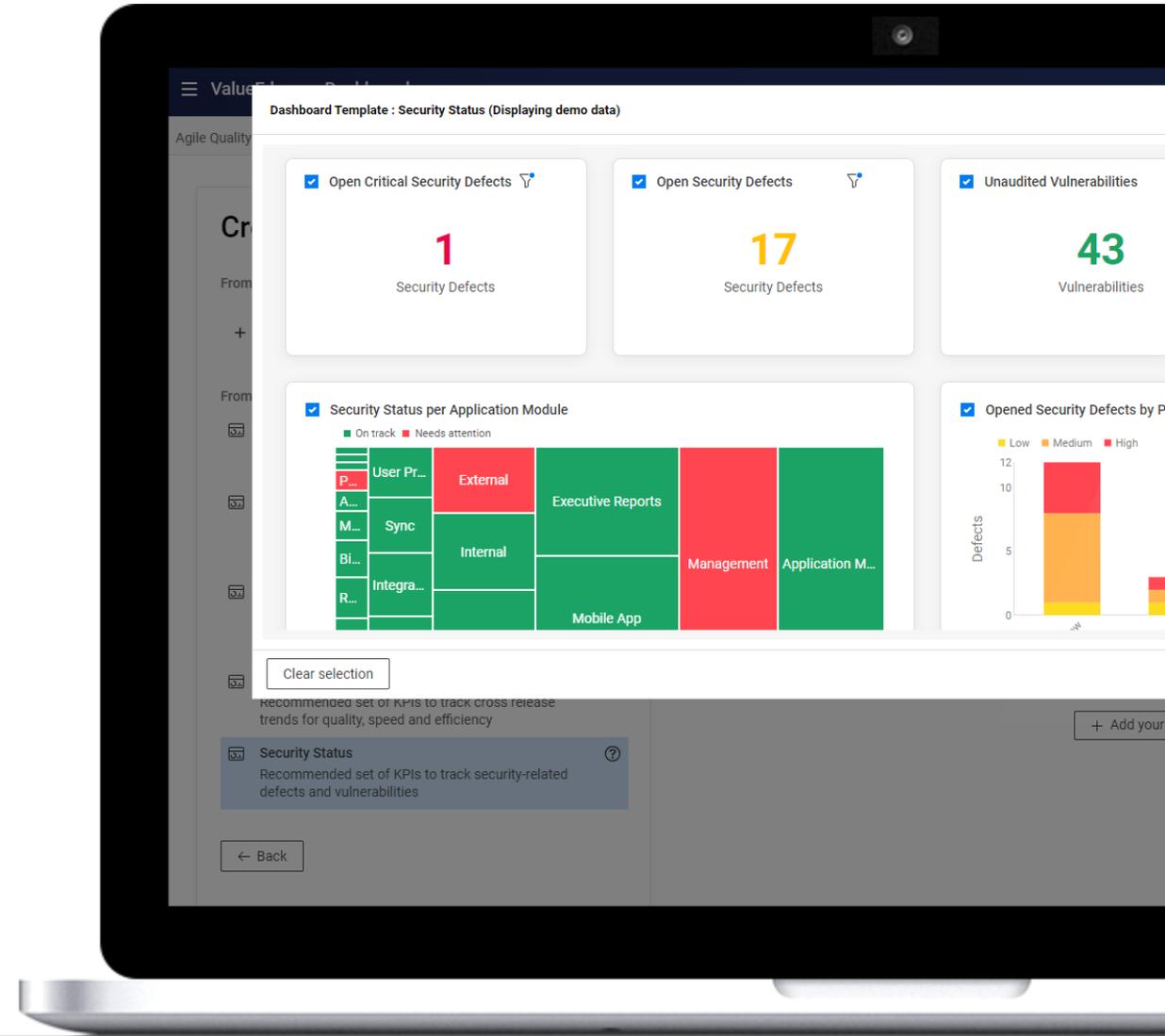
# Write powerful stories faster using AI assistance

- **Interact with AI** and quickly generate user stories leveraging a smart AI-assisted chat experience.
- **Boost your software projects** without spending hours creating user stories manually.
- **Accelerate work** by transforming AI-generated content into actionable user stories or tests.



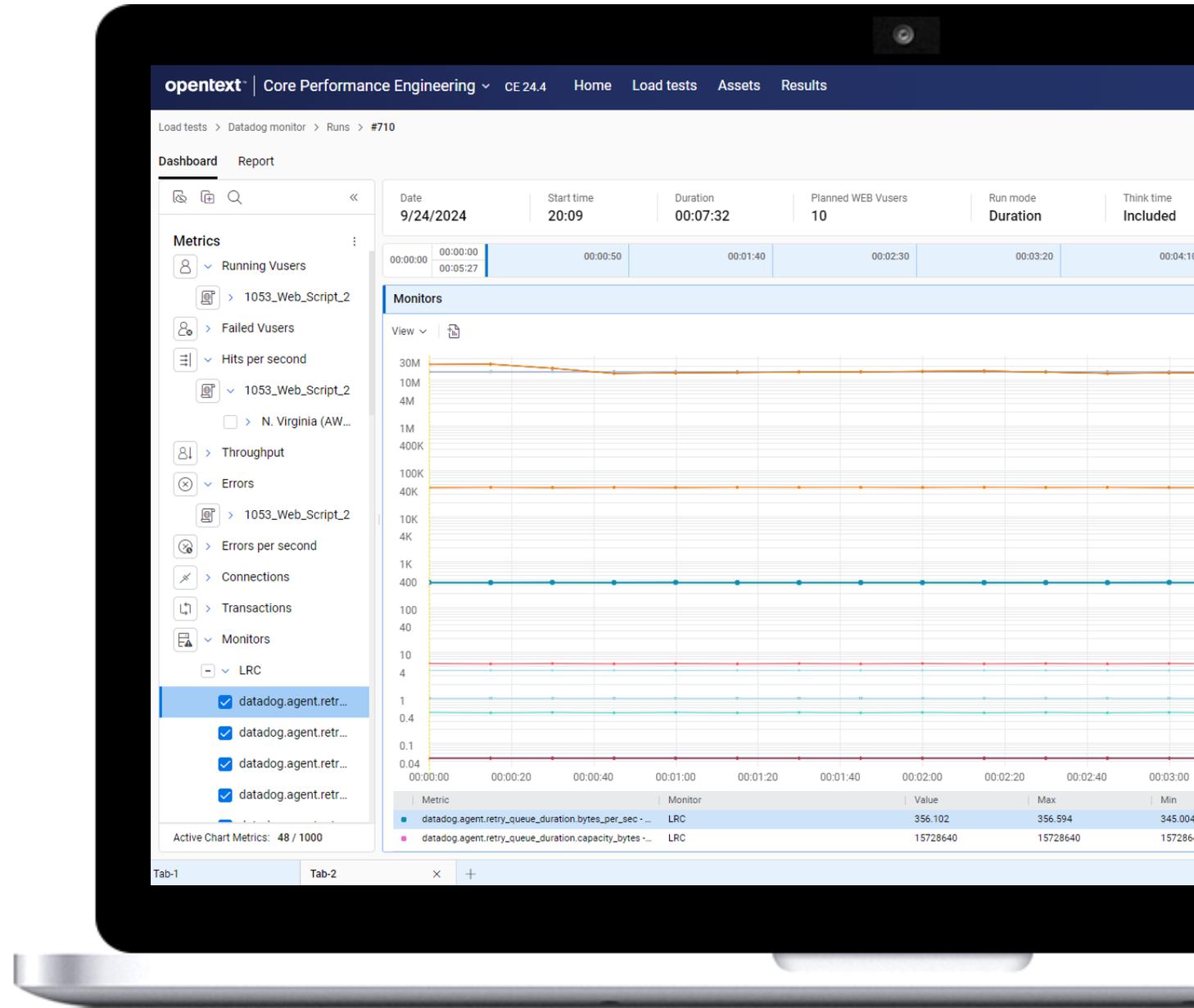
# Empower your team with AI-enabled DevSecOps

- **Visualize security vulnerabilities** with customizable, color-coded widgets in the new Security Dashboard template.
- **Reduce cognitive load** with user-centric features like searchable comments, role-based hidden fields, a recycle bin for manual tests, dynamic field labels, and sample data generation.
- **Leverage AI to move faster** within user stories with suggestions to break down tasks, rewrite descriptions, and analyze comments. Generate reproduction steps for issues from a video.



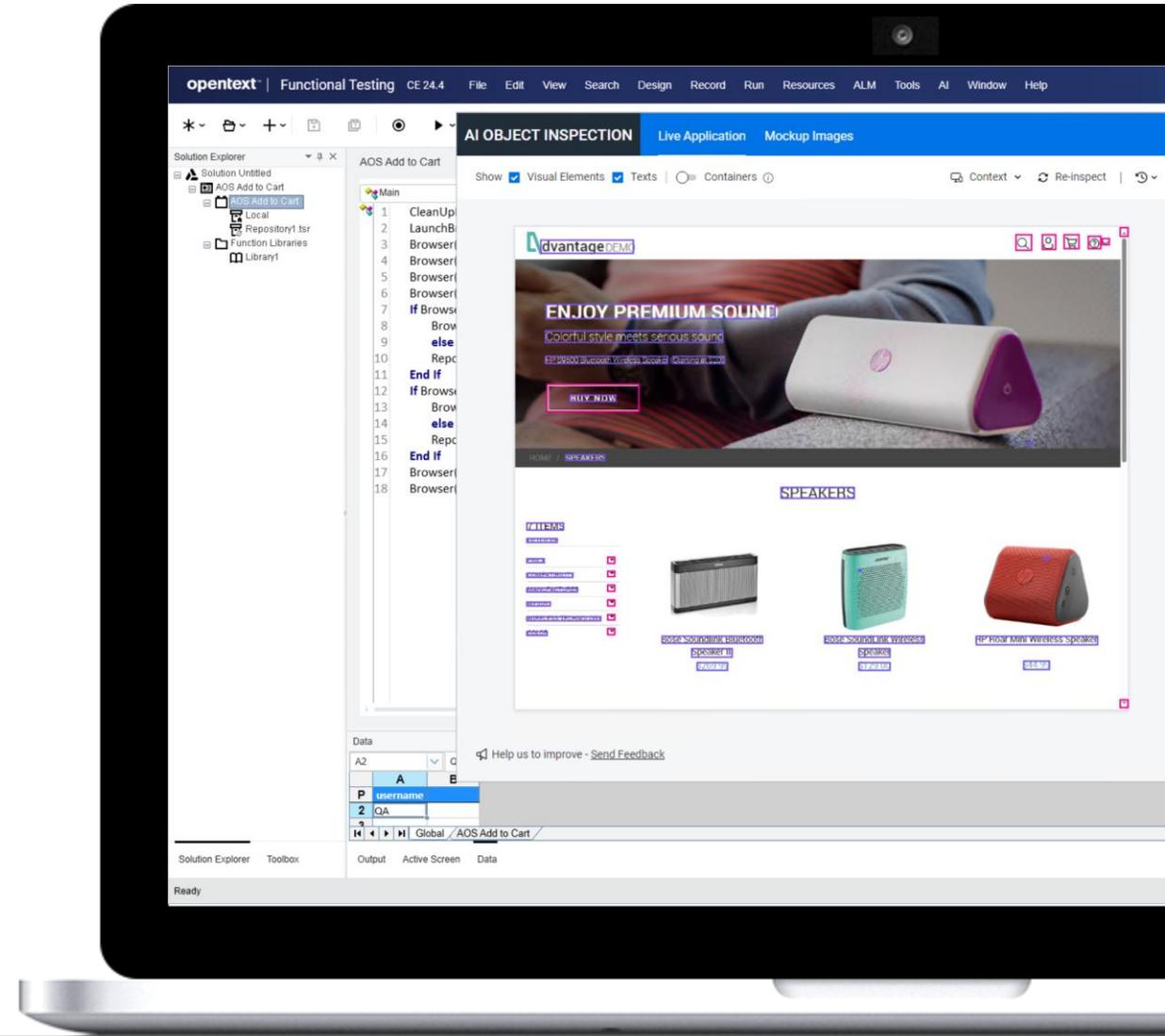
# Intuitive and intelligent cloud-based performance testing

- **Resolve problems quickly and efficiently** with intelligent data and analytics.
- **Enjoy enhanced user experience** and accessibility for easy testing.



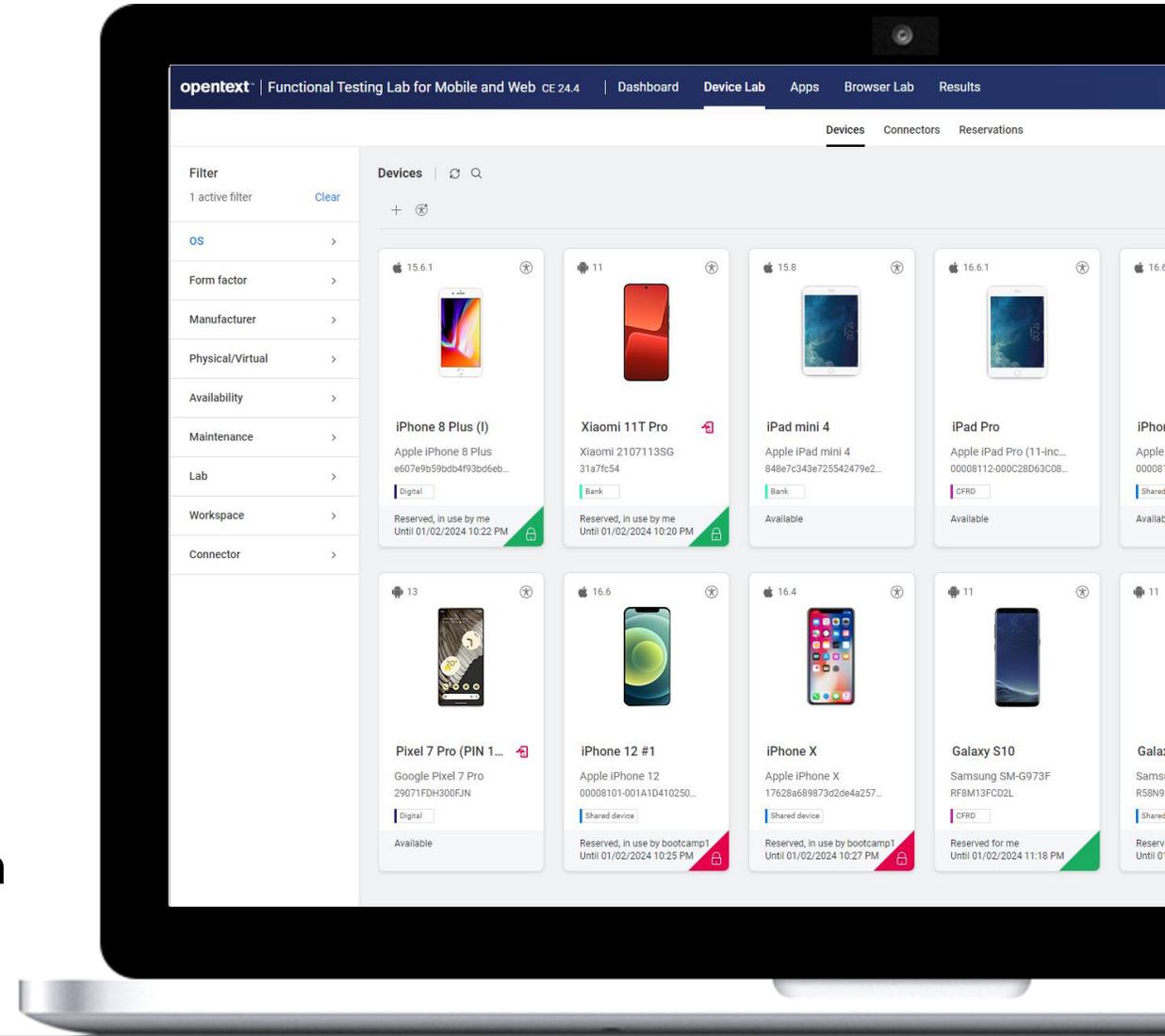
# Optimize automated functional testing for faster and more accurate tests

- **Improved testing** with enhanced controls and methods for SAP applications
- **Deliver accurate and resilient automated tests** with more accurate optical character recognition (OCR).
- **Reduce test maintenance and creation time** by implementing AI into C#-based tests.



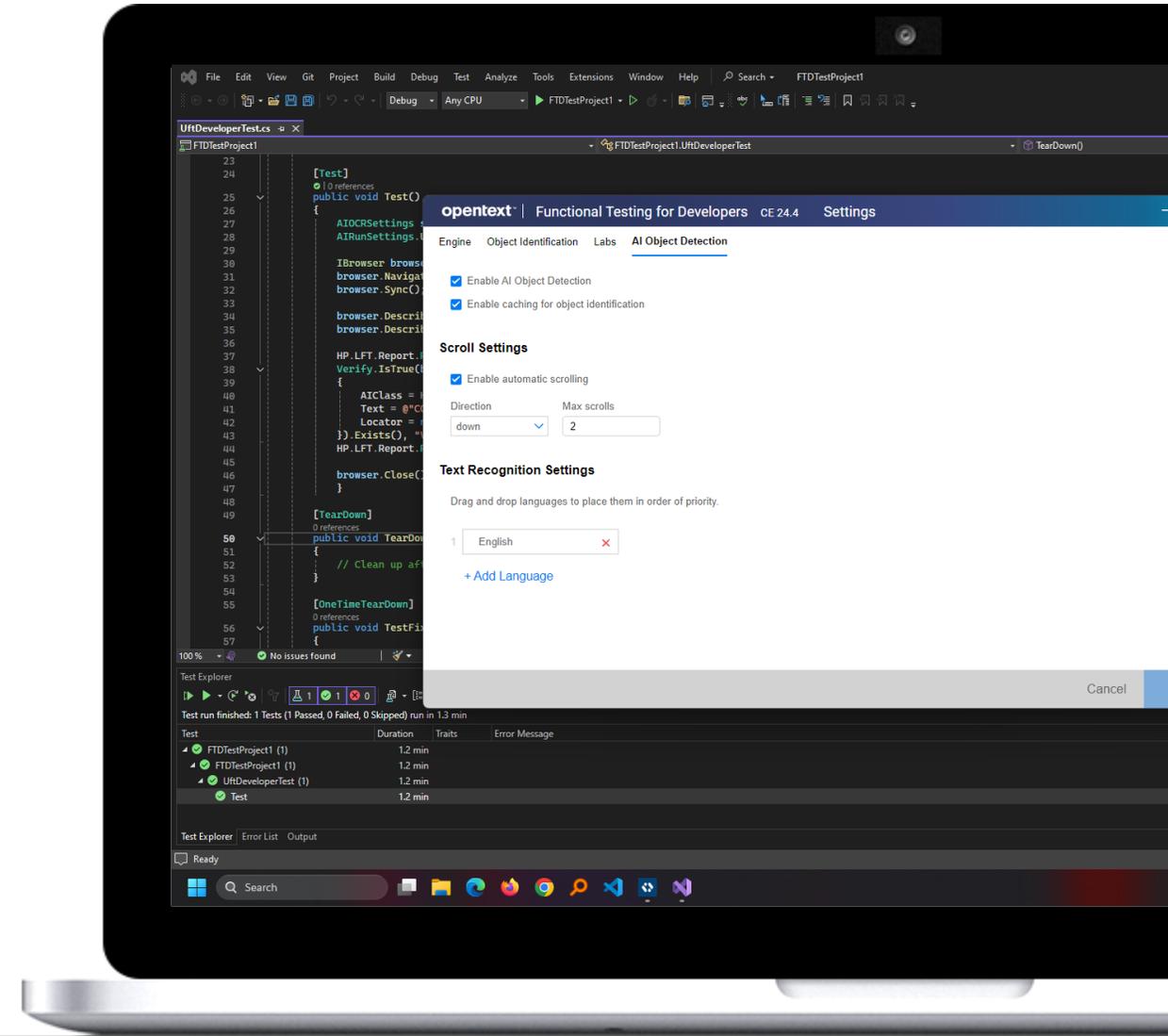
# Test mobile and web applications faster with better insights

- **Reduce downtime and improve test accuracy** by recording videos for manual, Appium, and Selenium tests.
- **Analyze past test runs more efficiently** with a centralized view of metadata, logs, and downloadable videos in Test Results tab.
- **Streamline workflows and save time** by automating your file handling process for Selenium users.



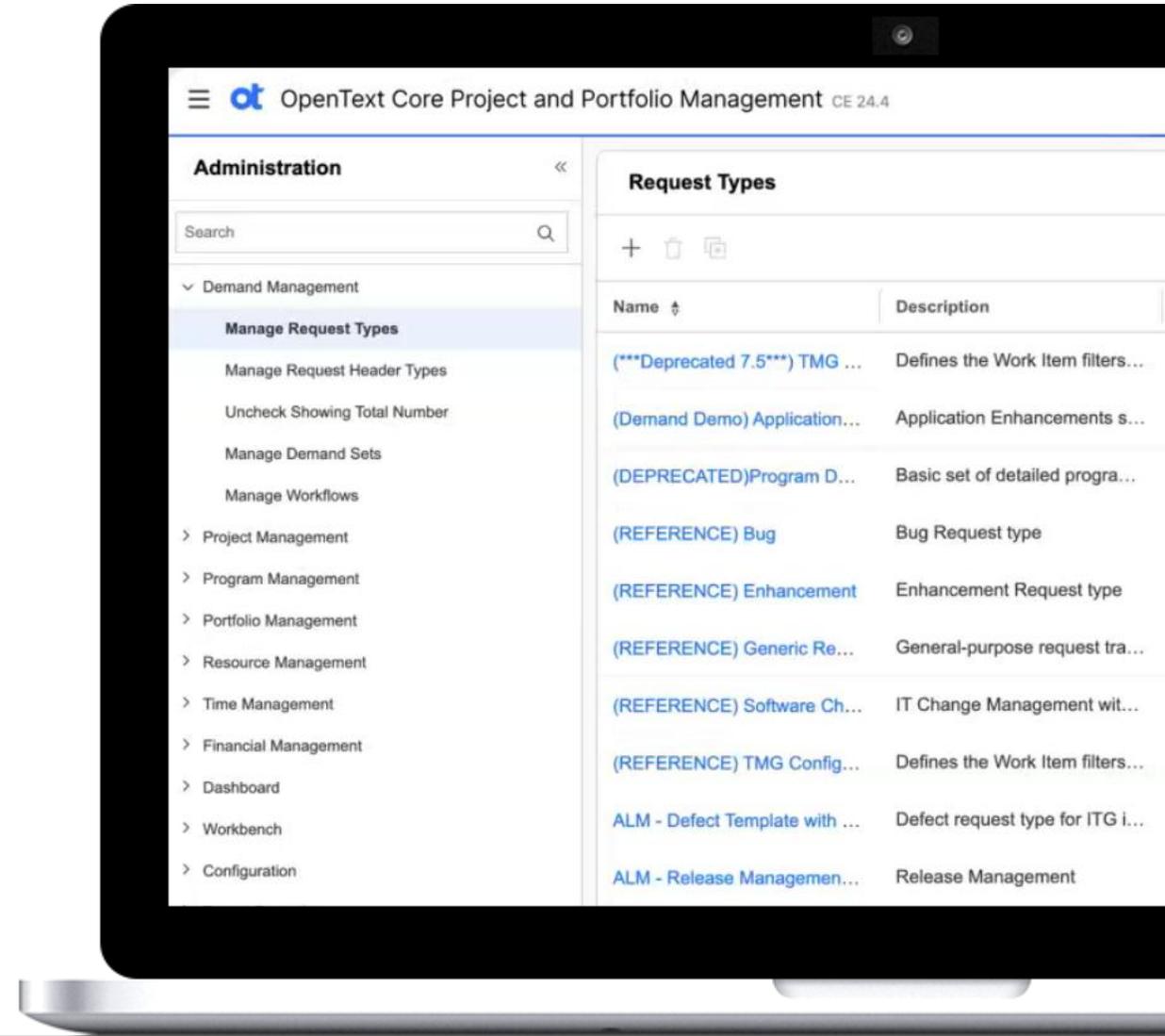
# Develop and innovate automated tests to ensure seamless delivery

- **Reduce test creation and maintenance time** by using AI-based object identification in your .NET C# tests.
- **Ensure smooth and consistent testing** when you design and run .NET C# tests on Linux, and in lightweight Linux Docker containers.



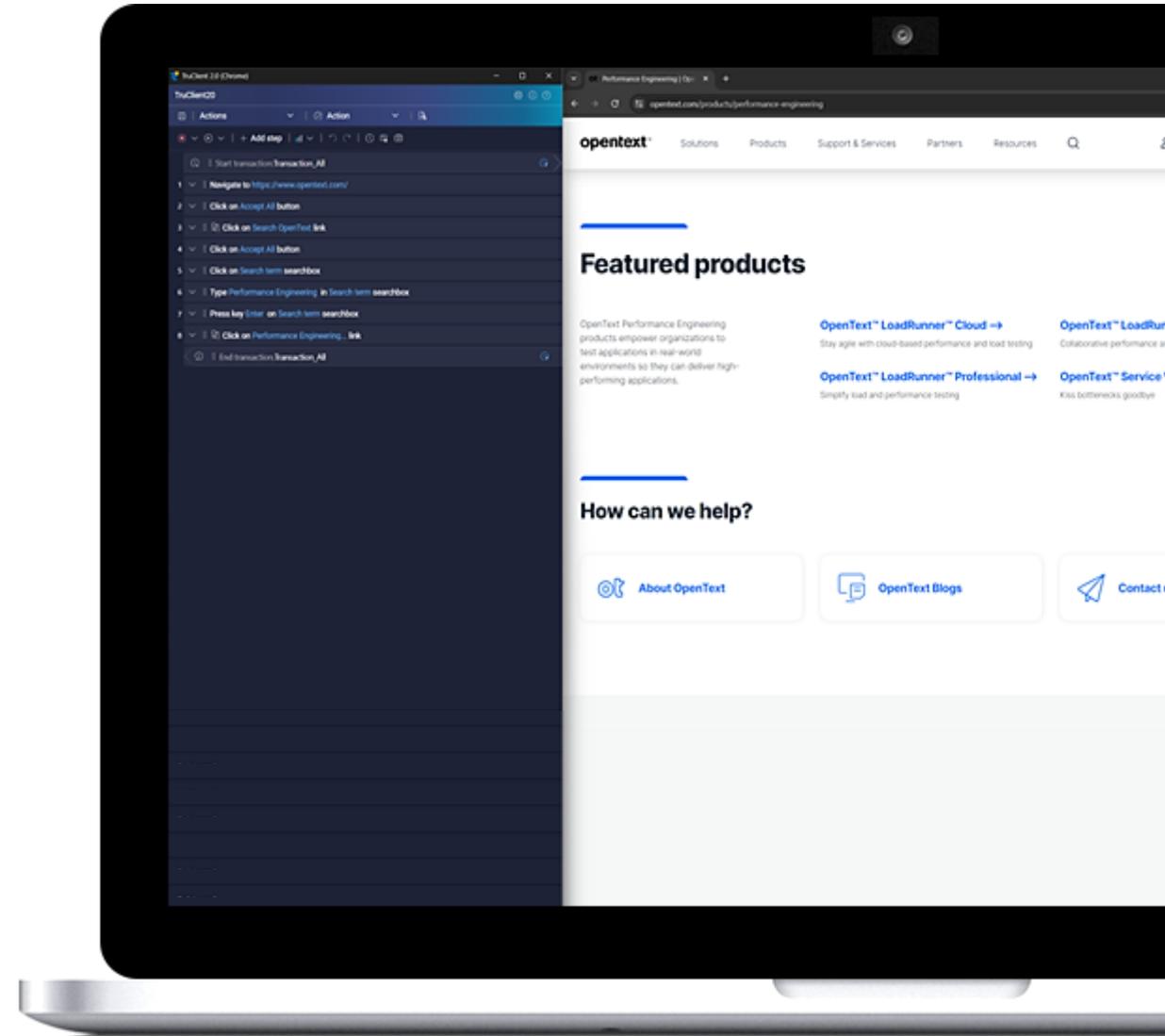
# Simplify your OpenText Project and Portfolio Management experience

- **Intuitively navigate** with the refreshed unified menu to quickly uncover useful data and insights.
- **Save time and increase productivity** with usability enhancements to Demand Management.
- **Gain confidence and security** knowing that OpenText™ Project and Portfolio Management is FedRAMP Certified.



