

# OpenText Availability

Continuous replication and near-zero downtime for business critical systems

## Benefits

Availability provides always-on replication in real-time for organizations with mixed IT environments, keeping critical systems highly available with little to no data loss.

- Manage and keep critical applications online
- Continue to support and future-proof legacy systems by avoiding costly upgrades
- Prevent revenue loss from downtime of high-traffic sites
- Achieve compliance and SLAs through protection of mission-critical data in your preferred environment
- Reduce risks associated with planned and unplanned events – no hit to revenue or brand
- Allow for business transformation and process improvement

OpenText Availability software enables IT organizations to maintain the highest availability of their Windows and Linux servers by preventing downtime and data loss. With support for physical, virtual or cloud source systems or target environments, the OpenText Availability solution is a comprehensive high availability option for organizations with mixed IT environments.

## Challenges with data and workload migrations

### High availability for your critical Windows and Linux systems

Downtime strikes IT organizations from a multitude of sources. From the relatively rare natural disaster to the more commonplace user errors, malicious attacks, or planned downtime like applying patches, OS or hardware upgrades, IT teams can guarantee that downtime will strike some of their systems every year.

### 54% of SMBs have lost customers or revenue due to downtime<sup>1</sup>

The cost of that downtime can be high. For revenue-generating systems, it's measured in thousands of dollars every hour. For business systems, lost productivity is similarly costly. Less easily defined are the potential losses associated with customer loyalty, end user dissatisfaction and competitive positioning.

## Protecting your critical systems and data

### System protection as part of your cyber resilience strategy

OpenText Availability software enables IT organizations to maintain the highest availability of their Windows and Linux servers by preventing downtime and data loss. It includes:

- Data encryption, in flight, between the source and the target
- Available automatic failover with server heartbeat monitor
- Integrated DNS management
- Three tiers of compression to minimize network impact
- Available bandwidth throttling options
- A comprehensive API for integration
- Alerting and reporting features
- Easy, non-disruptive testing

## Supported platforms

### Operating systems:

- CentOS
- CloudLinux
- Debian Linux
- Microsoft Windows Server
- Oracle Enterprise Linux
- Red Hat Enterprise Linux
- Rocky Linux
- SUSE Linux Enterprise
- Ubuntu
- Any hypervisor, with additional integration for:
  - Microsoft Hyper-V
  - VMware ESXi and vSphere

### Any cloud platform, including:

- Amazon Web Services (AWS)
- AWS Outposts
- Google Cloud Platform
- VMware vCloud Director
- Microsoft Azure
- Azure Stack HUB

**“OpenText Availability is more robust and more intuitive than any other tool that Microsoft or other vendors may have. I just don’t feel comfortable using anything else.”**

**Dominick Delio,**  
Vice President,  
Auction Anything

## Set-up quickly, run continuously and manage easily

### Automated administration

OpenText Availability automates the setup and configuration of real-time protection and availability management for datasets, business-critical applications and full system states through advanced management features. Using full-server protection, administrators do not need to have an in-depth understanding of the applications or server configurations to enable high availability for the entire system.

### Efficient and better protection

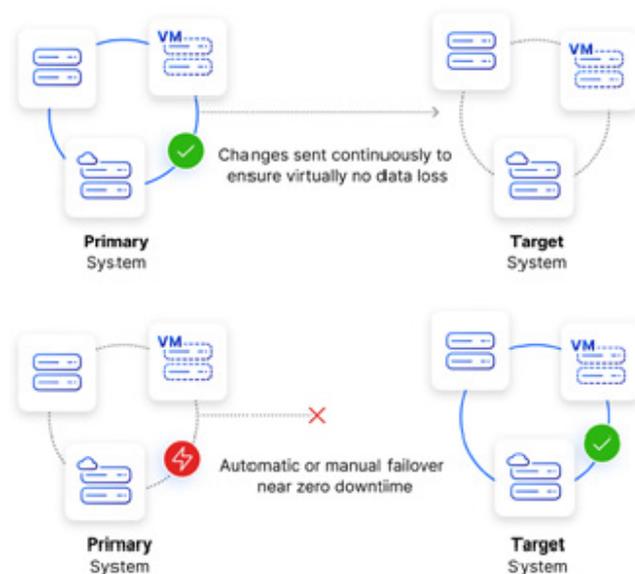
OpenText Availability features patented, real-time, asynchronous, byte-level replication. It replicates data immediately and continuously to a secondary server as fast as bandwidth and processing allow.

Asynchronous, real-time replication is ideal for any geographic distance as it can manage bandwidth and latency fluctuations from impacting the production servers.

### Reliably meet your recovery needs

In the event of an outage, failover to the waiting secondary server is easy. A full server failover can be accomplished in seconds to minutes. OpenText Availability monitors the behavior of the production environment and can automatically take corrective action. Or you can choose to initiate an automated failover process on demand. When the time is right, you can fail back and synchronize to the original server, or a replacement server, by performing an automated failback with push-button simplicity.

## OpenText Availability Deployment Model



OpenText Availability helps your organization embrace cyber resilience. Being cyber resilient means being able to withstand and quickly recover from cyberattacks and accidental data loss. OpenText Cybersecurity provides you a full range of cyber resilience solutions to keep your data secure and protected, so you can play and work online without worry. Our security and backup solutions make cybersecurity simple.