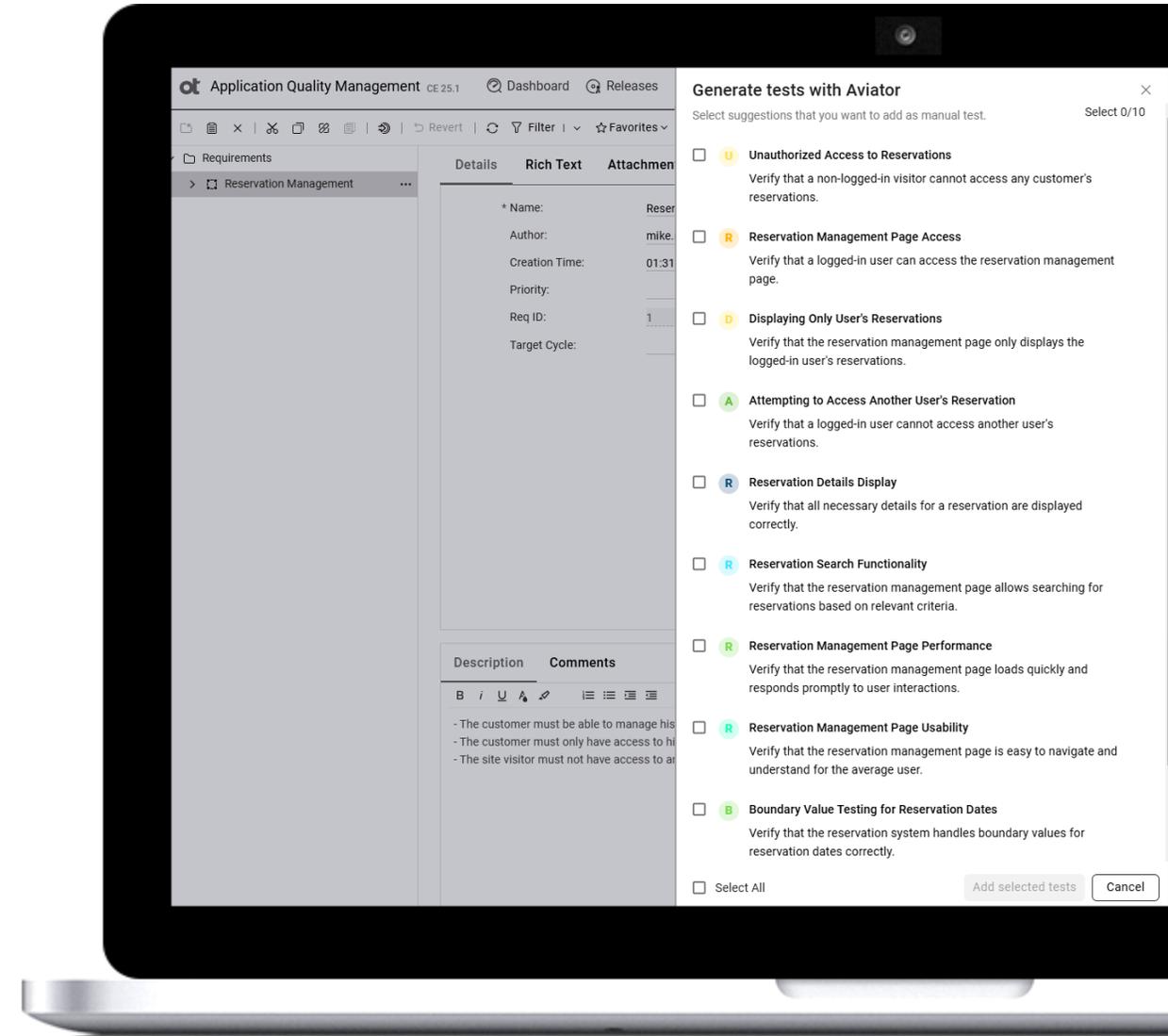
# Secure, scalable, next-gen browser testing with TruClient 2.0

- **Rebuilt for power from the ground-up**, boosting ease of use, functionality, and security.
- **Faster security and version control** with updates to accelerate CVE resolution.
- **Expanded Linux and Docker support** with simplified migration, reducing upgrade costs.



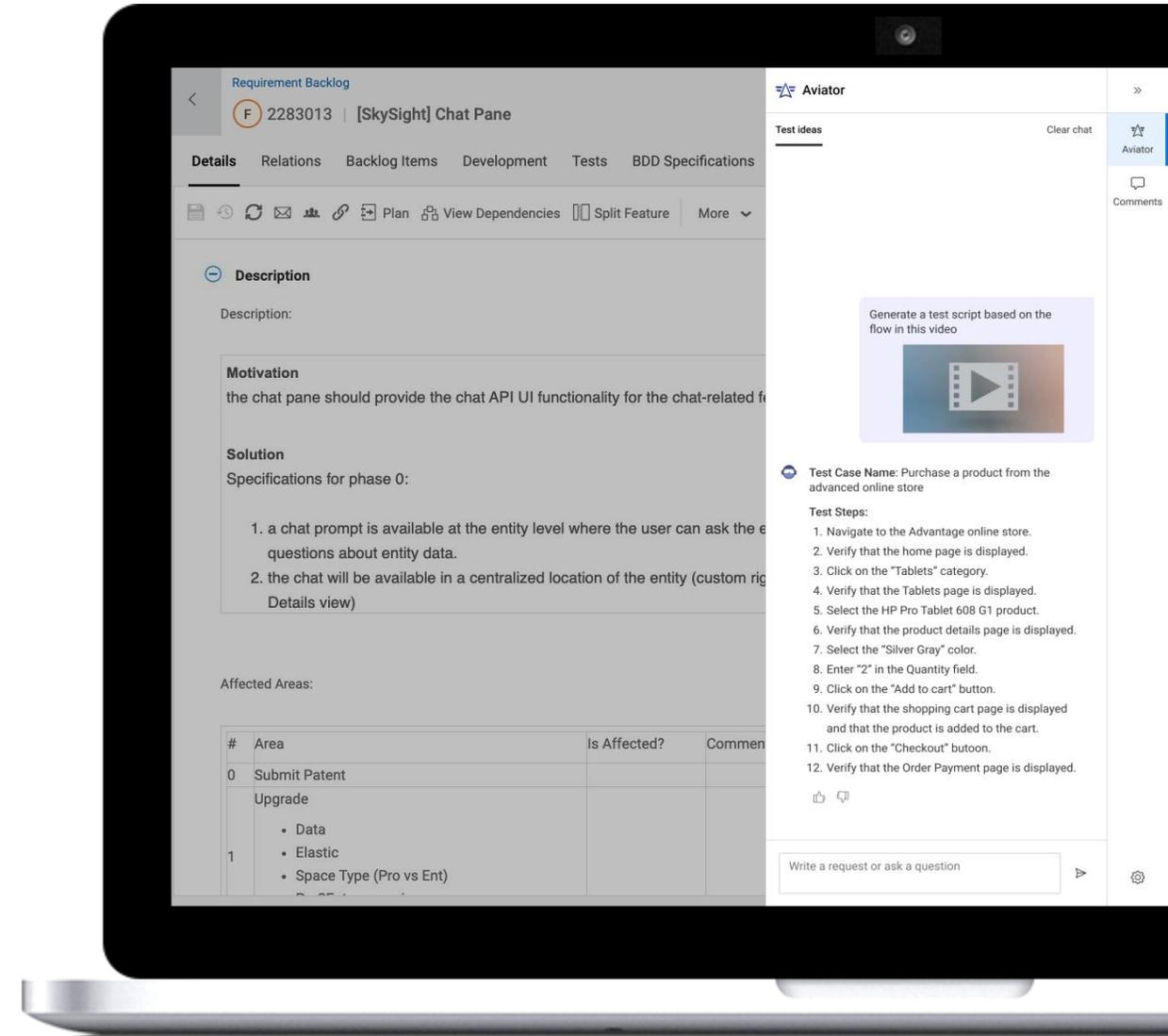
# QA squared to the power of Generative AI

- **Boost efficiency** with AI-powered test suggestions, streamlining manual testing.
- **Modernize testing workflows** with intelligent, context-aware recommendations.
- **Elevate quality** through automated, AI-assisted test design.



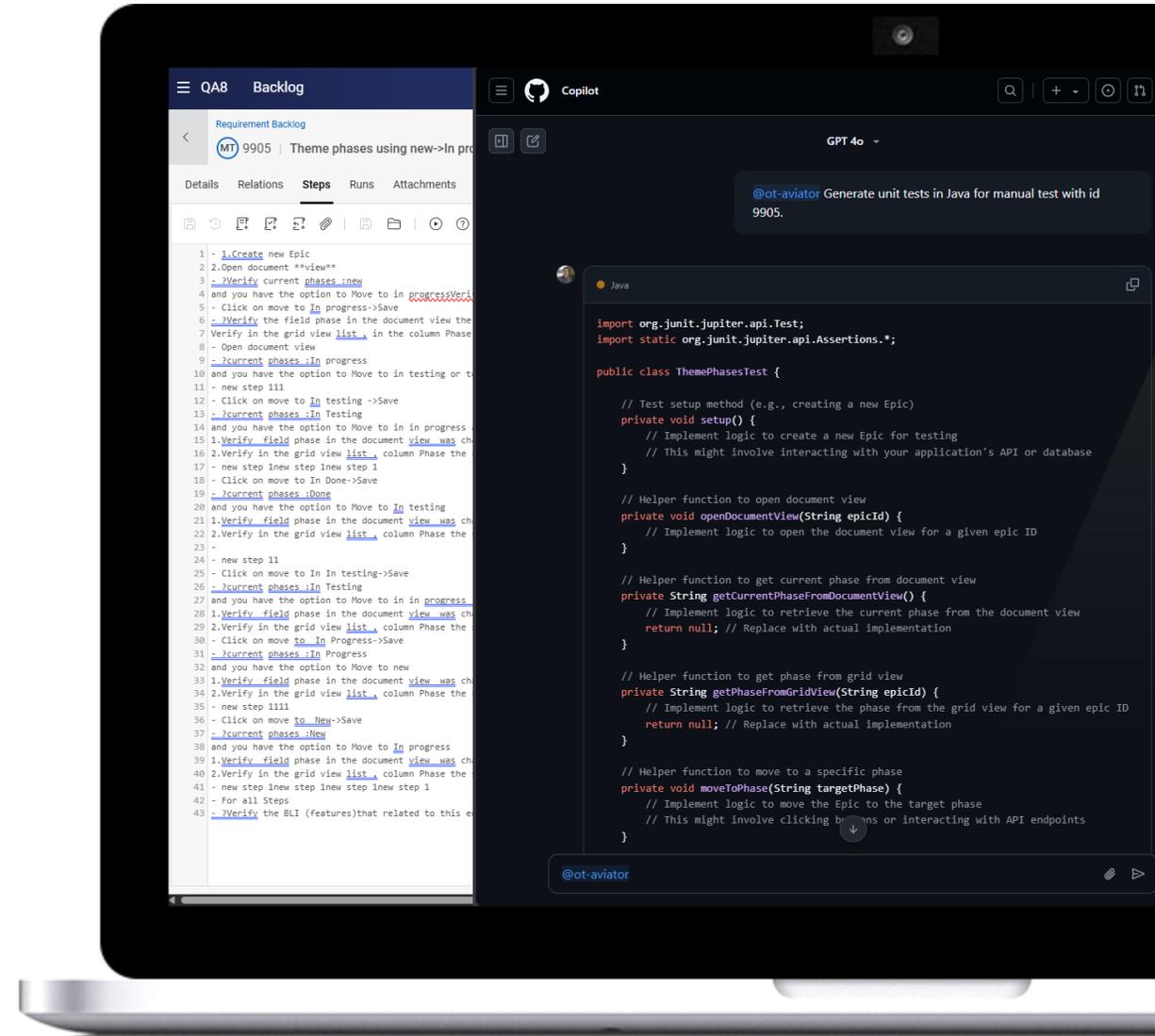
# Take testing from complex to effortless

- **Transform functional testing** in the cloud—powered by generative AI.
- **Save hours of manual work** by converting video captures into precise defect reproduction steps.
- **Boost productivity** by generating models dynamically for model-based tests and verifying object values with plain English.



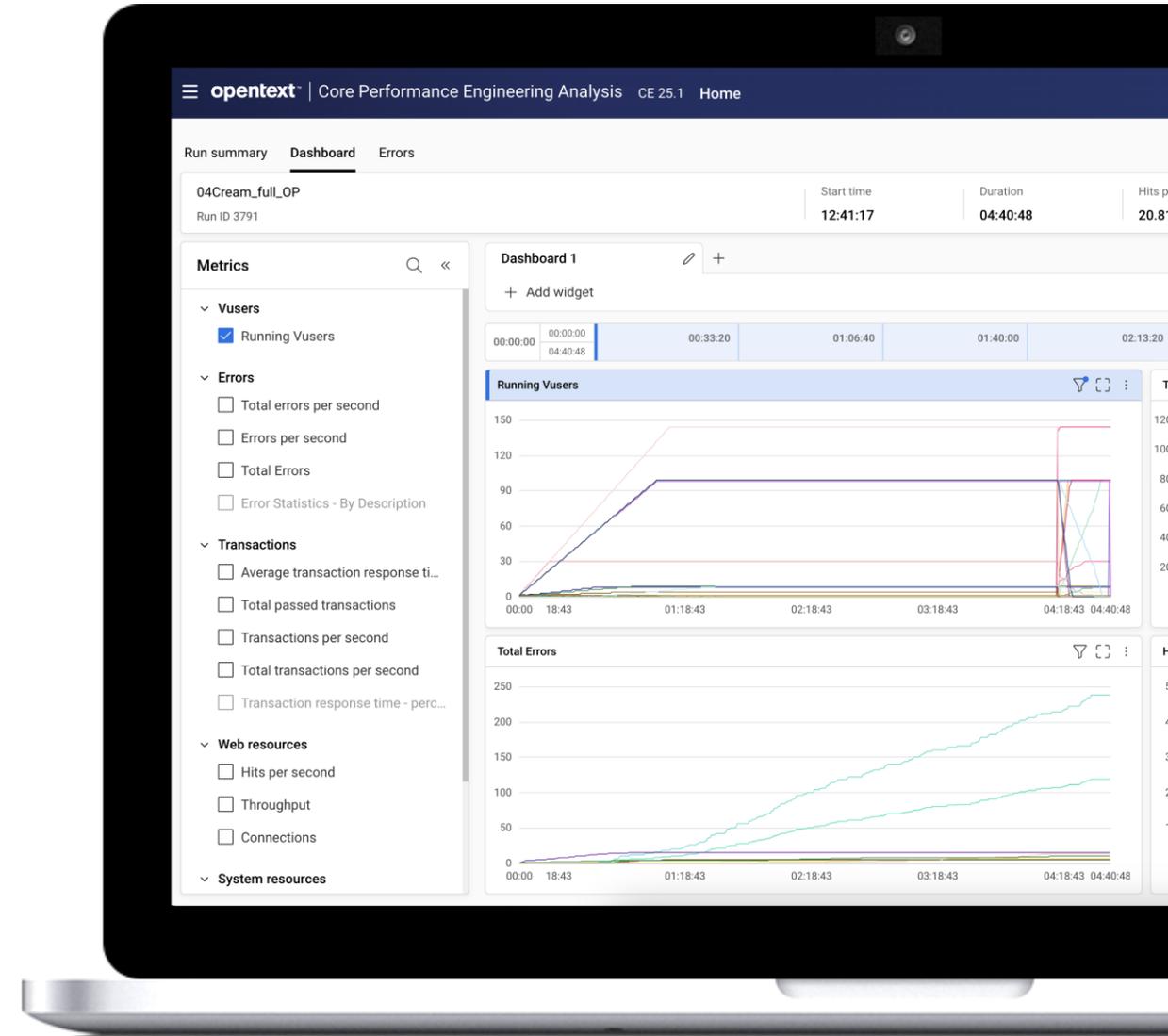
# Supercharge development with DevOps Aviator's new Copilot

- **Seamlessly generate unit tests** directly from feature specifications, accelerating Java development.
- **Streamline code reviews** by identifying affected application and recommending expert reviewers.
- **Gain instant clarity** on your tasks by summarizing features, defects, and user stories.



# Fast and intuitive root cause analysis with advanced insights

- **Unmatched performance** fueled by fast data processing.
- **Great precision** powered by raw data.
- **Reduced costs and extreme scale** with the power of cloud technology.



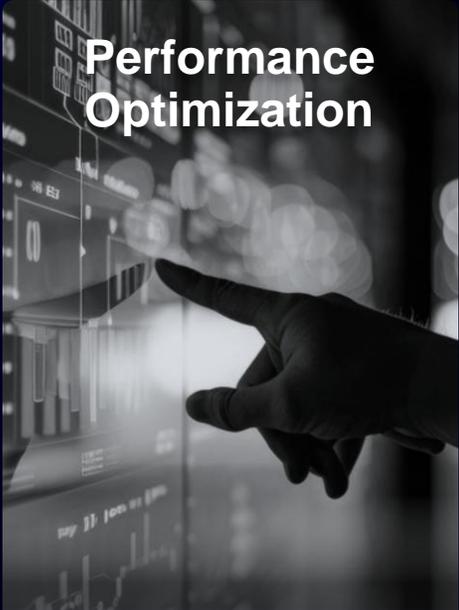
A futuristic landscape with a large planet in the sky and a large blue cross in the background. The scene is dominated by deep blue and purple hues, with a bright yellow and orange glow on the right side, suggesting a sunset or sunrise. The foreground shows a rugged, mountainous terrain with a body of water in the distance. A large, semi-transparent blue cross is overlaid on the right side of the image.

# OpenText Analytics Cloud Innovations

CE 23.1 – CE 25.2

# AI & Analytics Cloud roadmap themes

Guiding principles for innovation



**Performance Optimization**

Optimize scalability and real time analytics performance



**Flexible Deployment**

Hybrid cloud, DBaaS, and multicloud analytics



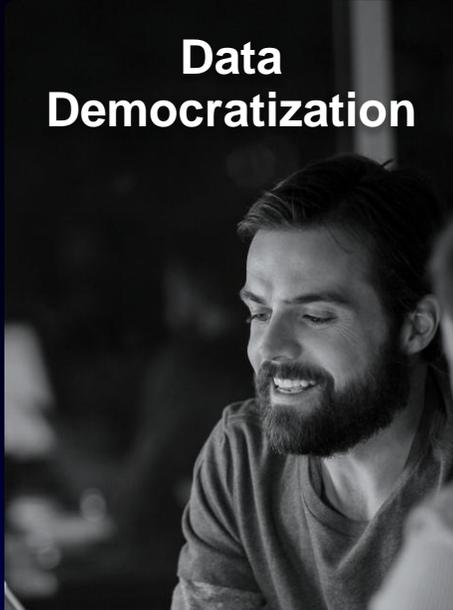
**Extensibility**

Seamless integration and ecosystem expansion



**Security+**

Advanced security, encryption & compliance

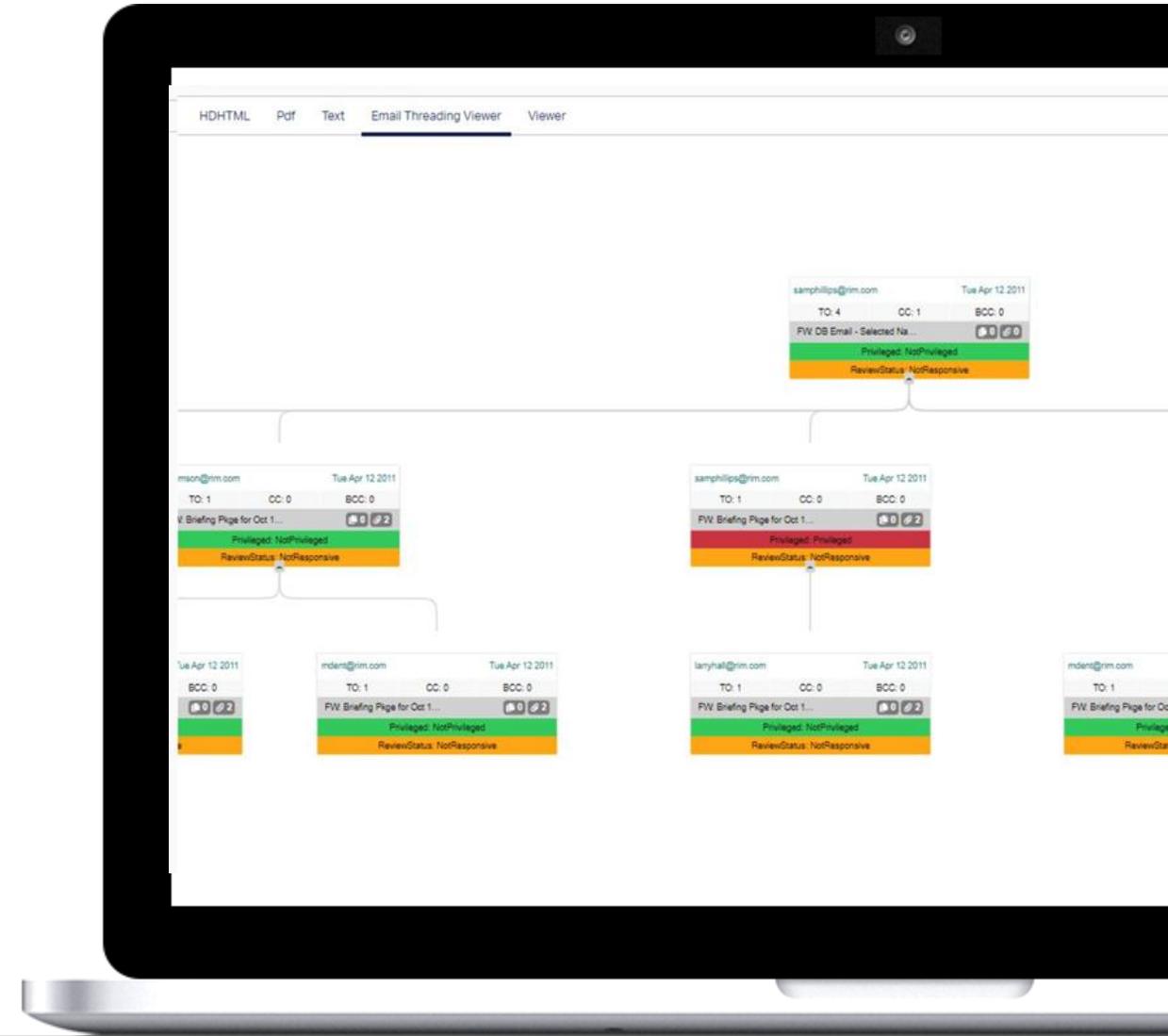


**Data Democratization**

AI powered analytics: LLMs, agents & GenAI reporting

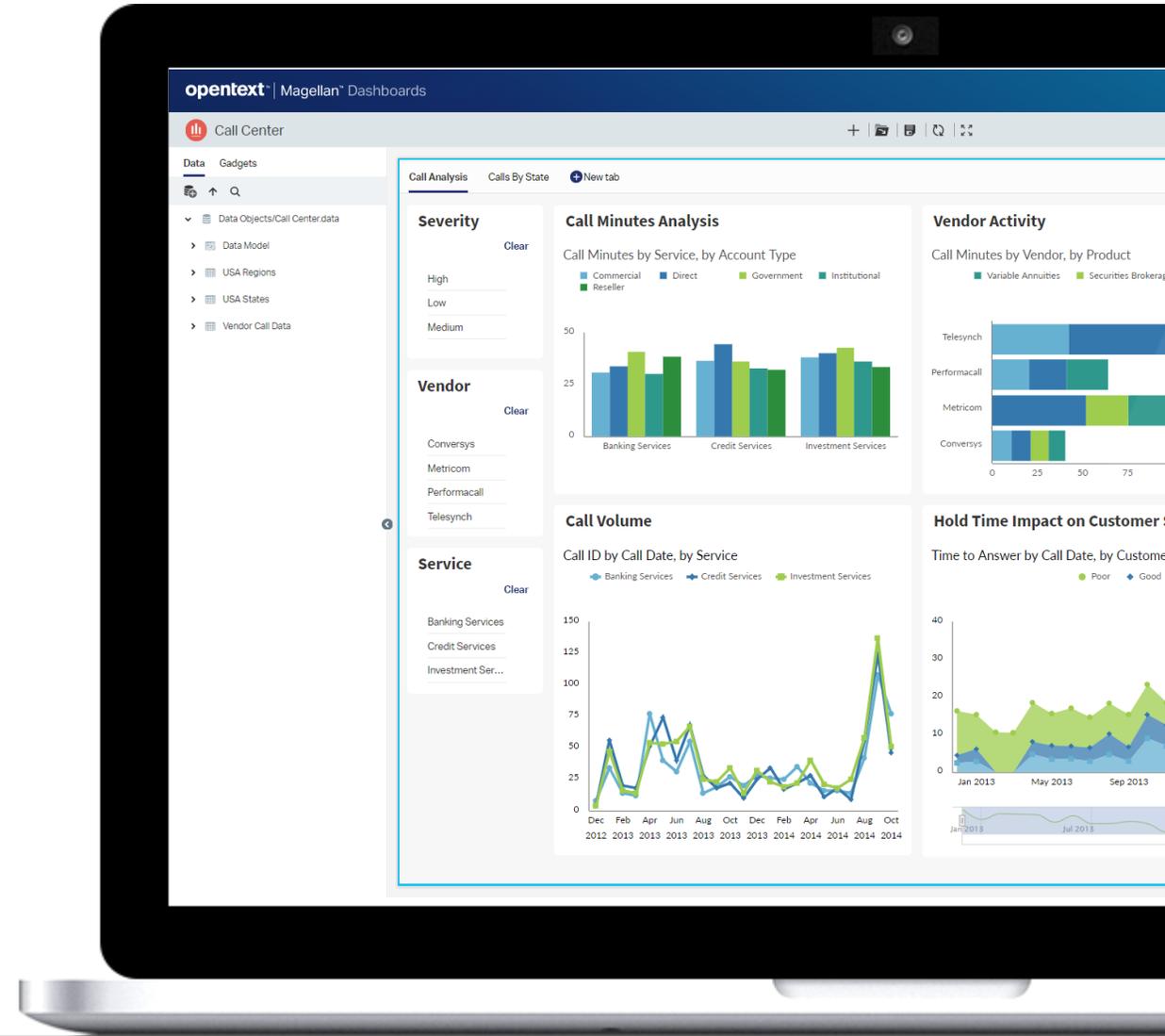
# Decrease time, costs and risks of the quality control (QC) review process

- Get faster, more reliable QC of email thread coding with automated, AI-powered visualization of the entire email thread
- Realize substantial time and cost savings and better outcomes
- Quickly and reliably identify and remediate coding inconsistencies without resorting to inefficient, costly, and risky manual QC processes
- Reduce the risk of inadvertent production of privileged, confidential, or personal data



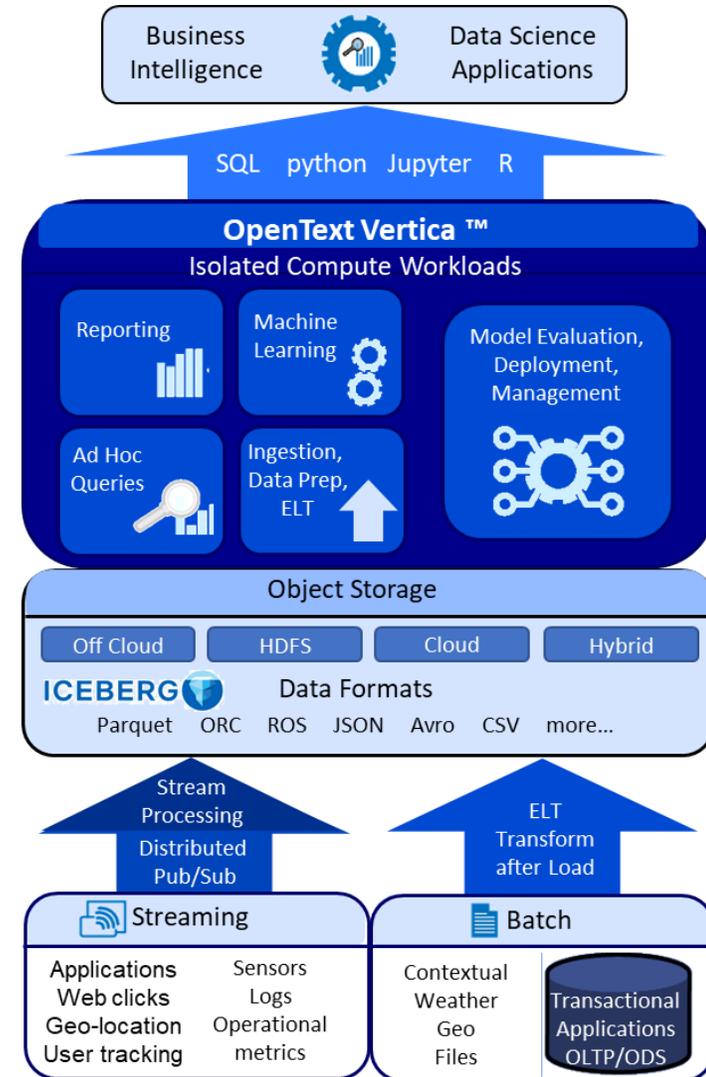
# Scale high-volume BI at lightning speed

- **Increase application value** by exposing insights from exceptionally large data volumes with the embedded OpenText™ Analytics Database (Vertica) analytical database
- **Improve user satisfaction** by seamlessly embedding metrics, interactive reports, dashboards, and self-service BI capabilities
- **Get started immediately** and cost-effectively with the highly scalable multi-tenant BI cloud service



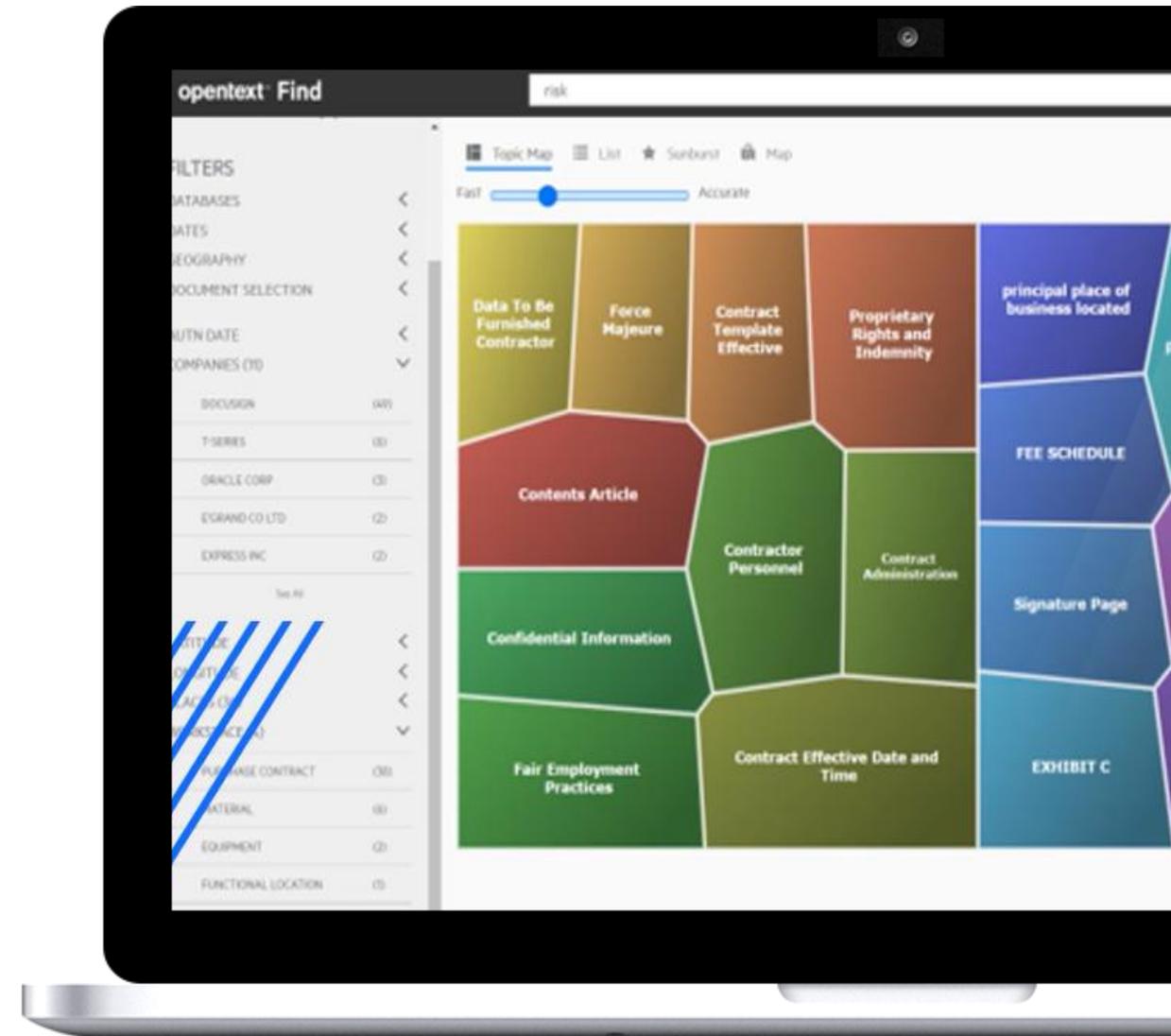
# Smarter analytics for any data anywhere with integration of data warehouse and data lake

- **Understand your whole business** by analyzing ALL data
- **Go beyond BI. Predict the future** with Machine Learning/AI
- **Find data you need fast** and keep up with data changes
- **Control costs, stay green** with efficient infrastructure usage



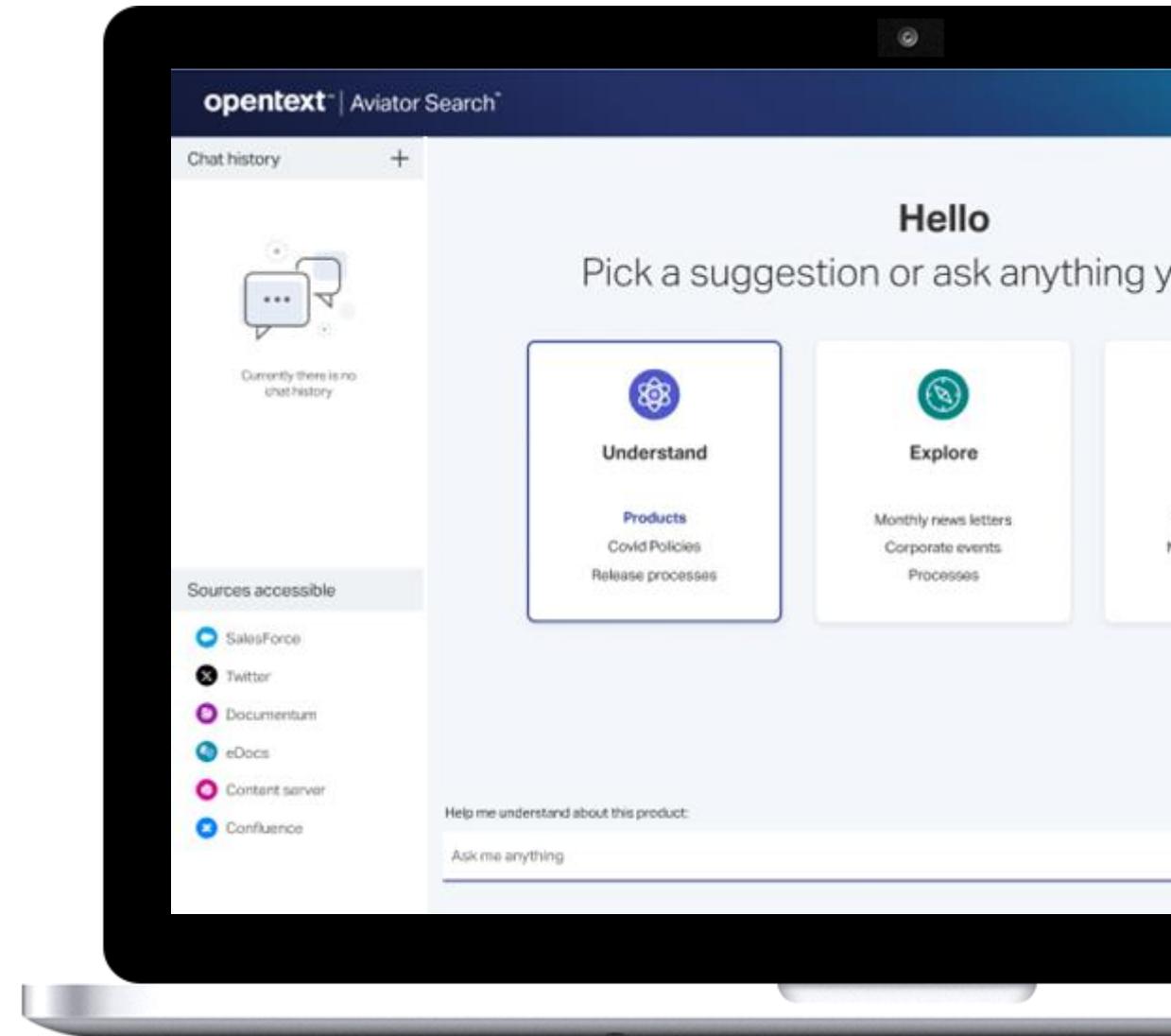
## Smarter data analysis crossing the structured barrier

- **Find deeper connections across your data** with fewer restrictions on combining unstructured and structured data analysis.
- **Reveal valuable hidden data** with support for more cross-structural sources and formats in IDOL.
- **Power-up Extended ECM with IDOL**, giving users access to new types of content.



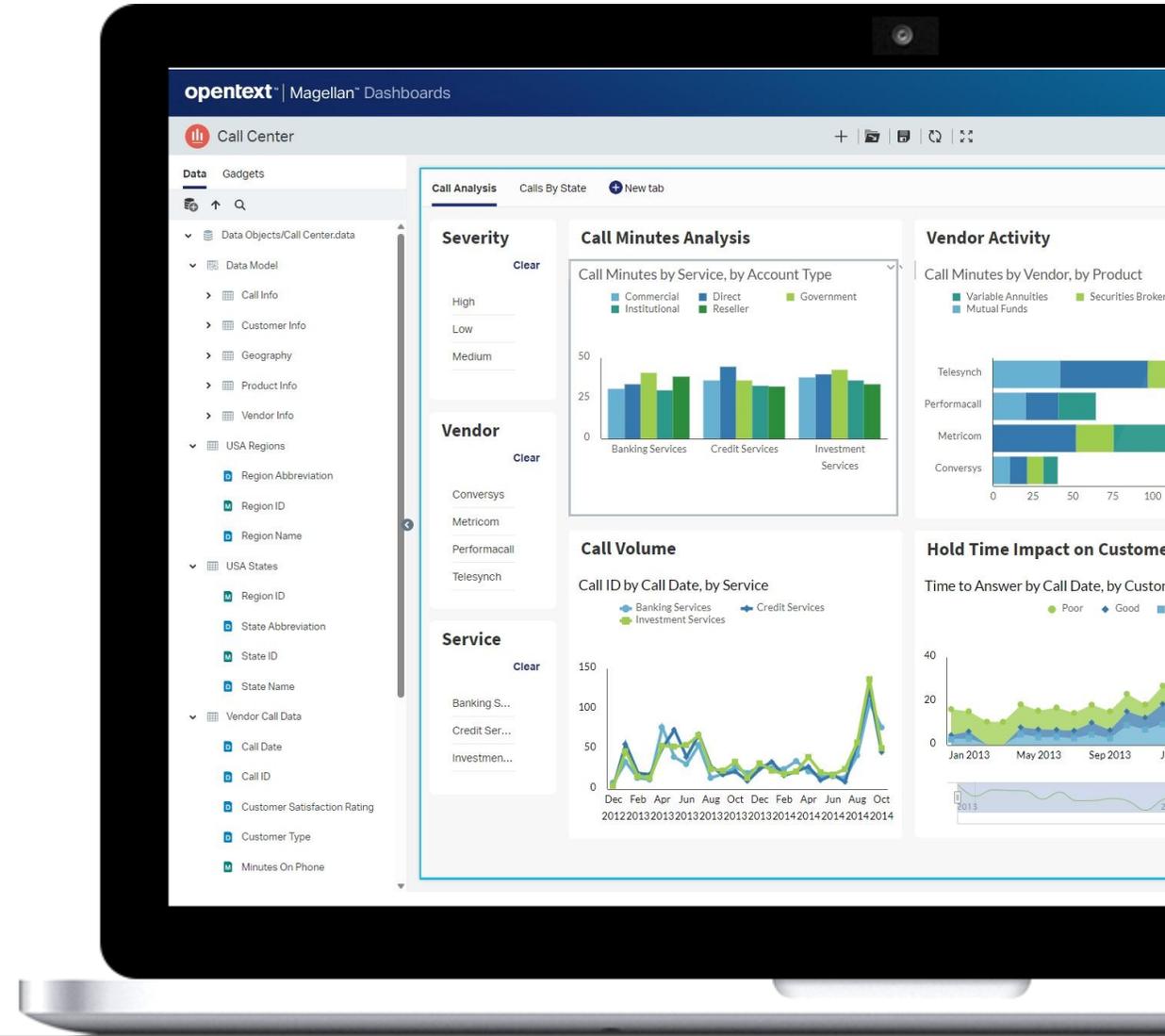
# Unleash the full power of Gen AI for enterprise data search

- **Experience the value** of Generative AI, all while securing your data and identifying compliance risks, such as PII.
- **Adopt the latest in LLM** search capability including core vector database functionality to store and maintain accuracy on disparate data searches.
- **Extract and enrich searches** and discover valuable, often unknown information from all repositories and 1,900+ file formats.



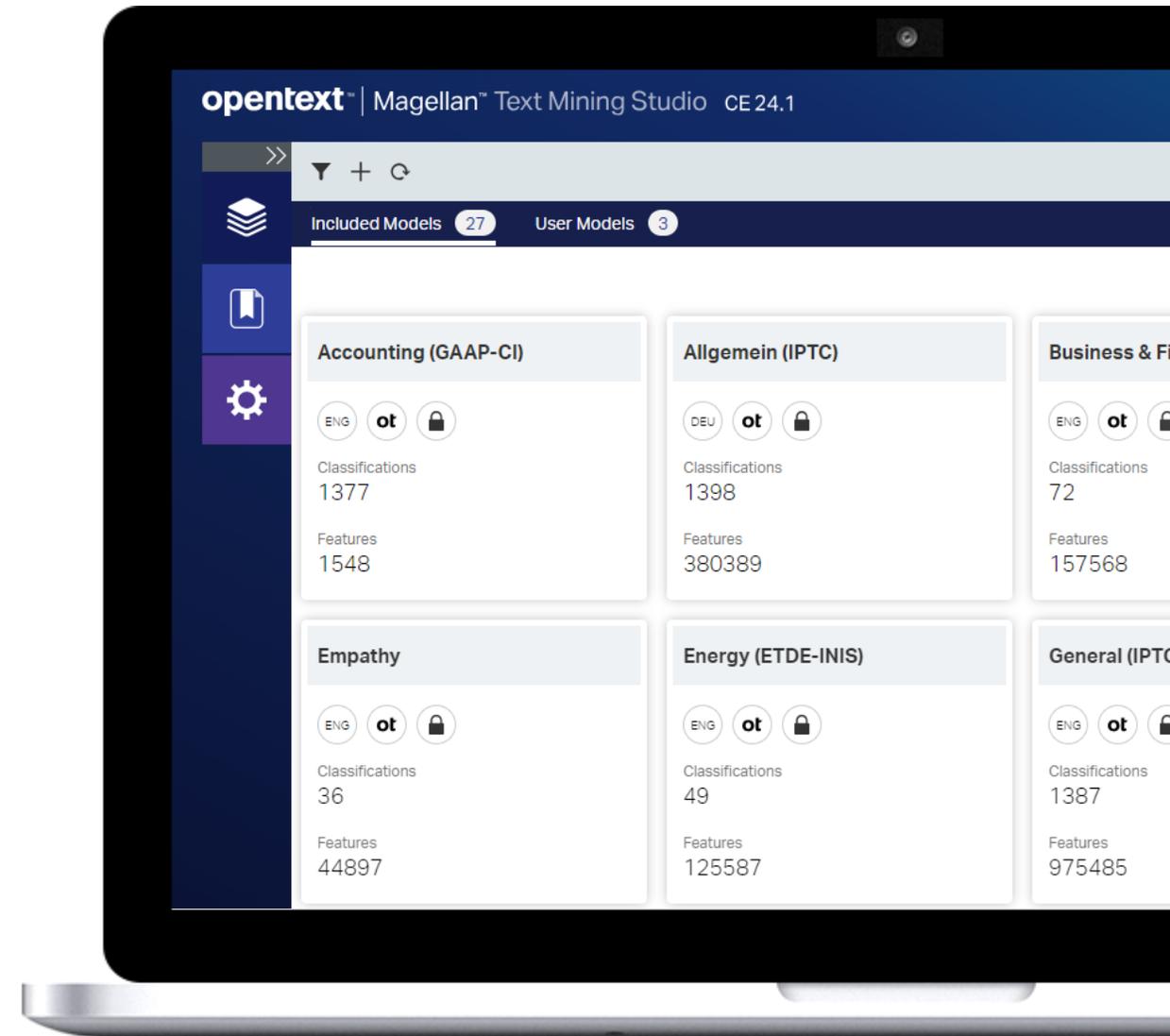
# Scale high-volume, cloud BI at lightning speed

- **Scale your BI** application to new heights by exposing insights from exceptionally large data volumes with the embedded Vertica analytical database
- **Integrate with any application** using SaaS APIs for seamlessly embedding metrics, interactive reports, dashboards, and self-service BI capabilities
- **Get started immediately** and cost-effectively with the highly scalable, multi-tenant BI cloud service



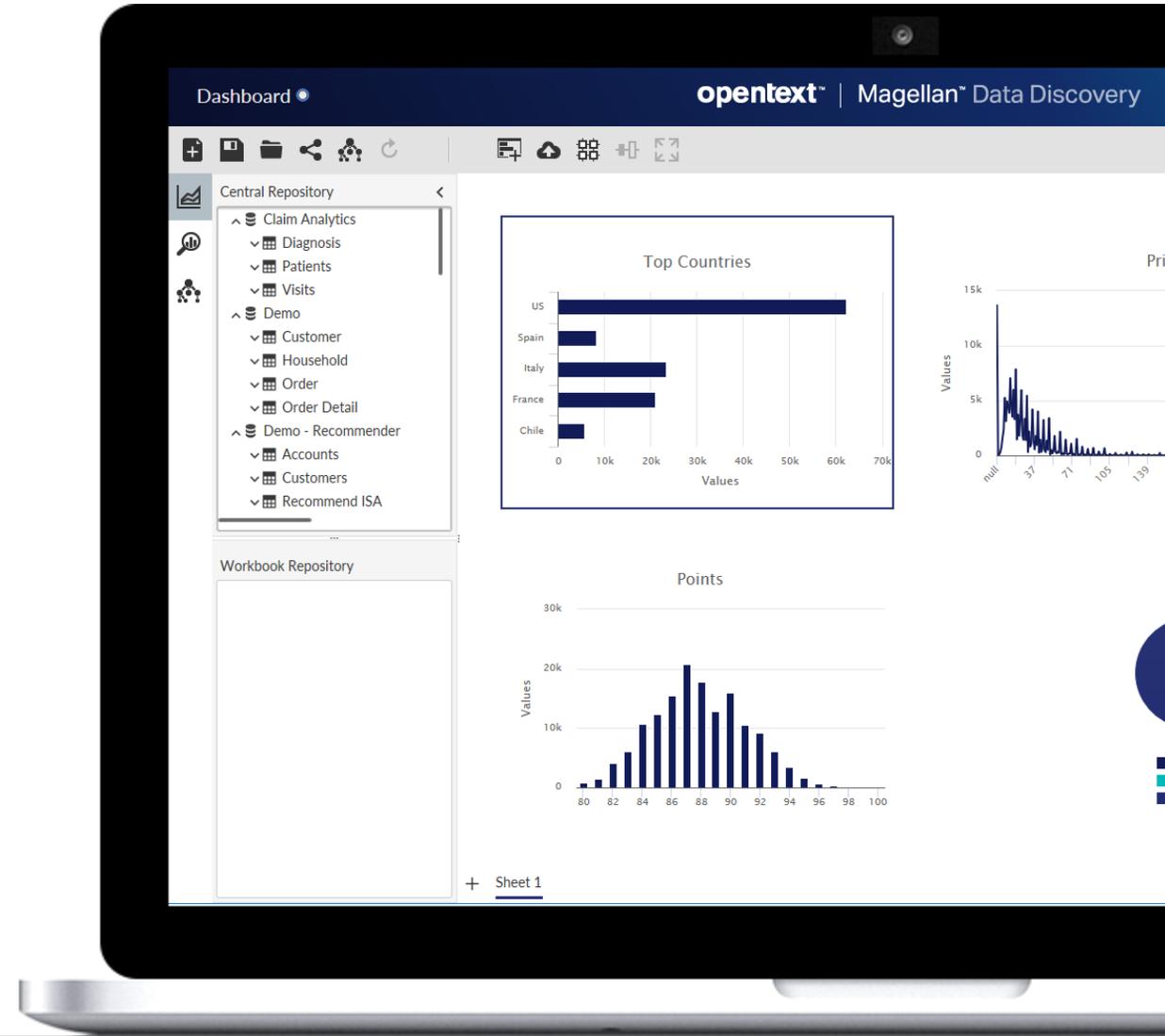
## Democratizing access to AI models including LLMs

- **Beta version of new Document API** single entry point to extract content and metadata using multiple models, libraries, and processes
- **LLM for entity extraction** backend service for refactoring of external model service to support multiple LLMs including T5 models for entity extraction and question and answer creation
- **UI/UX enhancements** Single interface for out-of-the-box models and externally linked LLMs, new view of sentiment analysis results in profile testing, and better grouping for text classification models



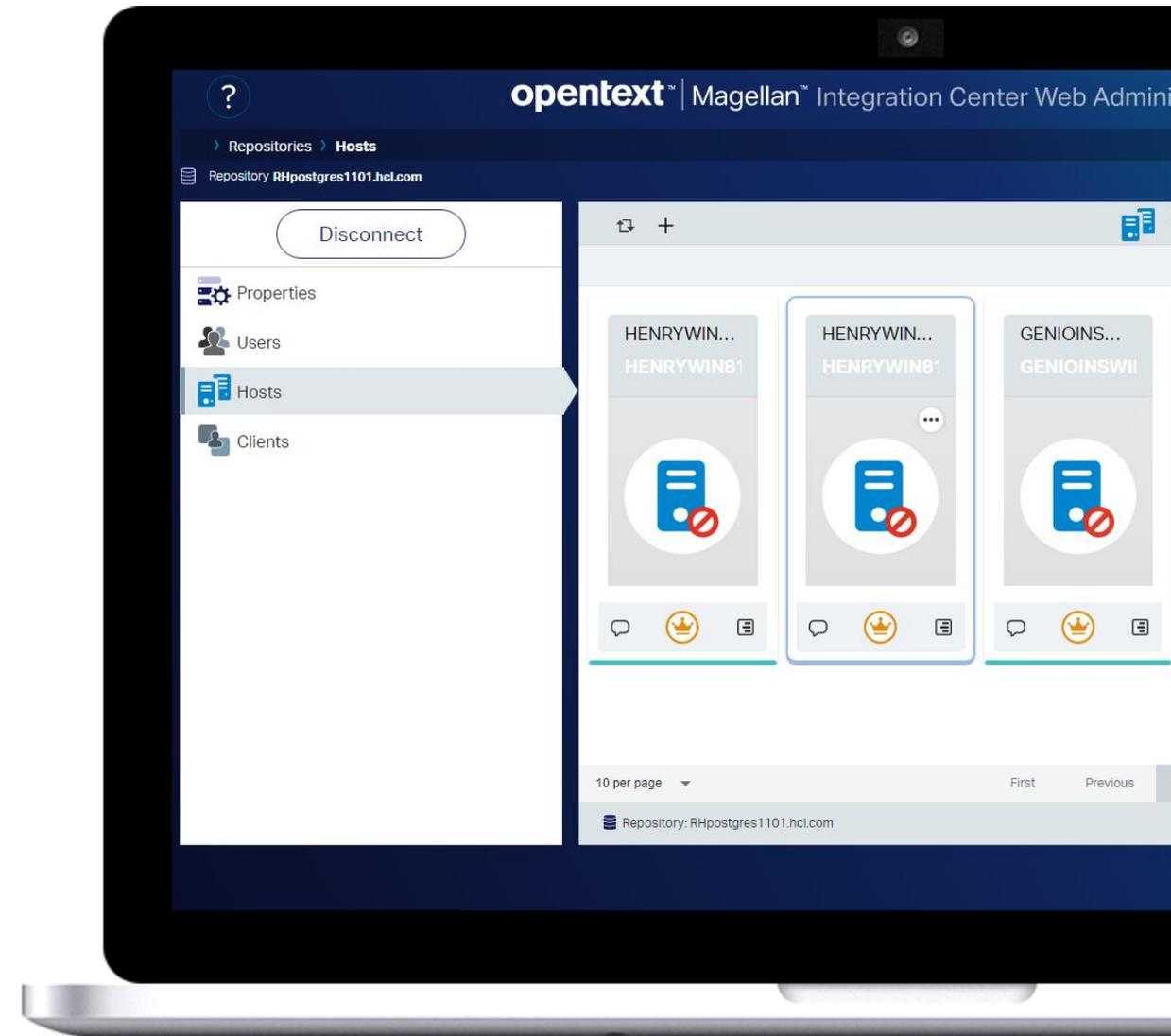
## Improved automation and efficiency of analysis

- **Improved automation support** New REST API methods to execute analysis, get folder content, and export analysis making it easier to include in existing business processes.
- **New transformation commands** allow you to work with data sources, like creating indexes or table links, in the same user interface
- **Pattern based file loading** making it more efficient to ingest data based on patterns in the file name like sensor files with similar date/time stamps.



## Access to more data faster

- **Read/Write BLOB storage** supports read/write operations from BLOB storage containers including HDFS and S3
- **Bulk load from Parquet files** a new Vertica driver to support the bulk load of data from Parquet files improving the speed and efficiency during the load process
- **Web UI improvements** continued improvements in the Magellan Integration Center web user interface.



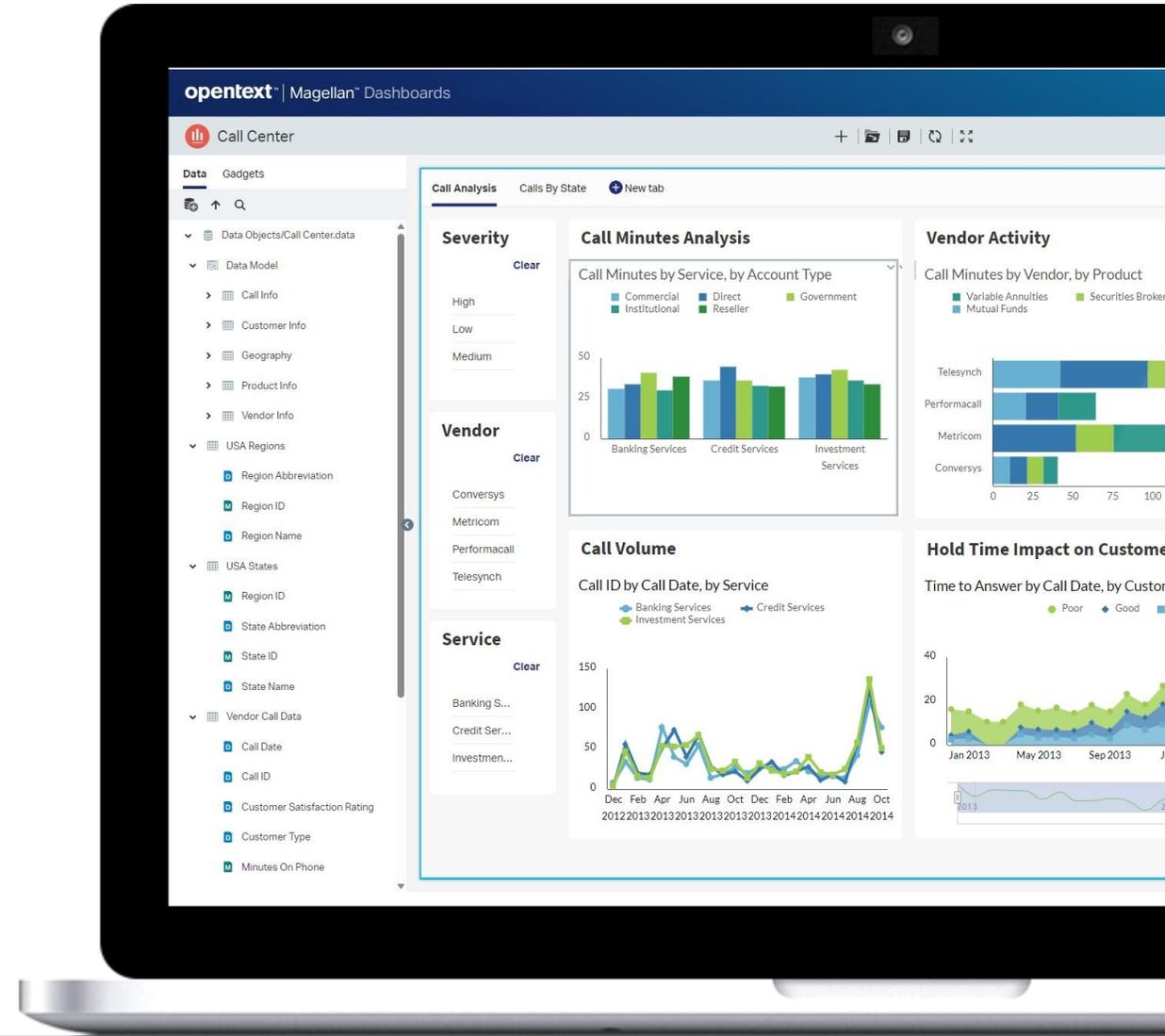
## Maximize data potential and fuel AI success with an efficient data lake

- Build, experiment, and innovate with technology that **speaks your language**, Python or SQL
- Get ready, set, go!— Your **scalable data lakehouse** just a few clicks away
- **Be smart, get more for less**; 50% fewer servers, lower TCO and lower carbon footprint



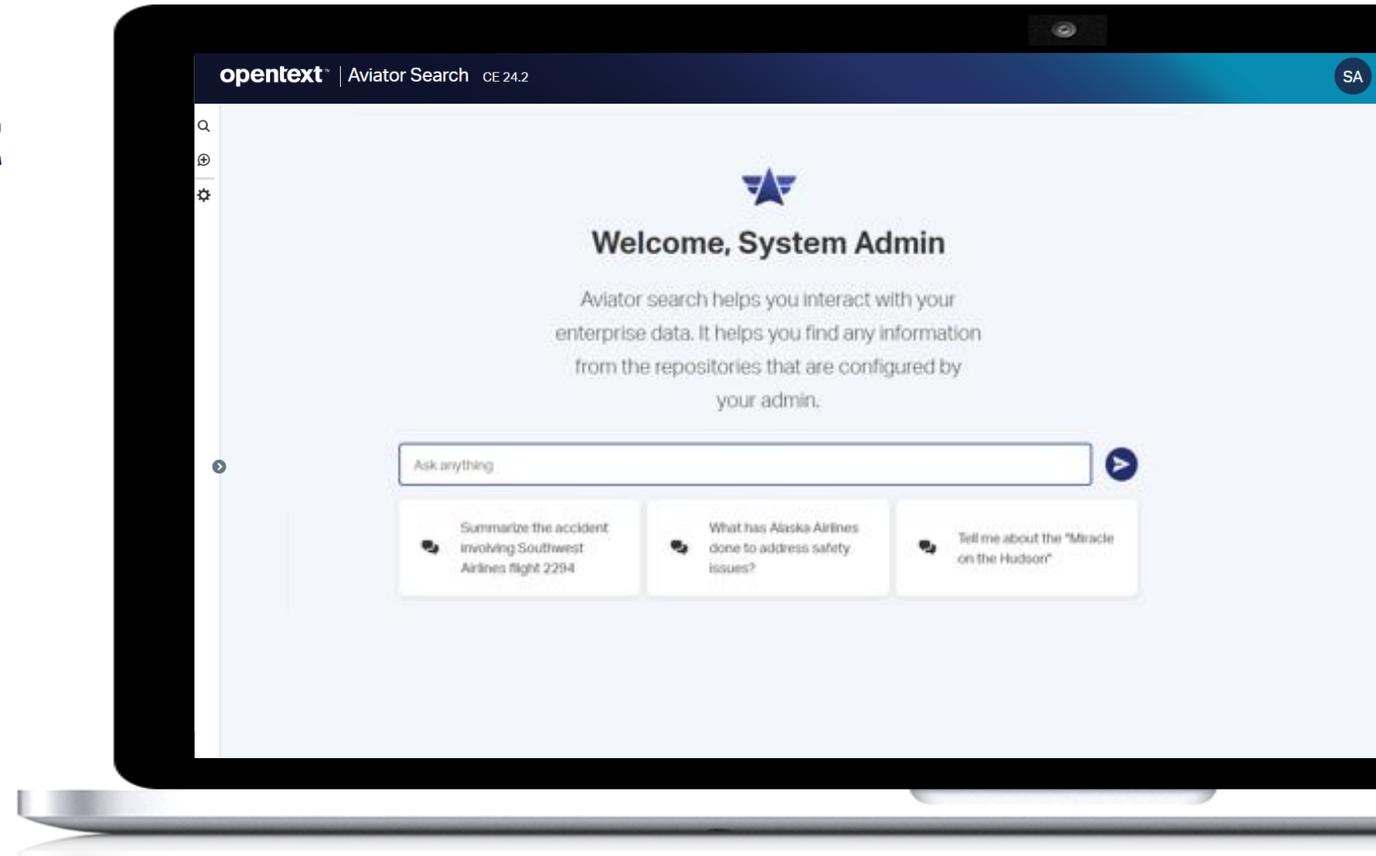
# Scale high-volume, cloud-based analytics at lightning speed

- **Scale your BI** application to new heights by exposing insights from exceptionally large data volumes with the embedded Vertica analytical database
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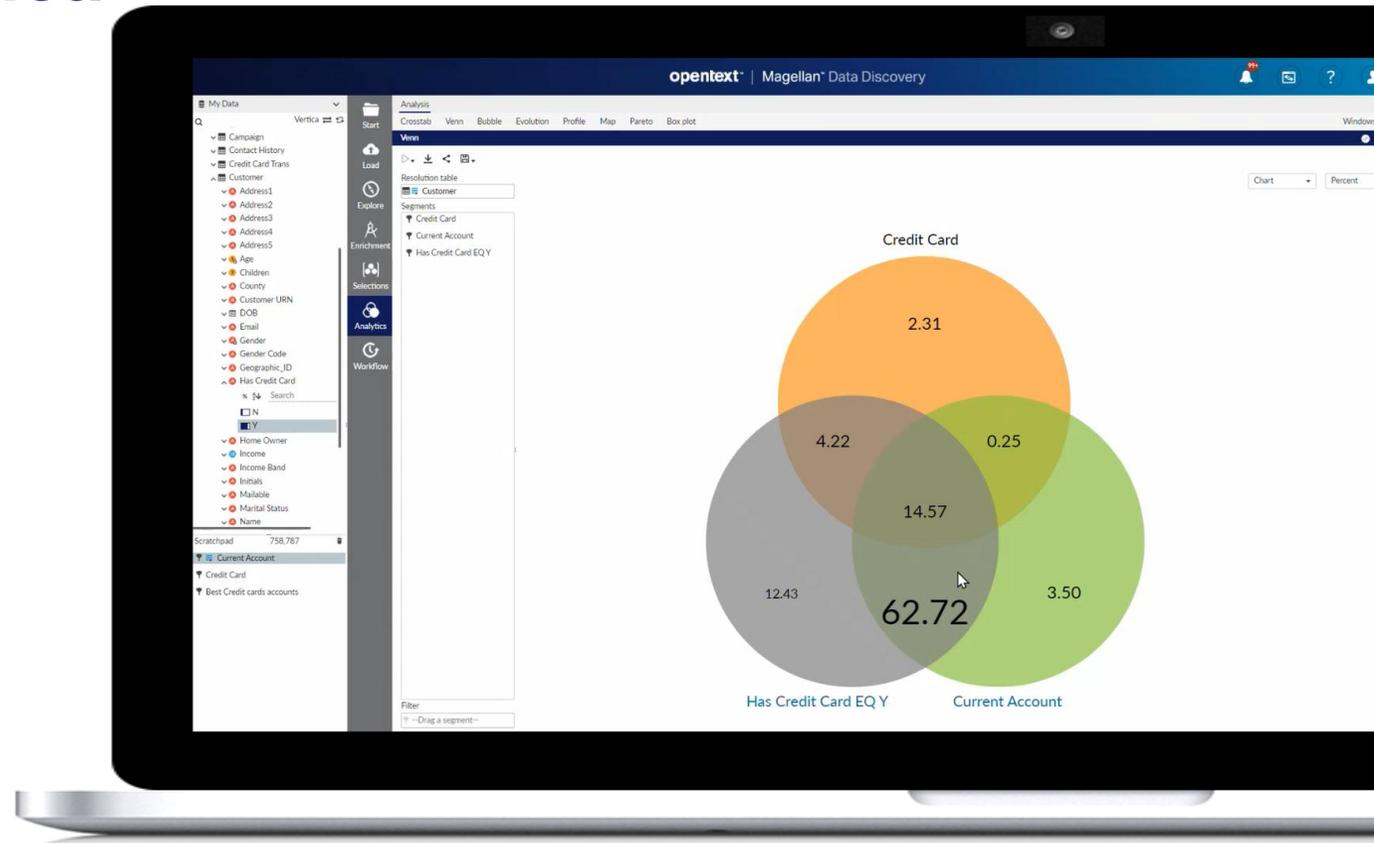
# Unlock the business value in your data, not just find it

- **Gain the answers** in real time, not simply a list of locations and documents.
- **Turn users into Data Analysts**, demolish barriers: tech, training, data access
- **Unlock the value within Microsoft 365**, go beyond endless native searching



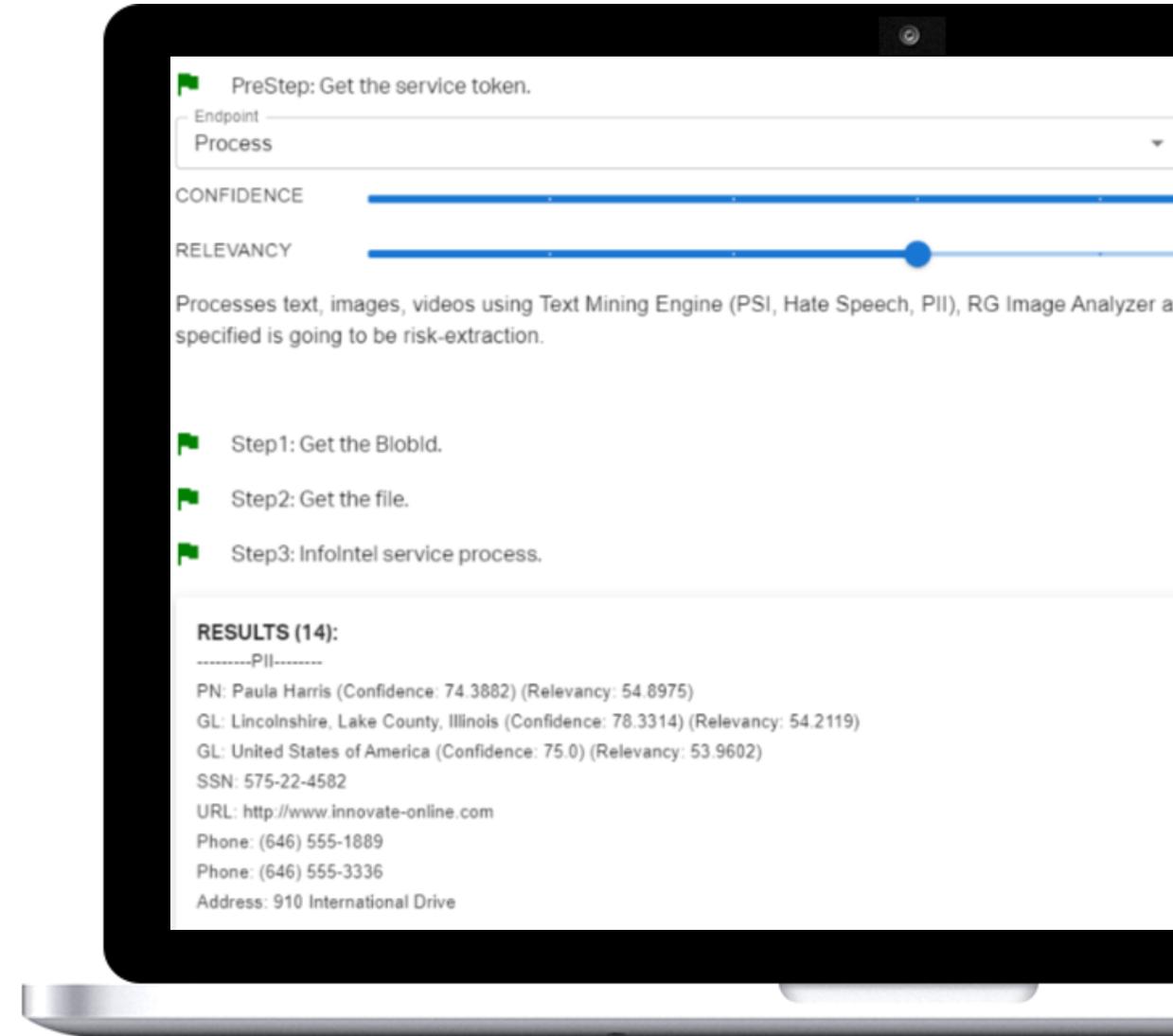
# Unleash the power of your Vertica data

- **Access** and ingest data directly with your instance of Vertica
- **Blend**, transform and create new tables and fields
- **Explore** data insights with drag drop simplicity
- **Analyze** data with no special query skills or IT involvement
- **Visualize** business insights with pre-built algorithms, analysis, and smart visualizations
- **Address ad-hoc business questions** to reveal hidden relationships, patterns, profiles, and trends



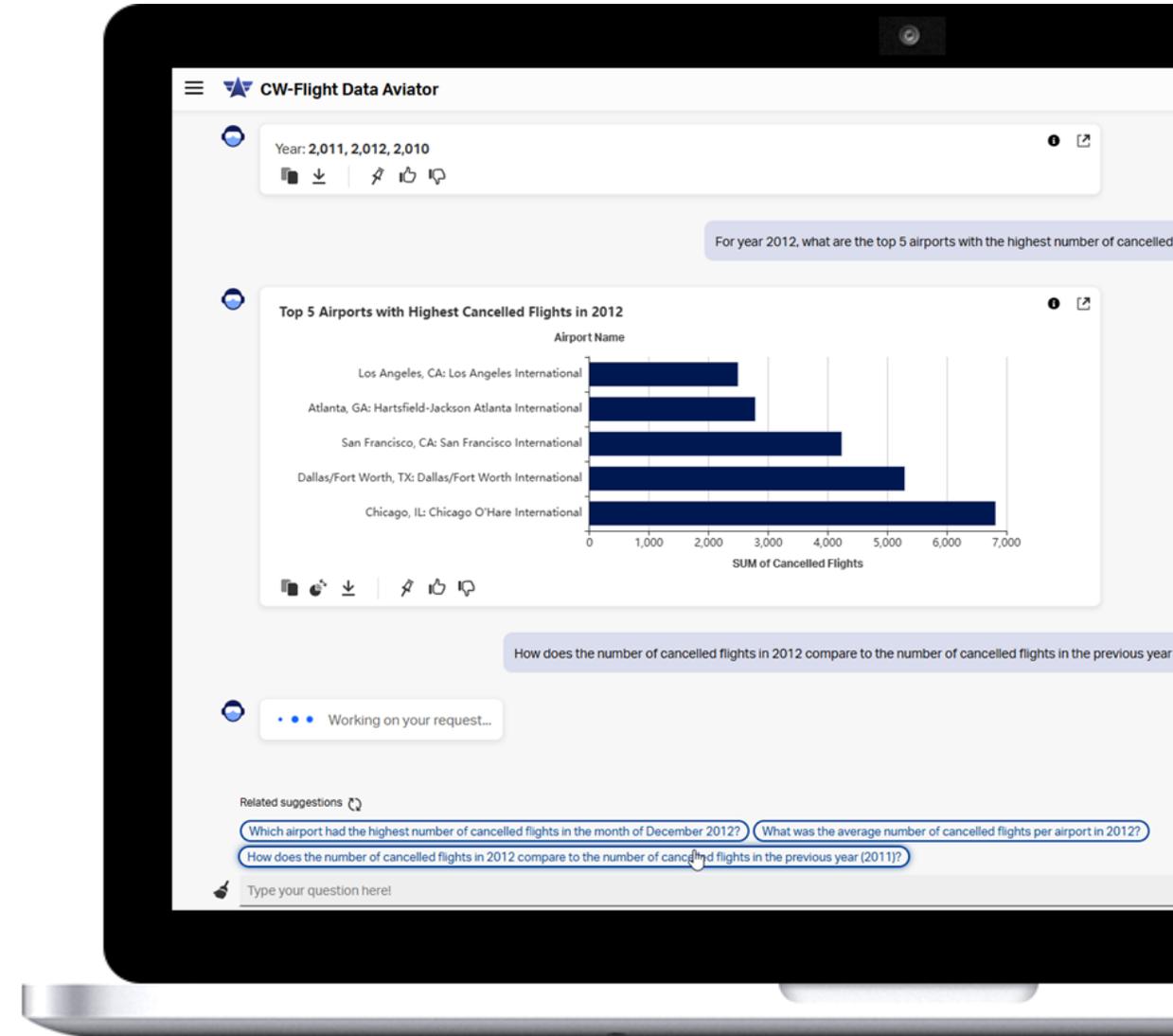
# Risk, Security and Compliance - simplified

- **Control and manage** harmful, non-compliant and risky content
- **Simplify** your security and compliance requirements
- Powerful **redirecting of information** for users to control and distribute
- **One single license** for many powerful services



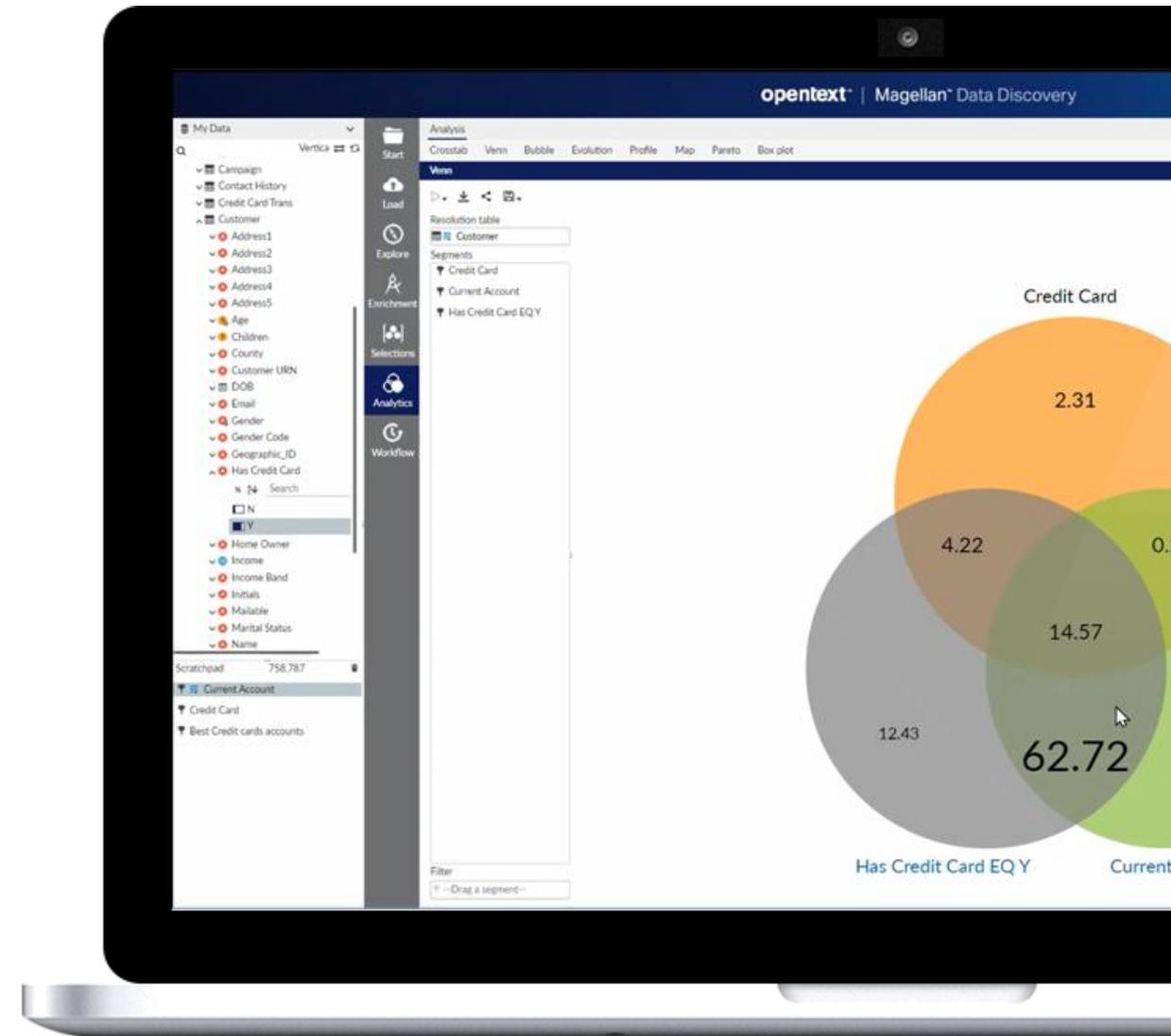
# OpenText Intelligence Aviator: Your data's new best friend

- **Get immediate insights** through friendly conversational BI OpenText Aviator user interface
- **Reduce bottleneck** with no need for special skills to create reports and dashboards – Just Ask!
- **Explore data quickly** with suggested analysis and visualization based on the underlying data
- **Increase application value** with custom OpenText Intelligence Aviator based on your application data
- **Address ad-hoc business questions** with timeliness, precision, and trust



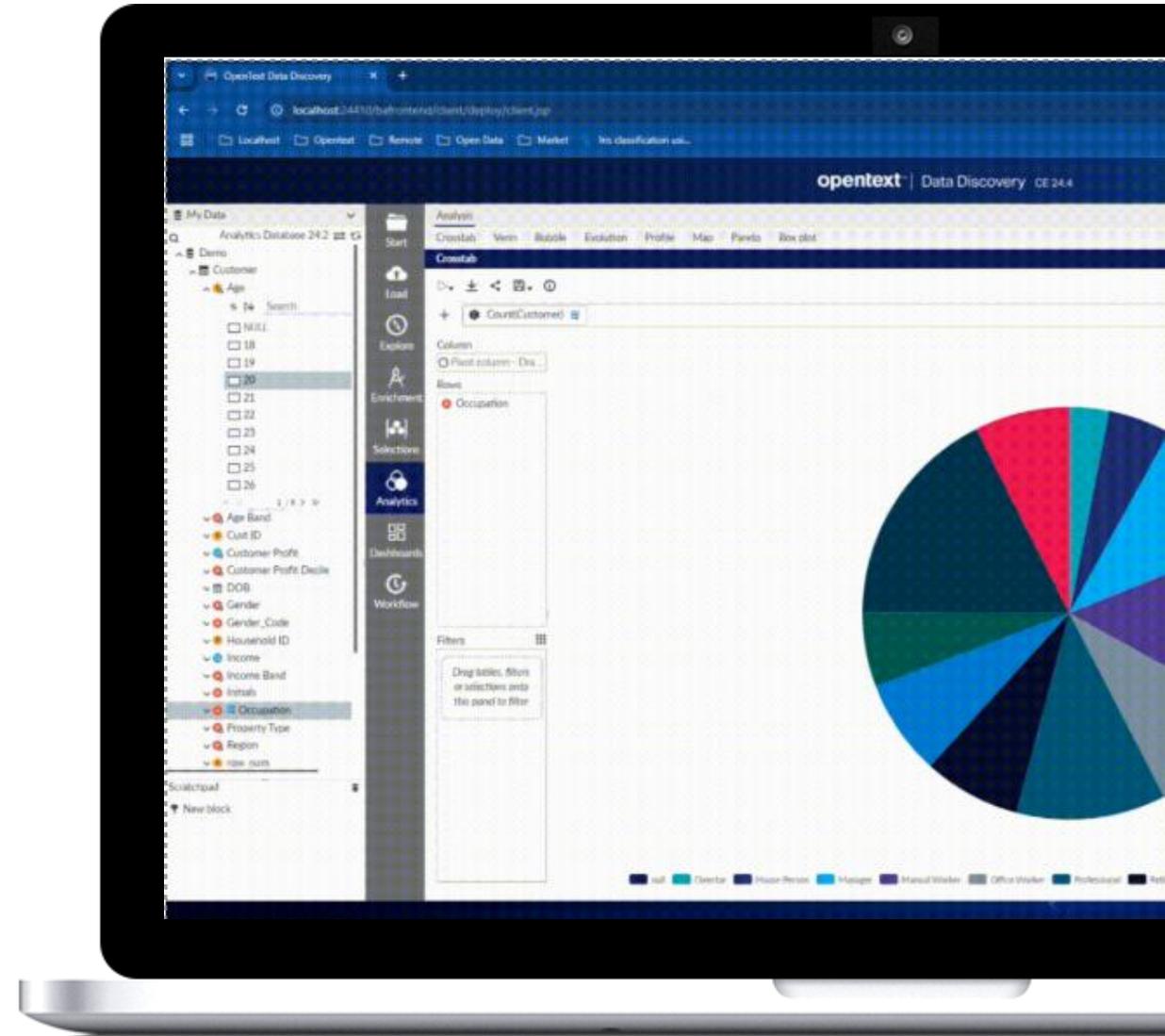
# Unleash the power of OpenText Analytics Database data

- **Access** and ingest data directly with your instance of OpenText Analytics Database (Vertica)
- **Blend**, transform and create new tables and fields
- **Explore** data insights with drag drop simplicity
- **Analyze** data with no special query skills or IT involvement
- **Visualize** business insights with pre-built algorithms, analysis, and smart visualizations
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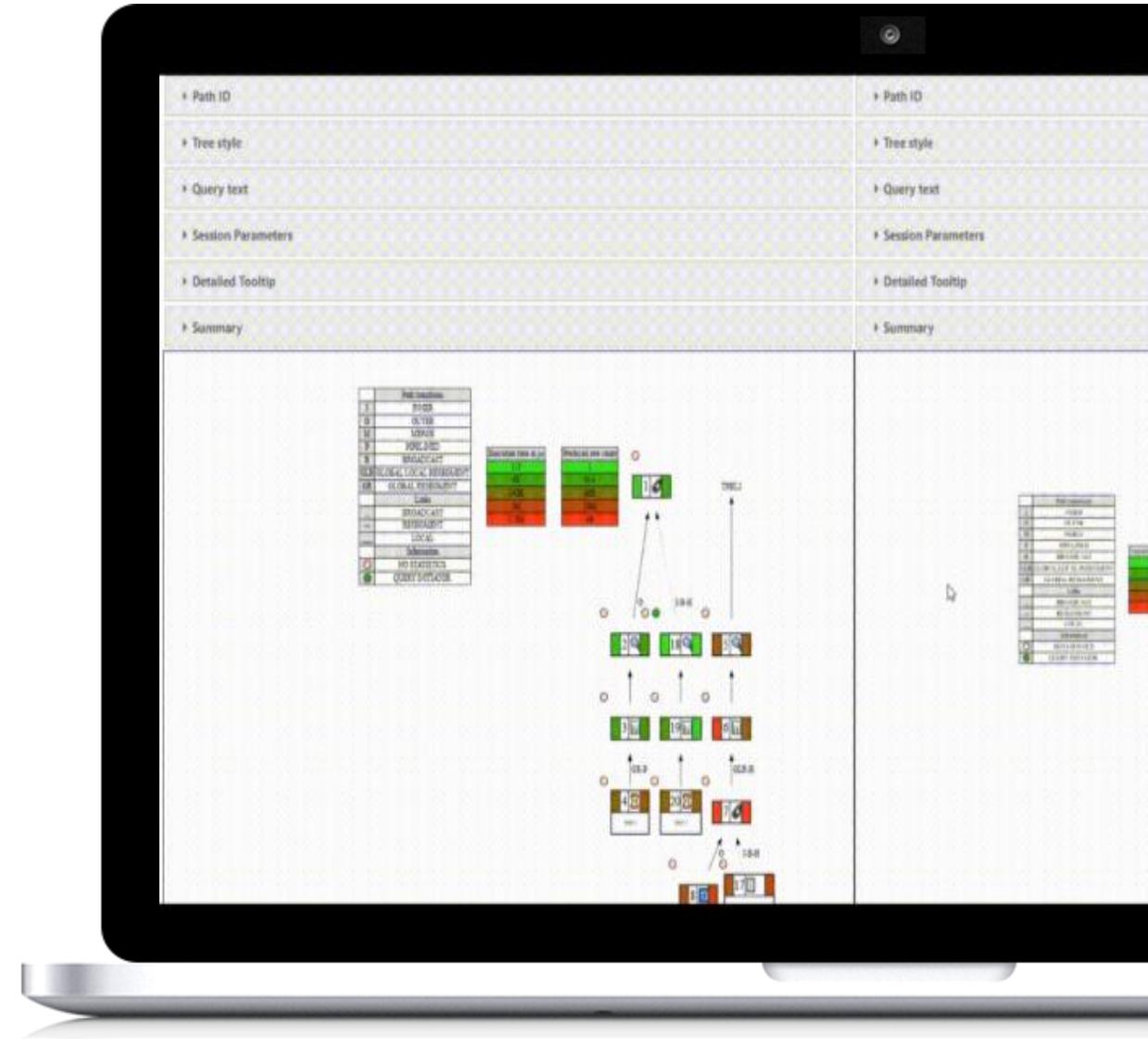
# Seamless Upgrades, Faster Performance and Smarter Data Management

- Perform upgrades with **zero downtime**
- **Save time and effort** with effortless PostgreSQL data integration and synchronization
- **Increase query performance and efficiency** with smarter, faster depot population
- **Accelerate insights** with powerful data exploration, cataloging, and analysis using Data Discovery



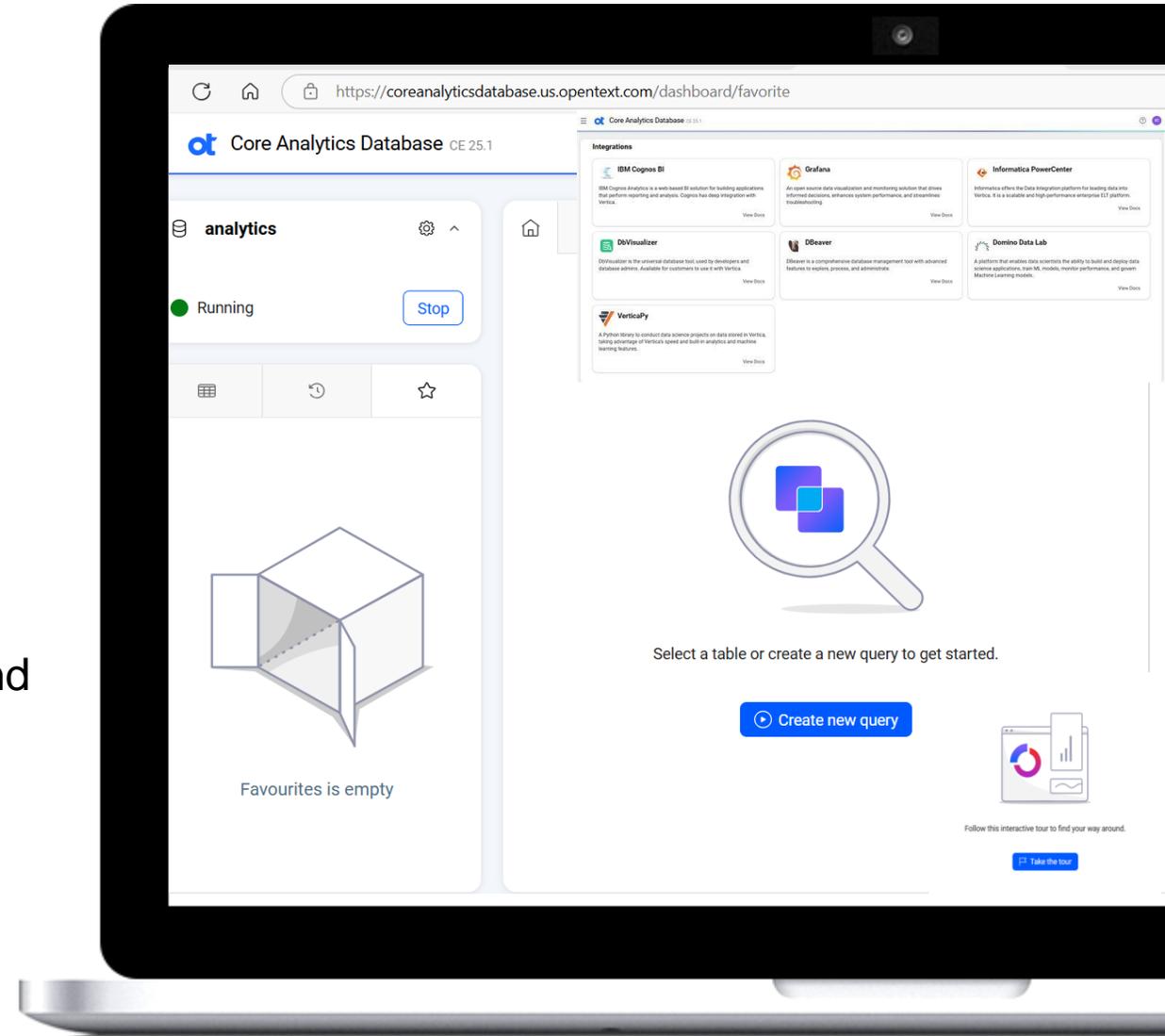
# Smarter Scaling, Stronger Resilience, and Seamless Data Access

- **Optimize scaling** with Kubernetes auto-scaler for greater performance and flexibility
- Ensure disaster recovery and **business continuity** with in-database backup to other locations/cloud
- **Gain deeper insights** from Iceberg Metastore data using REST APIs
- Enjoy more efficient storage and processing with **variable length data**



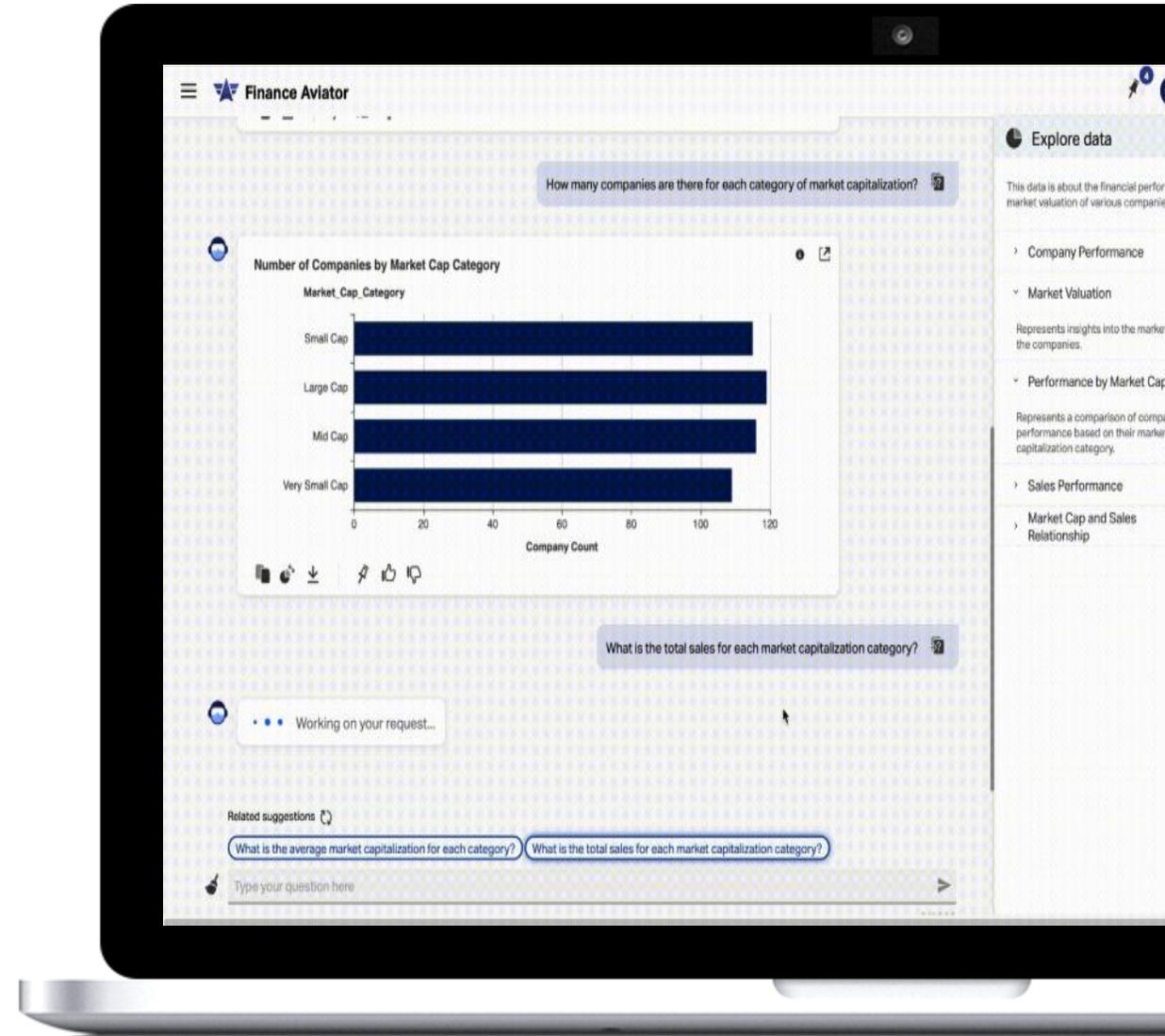
# Effortless scalability, performance, and security in the cloud

- Navigate seamlessly with an **improved UI** for intuitive analysis
- Easily create, configure, schedule, and monitor **data pipelines**
- Save time and effort with **auto-scaling** based on CPU and memory thresholds.
- Strengthen security and **reduce unauthorized access** with CIDR configuration



# Intelligent reporting with intuitive UI & GenAI-powered insights

- Modernize and enhance your **report authoring experience** with the improved and intuitive self-service, drag and drop interface
- Gain valuable insights and make smarter decisions with **Generative AI-driven conversational queries** in OpenText Intelligence Aviator. Effortlessly embed Aviator into any application using REST APIs.



# OpenText Business Network Cloud Innovations

CE 23.1 – CE 25.2

# Business Network innovation themes

## E-Invoicing expansion



- Estonia, Hungary, Serbia
- Poland SAF T e Reporting
- SPAIN (VERI\*FACTU)
- AI/ML enabled assistant
- Global portal
- E Invoice Navigator

## Adaptor kit & self-service expansion



- MS Dynamics 365 F&O and BC O2C and P2P
- Self testing for ERP adapters
- Click & connect provisioning

## Connected Communities



- Automated Onboarding (Self Service + Bulk)
- Deep integration across customers eco system
- Geo Expansion (CCA in Europe)
- Partner Surveys
- TeamSite multi realm support

## Trading Grid with Aviator



- Historical trends for shipments
- Evaluate partner progress on digitization
- Global search

## Command Center



- Forecasting
- Anomaly detection and real time alerts
- GenAI, conversational B2B data exploration
- Physical shipment tracking
- Partner performance scorecards
- Monitoring B2B service levels

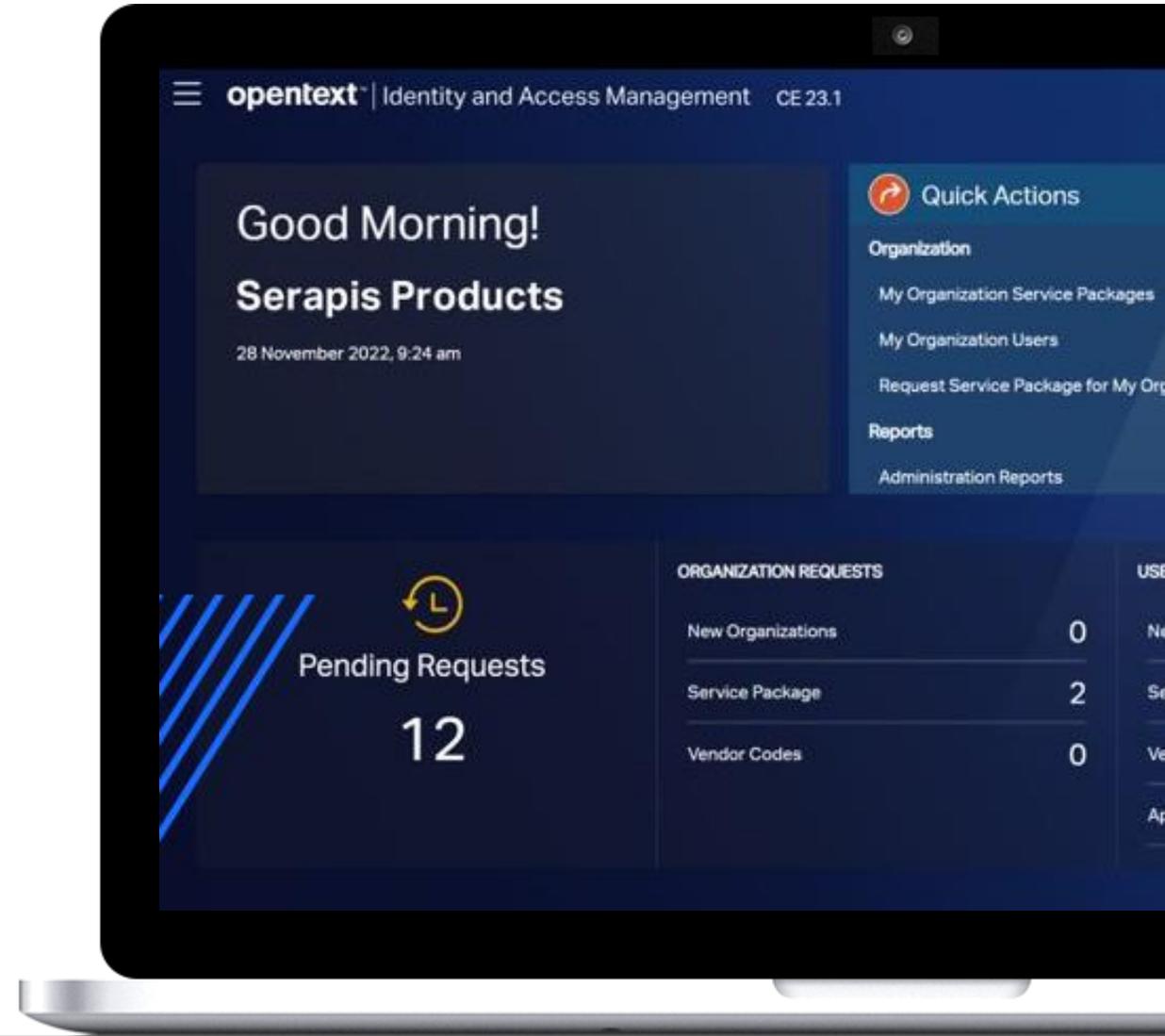
## Aviator IoT & Core Product Traceability Service



- AI based analysis of IoT data
- Augment assets and analysis
- Simplified deployment
- Self service rule creation
- Multi language support

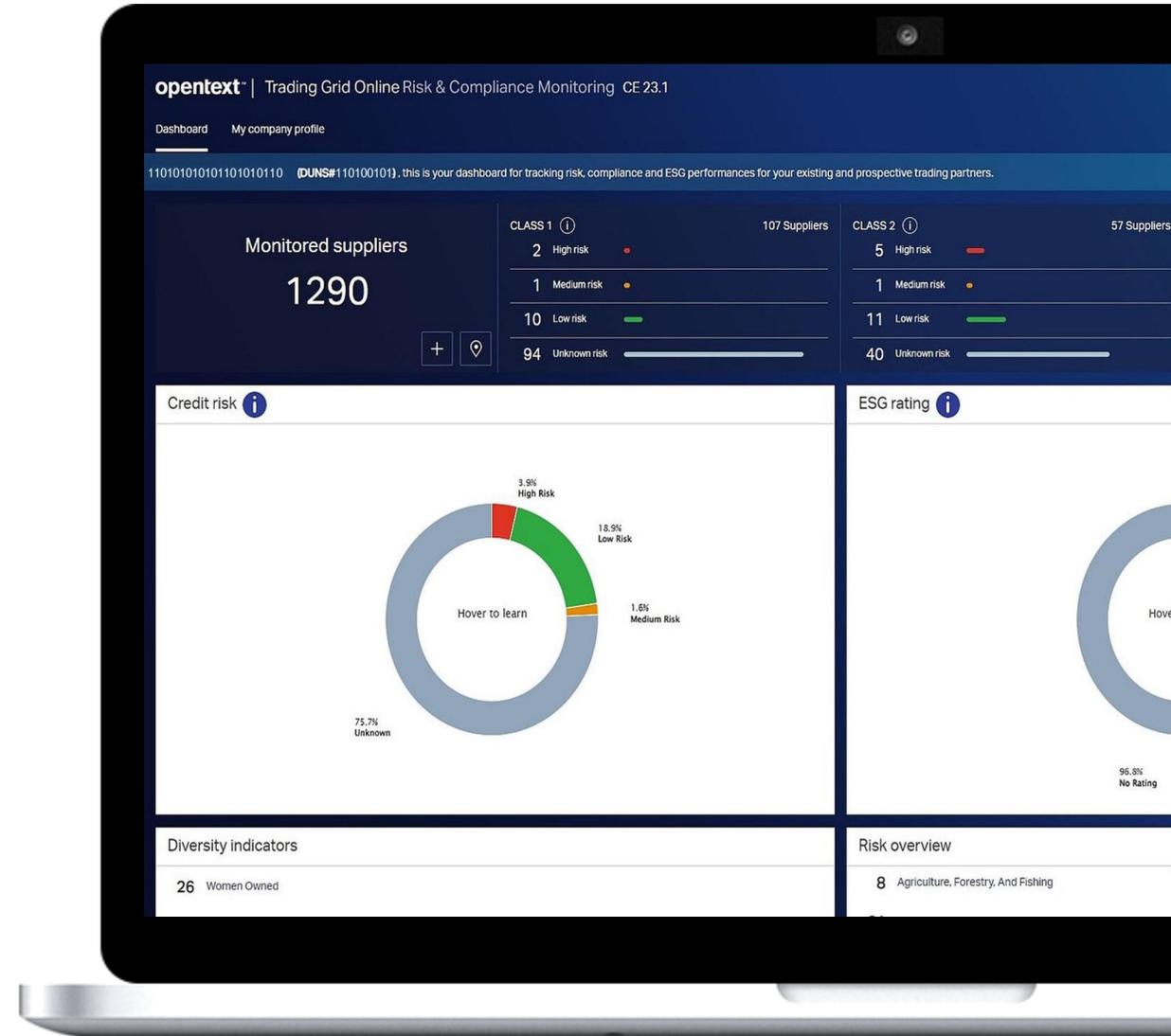
# OpenText Identity and Access Management customers typically consume 2-3 FTE to secure and manage identity and access for a global supply chain

- Accelerate ecosystem growth
- Streamline onboarding
- Mitigate risk



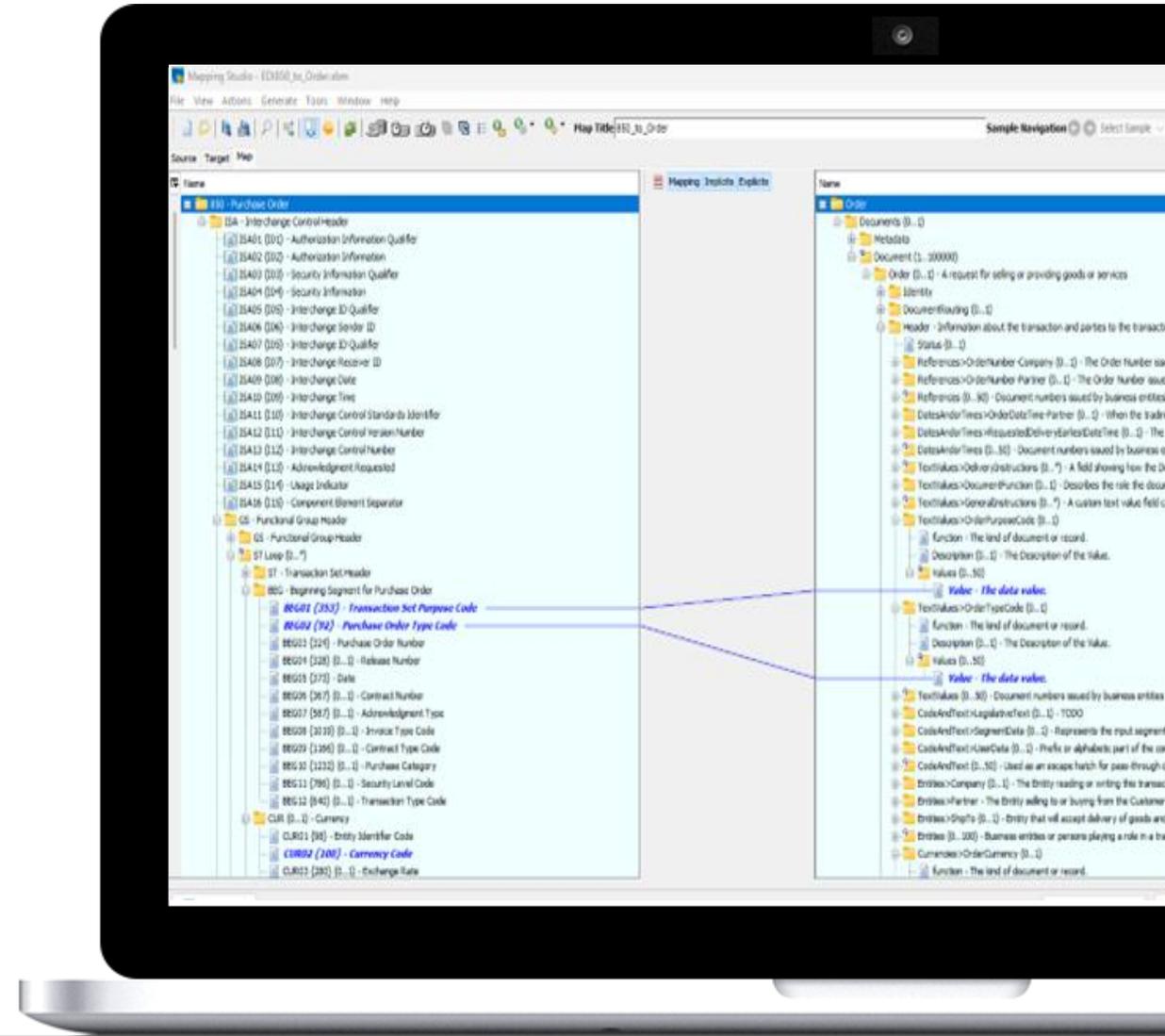
# Improve supply chain ESG risk management

- **Enhance supplier risk management** and gain a consolidated view into supplier ESG and financial risk information
- **Take corrective actions** by enforcing supplier sustainability policies with actionable insights
- **Ensure business continuity** by proactively manage supply chain risks by viewing supplier-specific risk data in business context



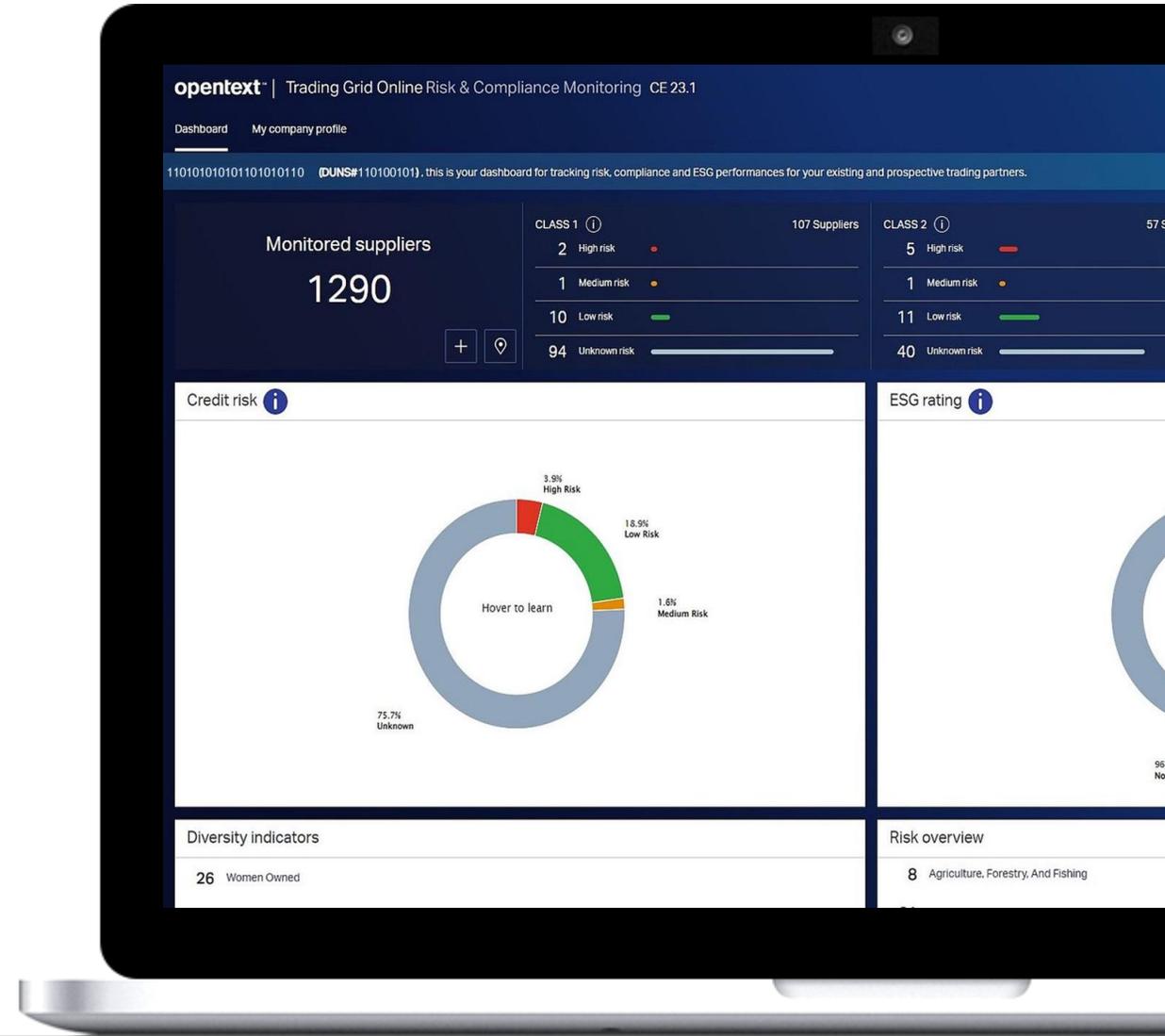
# AI-Assisted Process Automation for Trading Partner Set-up

- **Automate** manual mapping processes
- **B2B connectivity and document standards** applied at scale
- **Proactively** address risks, compliance, and improve operational efficiency



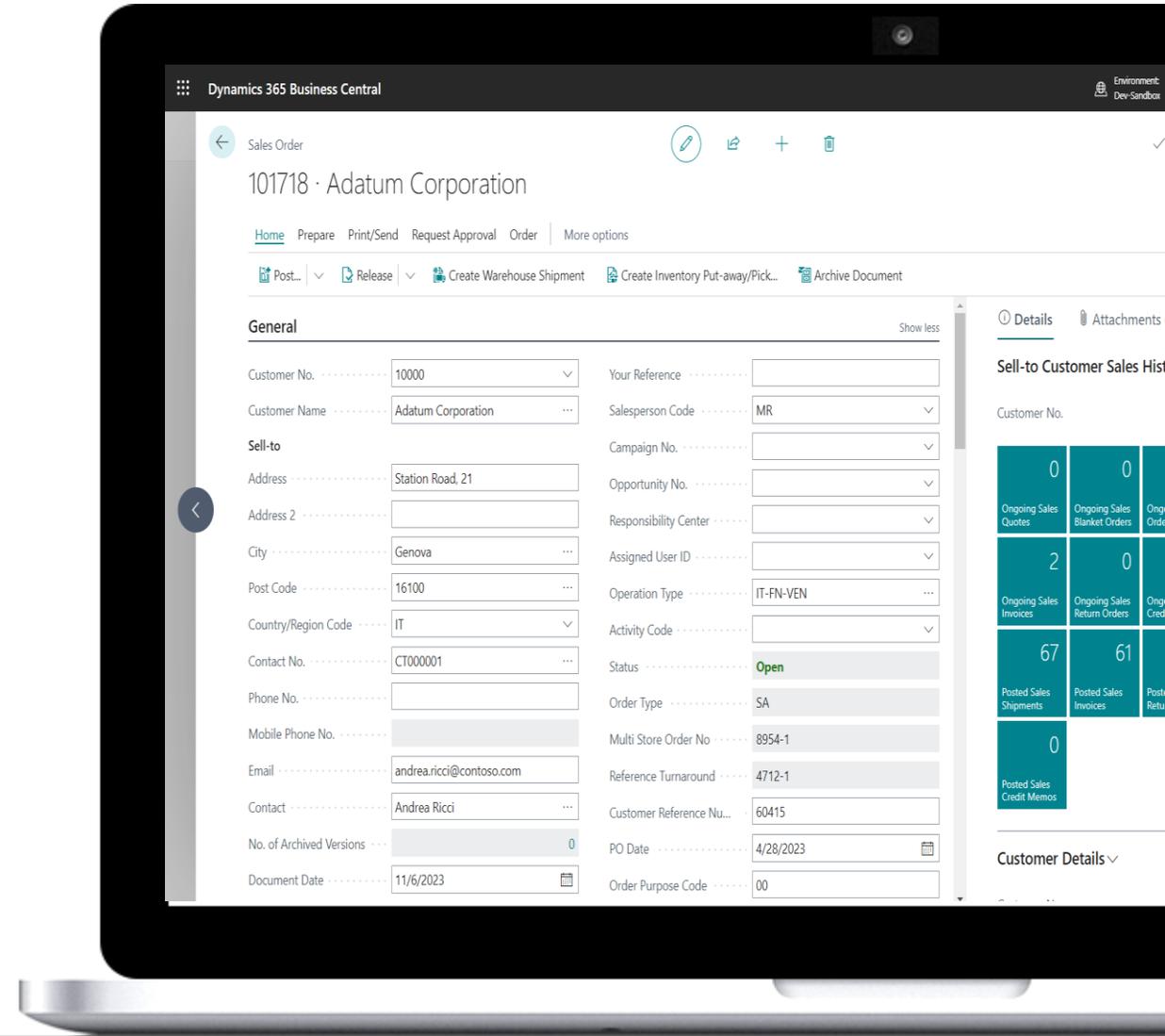
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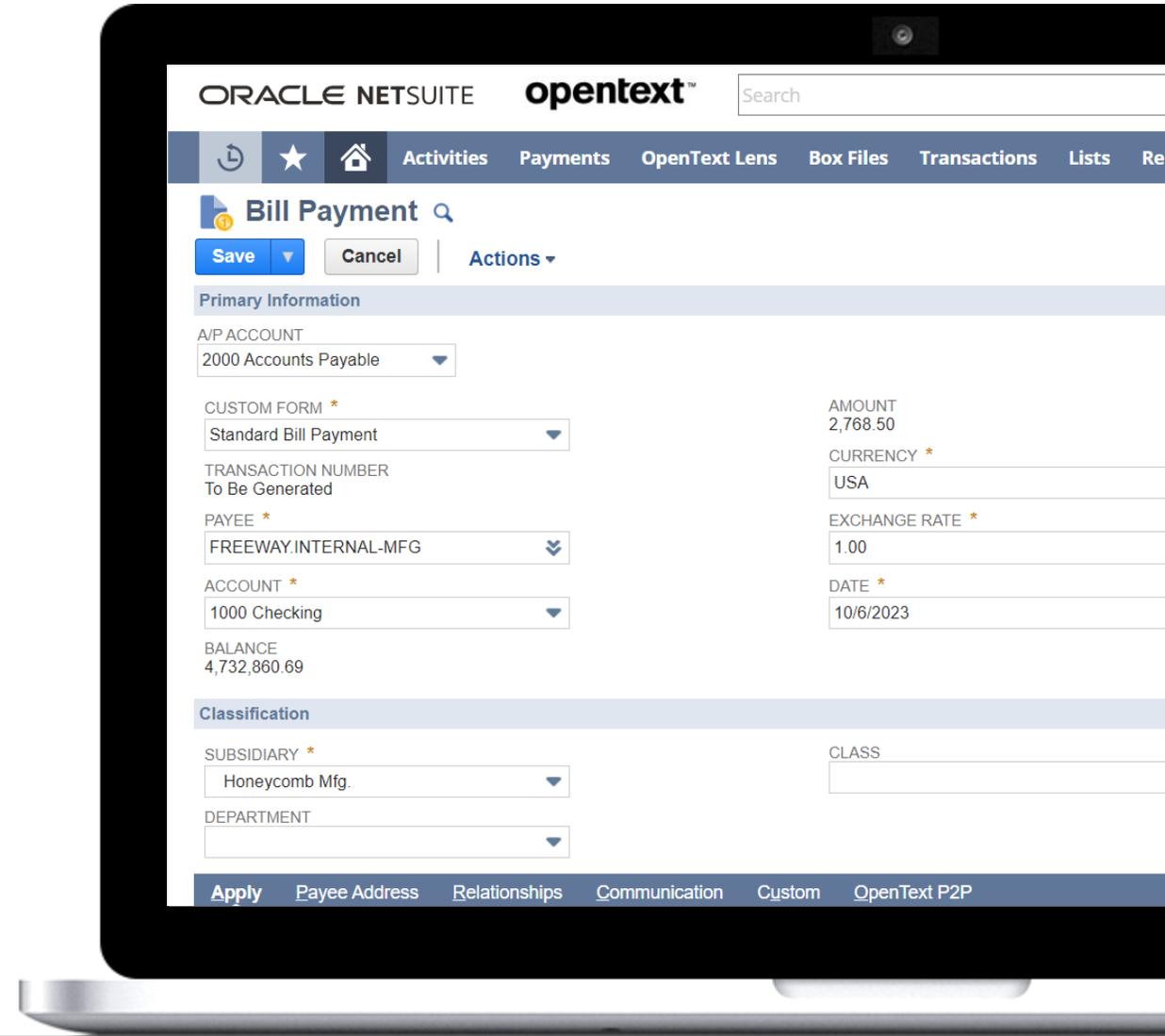
# Speed supply chain data flow to your ERP

- **Automate** supply chain processes across your ERP and entire ecosystem
- **Streamline** workflows, centralize visibility, and enhance user experience
- **Gain a strategic partner** with decades of integration experience



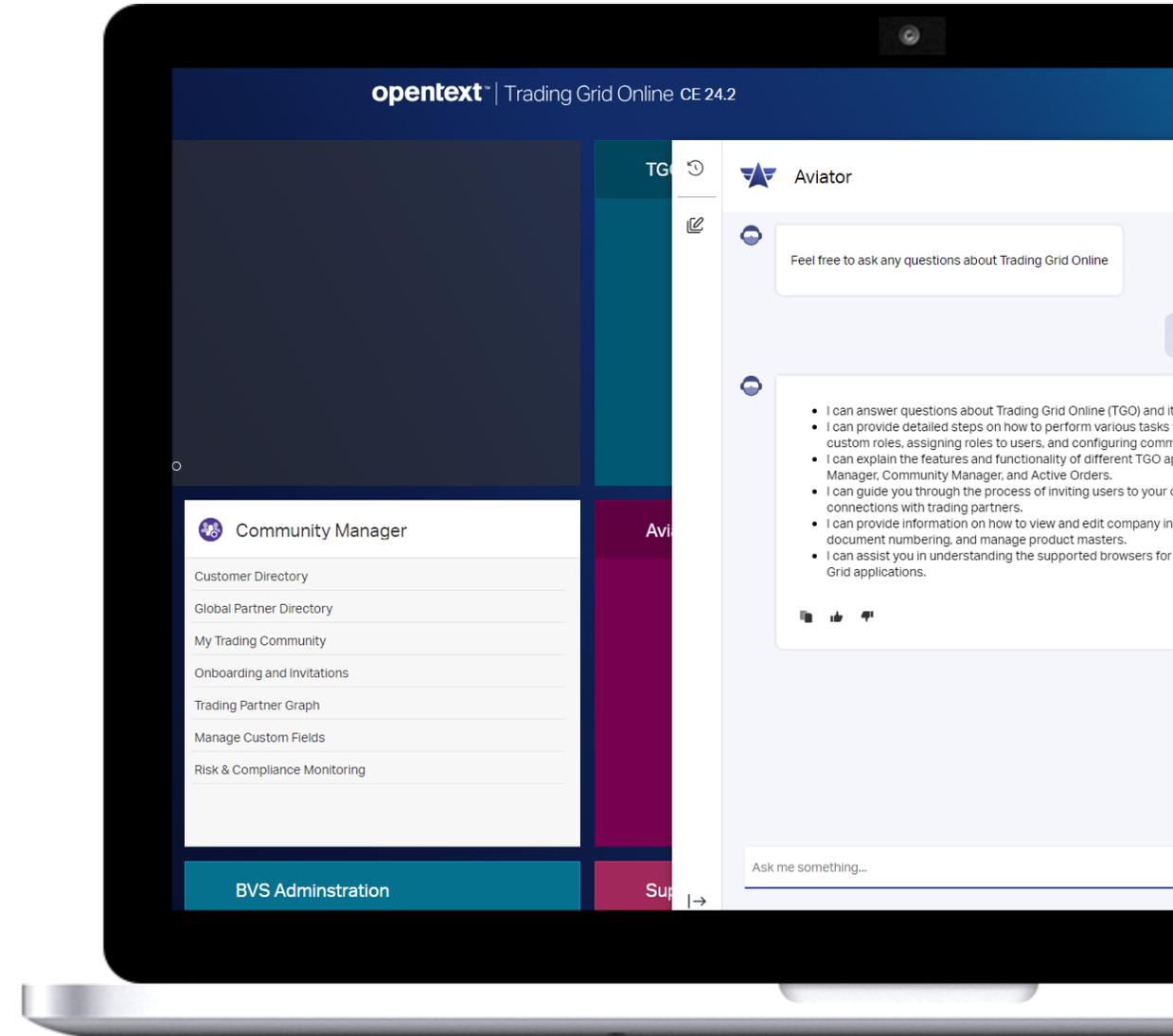
# Speed your purchase-to-pay data flow from within your ERP

- **Ditch the manual grind** with automated P2P processing that frees up your time to focus on what matters most
- **Build trust and strengthen your trade relationships** with reliably fast and accurate transactions
- **Gain real-time end-to-end visibility** in one powerful system, stop switching between platforms to find all the information
- **Scale your success** with a B2B leader with the experience and technology that grows alongside your ambition



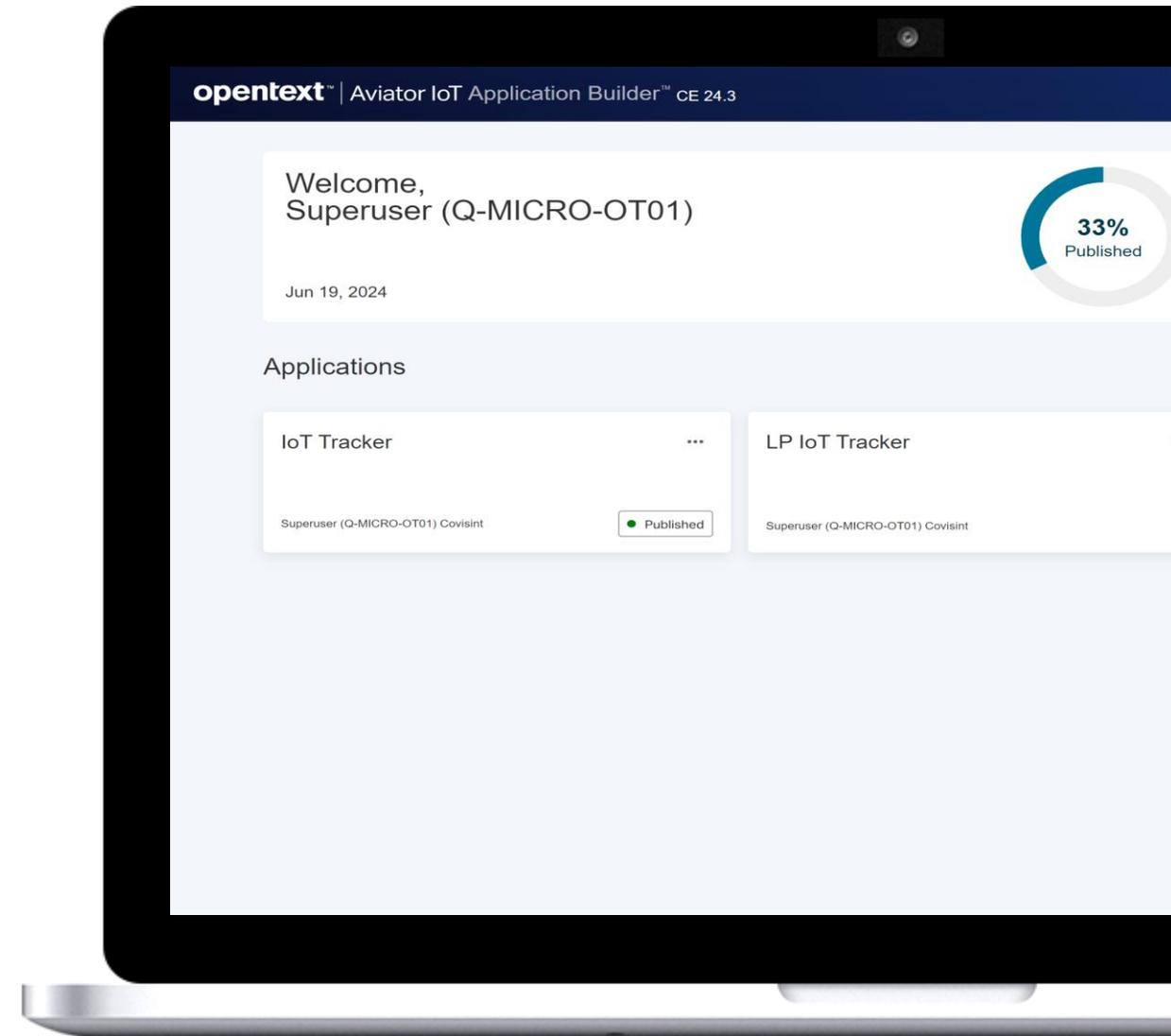
# Simplify B2B integration tasks with Generative AI

- **Increase** employee **productivity and experience** by instantly providing needed information
- **Train** new employees **faster** and enable users to **make right decisions quicker**
- **Drive better engagements** with products



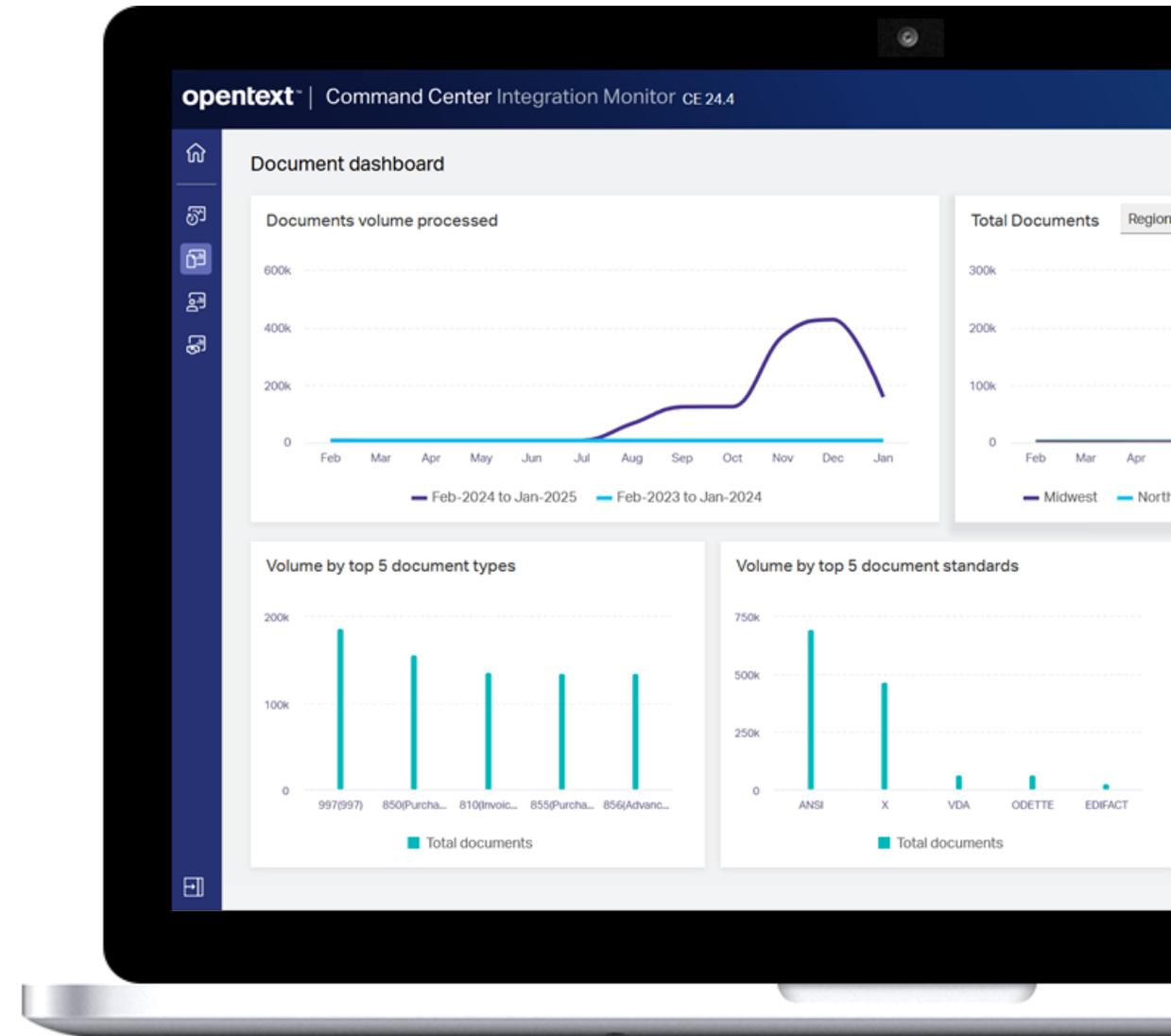
## Out of the box data platform of IoT event data

- **See and interact with IoT data** through custom reports and visualization tools
- **Move from tactical to strategic actions** with business intelligence for IoT use cases
- **Decrease time to launch** with faster development of custom themed IoT applications



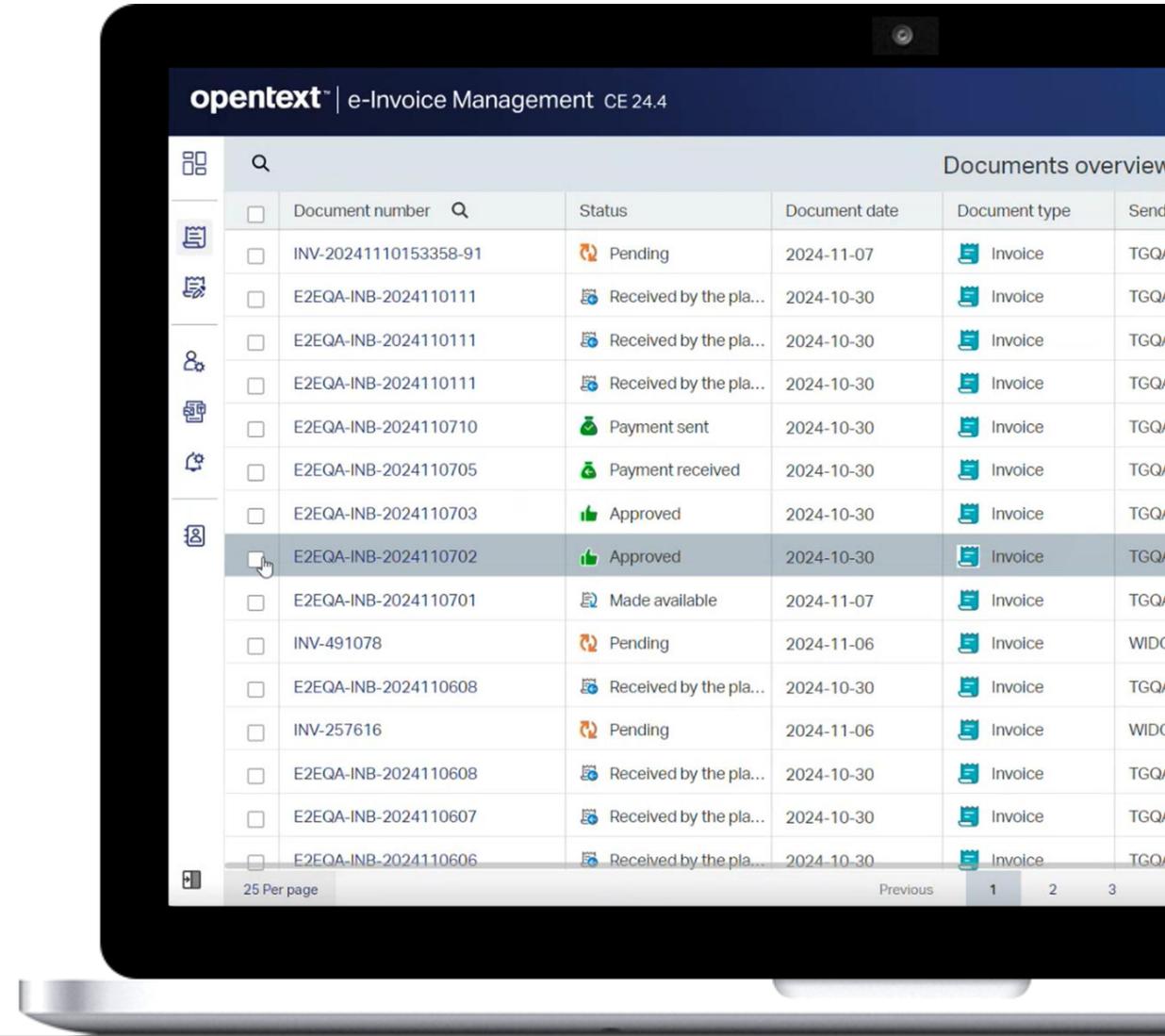
## Expand supply chain visibility with deeper insights and high flexibility

- **Drive deeper analysis** from your B2B integration data with expanded conversational Ask Aviator functionality
- **Enrich and contextualize insights** for business users by introducing your own data dimensions and identifiers
- **Leverage your data flexibly** anywhere you want through leveraging new data platform REST APIs



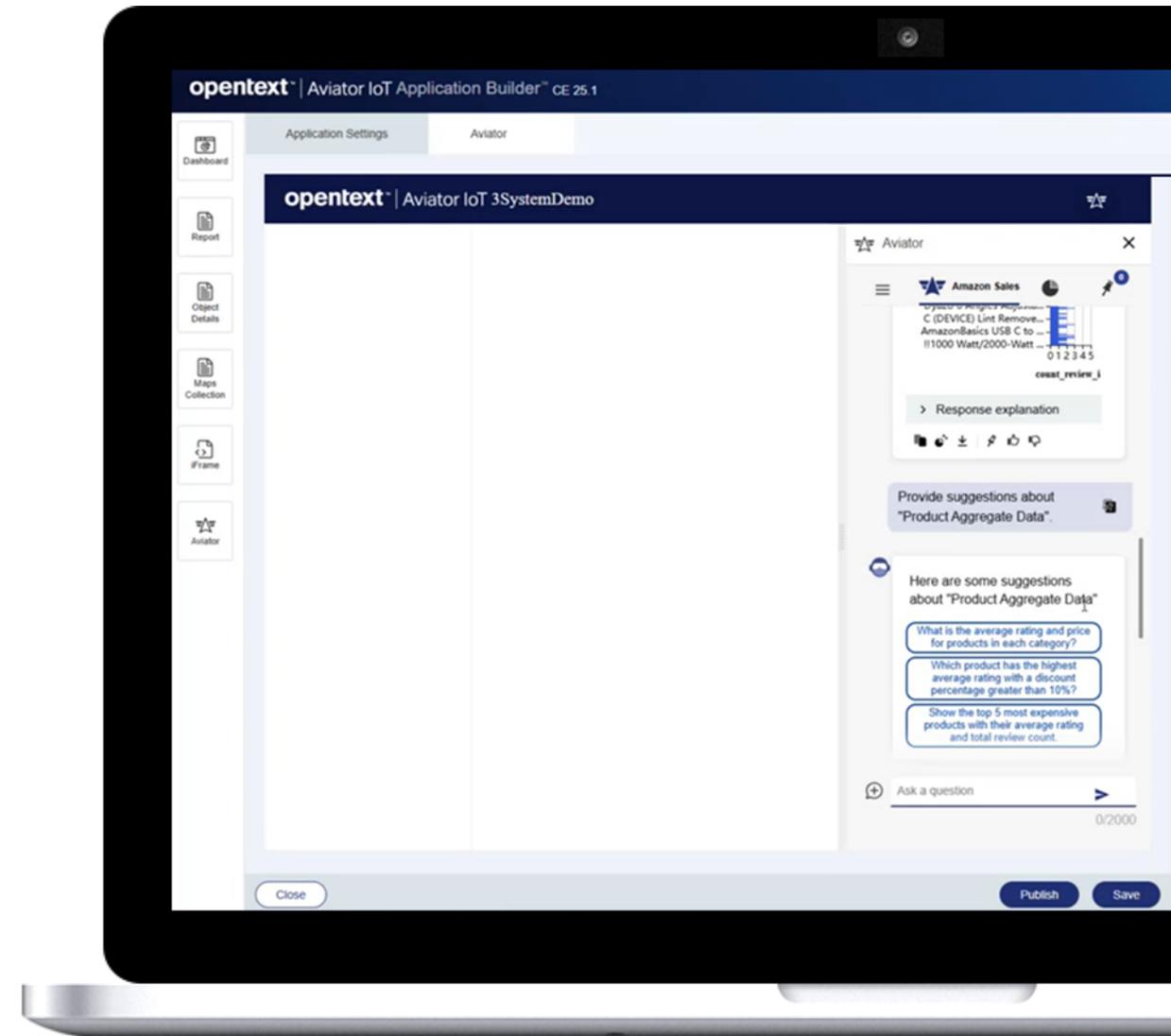
# Secure compliance with Singapore's upcoming e-invoicing mandate

- **Start sending compliant invoice data to IRAS** using Singapore's nationwide InvoiceNow network
- **Ensure compliance on time** ahead of the upcoming mandate timelines for GST-registered businesses
- **Benefit from invoice digitization** with improved invoice accuracy, reduced manual processing, and faster GST refunds



# Discover IoT insights easier, faster and more intuitively

- **Experience faster and deeper insights** by exploring your IoT data with OpenText Core Intelligence Aviator
- **Empower users at all skill levels** with more intuitive user experience leveraging natural language queries
- **Leverage enhanced role-based access controls** for streamlined and more granular IoT solution governance



# Developer Innovations

CE 23.1 – CE 25.2

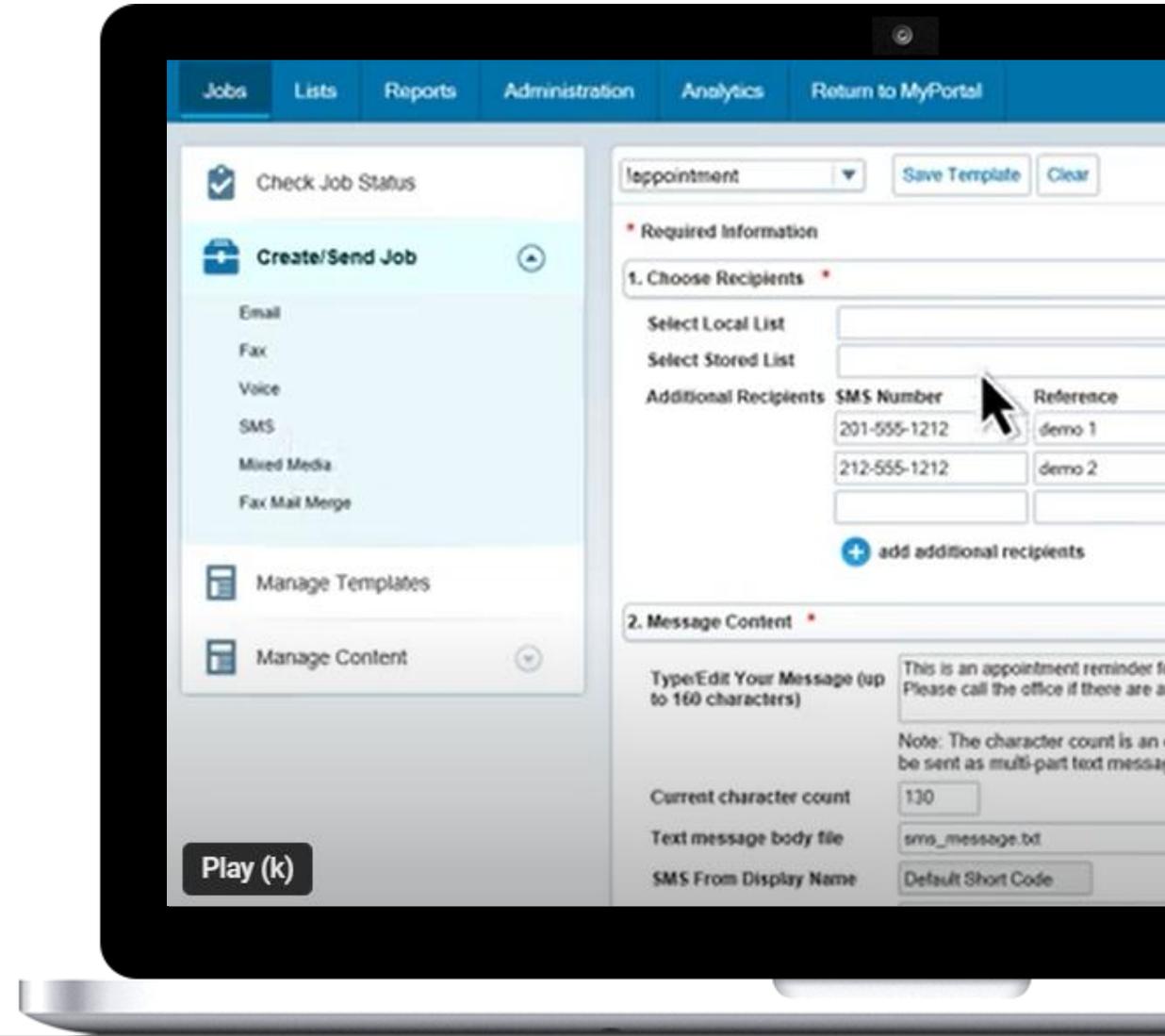
# Empower your Dev admins by giving them full control of your operations

- Let them manage organizations and tenants
- Multiuser functionalities
- Have full visibility on what matters
- Provide them access to more and better information



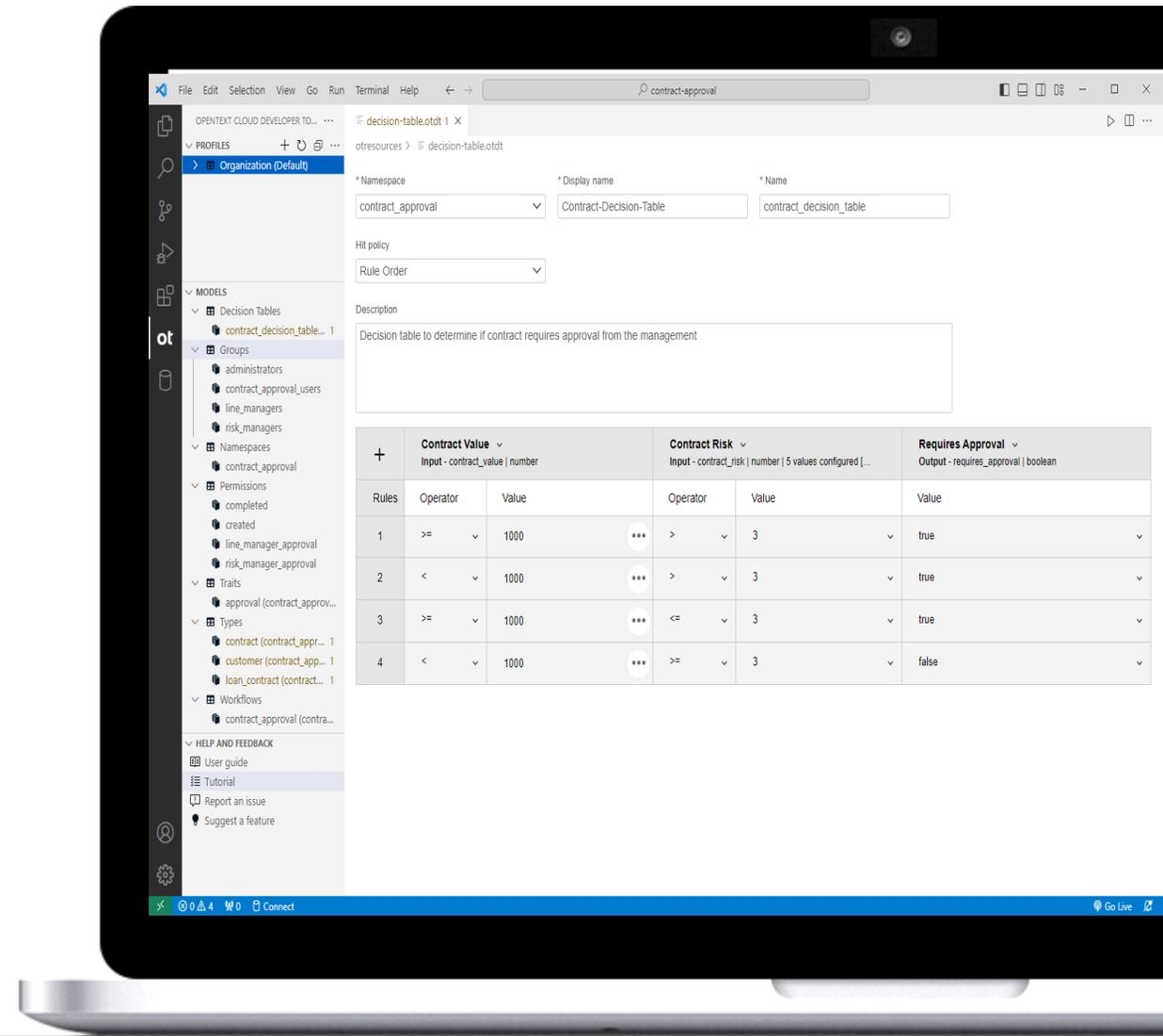
# Increase customer loyalty by leveraging the power of Notification Services

- Create a powerful and engaging communication strategy, leveraging emails, SMS and fax APIs
- Inject your application with the power to have highly customized conversations with clients when and where needed
- Turn your application into a customer loyalty tool



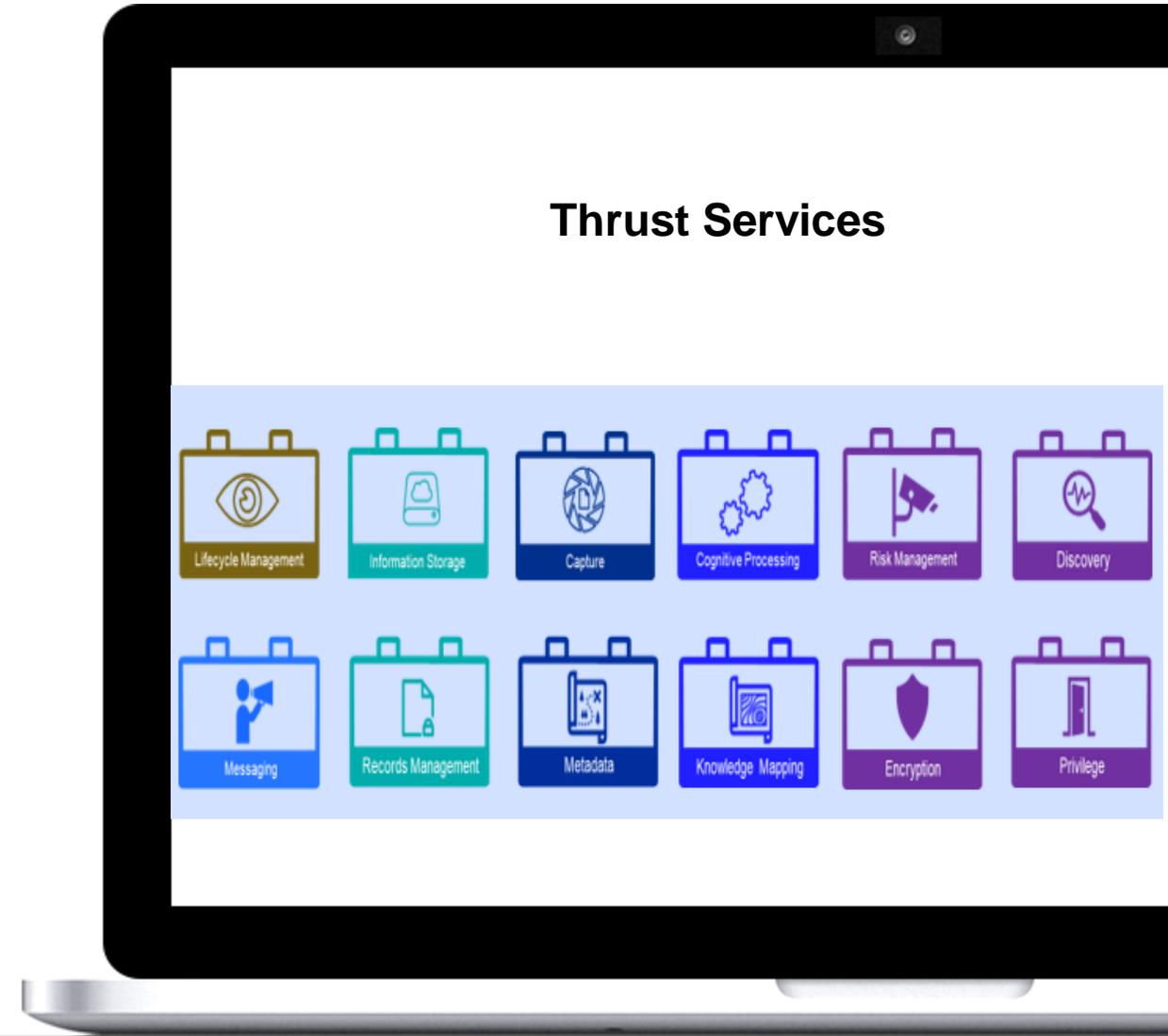
# Making Application Development, easy (early access)

- **Adopt intelligent tools** by getting the ability to create artifacts (models) to seamlessly deploy and run applications such as objects, permissions, workflows and decision models by using extension packs consisting of low-code modelers to help automate deployment actions in the CI/CD pipeline.
- **Boost up App Development and Commercialization** by removing common barriers during the process of code generation and delivering better applications, faster.
- **Access to a powerful and broad set of Information Management APIs** boost up the process of creating industry specific applications by using a wide range of APIs to solve your real-life challenges via our Thrust for Partner Program



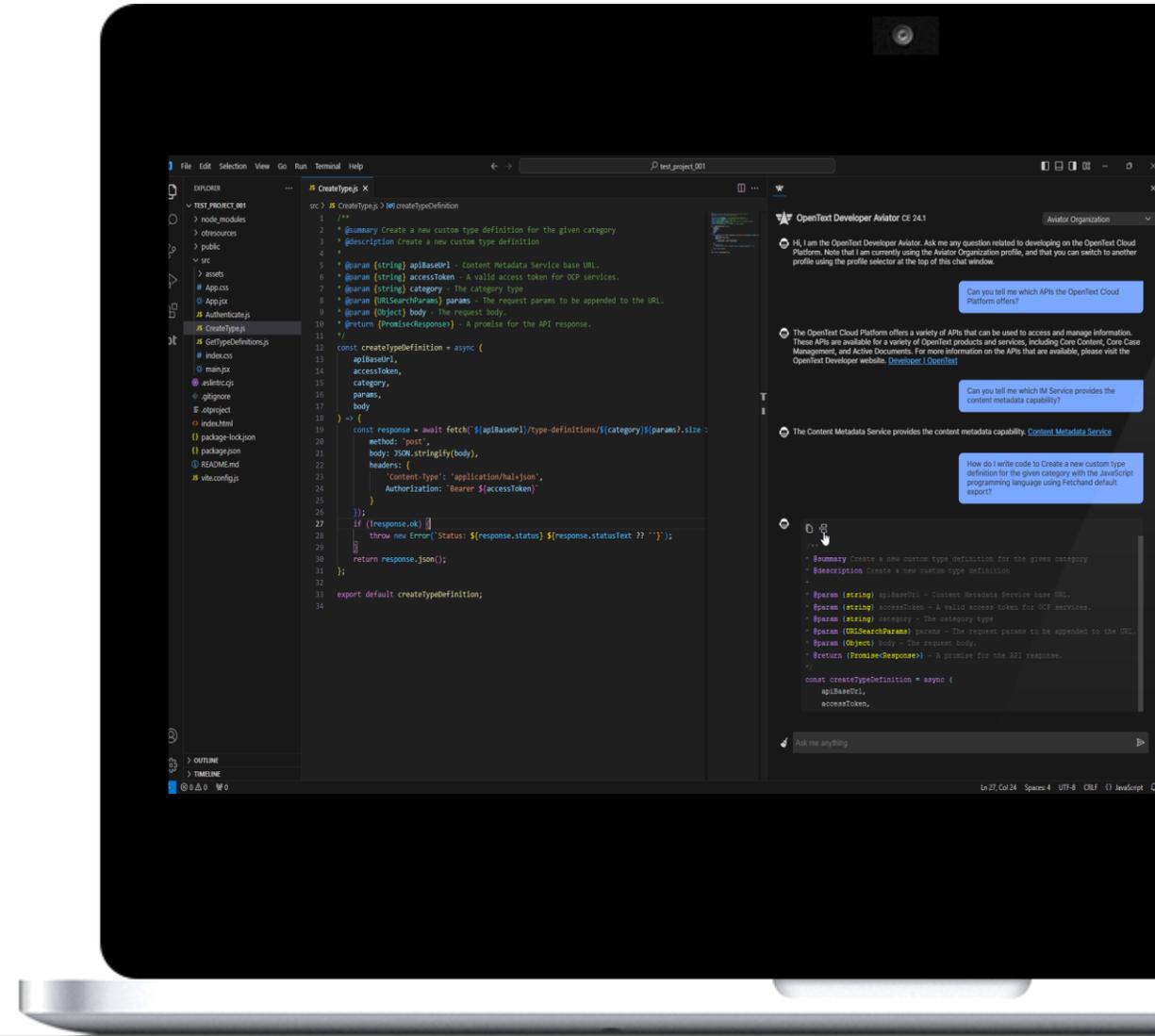
# Turbocharge your development future

- Enhancement to the Thrust Services portfolio
- Expansion to Australia
- OpenText Aviator Thrust for Partners
- Option to ability to track/view business rules
- Follow up on usage breakdown of services
- Email on-boarding
- Leverage content from Google Drive repositories



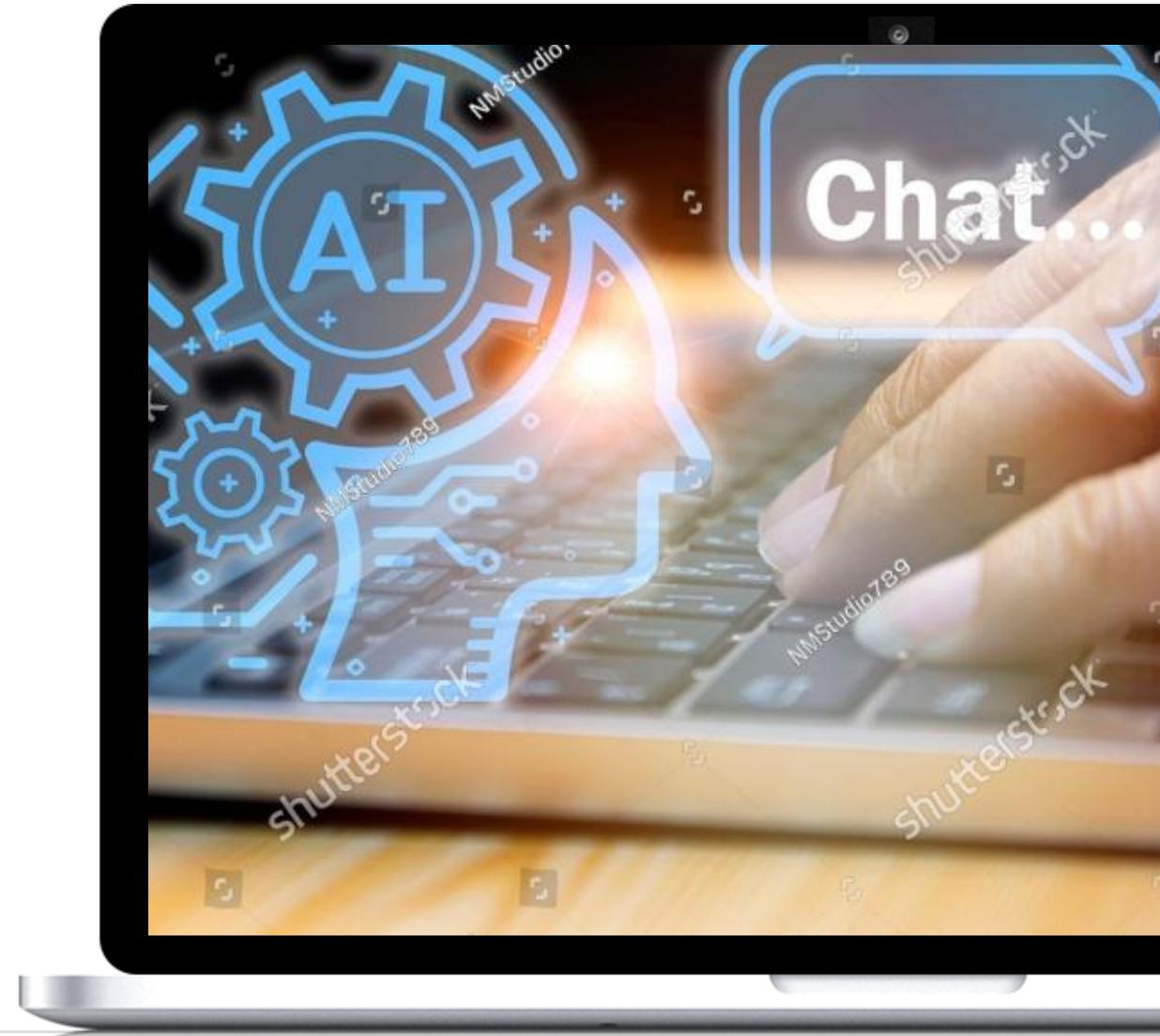
# Build faster and smarter with OpenText Thrust Studio (Early access Program)

- **Get support from an AI powered Intelligent Digital Assistant**  
Provides real-time support to accelerate your development processes
- **Get real-time development guidance** – by getting the documentation and responses you need to complete your application development tasks and accelerate your time to market.
- **Accelerate development work** – Find useful and ready-to-use code samples you can use on your daily work.



# Build faster and smarter with OpenText Thrust Studio Aviator

- **Get Support from an AI powered Intelligent Digital Assistant** – Provides real-time support underpinned by the power of Generative AI to accelerate your development processes
- **Get real-time development guidance** – by getting the documentation and responses you need to complete your application development tasks and accelerate your time to market response time.
- **Accelerate development work** – Leverage ready-to-use contextualized code examples provided by our powerful Chatbot for use on your daily development work.



## Simplify approval processes with embedded Signatures

- **Keep your customers in your products**– Securely send and digitally sign documents from any device at any time and manage critical approvals as a backend service
- **Improve Productivity** – Automate document-approval processes and save time and effort within your app.
- **Comply with security mandates** – Empower customers with visibility and control features to ensure compliance and regulations as well as corporate security policies.



## Empower your Information Lifecycle Management Needs

- **Power up your storage needs** – By getting access to best-in class storage solutions for frequently accessed hot data as part of your Information storage needs.
- **Get more options to manage your Cold and Disaster Recovery Data** – Keep your costs under control while ensuring your customers have a fully governed embedded data.
- **Pass cost benefits onto your customers**– Stay cost competitive while offering Enterprise grade information governance embedded into your products.



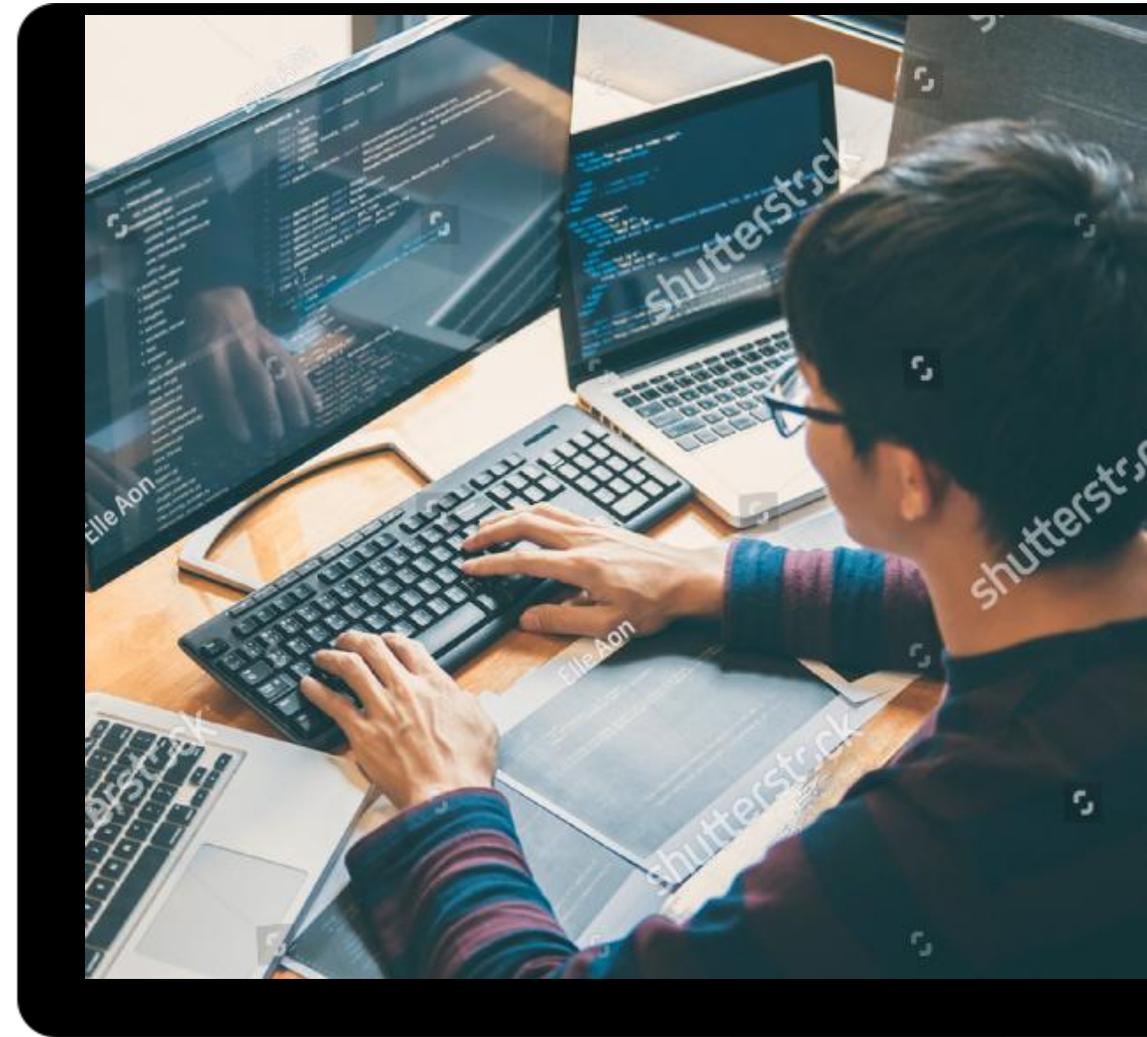
## Take Full Control of your development future

- Enhancement of Content Storage Services backend to support and leverage Core Archive as a repository type.
- Leverage the Communications API to integrate with Core Communications into your apps to best-in-class messaging inside of your products.
- Ability to see relevant trials and self-service access to them from the Admin Center
- Creation and deployment of packages that contain only modified models to speed up deployment time



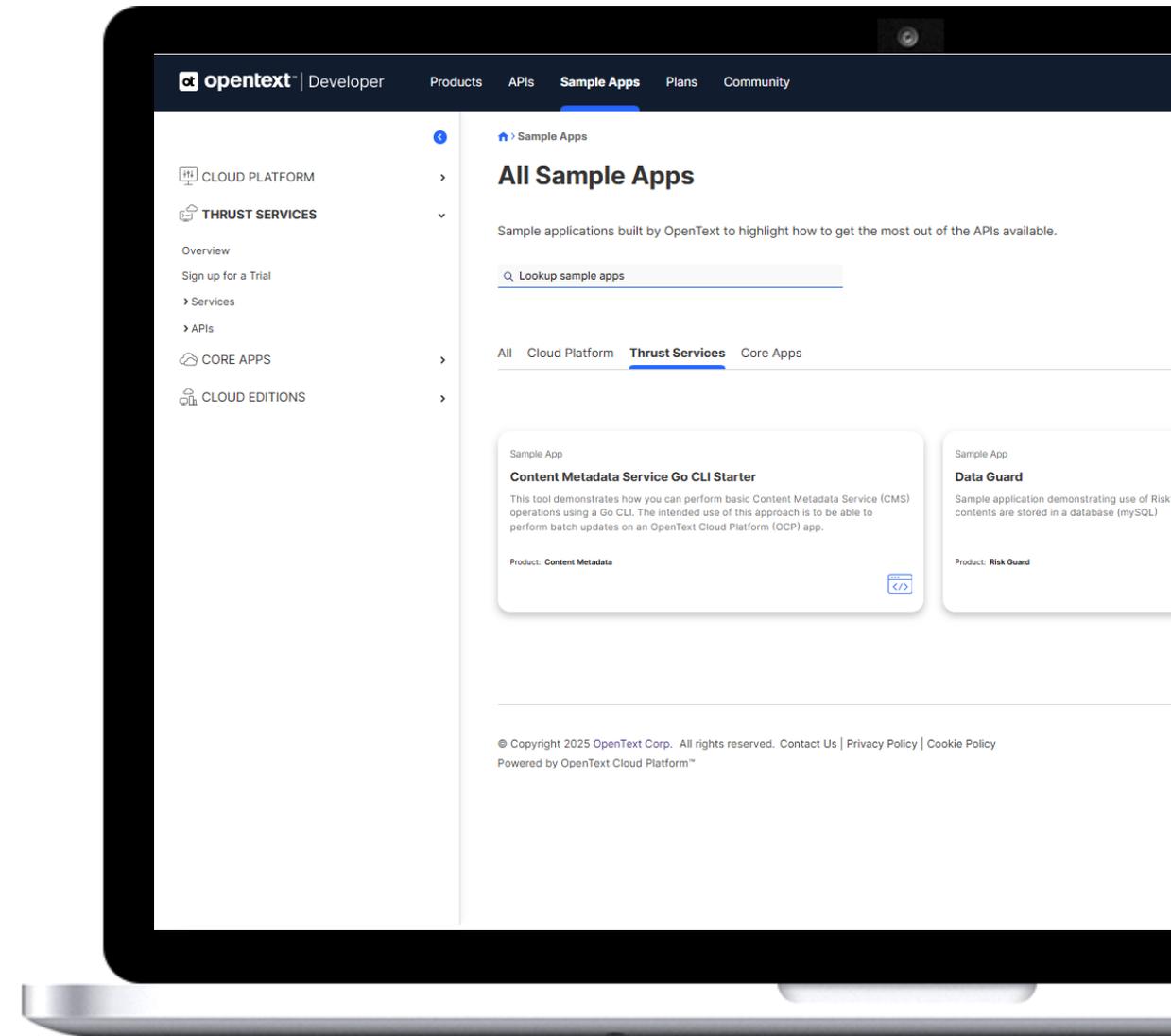
## Take Full Control of your development future

- Simplify complex technical workflows using Thrust Studio that can extend the capabilities of business workflows inside of your applications
- Design complex business rules by linking multiple decision tables in a Decision Requirements Diagram (DRD).
- Tenant Administrators in the Admin Center will see a selection of Core app trials that are relevant to their existing subscriptions, with the option to start a trial in their existing account



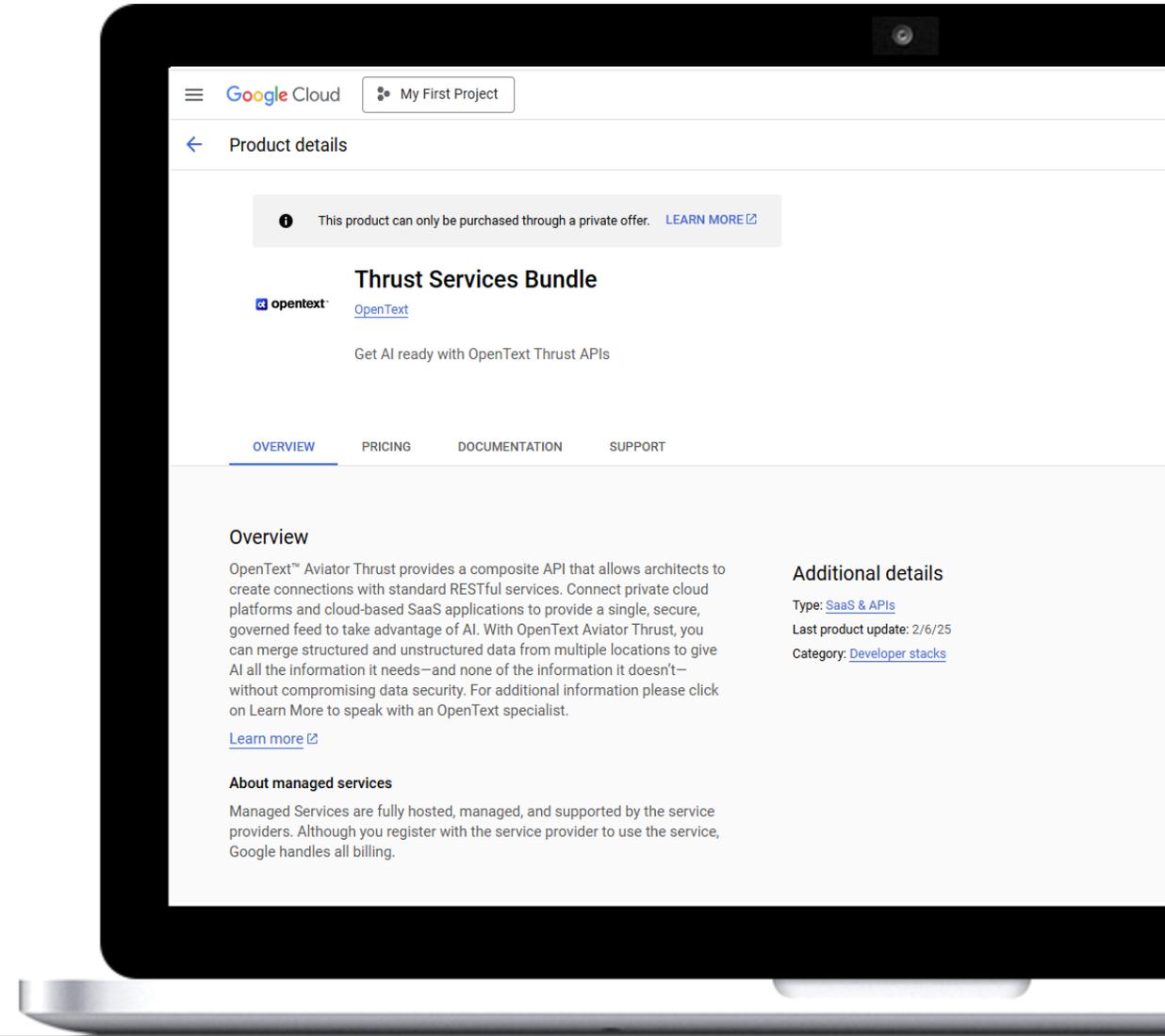
# Automate processes faster across the enterprises and geographic regions

- Create custom forms that integrate into LOB applications
- Collaborate with business users to automate decisions
- **Centralize content of any kind for use in processes and lead applications**
- Manage application deployment to ensure data sovereignty and cost control



# OpenText Thrust Services on Google Marketplace

- Expand OpenText's reach into the Google Developer community
- **Allow Google Cloud customers to spend the GCP commit with OpenText**
- Bring Embedded content management and process automation to Google customers.



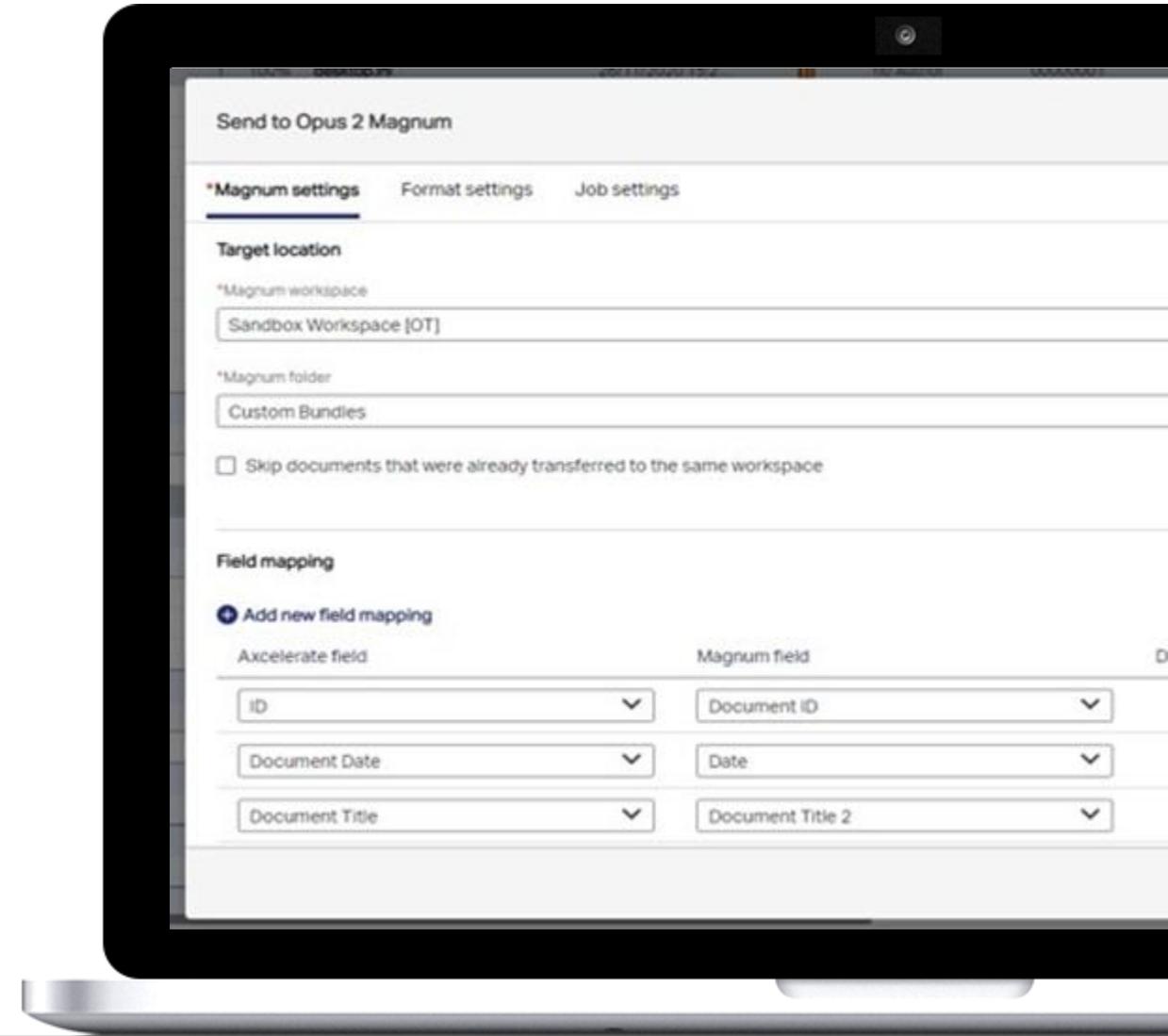


# OpenText Legal Tech Cloud Innovations

CE 23.1 – CE 25.2

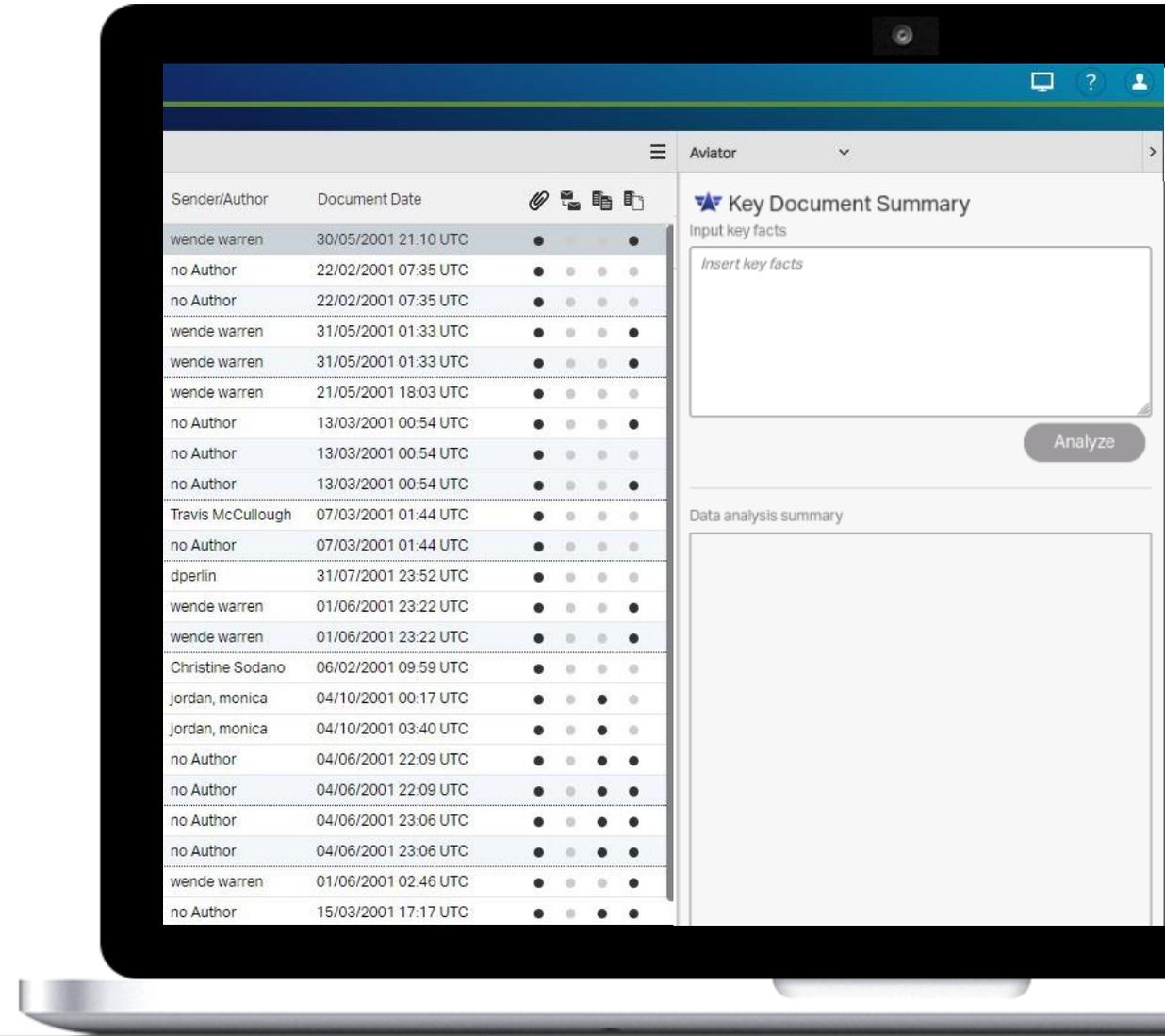
# Connect document review insights with a leading case management solution

- Ensure that all key facts are surfaced
- Make more intelligent case management decisions
- Enhance control over end-to-end fact management
- Instill efficiency – responsibly constrain costs



## Leverage GenAI to tackle large data sets with ease

- **Gain rapid insight** into key documents and concepts in large data sets.
- **Uncover key data sooner** with AI-generated key document summaries to improve case, investigation and eDiscovery strategies
- **Verify accuracy** of results with linked document citations
- **Improve user experience** with intuitive AI-generated summaries of concept group labels



# Transform document review and take e-discovery efficiency to new heights

- **Enhance efficiency:** Automate time-consuming, expensive manual document review with the power of Large Language Models (LLMs)
- **Gain cost certainty and control:** Refine your review criteria on a sample before committing to the full dataset and see estimated Aviator Review costs upfront
- **Find facts faster:** Surface key evidence in the blink of an eye and access the facts you need to confidently make data informed decisions
- **Mitigate risk:** Your data remains private and secure

